



Department of Veterans Affairs
Veterans Health Administration
Office of the Assistant Deputy Under Secretary for Health for
Policy and Planning



Defining
EXCELLENCE
in the 21st Century

2010 SURVEY OF VETERAN ENROLLEES' HEALTH AND RELIANCE UPON VA

*WITH SELECTED COMPARISON TO THE
1999 – 2008 SURVEYS*



July 2011

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PROLOGUE

The Department of Veterans Affairs (VA) has committed to transforming into an organization that defines “Excellence in the 21st Century.” Our priorities are to provide value by delivering health care that is patient-centered, data-driven, team-based, continuously improving, and population based.

All of our efforts are carried out with one population in mind – our Nation’s Veterans. In order to continuously improve the health care system that is charged with Veteran care, it is critical that we understand the Veterans enrolled in our system. We need to know who they are, what influences their health care choices, and how they perceive their health status. Additionally, with a new generation of Veterans from the Overseas Contingency Operations (OCO)¹ joining the ranks of our enrollees, it is important for us to identify how these factors and our traditional perceptions about our enrollee population may be changing.

Since 1999, a primary source of these data has been the “VHA Survey of Veteran Enrollees’ Health and Reliance upon VA” (Survey of Enrollees). These surveys are designed to gather information on enrollees that cannot be obtained in any other way. The 2010 Survey of Enrollees is the eighth in a series of surveys that have been conducted by the Office of the Assistant Deputy Under Secretary for Health (ADUSH) for Policy and Planning.

The data gathered from this survey informs the VA Enrollee Health Care Projection Model (EHCPM), VHA’s model for projecting enrollment, utilization, and expenditures. In general, these data is a key input into all of VA’s highest level medical care budget processes, health policy scenario analysis, and upper level management decisions affecting VHA’s delivery of care to Veterans.

In addition, this report may also be useful in a variety of strategic analysis areas at the Veterans Integrated Service Network (VISN) level. It contains enrollee data on marital status, period of service, combat status, ethnicity and race, employment status, public and private health insurance coverage, uninsured enrollees, Medicare coverage, Medicare Part D coverage, prescription drug benefit or coverage, number and costs of over-the-counter and prescription medications, perceived health status, Activities of Daily Living/Instrumental Activities of Daily Living, and smoking status. These data are categorized by priority, age, and income levels. Also included in this report is information on data gathered from respondents regarding the key drivers for use of VA health care services.

This report has been produced by the Healthcare Analysis and Information Group, Office of Strategic Planning and Analysis and the Enrollment and Forecasting Services within VHA’s Office of the ADUSH for Health for Policy and Planning.

/s/

Patricia Vandenberg, MHA

Assistant Deputy Under Secretary for Health for Policy and Planning

¹ Overseas Contingency Operations refers to Veterans who have been deployed since October, 2001. It primarily includes Veterans of Operation Enduring Freedom (OEF) in Afghanistan Operation Iraqi Freedom (OIF) and Operation New Dawn (OND), but also includes operations in the Horn of Africa, the Philippines, and elsewhere.

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EXECUTIVE SUMMARY

INTRODUCTION

It is critical for the Veterans Health Administration (VHA) to understand enrolled Veterans' health care needs and their use of VA health care services and programs relative to their use of any non-VA health care services and programs (i.e. VA reliance), which may vary based on enrollment priority. In addition, the role demographic and socioeconomic factors play in enrolled Veterans' health care usage patterns is important to VHA's planning process. The major vehicle for obtaining these data is the Survey of Veteran Enrollees' Health and Reliance Upon VA (Survey of Enrollees). There is no other valid or current information available in VHA's administrative databases on all enrollees' health status, income, and "reliance" upon the VA health care delivery system.

The Survey of Enrollees is a national telephone survey conducted by the Assistant Deputy Under Secretary for Health (ADUSH) for Policy and Planning. Its purpose is to provide information that is incorporated into annual VHA projections of enrollment, utilization, and expenditures, as well as a variety of high level VHA budget and policy related analyses.

This report provides a synopsis of the information collected by the 2010 Survey of Enrollees in order to provide insights into the VHA enrollee population. This document also compares the 2010 data to the data collected in the previous surveys at the national level.

This survey, along with the previous surveys, was designed using optimally stratified random sampling techniques to represent VHA enrollees. The Office of the ADUSH for Policy and Planning has conducted eight cycles of the Survey of Enrollees; the first in 1999 and the last in the summer of 2010. This report and reports from previous years can be found at <http://www.va.gov/healthpolicyplanning/> on the internet.

The 2010 survey data collection began May 28, 2010 and ran through August 22, 2010. Interviewers called a total of 166,939 Veterans, from whom 42,920 interviews were completed. Of these interviews, 2,567 were completed with a knowledgeable proxy instead of the listed Veteran because of a health or mental impairment that prevented the Veteran from participating in the interview. Of these proxy interviews, 1,678 were completed by the selected Veteran's spouse. The average interview length was 18.15 minutes. The overall cooperation rate (defined as the proportion of completed interviews in the number of contacted eligible respondents) was almost 60 percent.

A fuller discussion of the survey methodology can be found in the Overview section.

HIGHLIGHTED RESULTS

Results of the survey are weighted to represent the population of Veteran enrollees. The enrollee population at the time of the survey weighting (September 30, 2009) was 7,804,639. Information gleaned from the survey includes socioeconomic characteristics of the enrollee population, public and private insurance coverage, health status measures, and future use of VA health care services by the Veteran enrollee population. In 2010, a series of questions was also asked regarding Activities of Daily Living/Instrumental Activities of Daily Living (ADL/IADL). These questions are asked periodically and were last reviewed in the 2005 Survey of Enrollees. The following is a high level overview of results, which are reviewed in more depth in Chapters one through seven of this report.

Chapter 1 -- Demographic and Socioeconomic Characteristics of the Enrollee Population:

The average age of enrollees was 63 years. Although, the percent of enrollees age 65 or over decreased from 47 percent in 2003 to 43 percent in 2008, it increased to 45 percent in 2010.

For the most part, enrollees were male, married, and white. Women represented 6 percent of the enrollee population.

The median household income for all enrollees is \$34,761, an increase from \$30,000 reported in 2008.

Nationally, the unemployment rate for enrollees is 20 percent. The average annual U.S. civilian unemployment rate was 10 percent in 2010. Between 2008 and 2010, the unemployment rate for enrollees rose from 15 percent to 20 percent while, amongst the general U.S. population, the unemployment rate increased from 7 to 10 percent. Most enrollees (60%) are not in the labor force.

As in 2008, the largest percentages of enrollees (40%) served during the Vietnam era and this percentage remained the same. The percentage of enrollees serving in pre-Vietnam combat decreased slightly in all categories and, conversely, the percentage of enrollees in post-Vietnam combat categories increased slightly. The largest changes were a decrease in World War II Veterans, dropping from 14 percent of the enrollee population to 10 percent and an increase in the percentage of enrollees who were part of the Overseas Contingency Operations (OCO) to 14 percent from 10 percent in 2008.

Chapter 2 -- Public and Private Health Insurance Coverage of the Veteran Enrollee Population:

Between 2008 and 2010, the number of uninsured rose from 20.4 percent to 21.3 percent. When viewed as a percentage increase (i.e., the increase as a percent of base 2008), this is a percentage increase of 4.4 percent, which is not as dramatic as the 31 percent percentage increase seen in the unemployment rate noted above.

Sixteen percent of enrollees said they were not covered by VA health care and an additional 4 percent said they didn't remember enrolling, didn't know, or refused to answer. Technically all enrollees are covered by and could use VA health care services. When reviewed by Priority Group, Priority 6 enrollees are most likely to respond that they are not covered by VA (25%), followed by Priority 7-8 enrollees (20%). Only 11 percent of Priority 1 through 4 enrollees responded that they were not covered by VA health care. (For Priority level definitions, please refer to the Appendices.)

Enrollees with Medicare represent 51 percent of the total population. Eighteen percent of the enrollee population under the age of 65 are enrolled in Medicare, which is a decrease from the 22 percent of this population enrolled in Medicare reported in 2008. This population reflects the younger, disabled Veterans enrolled in VHA. Conversely, over 7 percent of enrollees age 65 or over do not have Medicare. There are additional data sources which augment the self-reported survey data. These show that up to 10 percent of enrollees age 65 or over do not have Medicare.

Chapter 3 -- Pharmaceutical Use:

When combined with "Don't know" or "Refused" responses, just under 40 percent of enrollees do not consider that their VA enrollment provides drug coverage. Enrollees under the age of 45 are less likely to be aware of their VA Drug coverage (44%) than those age 45-64 (63%) or 65 and older (63%).

In the 2005 survey, enrollees were asked if they intended to purchase Medicare Part D when it became available. Results from that survey reported that only 12 percent of enrollees with Medicare coverage planned to purchase Medicare Part D in 2006. Data from the 2010 survey show that 36 percent of 4 million enrollees who reported having Medicare Coverage, also reported having Medicare Part D coverage. This is an increase from the 34 percent who reported the same in 2008. Enrollment in the VA health care system is creditable coverage for the purpose of Medicare Part D enrollment. Creditable coverage means that the VA prescription drug coverage is at least as good as Medicare Part D coverage. Additional study would be required to fully understand why enrollees choose to enroll in Medicare Part D.

Approximately 83 percent of all enrollees who reported using Over-the-Counter (OTC) medications in the last 30 days reported receiving no OTC medications from VHA. Convenience, plus the VHA co-payment for each 30 day supply may factor into enrollees' decisions to purchase OTC medications on their own.

Many enrollees (44%) reported that they had taken more than 5 prescription medications in the last 30 days. Data reported by the National Center of Health Statistics shows that only 11 percent of the American population takes more than 5 prescription medications. Some of this difference may be because the Veteran population is older than the general population and, therefore, is more prone to adverse health conditions.

Thirty-six percent of enrollees that used prescriptions did not use VHA for their prescriptions. This is close to the response by 35 percent of enrollees that indicated they did not have a prescription drug benefit with VHA.

Chapter 4 -- Key Drivers of Enrollees' Health Care Decision Making and Profiles of Different Types of Users:

A series of questions were developed with the intention of shedding light on why Veterans choose to utilize VHA health care services. In 2010, a series of 17 questions that in previous years led to significant predictors of VHA utilization were included in the survey. The highest level of agreement was found for questions related to "Quality," followed by "Cost," and then by Availability and Accessibility of Services.

Overall, the "Quality" statement "VHA health care providers treat their patients with respect" received the highest level of concurrence (84%), i.e., they "agree" or "completely agree."

VHA is continuously working on reducing wait time; 64 percent of enrollees agreed that when they had an appointment at VHA, they did not wait a long time to see the doctor.

Forty-five percent of enrollees reported that they planned to use VHA as their primary source of care, 13 percent as backup to non-VA care, (i.e., for minor services), and 12 percent as a safety net (i.e. used only if needed). Interestingly, the proportion of respondents that indicated they would use VHA for prescriptions has decreased from 11 percent in 2008 to 8 percent in 2010. Fourteen percent of respondents have no plans to use VA health care services in the future.

Chapter 5: -- Cigarette Smoking Status:

Current smokers (1.5 million) make up 20 percent of the entire enrollee population. This is virtually the same as the percent of enrollees documented as "current smokers" in the 2008 survey, and only slightly lower than the latest Center for Disease Control estimates of 46 million (21%) current adult smokers in the general population. When compared to 2005, the percent of "current smokers" has declined from 22 percent. Fifty-eight percent of current smokers reported that they have recently attempted to quit smoking.

A large percentage of enrollees (68%) considered themselves a smoker at one time. Of these, 29 percent are current smokers and 25 percent reported that they have recently attempted to quit.

Of the current smoker population, 43 percent reported combat exposure.

Thirty-two percent of enrollees reported that they have never smoked.

Chapter 6 -- VA Reliance:

Nationwide, the average reliance on VHA for outpatient care was 45 percent. Reliance findings indicate that the principle drivers of VHA reliance were enrollee self-reported health status, non-VA health insurance coverage, and income. The association observed with age, marriage, employment status, period of service, and race were only secondarily related to VA reliance, as they are proxies for non-VA health insurance coverage.

Enrollees with no public or private insurance coverage had the highest average VA reliance, at 77 percent. Also, the following types of non-VA health insurance coverage were associated with VA reliance rates in descending order: Medicaid, Medicare, TRICARE, Medigap, and private insurance.

Enrollees with fair and poor health status had higher than average VA reliance. Enrollees with poor health status had 54 percent VA reliance and enrollees with fair health status had 50 percent VA reliance on VHA for outpatient services.

Only enrollees who were employed full time had a lower than average reliance (35%) on VA.

Chapter 7 -- Health Status Measures of the Veteran Enrollee Population

Sixty-five percent of enrollees report their health status as "excellent," "very good," or "good." This is the same as reported in 2008, and only a slight increase from 63 percent who reported the same when these questions were asked in 2005.

Questions regarding health status have been included in the 1999, 2002, 2003, 2005, and 2010 surveys. In each year, enrollees in the 45 to 64 age group have rated their perceived health status lower than either the less than 45 age group or the over 65 age group.

Enrollees were asked a series of questions regarding their ability to perform everyday activities with or without help. Their answers provide an ADL/IADL score. At the national level, 84 percent of enrollees were identified as healthy enough to bypass all the ADL and IADL screens.

VHA ENROLLEE SURVEY OVERVIEW

PURPOSE

The purpose of this document is to provide a synopsis of the information collected by the VHA ADUSH for Policy and Planning in the 2010 Survey of Veteran Enrollees' Health and Reliance Upon VA (Survey of Enrollees). This document also compares the 2010 data to the data collected in the previous surveys at the national level.

VHA SURVEY OF ENROLLEES OBJECTIVES

In October 1996, Congress enacted the *Veterans' Health Care Eligibility Act of 1996* (Public Law 104-262). Among other requirements, this law required that VHA implement a priority-based enrollment system, which became effective on October 1, 1998, the start of Fiscal Year (FY) 1999. As part of enrollment, Veterans are assigned a priority status which is dependent upon a number of variables and may influence the final determination of services for which Veterans qualify. These factors include nature of discharge from the military service (e.g., honorable, other than honorable, dishonorable), length of service, service-connected disabilities, and income level.

It is critical for VHA to understand enrolled Veterans' health care needs and their use of VA health care services and programs relative to their use of any non-VA health care services and programs (i.e. VA reliance), which may vary based on enrollment priority. In addition, the role demographic and socioeconomic factors play in enrolled Veterans' health care usage patterns is important to VHA's planning process. The major vehicle for obtaining these data is the Survey of Enrollees. There is no other valid or current information available in VHA's administrative databases on all enrollees' health status, income, and "reliance" upon the VA health care delivery system.

The data gathered from this survey informs the VA Enrollee Health Care Projection Model (EHCPM), VHA's model for projecting enrollment, utilization, and expenditures. In general, these data is a key input into all of VA's highest level medical care budget processes, health policy scenario analyses, and upper level management decisions affecting VHA's delivery of care to Veterans.

METHODOLOGY

The VHA Office of the ADUSH for Policy and Planning has conducted eight cycles of the Survey of Enrollees; the first in 1999 and the last in 2010. These surveys are conducted under a multi-year Office of Management and Budget (OMB) authority. As with previous surveys, the 2010 Survey of Enrollees was an English-only, 15 to 20 minute Computer-Assisted Telephone Interviewing (CATI) survey using a stratified design of enrollees to obtain a target of 42,000 interviews. Since 2005, ICF Macro, an ICF International Company, has provided technical and data collection services to VHA in support of the Survey of Enrollees.

The 2010 survey data collection began May 28, 2010 and ran through August 22, 2010. Interviewers called a total of 166,939 Veterans, from whom 42,920 interviews were completed. Of these interviews, 2,567 were completed with a knowledgeable proxy instead of the listed Veteran because of a health or mental impairment that prevented the Veteran from participating in the interview. Of these proxy interviews, 1,678 were completed by the selected Veteran's spouse. The average interview length was 18.15 minutes. The overall cooperation rate (defined as the proportion of completed interviews in the number of contacted eligible respondents) was almost 60 percent.

Interviewed Veterans belonged to a stratified sample of 420,019 Veterans selected from the VHA Enrollment File. Enrollees were excluded from the sample if the Health Eligibility Center (HEC) file or the VA Vital Status File contained a Date of Death.

From this population, 298 strata were derived. For surveys prior to 2008, the targeted sample had been stratified into 294 strata based on VISN (21), enrollee type (2: pre or post)², and priority group (7: 1-6, 7/8). In 2008, additional strata based on OEF/OIF status were added. This was repeated in 2010. A full discussion of methods was provided by ICF Macro and is available upon request.

In 2008, the Survey of Enrollees began to report the cooperation rate, defined by the American Association for Public Opinion Research (AAPOR) as the proportion of completed interviews in the number of contacted eligible respondents. Previous surveys reported the response rate. In 2010, the cooperation rate was almost 60 percent, a slight increase from the 58 percent cooperation rate in 2008. In both years, these rates may have been positively influenced by the use of pre-notification letters, which were sent to each Veteran in the sample, and the availability of a toll-free number which was provided as part of the Frequently Asked Questions flyer attached to the pre-notification letter and left on answering machines after three attempts to reach the Veteran.

A comparison of enrollee population, sample size, and response/cooperation rates can be found in Overview Table 1 at the end of this section.

The majority of the 2010 survey questions remained the same as they were in 2008, but included an additional set of questions regarding Activities of Daily Living/Instrumental Activities of Daily Living (ADL/IADL). These questions are asked periodically and were last reviewed in the 2005 Survey of Enrollees.

The remaining questions consisted of Introduction and Name Verification, Demographics, Economics, Period of Service, Health Status and Behaviors, Use of Non-VA Health Care Services, Types of Health Insurance Coverage, and Key Drivers (to making health care choices). The full survey instrument can be found in the appendices.

Information on the following attributes of the enrollee population and specific variables from the 2010 Survey of Enrollees are reported for:

Priority Level	Self-Reported Health Status	Planned Future Use
Age	Prescription Drug Coverage	Household Income
Marital Status	Outpatient Prescription Costs	Race and Ethnicity
Period of Service	Prescription Medications	Combat Status
Employment Status	Over-the-Counter Medications	Key Drivers of Enrollees' Health
Insurance Coverage:	Cigarette Smoking	Care Decision Making
- Medicaid		ADL/IADL
- TRICARE/TRICARE For Life		
- Medicare		
- Medicare Part D		
- Private Insurance		

The percentages shown in the tables of this report indicate the proportion of the enrollee population having the characteristic of interest. Unless specified otherwise, the numerator is the number of enrollees in the VISN (or nation) with the characteristic, and the denominator is the VISN specific (or national) enrollee population in the Priority, Age, or Income Groups. Tables in the chapters that follow tend to show national numbers. For VISN breakouts, please refer to the Appendices.

It should be noted that the survey is self-reported and subject to individual interpretations; although data were validated for obvious errors, for the most part, the data were not independently confirmed.

² Pre-enrollees are defined as those Veterans who used the VA Health Care System during fiscal years 1996, 1998, or 1998 or enrolled during the first six months of enrollment (October 1, 1998 to March 31, 1999). All other enrolled Veterans are considered Post-enrollees.

Data in the report are from a survey sample. Inherent in a sample is sampling error. Since sampling error can be estimated, it is important to consider standard errors when comparing subpopulations, such as among VISNs. To assist such comparisons, standard errors information is available upon request.

Overview Table 1 Survey of Veteran Enrollees' Health and Reliance Upon VA

	1999	2002	2003	2005	2007	2008	2010
Weighted to represent the population of Veteran enrollees'	3,642,537	6,175,694	6,742,676	6,704,149	7,186,950	7,339,531	7,804,639
Weighted population as of:	2/3/99	12/31/01	12/31/02	12/31/04	9/30/06	4/30/08	9/30/2009
Stratified sample size: By VISN, enrollment priority, OEF/OIF status**, and pre or post enrollee	27,000	63,126	65,472	57,870	85,307	72,716	71,808
Number of completed interviews	19,686	37,528	41,704	42,094	42,587	42,460	42,920
Overall cooperation rate*	N/A	59.4%	63.7%	72.7%	49.9%	58.4%	59.8%
Interviews conducted during the following timeframe	Mar 1999	Apr-May 2002	Aug-Sep 2003	Sep-Dec 2005	Jul-Sept 2007	Sept-Dec 2008	May-Aug 2010

** In 2008, an additional strata was added based on OEF/OIF status

* Base on AAPOR "cooperation rates" as defined in this section

Source: 1999, 2002, 2003, 2005, 2007, 2008, and 2010 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

METHODOLOGICAL EXPERIMENTS

Several methodological experiments conducted in the 2008 Survey of Enrollees were incorporated into the 2010 survey. These included the use of Pre-Notification Letters, additional call attempts, "reverse look-ups" for enrollees without telephone numbers in the VHA records, and oversampling of Operation Enduring Freedom/Operation Iraqi Freedom (OEF/OIF) Veterans.

In general, pre-notification letters have been found to increase cooperation rates, therefore, in 2007, 42,000 Veterans were sent a pre-notification letter. This experiment was conducted in conjunction with increased call attempts and response rates were calculated versus cooperation rates, so exact comparisons are difficult. However, the overall response rate for enrollees who received the letter was 39 percent, compared to 21 percent for the enrollees who received the letter and no additional call attempts. In 2010, all enrollees in the selected sample received a pre-notification letter. The improved response rate in 2007 that could be attributed to ten versus six call attempts was less than 2 percent, so in 2010, VHA agreed to seven call attempts, in an effort to increase cooperation rates, but not overly burden Veterans.

Records without telephone numbers or which contain incorrect numbers can impact the ability to reach Veterans in the sample. Therefore, a reverse look-up database match was designed to test the efficacy of telephone look-ups based on name and address of enrollees. For this experiment, VHA drew a sample of 62,515 enrollees who had address information. Of these enrollees, 89 percent also had a valid telephone number. The sample was sent to Lexis-Nexis (a data source for reverse look-ups) and matched to a database of addresses and telephone numbers. The database match resulted in a valid phone number for 5,731 of the 6,870 enrollees who did not have a valid telephone number. Of these cases, 870 (15%) completed an interview. Further, the match provided an updated or alternate telephone number for 78 percent of the remaining 55,645 enrollees with a valid telephone number. Of those where an alternate number was returned, 28 percent completed an interview. This compares with completed interviews from 30 percent of those enrollees for whom no alternate or additional telephone number was provided.

Finally, the 2005 and 2007 cycles of the Survey of Enrollees did not capture enough representation of OEF/OIF enrollees. Therefore, in both 2008 and 2010, this population was oversampled in order to provide more data about this group of Veterans.

CHAPTER 1

Demographic and Socioeconomic Characteristics of the Enrollee Population



Demographic and socioeconomic information provides a unique and useful view into the characteristics of the Veteran enrollees. At the time of the survey, the average age of enrollees was 63 years. For the most part, enrollees are male, White, non-Hispanic, and married. Women represented 6 percent of the enrollee population. The largest percentage of enrollees (43%) had one dependent living with them. On average, enrollees served in the military for about 7 years,

and were released from active duty about 37 years ago. Less than half of the enrollee population (42%) was exposed to combat during their service. Seven percent (560,085) of enrollees served in the OEF/OIF conflicts. The median annual household income for enrollees was \$34,761. At the time of the survey, most enrollees (60%) were not in the labor force.

Demographic Overview

The results of VHA's 2010 Survey of Veteran Enrollees' Health and Reliance Upon VA (Survey of Enrollees) presented in this report are weighted to represent the population of Veteran enrollees. The enrollee population, at the time of the survey weighting (September 30, 2009) was 7,804,639. See Table 1.1 below for enrollee characteristics by Priority, Age, and Income Groups. See Table 1.2 in the Appendix for enrollee Priority, Age, and Income characteristics displayed by VISN. Age is calculated as of September 30, 2009; as this is the date of the base file used to draw the sample.

Table 1.1

2010 Survey of Enrollees Weighted Count and Percent of Enrollees

	1 - 3	4 - 6	7 - 8	National
Priority Group	2,849,585	2,748,523	2,206,531	7,804,639
	36.5%	35.2%	28.3%	
Age Group	< 45	45 - 64	65 +	National
	1,048,869	3,247,137	3,508,633	7,804,639
	13.4%	41.6%	45.0%	
Income Group	<\$36,000	\$36,000+	DK/Ref	National
	3,940,426	2,939,679	924,534	7,804,639
	50.5%	37.7%	11.8%	

Don't Know/Refused to Answer (DK/Ref)

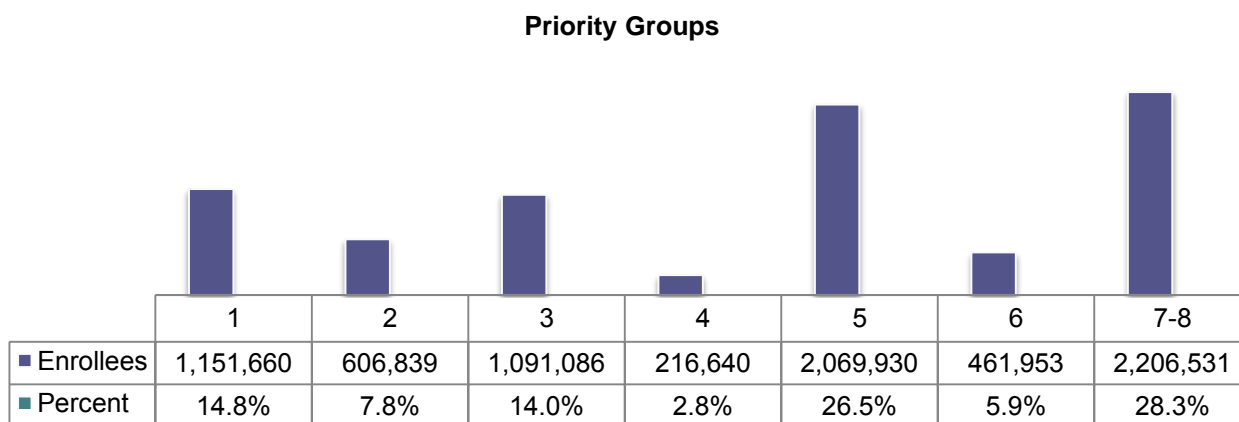
The largest segment of enrollees was in Priority Groups 1-3 at 37 percent. Approximately 45 percent of enrollees were age 65 or over, 42 percent were 45-64, and 13 percent were under 45 years of age. Although, the percentage of enrollees age 65 or over decreased from 47 percent in 2003 to 43 percent in 2008, it increased to 45 percent in 2010. Of the total population, 51 percent reported incomes of less than \$36,000. Note: Twelve percent of the enrollees did not provide a response to the income question.

Priority Groups

The Veterans' Health Care Eligibility Reform Act of 1996 mandated VA establish and implement a national enrollment system to manage the delivery of health care services. Most Veterans must be enrolled to receive care. Each enrollee is assigned a priority group based on the enrollee's specific eligibility status.

Priority Group 7-8 had the largest percentage of enrollees (28%). Priority Group 7 and 8 enrollees generally are zero (0) percent disabled with an annual income and net worth above the established VA Means Test threshold. Priority Group 5 enrollees are rated zero (0) percent disabled with an annual income and net worth below the established VA Geographic Means Test (GMT) threshold. Twenty-seven percent of the enrollee population is in Priority Group 5. Service connected enrollees in Priority Groups 1, 2, and 3 make up 37 percent of the enrollee population.

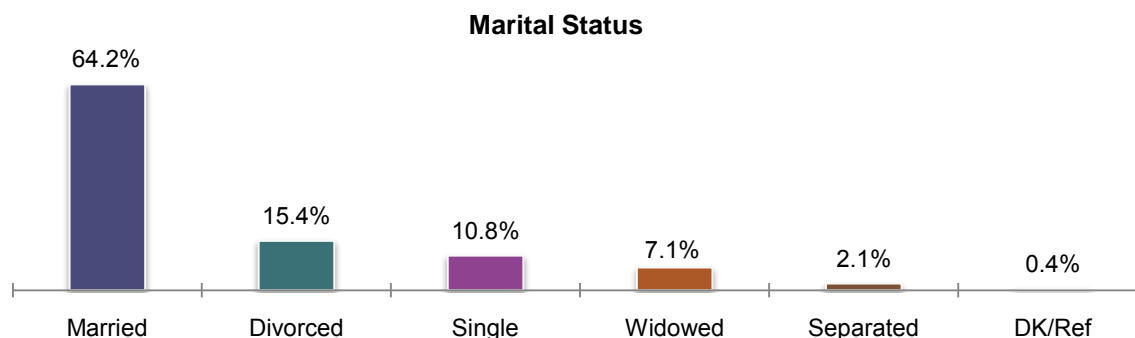
Figure 1.1



Marital Status and Dependents

Research has shown that marital status is an indicator of the amount of a person's social support. (Shapiro A, Keyes CLM. Marital status and social well-being: are the married always better off. *oc Indic Res* (2008) 88:329–346). The 2010 survey made an inquiry regarding the best description of enrollee current marital status. See Table 1.3 in the Appendix for enrollee Marital Status characteristics displayed by VISN.

Figure 1.2



The marital status of enrollees has remained relatively unchanged since the 2008 survey. Most enrollees (64%) reported being married; this was followed by 15 percent who reported being divorced, 11 percent who reported being single, and 7 percent who reported being widowed. (See Figure 1.2) In comparison to the U.S. population, the U.S. Census Bureau reported 55 percent of the U.S. population being married; this was followed by 26 percent being single, 10 percent being divorced, and 6 percent being widowed. In considering these comparisons, it is important to note that the median age of the general population, which is 36.5 years, is younger than the median age of enrollees (63 years) in the VA health care system.

Almost 40 percent of enrollees reported no dependents. Fifty-eight percent of the enrollees reported having 1-4 dependents including spouse and/or dependent children. A “dependent” was defined as anyone who relied on the enrollee for at least half of that person’s financial support; respondents were instructed not to include themselves.

Active Duty Period of Service/Combat Exposure

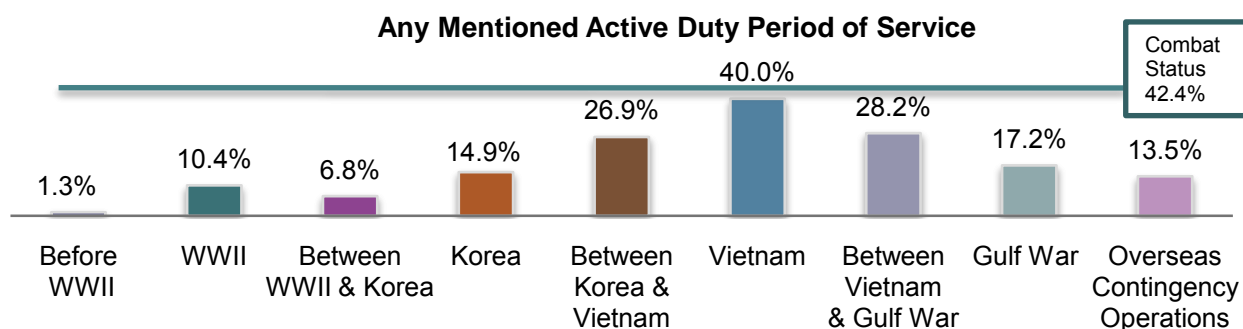
Enrollees were asked to provide the best description of their term of active duty military service. Most enrollees (82%) served only one continuous tour of duty, with no breaks in service. “One term of service” would be defined as a one-time discharge from the military after continuous service. It should be noted that the term of service often contains more than one period of service. For example, a Veteran serving during the end of the Vietnam era would have two periods of service that includes the Vietnam War and the period between Vietnam and the Gulf War. (See Figure 1.3)

In addition to the above, 11 percent of the enrollees reported two active duty periods of service. In some cases, enrollees have experienced breaks in service, and therefore have served multiple terms of service. Enrollees were asked a series of questions to determine how many terms of active duty military service they served. They were asked not to include Reserve or National Guard training, or drill periods, unless they were “activated” at the time. The question asked enrollees to provide the “year” they started and ended each of these terms of active duty military service. Enrollees could list multiple periods of service, so percentages do not total 100 percent. See Table 1.4 in the Appendix for enrollee characteristics by Period of Service displayed by VISN.

The results revealed that the single largest component of the enrollee population (40%) served during the Vietnam conflict.

Of the remaining periods of service, 28 percent served between Vietnam and Gulf War, 27 percent served between Korea and Vietnam, 17 percent served during Gulf War, and 15 percent served during the Korean War.

Figure 1.3



Note: Percentages do not total 100% because enrollees may have responded with multiple periods of service.

As in 2008, the largest percentages of enrollees (40%) served during the Vietnam era and this percentage remained the same. The percentage of enrollees serving in pre-Vietnam combat decreased

slightly in all categories and, conversely, the percentage of enrollees in post-Vietnam combat categories increased slightly. The largest changes were a decrease in World War II Veterans, dropping from 14 percent of the enrollee population to 10 percent and an increase in the percentage of enrollees who were part of the Overseas Contingency Operations (OCO) to 14 percent from 10 percent in 2008.

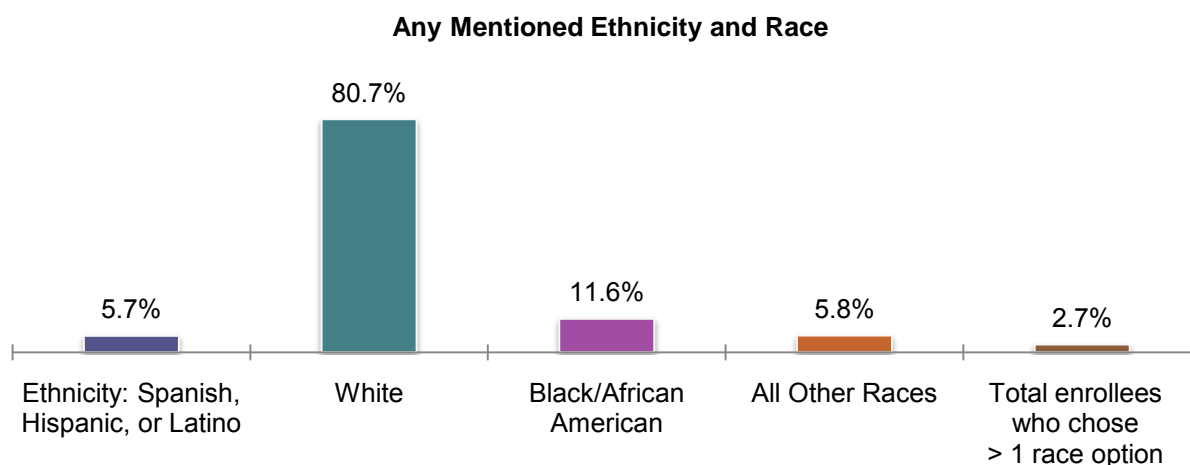
Following each question regarding their active duty military service, enrollees were asked if they were ever in or exposed to combat during this term. In all, 42 percent of enrollees reported exposure to combat during their military service. A break out of mentioned period of service and exposure to combat by VISN can be found in the Appendix in table 1.4.

Ethnicity and Race

The 2010 survey also asked questions about Ethnicity and Race. Enrollees were first asked if they would describe themselves as Hispanic or Latino. Almost 6 percent of the enrollees responded “yes” to this question. However, the percentage of enrollees who describe themselves as Hispanic or Latino is notably less in comparison to the U.S. population (16%) according to the U.S. Census Bureau.

The next set of questions asked enrollees to describe their race. They were told that they could choose more than one. Eighty-one percent of the enrollees responded that they were White and 12 percent responded that they were African American. Other races combined including American Indian or Alaska Native, Asian, and Native Hawaiian or other Pacific Islander were 6 percent of the enrollee population. This does not differ much from the U.S. Census Bureau report of the general population. The latest census data report that 80 percent of the population is White, African Americans make up 13 percent, and all other races equal 6 percent of the total population (Source: U.S. Census Bureau QuickFacts, 2009 Estimates based on 2000 Census of Population and Housing). The percent of enrollees who chose more than one race option was 3 percent, while in the U.S Census 2 percent of the population chose more than one race.

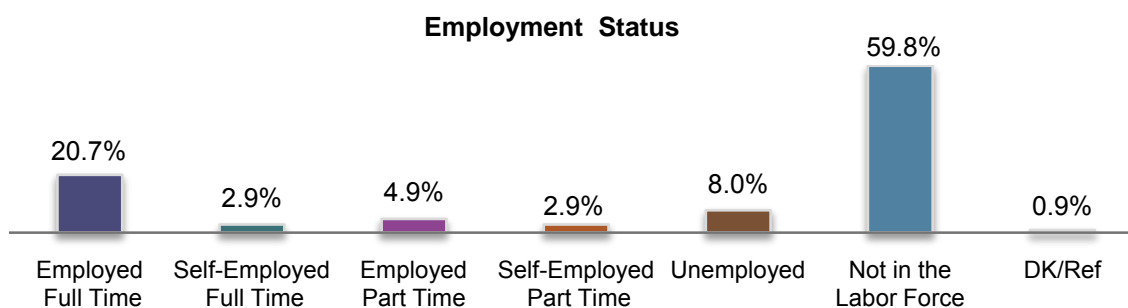
Figure 1.4



Employment Status

In order to better understand the socioeconomic characteristics of the enrollee population, starting in 2005, a question was asked regarding employment status. Figure 1.5 depicts the statistics regarding enrollee employment status. See Table 1.5 in the Appendix for enrollee Employment Status characteristics displayed by VISN.

Figure 1.5



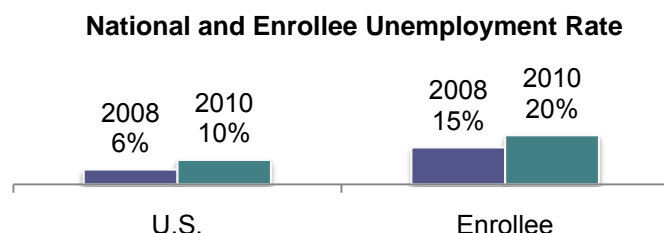
**The percent of unemployed enrollees does not reflect the unemployment rate because it is a subset of the entire enrollee population; unemployment rates reflect only that part of the population that is in the labor force.*

- The majority of enrollees (60%) are not in the labor force, defined as currently not employed, i.e., retired, a homemaker, student, etc.
- Eight percent of all enrollees, including those not in the labor force, are unemployed; this is not the unemployment rate, which is the percent of only the population in the labor force and discussed in the next section.

Unemployment Rate

The unemployment rate is defined by the Bureau of Labor Statistics (BLS) of the U.S. Department of Labor as the percent of the labor force that is unemployed. More precisely, the unemployment rate is the number of unemployed persons divided by the labor force, where the labor force is the number of unemployed persons plus the number of employed persons. Based on self-reported data, the national unemployment rate for enrollees is 20 percent. The average annual U.S. civilian unemployment rate was 10 percent in 2010. As can be seen in Figure 1.6, between 2008 and 2010, the unemployment rate for enrollees rose from 15 percent to 20 percent while amongst the general U.S. population, the unemployment rate increased from 6 percent to 10 percent.

Figure 1.6:



VISNs 21 and 8 have the highest unemployment rate at 25 percent, followed by VISN 22 at 24 percent, and VISN 20 at 23 percent. VISN 23 has the lowest unemployment rate at 13 percent; however, even this rate is higher than the 2010 national rate of 10 percent for the general U.S. civilian labor force 16 years and over as reported by the BLS. (See Map 1.1 for unemployment rate by VISN)

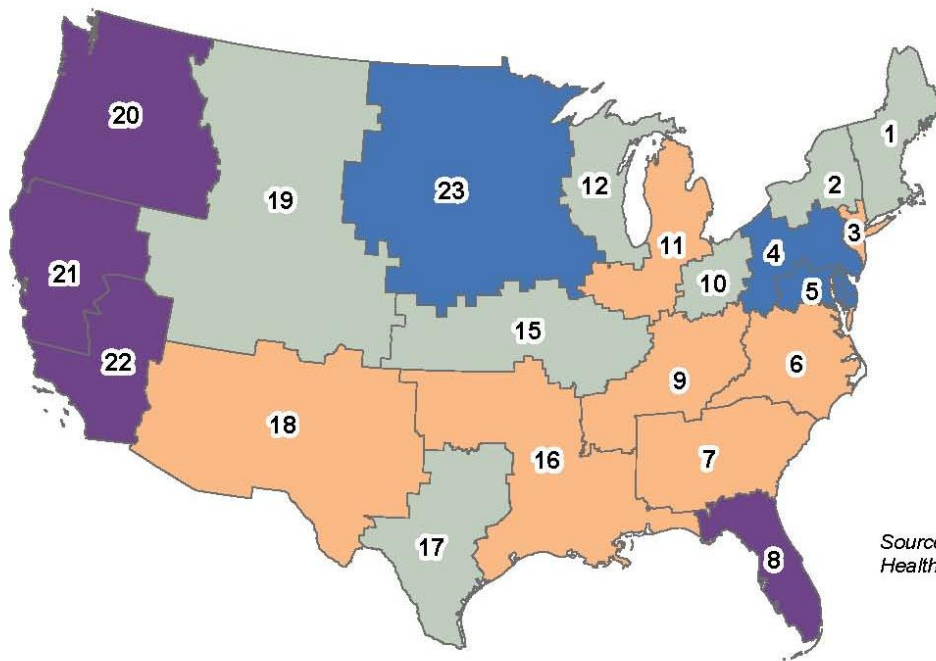
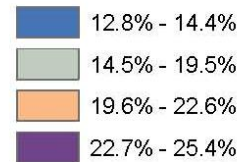
Map 1.1



Department of Veterans Affairs
Veterans Health Administration

2010 Enrollee Self-Reported Unemployment Rate

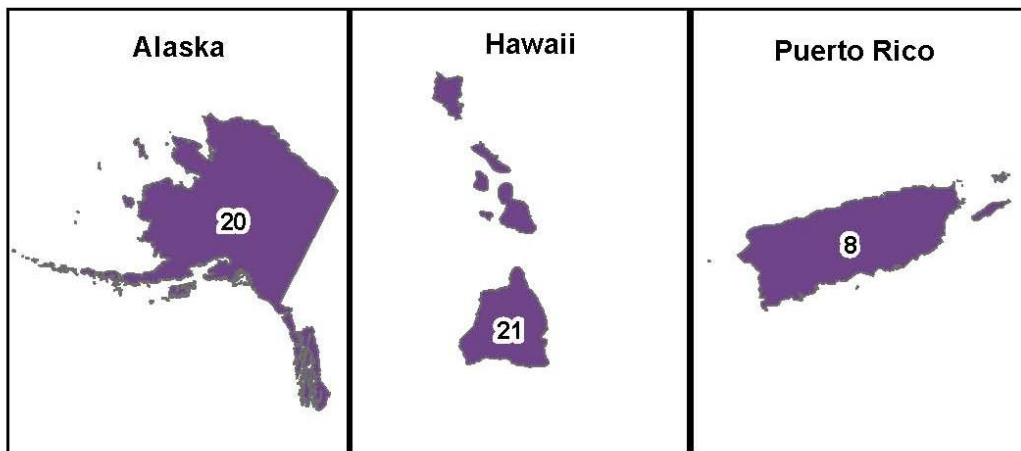
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VISN	Unemployment Rate
1	16.4%
2	18.6%
3	20.2%
4	14.4%
5	13.7%
6	21.8%
7	20.0%
8	24.7%
9	21.5%
10	19.3%
11	22.4%
12	19.5%
15	18.8%
16	20.9%
17	17.9%
18	22.7%
19	17.6%
20	23.4%
21	25.4%
22	24.2%
23	12.8%
Nat'l	20.2%

Source: 2010 Survey of Enrollees Health and Reliance in VA

Map generated by Healthcare Analysis & Information Group (HAIG)
Field office of the Office of the ADUSH for Policy & Planning



Enrollee Population: 2008 to 2010 Comparison

Priority Groups

Between 2008 and 2010, the survey estimate of the number and percentage of enrollees in Priority Groups 1-3 increased to 2.9 million (37%) in 2010 from 2.5 million (34%) in 2008. Priority Groups 4-6 decreased as a percentage of the enrollee population from 36 percent in 2008 to 35 percent in 2010, although the actual number of enrollees increased slightly.

Age Groups

Between 2008 and 2010, the survey estimate of the percentage of enrollees in the under age 45 age group decreased slightly from 14 percent in 2008 to 13 percent in 2010. In the 45-64 age group another slight decrease was noted, from 43 percent in 2008 to 42 percent in 2010. The percentage of enrollees 65 or over increased from 43 percent in 2008 to 45 percent in 2010. As might be expected, the percentage of enrollees 65 and over is much higher than the percentage of Americans 65 and over that account for the total U.S population (13%).

Income Groups

As previously stated, the median annual household income for enrollees was \$34,761. According to the U.S Census Bureau, the median annual household income for the U.S. population was \$52,029 in 2010. Between 2008 and 2010, the number and percentages of enrollees in the \$36,000+ income group increased slightly. In 2008, 37 percent or 2.7 million enrollees reported incomes of \$36,000+, compared to 38 percent or 2.9 million in 2010. Conversely, the percentage of enrollees in the less than \$36,000 income group decreased while the number of enrollees increased slightly. In 2008, 3.9 million enrollees reported incomes less than \$36,000, compared to 3.94 million in 2010. The percentage of enrollees who did not know or refused to answer the income question increased from 10 percent in 2008 to 12 percent in 2010.

Enrollees in Priority Groups 1-6 by VISN

In 2010, data revealed VISN 17 ranked first in the percentage of enrollees in Priority Groups 1-6 with 80 percent, followed by VISNs 20 and 7 with 79 percent. The VISN with the lowest percentage of Veteran enrollees in Priority Groups 1-6 was VISN 3 with 55.8 percent.

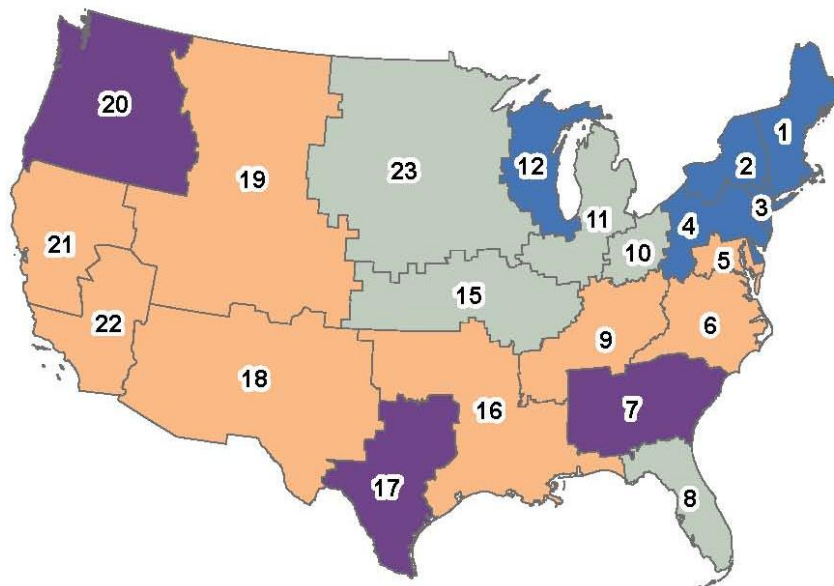
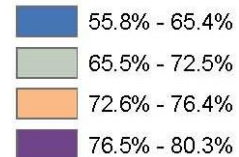
Map 1.2



Department of Veterans Affairs
Veterans Health Administration

2010 Enrollees in Priority Groups 1 - 6

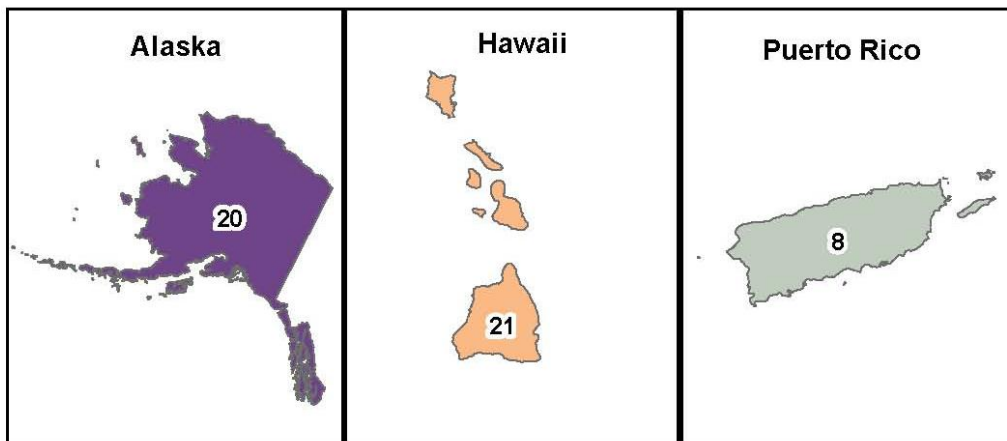
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VISN	P1-6	VISN Enrollee Population	Percent
1	220,621	338,376	65.2%
2	133,807	204,561	65.4%
3	180,158	322,785	55.8%
4	273,913	451,954	60.6%
5	148,404	195,150	76.0%
6	335,487	438,737	76.5%
7	381,706	485,517	78.6%
8	441,184	659,600	66.9%
9	280,389	368,255	76.2%
10	200,972	282,473	71.1%
11	254,274	350,756	72.5%
12	213,019	336,472	63.3%
15	220,248	307,884	71.5%
16	471,621	616,969	76.5%
17	301,452	375,221	80.3%
18	250,513	327,957	76.4%
19	186,874	247,696	75.4%
20	276,729	351,839	78.6%
21	253,284	342,817	73.9%
22	302,981	405,723	74.7%
23	270,473	393,899	68.7%
Nat'l	5,598,108	7,804,639	71.7%

Source: 2010 Survey of Enrollees Health and Reliance in VA

Map generated by Healthcare Analysis & Information Group (HAIG)
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Enrollees in Priority Groups 7-8 by VISN

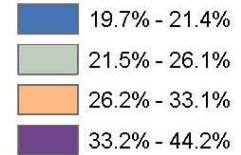
In 2010, data revealed VISN 3 ranked first in the percent of enrollees in Priority Groups 7-8, with 44 percent. VISN 17 had the lowest percentage of Veteran enrollees in Priority Groups 7-8, with 20 percent.

Map 1.3

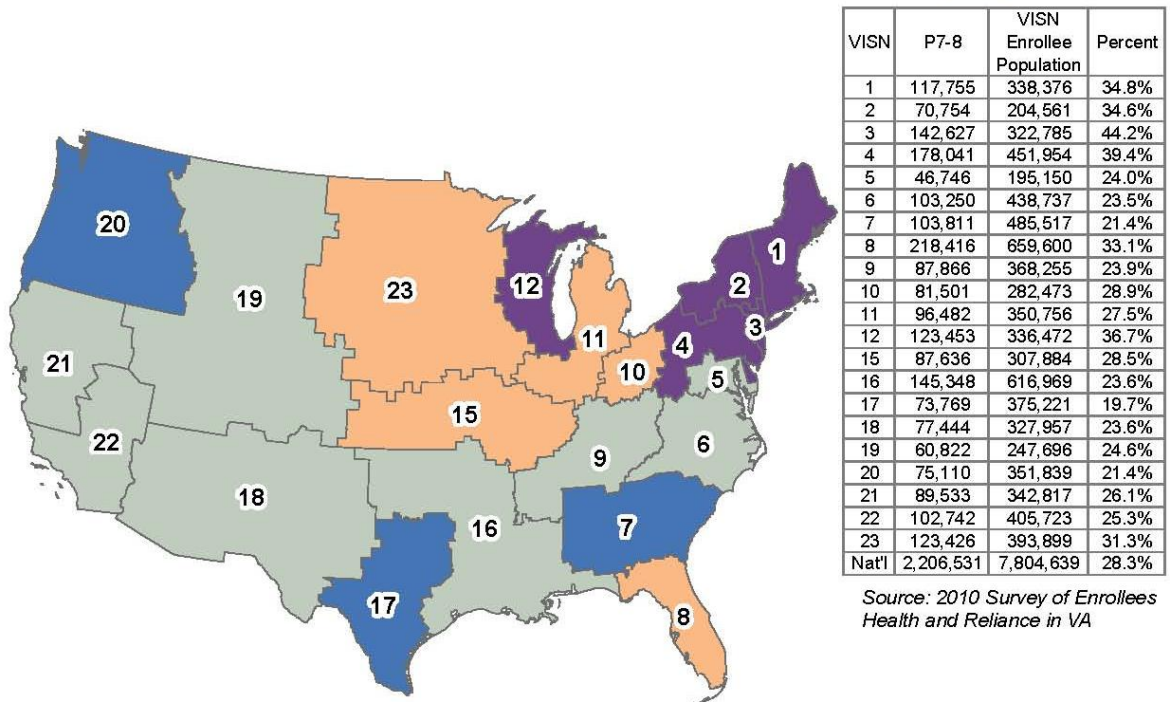


Department of Veterans Affairs
Veterans Health Administration

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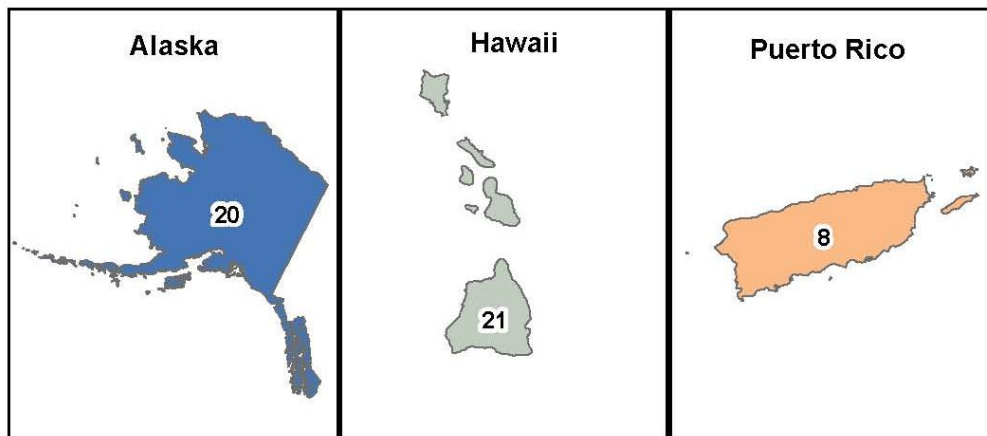


2010 Enrollees in Priority Groups 7 - 8



Source: 2010 Survey of Enrollees
Health and Reliance in VA

Map generated by Healthcare Analysis & Information Group (HAIG)
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Enrollees Age 65 or Over by VISN

In 2010, data revealed VISN 3 ranked first in the percentage of enrollees age 65 or over with 56 percent. The VISN with the lowest percentage of Veteran enrollees age 65 or over was VISN 17 with 39 percent.

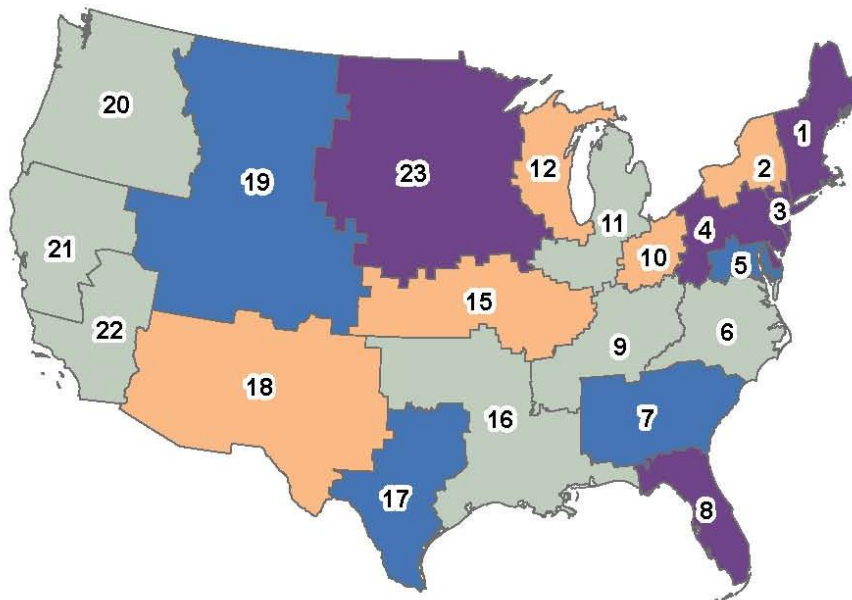
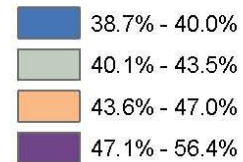
Map 1.4



Department of Veterans Affairs
Veterans Health Administration

2010 Enrollees Age 65 or Over

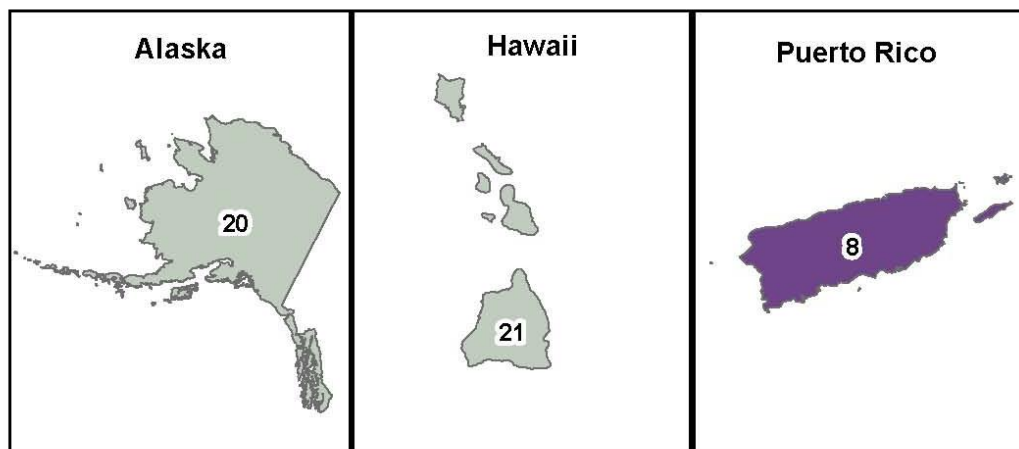
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VISN	65+	VISN Enrollee Population	Percent
1	181,877	338,376	53.7%
2	96,121	204,561	47.0%
3	182,048	322,785	56.4%
4	229,591	451,954	50.8%
5	77,212	195,150	39.6%
6	179,998	438,737	41.0%
7	193,903	485,517	39.9%
8	331,256	659,600	50.2%
9	150,141	368,255	40.8%
10	127,572	282,473	45.2%
11	143,301	350,756	40.9%
12	150,759	336,472	44.8%
15	139,979	307,884	45.5%
16	260,776	616,969	42.3%
17	145,219	375,221	38.7%
18	150,980	327,957	46.0%
19	99,153	247,696	40.0%
20	143,871	351,839	40.9%
21	146,980	342,817	42.9%
22	176,494	405,723	43.5%
23	201,400	393,899	51.1%
Nat'l	3,508,633	7,804,639	45.0%

Source: 2010 Survey of Enrollees
Health and Reliance in VA

Map generated by Healthcare Analysis & Information Group (HAIG)
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Enrollees with Incomes Less Than \$36,000 by VISN

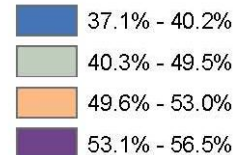
In 2010, data revealed VISNs 9 and 10 ranked first in the percentage of enrollees with incomes less than \$36,000 with 57 percent. The VISN with the lowest percentage of Veteran enrollees with incomes less than \$36,000 was VISN 5 with 37 percent.

Map 1.5

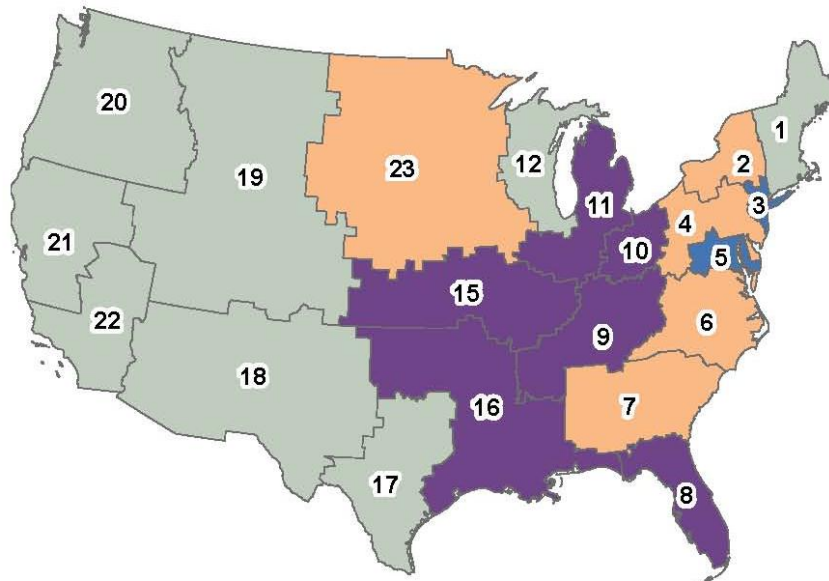


Department of Veterans Affairs
Veterans Health Administration

Legend



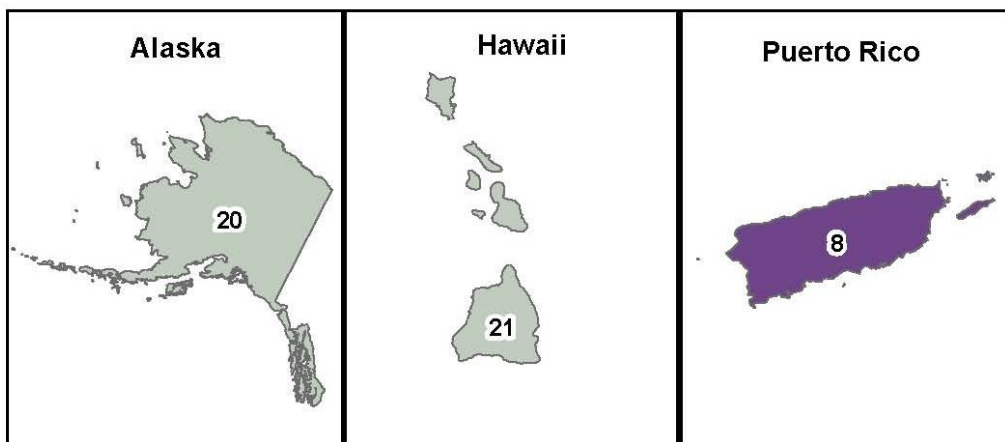
2010 Enrollees with Income <\$36,000



VISN	<36K	VISN Enrollee Population	Percent
1	165,928	338,376	49.0%
2	108,379	204,561	53.0%
3	129,762	322,785	40.2%
4	235,763	451,954	52.2%
5	72,357	195,150	37.1%
6	220,612	438,737	50.3%
7	249,140	485,517	51.3%
8	354,231	659,600	53.7%
9	207,867	368,255	56.5%
10	159,661	282,473	56.5%
11	190,667	350,756	54.4%
12	166,126	336,472	49.4%
15	165,011	307,884	53.6%
16	333,225	616,969	54.0%
17	180,745	375,221	48.2%
18	158,958	327,957	48.5%
19	120,421	247,696	48.6%
20	174,286	351,839	49.5%
21	159,554	342,817	46.5%
22	187,471	405,723	46.2%
23	200,262	393,899	50.8%
Nat'l	3,940,426	7,804,639	50.5%

Source: 2010 Survey of Enrollees
Health and Reliance in VA

Map generated by Healthcare Analysis & Information Group (HAIG)
Field office of the Office of the ADUSH for Policy & Planning



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CHAPTER 2

Public and Private Health Insurance Coverage of the Veteran Enrollee Population



Since the inception of the Survey of Enrollees in 1999, survey questions to identify the status of public or private coverage for enrollees continue to be refined. The ever-expanding need for more detailed information on the VHA enrollee population has led VHA to add additional health insurance coverage questions. In addition to the 1999 categories of Medicare, Medicaid, and Private or Group Insurance, beginning in 2002 the surveys split the private group insurance into Health Maintenance Organizations (HMO) or Managed Care coverage versus non-HMO or non-Managed Care coverage. The 2005 Survey added a question about Medigap Supplemental coverage. In

2005, the Medigap question included a note to the telephone interviewer to provide further clarification that it “does not include TRICARE For Life Plan.” In 2007, similar questions were asked. However, the question phrasing was changed to facilitate understanding by the respondent. A question was also added to determine if enrollees were aware that they were enrolled in VA. Medicare questions have continuously been revised to improve data collection and analysis. Medicare coverage is discussed later in this chapter.

Overall Results

Enrollees were first asked if they were enrolled in VA Health Care. Interestingly, 16 percent of enrollees said they were not covered by VA health care and an additional 4 percent said they didn’t remember, enrolling didn’t know, or refused to answer. However, technically all of the enrollees are covered by and could use VA health care services.

Enrollees were then asked about Public and Private Health Care benefits that were not provided by VA. Below are the overall results for Public and Private Health Insurance coverage and uninsurance of enrollees. (See Table 2.1)

Most enrollees (79%) had some type of public or private health insurance coverage. The percent of enrollees with public and private coverage has fluctuated between the 2008 and 2010 surveys, with an increase in Medicaid (9%) and a decrease in Medicare (51%) and private insurance coverage (31%). Between 2008 and 2010, there was an increase in uninsured enrollees, from 20 percent in 2008 to 21 percent in 2010. This could be due to the prolonged recession and general trend of increased unemployment. When viewed as a percentage increase (i.e., the increase as a percent of base 2008), this is a percentage increase of 4.4 percent, which is not as dramatic as the percentage increase (31%) seen in the unemployment rate noted in Chapter 1.

In the 2005 survey, enrollees were asked if they intended to purchase Medicare Part D when it became available. Results from the 2005 survey reported that only 9 percent of all enrollees planned to purchase Medicare Part D in 2006, 18 percent were undecided, and 9 percent were unaware of Medicare Part D. Data from the 2010 survey showed that 19 percent of enrollees reported having Medicare Part D coverage. When looking at this coverage as a percentage of enrollees with Medicare coverage, 1.5 million (36%) of the 4 million enrollees with Medicare coverage responded that they had Medicare Part D coverage. Medicare Part D is discussed further in Chapter 3.

Table 2.1

2010 Health Insurance Coverage Reported by Enrollees Surveyed

Medicare**	Medicare Advantage*	Medicare Part A*	Medicare Part B*	Medigap*	Medicare Part D*	
4,015,013	830,484	2,686,431	2,471,956	1,506,570	1,453,684	
51.4%	20.7%	66.9%	61.6%	37.5%	36.2%	
Medicaid**	TRICARE**	Private Insurance**			Private Drug Coverage**	No Coverage**
		HMO	Non-HMO	Total		
670,938	1,321,881	1,141,781	973,910	2,393,324	1,968,792	1,661,243
8.6%	16.9%	14.6%	12.5%	30.7%	25.2%	21.3%

Percentages do not total 100 percent because enrollees may have multiple coverage

Total Private Insurance numbers include Don't Know/Refused responses to HMO/Non-HMO

**Denominator is enrollees with Medicare*

*** Denominator is all enrollees.*

Uninsurance

The term “uninsurance” in this report refers to the lack of any type of health insurance coverage, either public or private, other than VA. There are several sources of point-in-time uninsurance data on the U.S. population but there are few reliable sources for the enrollee population. For the Veteran population, there is the National Survey of Veterans (NSV), last published in 2001 (NSV 2001); and for VHA enrollees, there are only the VHA enrollee surveys.

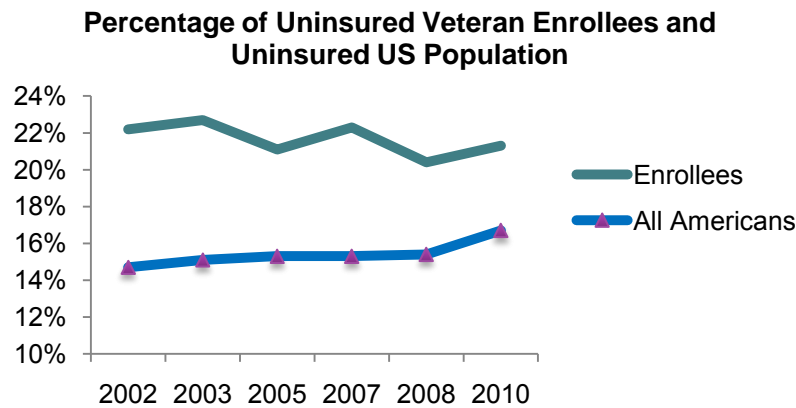
Overall Uninsurance Trends

The health insurance coverage probes were re-coded in the 2002 survey to identify enrollees who, at the time of their interviews, had no health insurance coverage, either public or private, (i.e., who were uninsured or not covered), versus enrollees who had at least some public or private coverage, (i.e., were insured or covered). The health insurance coverage probes for all surveys since 2002 were increasingly more comprehensive than the 1999 questions, therefore, the data on uninsurance derived by re-coding of the health insurance questions provide more reliable indicators of overall public or private coverage or non-coverage of VHA enrollees.

Data revealed an increase between 2008 and 2010 in enrollees without public or private insurance coverage from 20.4 percent in 2008 to 21.3 percent in 2010. It is important to note that the number of uninsured VHA enrollees increased from 1,013,046 in 1999 to 1,661,243 in 2010. These increases are largely due to the fact that enrollment increased from 3,642,537 enrollees to 7,804,639 enrollees between the 1999 and 2010 surveys. The overall increase includes the numbers of Priority 5 Veterans in particular, who are lower income and are most often uninsured. In 2010, 2,069,930 million enrollees were in Priority 5 as compared to 1,241,321 in 1999.

The 2009 U.S. Census Current Population Survey reported that the percentage of Americans without insurance was 16.7 percent in 2009, and the number of uninsured was 50.7 million, the highest levels since the U.S. Census began its Current Population Survey in 1987. A comparison of VHA Enrollees to the U.S. population without insurance is represented in Figure 2.1.

Figure 2.1



Source: VHA's 2002, 2003, 2005, 2007, 2008, and 2010 Survey of Veteran Enrollees' Health and Reliance Upon VA
2009 US Census Current Population Survey Report

Uninsurance by Priority Groups

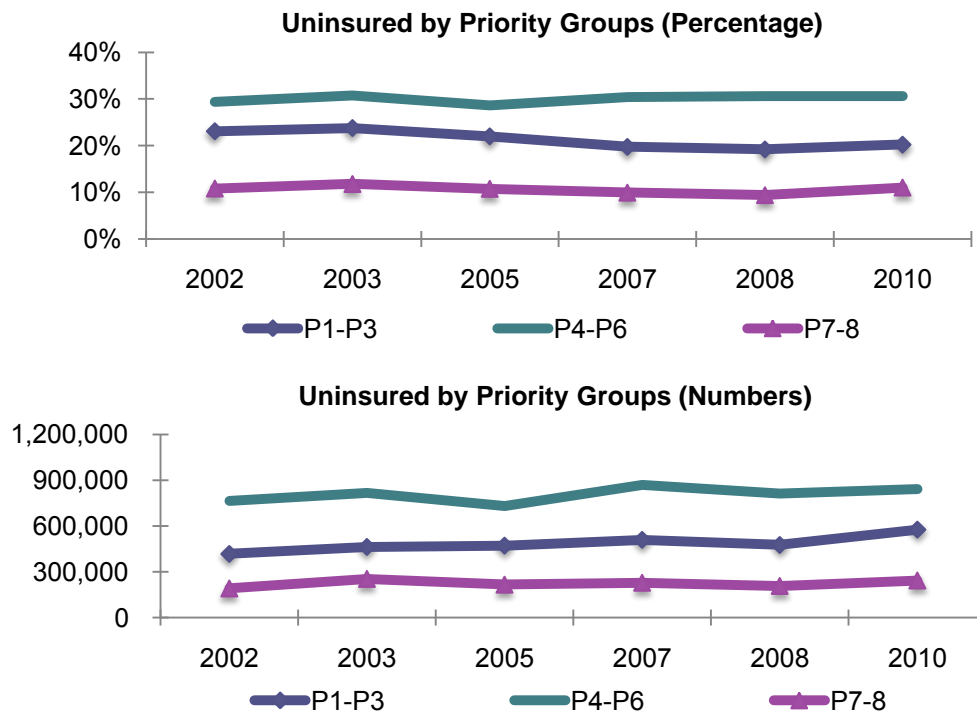
Table 2.2 shows that uninsurance rates increased in Priority Groups 1-3 and 7-8 between 2008 and 2010, and stayed constant in Priority Groups 4-6, but the number of uninsured enrollees has increased. The number of enrollees has increased in all Priority Groups, reflecting the overall increase in enrollment.

Table 2.2 Uninsured by Priority Group

Priority	2002	2003	2005	2007	2008	2010
P1-P3	417,338	462,248	470,813	508,481	476,676	576,251
	23.1%	23.8%	22.0%	19.8%	19.2%	20.2%
P4-P6	763,385	817,486	731,145	869,283	812,416	842,104
	29.3%	30.7%	28.7%	30.4%	30.6%	30.6%
P7-8	190,917	252,586	215,921	228,317	206,431	242,888
	10.8%	11.8%	10.7%	9.9%	9.4%	11.0%

Denominator is the national enrollee population by Priority

Figure 2.2



Priority Groups 4-6 had the highest percentage (31%) of enrollees lacking any other public or private insurance coverage. Over the past six surveys, the uninsurance rate for Priority 4-6 Veterans has remained steady near 30 percent, with a small decrease to 29 percent in 2005. Priority Groups 1-3 have generally seen a downward trend in the percentage of uninsured enrollees since 2005. Priority Groups 7-8 have seen an increase in the percentage of uninsured enrollees in 2010 to 11 percent from 9 percent in 2008.

Uninsurance by Age Groups

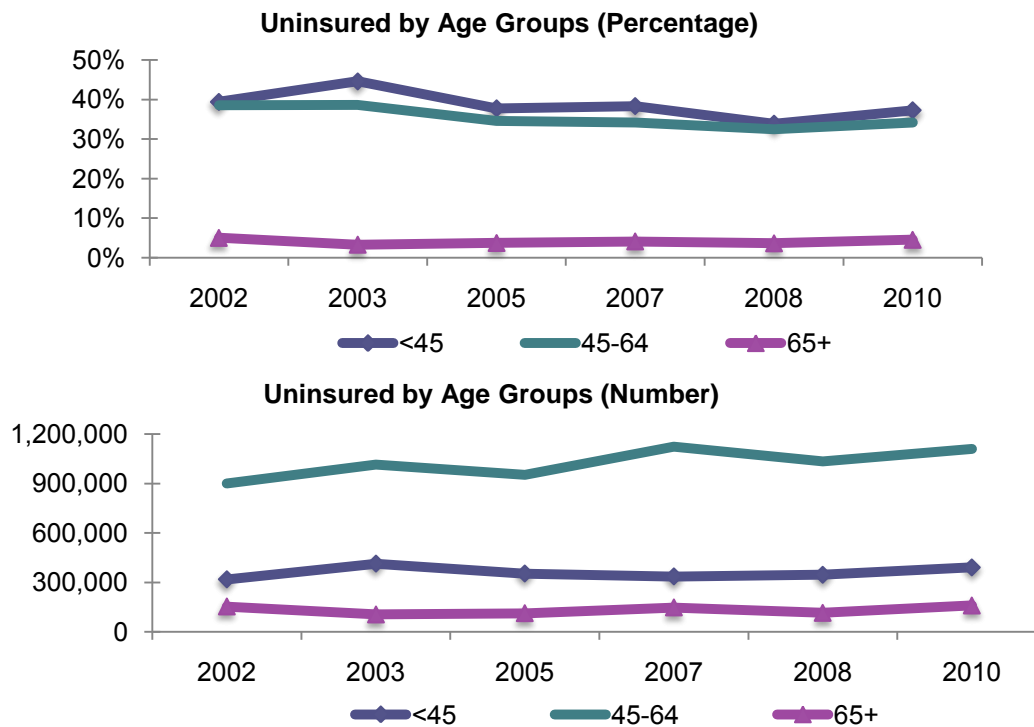
Uninsurance increased across all age groups in 2010. The <45 age group saw the largest increase in the percentage of uninsured from 34 percent in 2008 to 37 percent in 2010. The 45-64 age group saw the next largest increase, from 33 percent in 2008 to 34 percent uninsured in 2010. Finally, the 65+ age group saw the smallest increase, from 4 percent uninsured in 2008 to 5 percent in 2010. The younger populations experience the largest impact of the loss of employer-based insurance during the recession, as mentioned in the U.S. Census Current Population survey. However, uninsurance rates in all categories are less than 2002.

Table 2.3 Uninsured by Age

Age	2002	2003	2005	2007	2008	2010
<45	317,668	412,829	353,453	335,206	345,823	390,956
	39.4%	44.6%	37.8%	38.3%	33.9%	37.3%
45-64	900,556	1,014,495	951,785	1,123,784	1,034,289	1,110,687
	38.6%	38.6%	34.6%	34.2%	32.5%	34.2%
65+	153,416	104,996	112,641	147,090	115,411	159,600
	5.1%	3.3%	3.7%	4.1%	3.7%	4.5%

Denominator is the national enrollee population by age

Figure 2.3



Uninsured by Income Groups

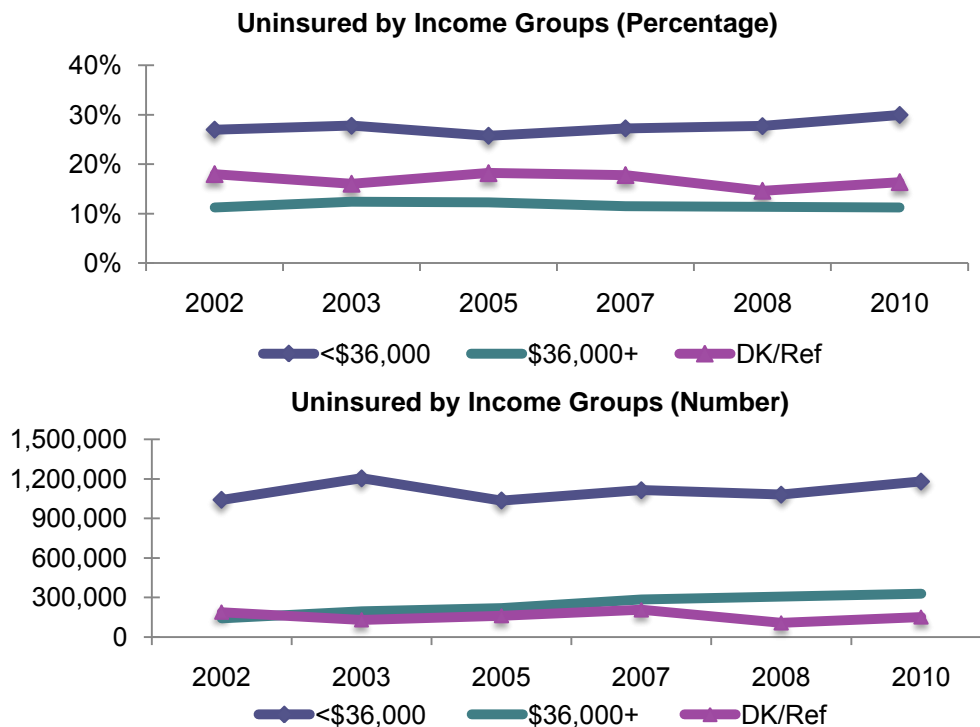
Uninsurance fluctuated widely between income groups, but followed the general pattern of previous enrollee surveys. For enrollees in the <\$36,000 Income Group, there was an increase in the percentage of uninsurance from 28 percent in 2008 to 30 percent in 2010. There was a slight decrease in the percentage of uninsured enrollees in the \$36,000+ Income Group. However, there was an increase in the number of uninsured enrollees in this Income Group. For the enrollees who did not provide a figure for their income, the uninsurance rate increased from 15 percent in 2008 to 16 percent in 2010.

Table 2.4 Uninsured by Income Groups

Income	2002	2003	2005	2007	2008	2010
<\$36,000	1,040,311	1,204,787	1,036,291	1,114,727	1,081,253	1,180,023
	27.0%	27.8%	25.8%	27.2%	27.7%	29.9%
\$36,000+	141,951	196,409	220,419	284,277	306,604	329,786
	11.2%	12.4%	12.3%	11.5%	11.3%	11.2%
DK/Ref	189,378	131,124	161,169	207,078	107,666	151,434
	18.0%	16.0%	18.2%	17.8%	14.6%	16.4%

Denominator is the national enrollee population by Income

Figure 2.4



VISN Overview

The number of uninsured enrollees increased in almost all VISNs. The uninsurance rate in most VISNs increased in 2010 from the previous survey in 2008. The two VISNs that showed a decreased uninsurance rate since 2008 were VISN 1 and 20. In 2010, data revealed VISN 22 (27%), 19 (25%), and 9 (25%) recorded the highest percent of Veteran enrollees reporting no other private or public health insurance coverage. The VISN with the lowest percentage of Veteran enrollees reporting no other private or public health insurance coverage was VISN 1 at 15 percent.

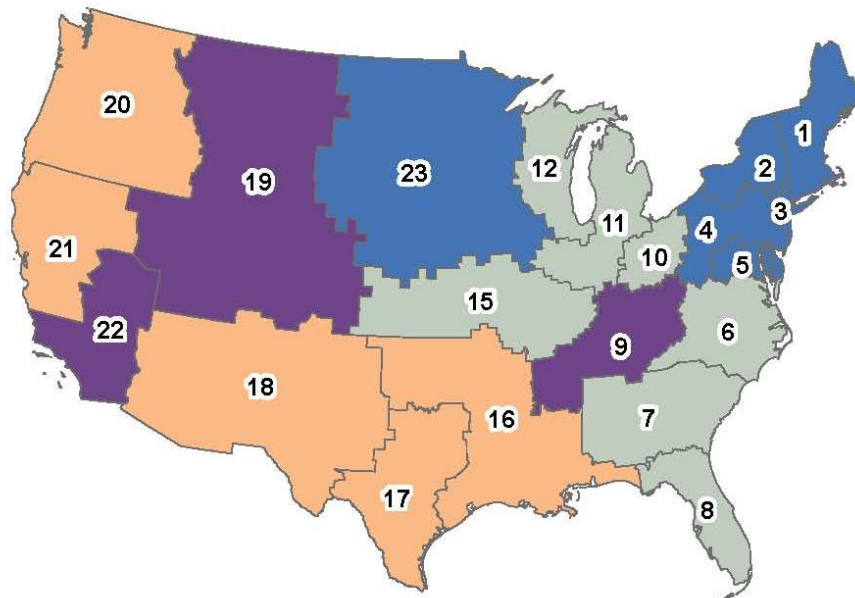
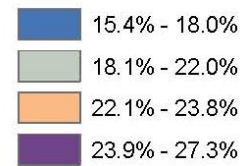
Map 2.1



Department of Veterans Affairs
Veterans Health Administration

2010 Enrollees with No Other Private or Public Health Insurance Coverage

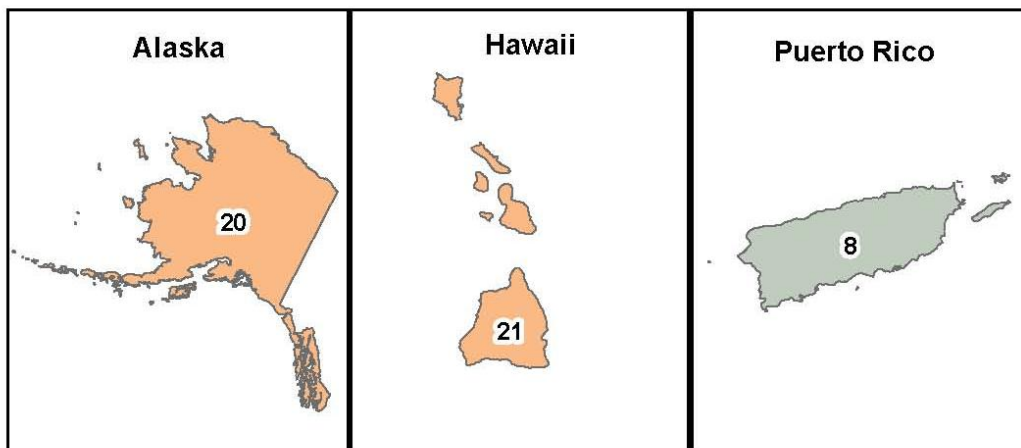
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VISN	No Coverage	VISN Enrollee Population	Percent
1	52,150	338,376	15.4%
2	36,766	204,561	18.0%
3	51,304	322,785	15.9%
4	75,733	451,954	16.8%
5	32,716	195,150	16.8%
6	94,745	438,737	21.6%
7	103,027	485,517	21.2%
8	144,913	659,600	22.0%
9	92,292	368,255	25.1%
10	60,260	282,473	21.3%
11	73,971	350,756	21.1%
12	73,036	336,472	21.7%
15	62,973	307,884	20.5%
16	145,703	616,969	23.6%
17	84,472	375,221	22.5%
18	78,046	327,957	23.8%
19	62,680	247,696	25.3%
20	78,890	351,839	22.4%
21	80,136	342,817	23.4%
22	110,585	405,723	27.3%
23	66,843	393,899	17.0%
Nat'l	1,661,243	7,804,639	21.3%

Source: 2010 Survey of Enrollees
Health and Reliance in VA

Map generated by Healthcare Analysis & Information Group (HAIG)
Field office of the Office of the ADUSH for Policy & Planning



Medicare Coverage

Medicare enrollees can be defined as having coverage under Medicare Part A (hospital care) without Part B (coverage for physician visits), or Medicare Part A and Part B. The question regarding Medicare Part A and B coverage was only asked of enrollees who responded “yes” to having Medicare Coverage and “no” to having Medicare Advantage Plan.

Most individuals (56%) covered by Part A are also covered by Part B, although there is a premium associated with Part B coverage (paid for by Medicaid for low income dually eligible beneficiaries).

The Medicare Prescription Drug, Improvement, and Modernization Act (Public Law 108-173, 117 Stat. 2066, called Medicare Modernization Act or MMA) was enacted in December 2003. Availability of drug coverage through Medicare has shifted coverage trends for enrollees, which will be discussed further in the Prescription Drug Section of Chapter 3.

Enrollees with Medicare coverage represent 51 percent of the total enrollee population. The number of enrollees with Medicare coverage has more than doubled from 1,836,346 in 1999 to 4,015,013 in 2010. With the majority of the enrollee population having coverage, changes to Medicare will likely influence the way enrollees utilize VA care.

Enrollees were also asked about coverage under Parts A and B. Most enrollees with Medicare (56%) are covered by Part A and B. A small percent of enrollees with Medicare Coverage have Medicare Coverage A without B (11%). An even smaller percentage (5%) had Medicare Part B without Part A. It should be noted that a small percentage of enrollees (1.1%) who responded “yes” to Medicare Coverage responded “no” to both questions regarding Part A and Part B.

Table 2.5

Enrollees with Various Medicare Coverage

Medicare Part A and B*	Medicare Part A without B*	Medicare Part B without A*	Total with Medicare Coverage**	No Medicare**
2,253,645	432,787	218,312	4,015,013	3,789,626
56.1%	10.8%	5.4%	51.4%	48.6%

*Denominator is the enrollee population with Medicare coverage. **Denominator is all enrollees.

Approximately 1.4 percent of the enrollees responded “Don’t know” or “Refused to answer” (DK/Ref) the questions regarding Medicare Coverage.

Medicare Coverage by Priority Group

Priority Groups 7-8 has the largest percentage (59%) of enrollees with Medicare Part A and Part B. Sixty percent of enrollees in Priority Groups 1-3 have no Medicare Coverage.

Table 2.6

2010 Enrollees with Various Medicare Coverage by Priority

Medicare Part A without B*			Medicare Part B without A*		
P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8
130,735	183,748	118,304	74,890	74,605	68,817
11.5%	13.5%	7.85%	6.56%	5.46%	4.57%
Medicare Part A and B*			No Medicare**		
P1-P3	P4-P6	P7-P8	P1-P3	P4-P6	P7-P8
659,477	698,653	895,515	1,707,552	1,382,732	699,342
57.7%	51.2%	59.4%	59.9%	50.3%	31.7%

*Denominator is Enrollees with Medicare by Priority. ** Denominator is enrollees by Priority.

Medicare Coverage by Age Group

The 65+ Age Group has the largest percentage (58%) of enrollees with Medicare Part A and Part B. Over 7 percent of enrollees in the 65+ age group reported that they had no Medicare Coverage. Eighteen percent of the enrollee population under the age of 65 are enrolled in Medicare, which is a decrease from the 22 percent of this population enrolled in Medicare reported in 2008. This population reflects the younger, disabled Veterans enrolled in VHA.

Table 2.7

Enrollees with Various Medicare Coverage by Age

Medicare Part A without B*			Medicare Part B without A*		
<45	45-64	65+	<45	45-64	65+
6,077	120,584	306,125	4,448	50,314	163,549
10.0%	17.3%	9.4%	7.3%	7.2%	5.0%
Medicare Part A and B*			No Medicare**		
<45	45-64	65+	<45	45-64	65+
29,401	330,603	1,893,640	987,926	2,548,698	253,001
48.2%	47.3%	58.2%	94.2%	78.5%	7.2%

*Denominator is Enrollees with Medicare by age. ** Denominator is enrollees by age.

Medicare Coverage by Income Group

Of those enrollees also participating in Medicare, the \$36,000+ Income Group has the largest percentage (63%) of enrollees with Medicare Part A and Part B. In this year's survey 58 percent of enrollees in the \$36,000+ Income Group reported having no Medicare Coverage compared to 57 percent in 2008.

Table 2.8

2010 Enrollees with Various Medicare Coverage by Income

Medicare Part A without B*			Medicare Part B without A*		
<\$36K	\$36K+	DK / Ref	<\$36K	\$36K+	DK / Ref
273,082	106,304	53,400	123,315	58,332	36,665
12.2%	8.60%	9.91%	5.50%	4.72%	6.80%
Medicare Part A and B*			No Medicare**		
<\$36K	\$36K+	DK / Ref	<\$36K	\$36K+	DK / Ref
1,181,601	773,802	298,242	1,700,360	1,703,548	385,718
52.7%	62.6%	55.4%	43.2%	58.0%	41.7%

*Denominator is Enrollees with Medicare by income. ** Denominator is enrollees by income.

VISN Overview (Medicare Part A and B)

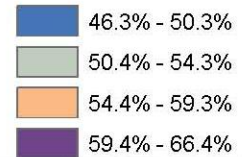
Data revealed VISN 3 had the highest percent of Veteran enrollees reporting Medicare Part A and B coverage with 66 percent. The VISN with the lowest percent of Veteran enrollees reporting Medicare Part A and B coverage was VISN 22 with 46 percent.

Map 2.2

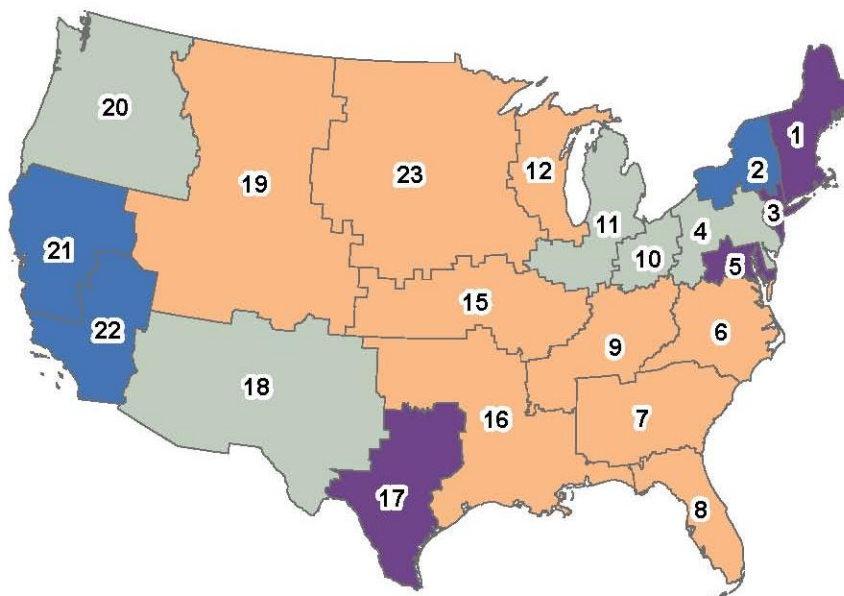


Department of Veterans Affairs
Veterans Health Administration

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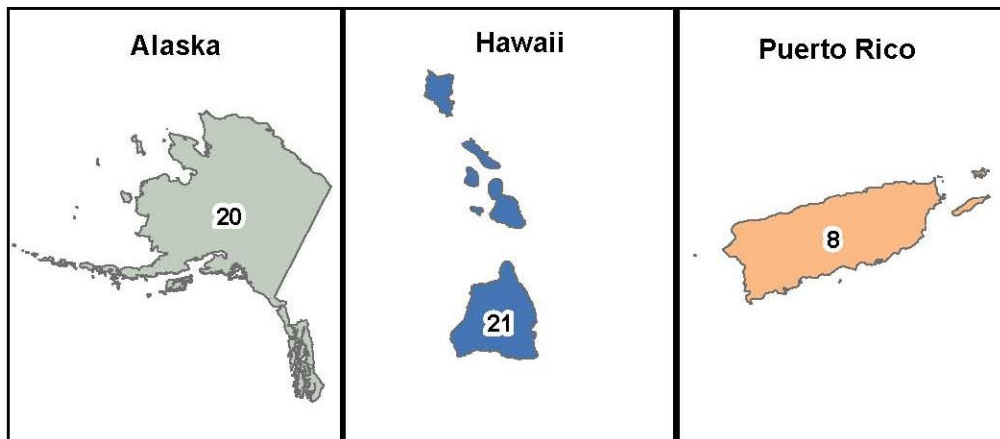
2010 Enrollees with Medicare Coverage Part A & B



VISN	Medicare Part A&B	VISN Enrollee w/Medicare Coverage	Percent
1	124,373	201,643	61.7%
2	53,553	106,481	50.3%
3	124,831	187,911	66.4%
4	135,244	259,615	52.1%
5	56,225	86,730	64.8%
6	120,351	213,824	56.3%
7	146,257	251,368	58.2%
8	202,065	364,063	55.5%
9	103,996	186,506	55.8%
10	74,900	144,213	51.9%
11	95,598	176,053	54.3%
12	96,545	170,623	56.6%
15	96,431	162,624	59.3%
16	169,247	297,959	56.8%
17	109,703	172,836	63.5%
18	88,942	167,302	53.2%
19	62,441	110,642	56.4%
20	90,364	168,489	53.6%
21	81,858	166,328	49.2%
22	87,983	189,835	46.3%
23	132,739	229,965	57.7%
Nat'l	2,253,645	4,015,010	56.1%

Source: 2010 Survey of Enrollees Health and Reliance in VA

Map generated by Healthcare Analysis & Information Group (HAIG)
Field office of the Office of the ADUSH for Policy & Planning



VA Enrollment

To apply for benefits (including access to the VA health care system) a Veteran must complete an application. The application is used to determine if there is qualifying service as a Veteran, and for placement into one of the Priority Groups. Generally, to receive VA Medical Benefits, a Veteran must be enrolled in the VA health care system. All individuals included in the survey sample were enrolled. For the most part, Veterans who are enrolled will remain enrolled without having to re-apply for benefits annually.

Nearly 80 percent of enrollees responded that they are enrolled in VA health care. Another 1.6 million enrollees (16%) reported that they are not enrolled. About 4 percent of enrollees either don't remember or do not know if they are enrolled. (See Table 2.9)

These responses can also be analyzed by Pre and Post Enrollee types, and by Priority Groups. When comparing Pre and Post Enrollees, a greater percentage of Pre Enrollees (83%) indicated that they are enrolled in VA health care than Post Enrollees (79%).

Table 2.9

Are you enrolled in VA health care?		Are you enrolled in VA health care?		Enrollee Type	
Response	Number/Percent	Response	Post	Pre	
Yes	6,224,375	Yes	4,428,970	1,795,404	
	79.8%		78.6%	82.8%	
No	1,271,683	No	975,966	295,717	
	16.3%		17.3%	13.6%	
I don't remember enrolling	36,606	I don't remember enrolling	29,719	6,887	
	0.5%		0.5%	0.3%	
Don't know	267,478	Don't know	199,871	67,606	
	3.4%		3.5%	3.1%	
Refused	4,497	Refused	2,826	1,670	
	0.1%		0.1%	0.1%	
Total	7,804,639	Total	5,637,353	2,167,286	

The responses can also be compared by Priority Group. A review of the data by priority revealed that Priority 1 and 4 enrollees are the most likely to respond that they are enrolled (89%). Priority 6 enrollees are most likely to respond that they are not enrolled (25%) followed by Priority 7-8 enrollees (20%).

Table 2.10 **Are you enrolled in VA health care?**

	P1	P2	P3	P4	P5	P6	P7 - 8
Yes	1,020,581	476,517	839,526	191,936	1,684,500	319,995	1,691,319
	88.6%	78.5%	76.9%	88.6%	81.4%	69.3%	76.7%
No	97,906	100,016	201,817	17,474	308,528	114,338	431,604
	8.5%	16.5%	18.5%	8.1%	14.9%	24.8%	19.6%
I don't remember enrolling	3,722	4,137	7,743	611	6,928	2,576	10,890
	0.3%	0.7%	0.7%	0.3%	0.3%	0.6%	0.5%
Don't Know	28,429	25,963	41,690	6,568	69,812	24,963	70,054
	2.5%	4.3%	3.8%	3.0%	3.4%	5.4%	3.2%
Refused	1,022	206	309	52	162	81	2,666
	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%

The vast majority of enrollees believe they are enrolled. However, there was a significant number of Veterans (over 1.5 million) who believe they are not, don't remember, or don't know that they are enrolled.

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CHAPTER 3

Pharmaceutical Use



Pharmaceutical use is an important component of health care and is on the increase. A National Center for Health Statistics (NCHS) Data Brief issued in September 2010 reported that, over a 10-year period, the number of Americans using at least one prescription drug in the past month increased by 10 percent. The use of two or more drugs increased by 20 percent and the use of five or more drugs increased by 70 percent. (*NCHS data brief, no. 42 Prescription drug use continues to increase*)

Private plan coverage of prescription drugs varies. With just over 4 million enrollees covered by Medicare, the impact of Medicare's prescription drug coverage, known as Medicare Part

D, plays a role in over half of VHA enrollees' health care decisions. In addition, VHA provides both prescription drugs and over-the-counter medications as a basic benefit to enrollees. However, as shown in this chapter, almost 40 percent of enrollees do not appear to be aware that they have access to pharmaceuticals through VA. This is important because studies show that people without prescription drug benefits are less likely to access the benefits of pharmaceuticals.

To better understand these issues, the 2010 Survey of Enrollees collected information about enrollees' overall medication utilization and prescription drug coverage. This chapter provides an overview of the responses of enrollees to questions regarding prescription drug insurance coverage, utilization of prescription drugs and over-the-counter medication, and out-of-pocket costs for prescriptions.

VA Prescription Drug Benefit Awareness

Enrollees were asked whether they had prescription drug coverage from VA. Theoretically, all enrollees would respond positively since enrollment in VHA provides both prescription drugs and over-the-counter medications as a basic benefit with minimal co-payments. This question was asked of all enrollees, whether they considered themselves enrolled in VHA or not. (Sixteen percent of enrollees did not consider themselves enrolled.) Therefore, some of the responses could be reflective of the larger enrolled population who were not aware of their enrollment.

- When combined with "Don't know" or "Refused" responses, just under 40 percent of enrollees do not consider that their VA enrollment provides drug coverage.
- The percent of enrollees indicating VA provided them with Prescription Drug Benefits fell from 65 percent in the 2008 survey to just over 60 percent in 2010.
- Enrollees under the age of 45 are less likely to be aware of their VA drug coverage (44%) than those age 45-64 (63%) or 65+ (63%).

Table 3.1
2010 VA Prescription Drug Benefit or Coverage Reported

	Number	Percent
Yes	4,711,887	60.4%
No	2,745,673	35.2%
DK/Ref	347,080	4.5%

- When broken out by the VISNs, the range of enrollees reporting VA prescription drug benefits was 46 percent (VISN 3) to 67 percent (VISN 15). (See Table 3.10 in the Appendix for results by VISN displaying the percentage of "Yes" responses.)

- Priority Group 7-8 are somewhat less likely to be aware of VA drug coverage (55%) compared to Priority Groups 1-3 (65%) and 4-6 (60%).
- Enrollees with incomes under \$36,000 per year were more likely to be aware of their VA prescription drug coverage (69%) compared to enrollees with incomes of \$36,000+ per year (50%).

A breakout of VA drug coverage awareness by VISN and Priority, age, and income can be found in Appendix Table 3.9. Additional study to determine why enrollees do not appear to be aware of their prescription drug benefits through VA may be warranted.

Private Insurance Prescription Benefit

All enrollees who responded positively to having private insurance coverage were asked if that coverage included prescription drugs.

Table 3.2
Private Insurance Includes Prescription Benefit
(Private Insurance Coverage = 2,393,324)

	Number	Percent
Yes	1,968,792	82.3%
No	357,050	14.9%
DK/Ref	67,481	2.8%

- Eighty-two percent of those enrollees who responded positively to having private insurance coverage reported that their private insurance provided prescription benefits.
- The range of private insurance prescription coverage by VISN was 76 percent in VISN 23 to 88 percent in VISN 18. (See Table 3.10 in the Appendix for results by VISN.)

Medicare Part D Coverage

In 2003, Congress passed the Medicare Prescription, Drug Improvement, and Modification Act (MMA) which authorized prescription drug coverage for Medicare beneficiaries, known as Medicare Part D. Medicare Part D was implemented in 2006 and contained a gap in coverage known as “the doughnut hole.” Current health care legislation (The Affordable Care Act) was passed in March 2010 and seeks to fill this gap by the year 2020 through a combination of subsidies from pharmaceutical companies and the Federal Government. However, any impact from this new legislation would not be reflected in this survey’s numbers.

Enrollees who reported they had Medicare Coverage were asked if they were enrolled in Medicare Part D.

Table 3.3
Medicare Part D Coverage by Medicare Beneficiaries
(Medicare Coverage = 4,015,013)

	Number	Percent
Yes	1,453,684	36.2%
No	2,290,606	57.1%
DK/Ref	270,723	6.7%

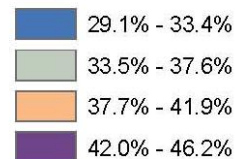
- Thirty-six percent of enrollees with Medicare benefits reported having Medicare Part D prescription coverage.
- Regionally, the range of enrollees with “Part D” coverage was 29 percent in three VISNs (5, 11, and 12) to 46 percent in VISN 22. (See Appendix Table 3.10 with VA, Medicare, and Private pharmaceutical coverage results by VISN.) As can be seen in the map below, eleven of the 21 VISNs fell between 33.5 and 37.6 percent of their enrollees with Medicare reporting they used “Part D”.

Map 3.1

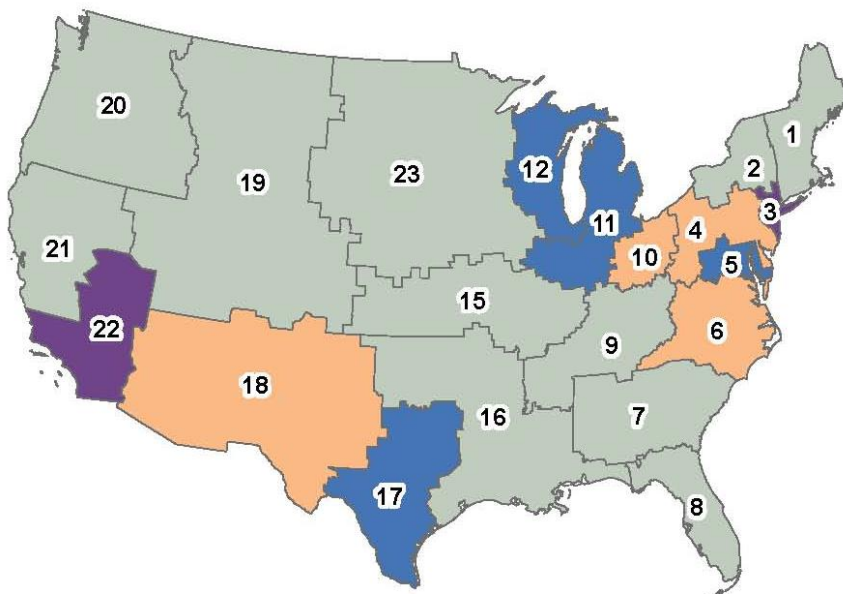


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2010 Enrollees with Medicare Who Have Medicare Part D

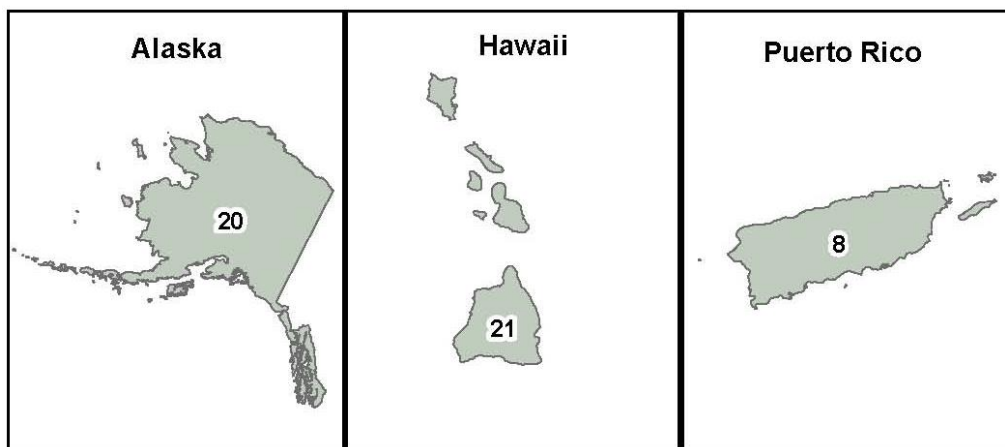


VISN	Medicare Part D	Enrollees with Medicare	Percent
1	75,440	201,643	37.4%
2	36,525	106,481	34.3%
3	84,013	187,911	44.7%
4	101,829	259,615	39.2%
5	25,294	86,730	29.2%
6	83,282	213,824	38.9%
7	87,776	251,368	34.9%
8	134,210	364,063	36.9%
9	63,454	186,506	34.0%
10	57,717	144,213	40.0%
11	51,506	176,053	29.3%
12	49,679	170,623	29.1%
15	57,186	162,624	35.2%
16	102,342	297,959	34.3%
17	56,453	172,836	32.7%
18	63,791	167,302	38.1%
19	40,151	110,642	36.3%
20	56,899	168,489	33.8%
21	59,137	166,328	35.6%
22	87,618	189,835	46.2%
23	79,384	229,965	34.5%
Nat'l	1,453,684	4,015,010	36.2%

Totals may vary due to rounding.

Source: 2010 Survey of Enrollees Health and Reliance in VA

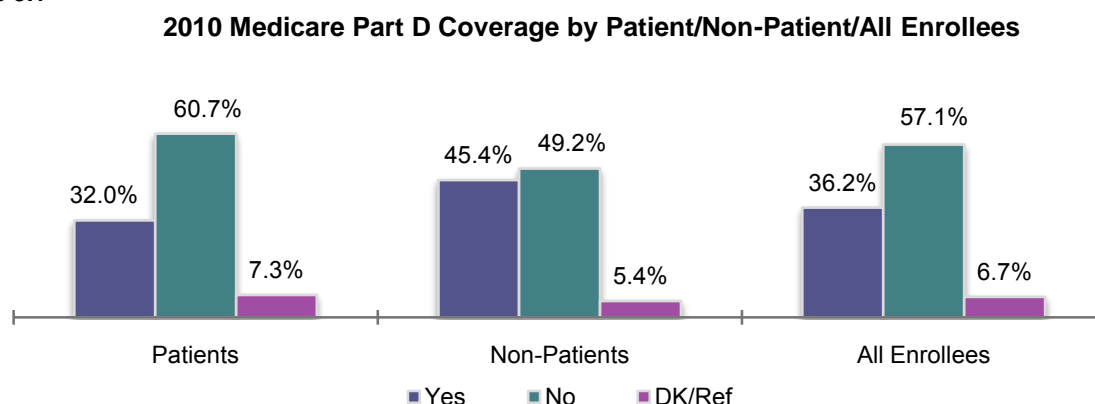
Map generated by Healthcare Analysis & Information Group (HAIG)
Field office of the Office of the ADUSH for Policy & Planning



- Enrollees in Priority Groups 1-3 were least likely to purchase Part D (29%) compared to enrollees in Priority Groups 4-6 (41%) or 7-8 (37%). (See Table 3.11 in the Appendix for VISN results.)
- Thirty-four percent of enrollees with Medicare under age 45 reported purchasing Part D coverage compared to 30 percent between ages 45 and 64, and 38 percent of enrollees age 65 and over.
- Thirty-eight percent of enrollees with income less than \$36,000 per year reported enrolling in Part D compared to 34 percent of enrollees with income of \$36,000+ per year.

Enrollment in the VA health care system is creditable coverage for the purpose of Medicare Part D enrollment. Creditable coverage means that the VA prescription drug coverage is at least as good as Medicare Part D coverage. So it would be helpful to understand why enrolled Veterans might also pay for Medicare Part D. As a start, the patient and non-patient responses were separated and summarized.

Figure 3.1



- As can be seen in figure 3.1, non-patients (45%) are more likely to respond that they have Medicare Part D coverage than patients (32%).

Other factors that might influence enrollees acquiring Medicare Part D Coverage include:

- Most enrollees (64%) reported being married. A spouse of an enrollee can obtain VA benefits only if the spouse is a qualified Veteran herself or himself. The spouse may choose to have Medicare Part D coverage.
- Enrollees may choose to have Medicare Part D coverage to obtain prescriptions drugs prescribed by non-VA physicians that are not on the VA formulary.
- Enrollees who are a patient or inmate in an institution of another government agency (i.e., a state veteran home, state mental institution, etc.) do not have creditable coverage from VA while in that institution.
- Enrollees who live in a nursing home that doesn't allow them to use or access VA drug benefits may choose to have Medicare Part D coverage.
- Enrollees who live a long way from the nearest VA medical facility may prefer to receive medical care from local providers and prescription drugs from local pharmacies.
- Some enrollees may be auto-enrolled in Medicare Part D. Most individuals who qualify for both Medicare and Medicaid automatically receive the Medicare Drug Benefit. Additionally, individuals with full or low income subsidies are eligible to be automatically enrolled.

Additional study is needed to more fully understand why enrollees, in general, and patients, in particular, choose to enroll in Medicare Part D.

Over-the-Counter (OTC) Medications in the Last 30 Days

Respondents of the survey were asked about the number of different over-the-counter medications taken over the last 30 days. The mean number of OTC medications taken was 1.86. The table below shows the number of enrollees who reported they took none, one, two, or three or more.

Table 3.4
Number of OTC Medications (from any provider) in the Last 30 Days

Mean = 1.86	Number	Percent
0	2,704,369	34.7%
1	1,726,167	22.1%
2	1,224,553	15.7%
3+	2,015,051	25.8%
DK/Ref	134,500	1.7%

- Thirty-five percent of the enrollees reported no OTC medications usage in the last 30 days.
- Regionally, the mean ranged from 1.7 (VISNs 2, 7, 10, 19, 21, 22) to 2.1 (VISN 8).

The 4,965,771 enrollees who reported any OTC use in the last 30 days were asked how many of their OTC medications were obtained from VA. The table below shows the number of enrollees who received none, one, or two or more from VA. Table 3.12 in the Appendix shows VISN break outs.

Table 3.5
Number of OTC Medications in Last 30 Days from VA
(Enrollees reporting OTC use in last 30 days=4,965,771)

Mean = 0.54	Number	Percent
0	4,116,441	82.9%
1	301,538	6.1%
2+	522,399	10.5%
DK/Ref	25,393	0.5%

Approximately 83 percent of all enrollees who reported using OTC medications in the last 30 days reported receiving no OTC medications from VA. Convenience, plus the VHA co-payment of \$8-\$9 for each 30-day supply may factor into enrollee decisions to purchase their OTC medications on their own.

The mean OTC medications obtained from VA was .54. With the overall mean OTC medications reported as 1.86, it appears as though even those enrollees that did purchase OTC medications at VA, still purchased the majority of their OTC medications outside of VA.

Number of Prescriptions in the Last 30 Days

Respondents were asked about the number of prescriptions they used in the last 30 days. The majority of enrollees (43.6%) reported that they had taken more than 5 prescription medications in the last 30 days and, on average, enrollees took 4.72 prescriptions in the 30 days preceding the survey interview. Comparative data reported by the National Center of Health Statistics (NCHS) shows that only 11 percent of the overall American population takes more than 5 prescription medications. As has been noted before, some of this difference is because the Veteran population is older than the general population and therefore more prone to adverse health conditions. This also may be due to Veterans' overall access to coverage for prescription medications. The same NCHS report noted that persons with a regular place for health care were 2.7 times as likely to have used prescription drugs in the past month as those without a regular place for health care.

Table 3.6
Number of Prescriptions (from any provider) in the Last 30 Days
(Denominator 4,165,824)

Mean = 4.72	Number	Percent
0	1,119,543	14.3%
1-2	1,490,128	19.1%
3-4	1,686,612	21.6%
5+	3,399,113	43.6%
DK/Refused	109,243	1.4%

Enrollees who reported prescription use in the last 30 days were then asked the number of prescriptions they obtained from VA in the last 30 days. Thirty-six percent of the enrollees did not use VA for their prescriptions. This is close to the response by 35 percent of enrollees that indicated they did not have a prescription drug benefit with VA.

Table 3.7
Number of Prescriptions in the Last 30 Days from VA
(Denominator is 6,575,852)

Mean = 3.37	Number	Percent
0	2,392,190	36.4%
1-2	1,053,756	16.0%
3-4	1,073,528	16.3%
5+	2,038,540	31.0%
DK/Refused	17,838	0.3%

Almost half (49%) of the enrollees who did obtain prescriptions (N=4,165,824) from VA, said they used more than five. The mean number of prescriptions obtained from VA was 3.37. A break out of prescription use by VISN can be found in Appendix Table 3.13.

Out-of-Pocket Expense for Medications

Respondents were asked what they paid monthly as an out-of-pocket expense for prescription and over-the-counter medications. Health insurance premiums were excluded. The table below shows a break out of the responses.

Table 3.8
2010 Monthly Out-of-Pocket Expenses for Medications

Mean = \$58.6 Median = \$25	Number	Percent
\$0	1,596,879	20.5%
\$1-19	1,527,803	19.6%
\$20-49	1,875,592	24.0%
\$50-199	1,753,908	22.5%
\$200+	409,488	5.2%
DK/Refused	642,057	8.2%

- Twenty-one percent of enrollees indicated they did not have out-of-pocket expenses. An additional 20 percent indicated expenses less than \$20.
- Results were very skewed by extremely high outliers; therefore, the median of \$25 should be considered the more representative amount.
- Results ranged from \$0 (21%) to over \$200 (5%).
- Map 3.2 depicts the monthly median out-of-pocket expenses by VISN. With the exception of VISN 3, VISN median costs are \$25 or less.

Map 3.2

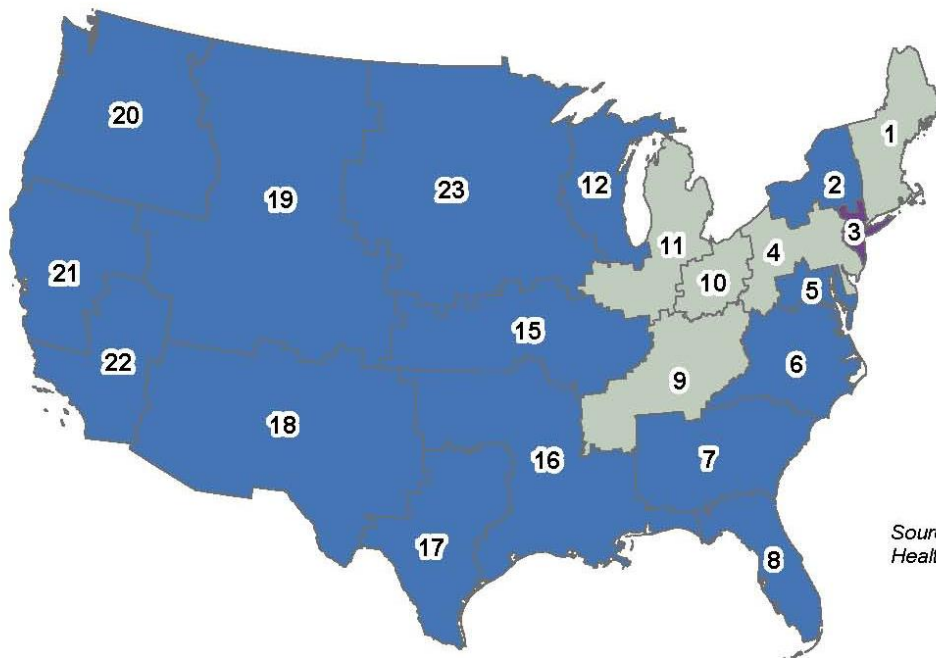


Department of Veterans Affairs
Veterans Health Administration

2010 Enrollees Median Monthly Out-of-Pocket Expenses for Medication

Legend

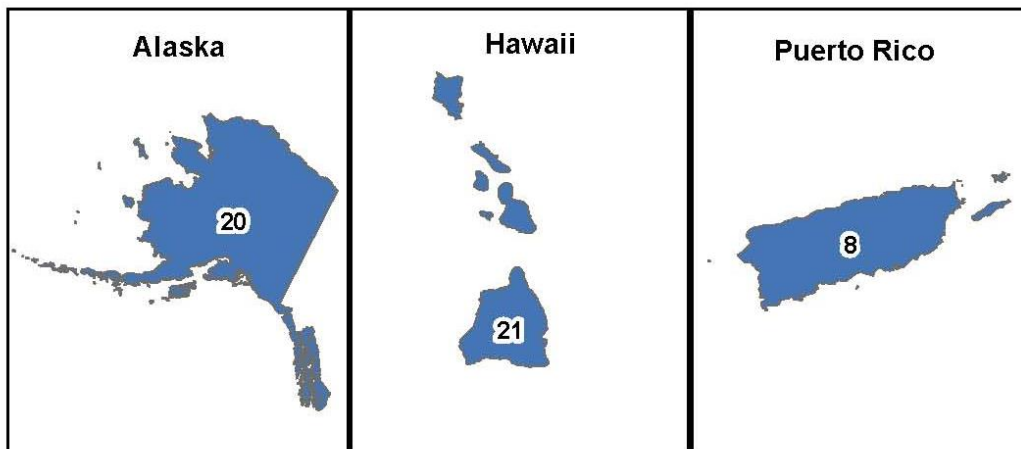
20.00 - 22.50
22.51 - 25.00
25.01 - 27.50
27.51 - 30.00



VSN	Median
1	\$ 25.00
2	\$ 20.00
3	\$ 30.00
4	\$ 25.00
5	\$ 20.00
6	\$ 20.00
7	\$ 20.00
8	\$ 20.00
9	\$ 24.00
10	\$ 23.00
11	\$ 24.00
12	\$ 20.00
15	\$ 20.00
16	\$ 20.00
17	\$ 20.00
18	\$ 20.00
19	\$ 20.00
20	\$ 20.00
21	\$ 20.00
22	\$ 20.00
23	\$ 20.00

Source: 2010 Survey of Enrollees
Health and Reliance in VA

Map generated by Healthcare Analysis & Information Group (HAIG)
Field office of the Office of the ADUSH for Policy & Planning



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CHAPTER 4



Key Drivers of Enrollees' Health Care Decision Making

A series of questions was developed with the intention of shedding light on why Veterans choose to utilize VHA health care services. These questions were developed through focus groups with VHA staff and Veterans both at VA headquarters and within the VISNs and were used in the 2007 and 2008 surveys. In 2010, a series of 17 questions that in previous years led to significant predictors of VHA utilization were included in the survey.

These questions centered around the subjects of Quality, Cost, Availability and Accessibility, Knowledge of VA Benefits, Availability of Non-VA Insurance, and Planned Uses of VHA.

Table 4.1 depicts the results of the responses for all respondents who positively concur (i.e., "completely agree" or "agree"). These are in descending order from highest to lowest percent of positive concurrence.

Table 4.1 Percent of All Respondents Who "Completely Agree" or "Agree"

Statement	Domain	Positive Ratings
VA health care providers treat their patients with respect	Quality	83.5%
It is easy for Veterans like me to get around in the VA health care facility	Availability and Accessibility	82.2%
It's easy to get to my local VA facility	Availability and Accessibility	77.4%
VA offers Veterans like me the best value for our health care dollar	Cost	74.0%
VA is the most cost effective health care provider for Veterans like me	Cost	73.9%
Veterans like me are satisfied with the health care they receive	Quality	73.7%
If the cost of health care to me increases, I will use VA more*	Current and Future Uses of VA	70.3%
I understand how my VA benefits work	Knowledge of VA Benefits	69.1%
Veterans like me can get in and out of appointment at VA in a reasonable time	Availability and Accessibility	68.8%
I feel I know what is available to me through my VA benefits	Knowledge of VA Benefits	68.4%
There is a VA provider in my area that offers all of the health care services that Veterans like me need	Availability and Accessibility	68.0%
Veterans like me like going to VA because you can talk to other Veterans	Availability and Accessibility	64.8%
When Veterans like me go to VA for an appointment, they do not wait a long time to see the doctor	Availability and Accessibility	64.4%
I have a doctor outside VA who I really like and trust	Availability of Non-VA Insurance	60.1%
I would only use VA if I did not have access to any other source of health care	Current and Future Uses of VA	52.7%
Veterans who can afford to use other sources of health care should leave the VA to those who really need it	Current and Future Uses of VA	47.4%
My family has a health insurance plan that covers me and the rest of the family	Availability of Non-VA Insurance	44.2%

*Not asked of enrollees who said they use VA for all their health care needs

- Overall, the "Quality" statement "VA health care providers treat their patients with respect" received the highest level of concurrence (84%), i.e., "completely agree" or "agree."

- The second and third most concurred with statements were “Availability and Accessibility” based and indicated enrollees thought VA health care facilities were both easy to get to and easy to navigate when on the premises.
- VHA is continuously working on reducing wait time; 64 percent of enrollees agreed that when they had an appointment at the VA, they did not wait a long time to see the doctor.
- Seventy percent of enrollees concurred that they would use VA more if their cost of health care increased and 53 percent concurred that they would use VA only if they did not have any other source of health care.

These responses were assessed based on self-reported utilization of VA services over the previous year (2009). Enrollees were divided into four groups:

1. Those that reported they had used VA health care services only (24%);
2. Dual users, those that reported that had used both VA and non-VA health care services (32%);
3. Those that reported they had only used non-VA health care services (31%); and
4. Those that reported they had had no health care utilization in the last year (13%).

Perceptions do seem to differ among those who have not used VA and those who have. In general, enrollees who used solely VA health care (VA users) and those who used both VA and non-VA health care (dual users) had higher levels of concurrence with positive statements than non-VA users or those enrollees who did not use any health care. For instance, over 90 percent of VA users and dual users concurred that VA providers treated patients with respect, while 56 percent of non-VA users concurred with this statement and 69 percent of those who did not use any health care concurred.

It is not possible to ascertain if non-VA user’s perceptions are based on previous experience with VA.

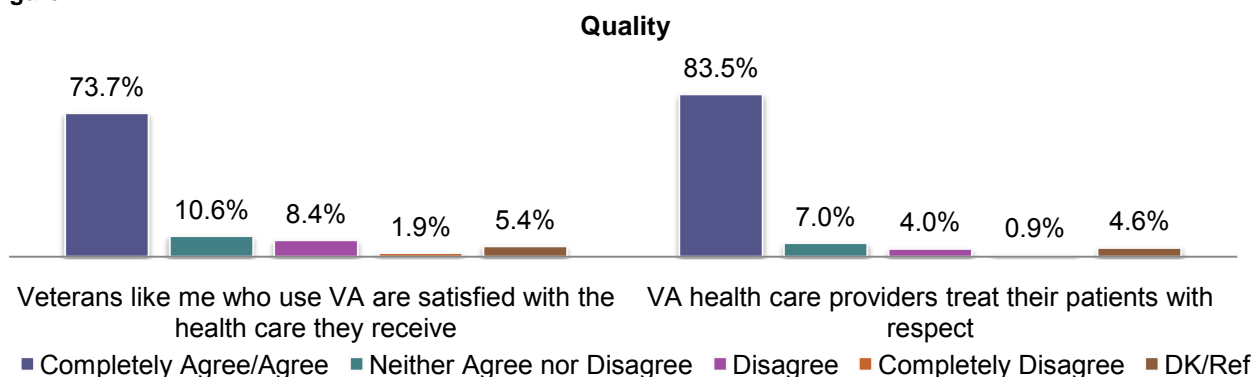
Table 4.12 in the Appendix shows the break out of all responses by these categories.

The following sections discuss the perception questions by factors such as VA utilization, age, priority, and income. In general, enrollees under the age of 45, those who were in the OEF/OIF conflicts, and those who earned more than \$36,000 were less likely to concur with these “Key Driver” statements.

Perceptions of “Quality” of VA Health Care

Two perception questions related to quality of health care at VA and the responses are charted in Figure 4.1.

Figure 4.1



- The perception that VA providers treated Veterans with respect received the highest level of concurrence among the 17 perception questions. Among VA and dual users, over 90 percent of enrollees either agreed or completely agreed with this statement. This group was also more likely to concur that they were satisfied with the health care they receive at VA. (See Table 4.12 in the Appendix.)

- Enrollees aged 45 or older (93%) were more likely to concur with the statement regarding respect than those under 45 (71%). The same pattern occurred with the satisfaction statement. Eighty-five percent of enrollees aged 45 or older concurred versus 58 percent under 45.
- Priority did not seem to have much impact on the response to this statement.
- Enrollees earning less than \$36,000 were more likely to concur with both these statements. Seventy-nine percent concurred with the satisfaction statement and 87 percent concurred with the respect statement. Of enrollees earning \$36,000 or more, 69 percent concurred with the satisfaction statement and 81 percent concurred with the respect statement.
- Sixty-four percent of OEF/OIF enrollees concurred with the satisfaction statement versus 74 percent of enrollees from all other periods of service.

Table 4.4

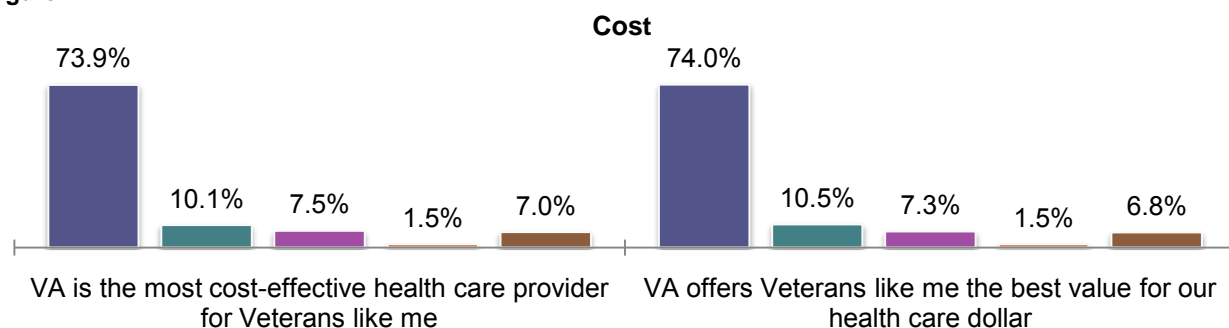
Percent of Enrollees who “Agree” or “Completely Agree” with Quality Statements by Age, Priority, Income, and OEF/OIF Status

Quality Statements	Priority			Age			Income		OEF/OIF	
	P1-P3	P4-P6	P7-P8	<45	45-64	65+	<36K	36K+	Yes	No
Veterans like me are satisfied with the health care they receive	71.7%	76.1%	73.2%	61.2%	73.2%	77.9%	79.2%	69.2%	64.3%	74.4%
VA health care providers treat their patients with respect	82.7%	85.2%	82.3%	78.5%	83.1%	85.2%	87.3%	80.8%	79.7%	83.7%

Perceptions of Cost of VA Health Care

Enrollees were asked if they concurred with the statements that VA was the most cost-effective health care provider for Veterans like them and that VA offered Veterans like them the best value for their health care dollar. Overall, the level of agreement was 74 percent for both. Figure 4.2 shows overall responses.

Figure 4.2



- Over 90 percent of VA users concurred with both of these statements, while 52 percent of non-VA users concurred with the cost-effective statement and 53 percent concurred with the best value statement. (See Table 4.12 in the Appendix.)
- The range of concurrence among priority groupings for both statements was 71 percent (Priority 7 to 8) to 77 percent (Priority 4 to 6).
- The concurrence with both statements of enrollees under the age of 45 is dramatically less than that of those over 45, as is the concurrence of enrollees with an income of less than \$36,000 compared to those with an income of \$36,000 plus.
- Enrollees who served in OEF/OIF were slightly less likely to concur with these statements.

Table 4.5

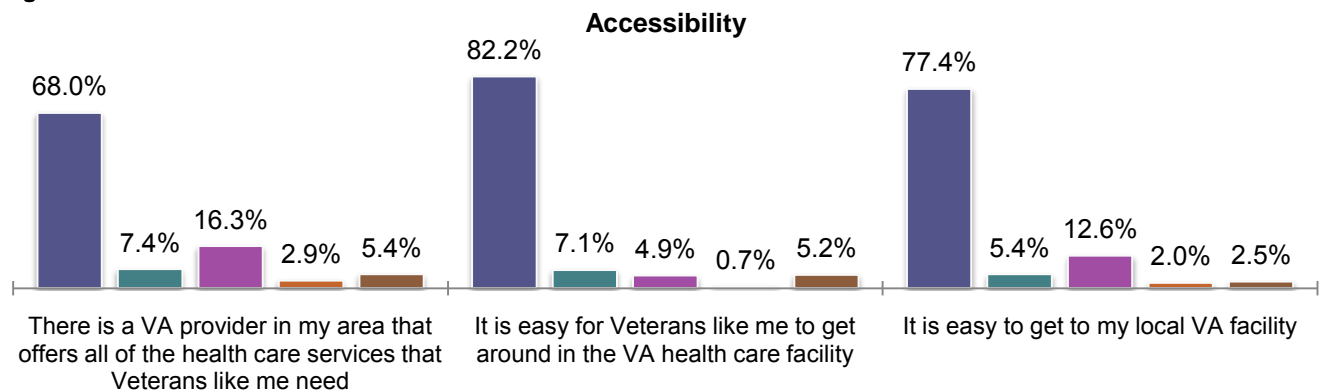
Percent of Enrollees who “Agree” or “Completely Agree” with Cost Statements by Age, Priority, Income, and OEF/OIF Status

Cost Statements	Priority			Age			Income		OEF/OIF	
	P1-P3	P4-P6	P7-P8	<45	45-64	65+	<36K	36K+	Yes	No
VA is the most cost effective health care provider for Veterans like me	73.6%	77.4%	69.9%	67.5%	76.0%	73.8%	81.4%	67.00%	66.8%	74.4%
VA offers Veterans like me the best value for our health care dollar	73.1%	77.4%	70.8%	65.3%	75.8%	74.9%	81.4%	67.6%	65.30%	74.6%

Perceptions of Availability and Accessibility of VA Health Care Services

A series of six questions related to availability and accessibility of VA Health Care Services were asked. These break out into three areas: Accessibility, Wait Times, and General Camaraderie. The overall responses are shown in Figures 4.3, 4.4, and 4.5 below. A breakout of concurrence by Priority, age, income, and OEF/OIF status can be found in Table 4.6 at the end of this section.

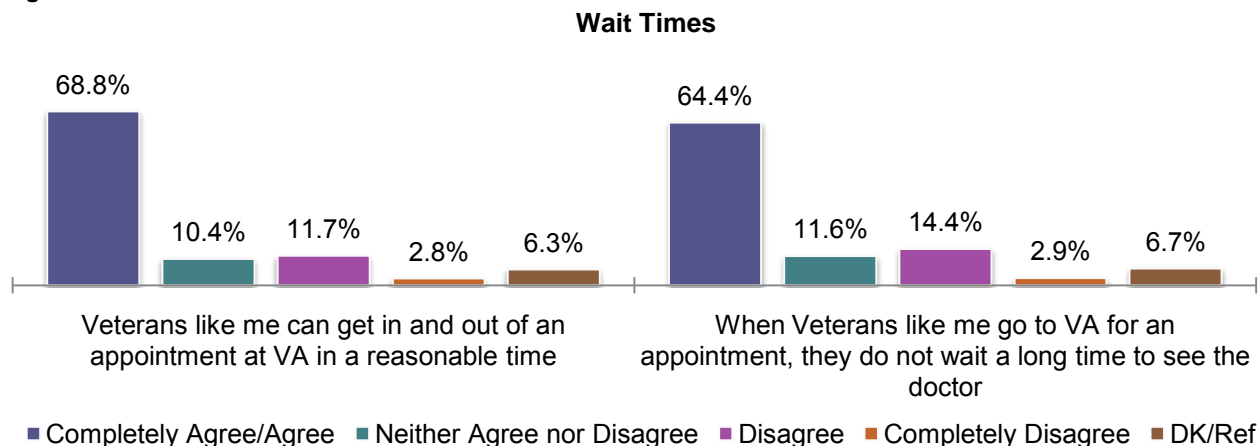
Figure 4.3



■ Completely Agree/Agree ■ Neither Agree nor Disagree ■ Disagree ■ Completely Disagree ■ DK/Ref

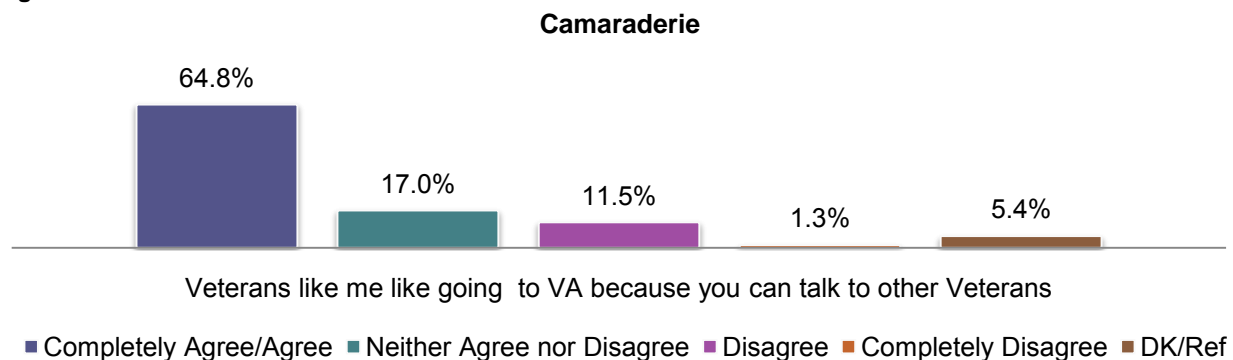
- Enrollees are less likely to concur that there is a VA provider in their area that offers all their needed health care services than they are to concur that it is easy to both get to and to get around their local VA health care facility.
- VA and dual users are more likely to concur with all of these statements than non-VA users. In particular, 66 percent of non-VA users concurred that it was easy to get to the local VA facility versus concurrence from 86 percent of VA users. (See Table 4.12 in the Appendix.)
- Although there was over 50 percent concurrence in all age categories, enrollees under the age of 45 tended to concur much less than their older counterparts.

Figure 4.4



- Over 80 percent of dual and VA users concurred that they were in and out of appointments within a reasonable time and over 75 percent concurred that they did not wait a long time to see a doctor. Only 48 percent of non-VA users concurred with the reasonable time statement and 43 percent non-VA users concurred with the length of time to see a doctor statement. (See Table 4.12 in the Appendix.)
- Enrollees under 45 and those involved in the OEF/OIF conflicts were much less likely to concur with either of these statements.

Figure 4.5



- Seventy-seven percent of VA-users versus 51 percent of non-VA users concurred with this statement. (See Table 4.12 in the Appendix.)
- Enrollees in Priority 4-6 were more likely to agree with this statement than enrollees in other Priority Groups.
- In addition to enrollees under 45 and those involved in the OEF/OIF conflicts, enrollees earning more than \$36,000 were much less likely to concur with this statements.

Table 4.6

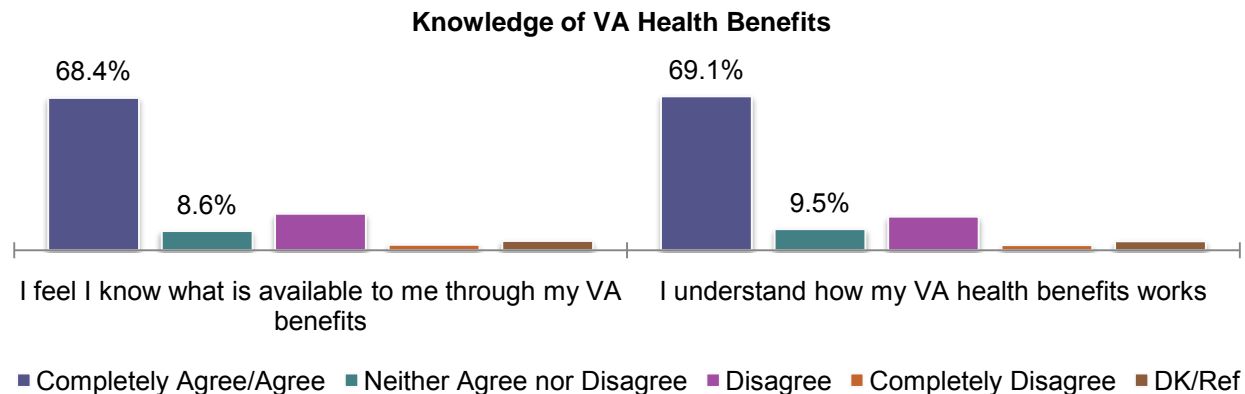
Percent of Enrollees who “Agree” or “Completely Agree” with Availability and Accessibility Statements by Age, Priority, Income, and OEF/OIF Status

Availability and Accessibility Statements	Priority			Age			Income		OEF/OIF	
	P1-P3	P4-P6	P7-P8	<45	45-64	65+	<36K	36K+	Yes	No
There is a VA provider in my area that offers all of the health care services that Veterans like me need	64.8%	70.9%	68.7%	62.7%	68.0%	69.7%	71.1%	66.6%	64.2%	68.3%
It is easy for Veterans like me to get around in the VA health care facility	83.1%	84.1%	78.5%	78.7%	83.8%	81.7%	86.3%	78.6%	78.9%	82.4%
It's easy to get to my local VA facility	76.0%	78.7%	77.5%	72.6%	78.1%	78.1%	79.9%	75.8%	75.9%	77.5%
Veterans like me can get in and out of appointment at VA in a reasonable time	65.3%	72.3%	69.1%	52.7%	67.9%	74.5%	76.5%	61.1%	54.9%	69.9%
When Veterans like me go to VA for an appointment, they do not wait a long time to see the doctor	60.9%	67.5%	65.0%	46.6%	63.4%	70.6%	71.7%	57.2%	50.5%	65.5%
Veterans like me like going to VA because you can talk to other Veterans	63.7%	70.0%	60.0%	58.5%	68.7%	63.2%	71.9%	58.5%	59.3%	65.3%

Knowledge of VA Health Benefits

Enrollees were asked if they felt they knew what benefits were available to them and if they felt they understood how VA health benefits work. The overall results are charted in Figure 4.6 below.

Figure 4.6



- VA users were much more likely to concur with statements about benefits with 82 percent concurring they knew what was available and 80 percent concurring they knew how their benefits worked. At the other end of the range, non-VA users only concurred 52 percent and 54 percent with the respective statements. Approximately 62 percent of the enrollees who had not utilized health care services at all concurred with both statements. (See Table 4.12 in the Appendix.)

- As with previous sections, enrollees under the age of 45 and enrollees with OEF/OIF status were much less likely to concur with statements regarding understandings of benefits.
- Priority did not seem to have a large impact on perception of VA benefits knowledge, although enrollees who were Priority 7-8 were slightly less likely to concur with the statements than their counterparts.

Table 4.7

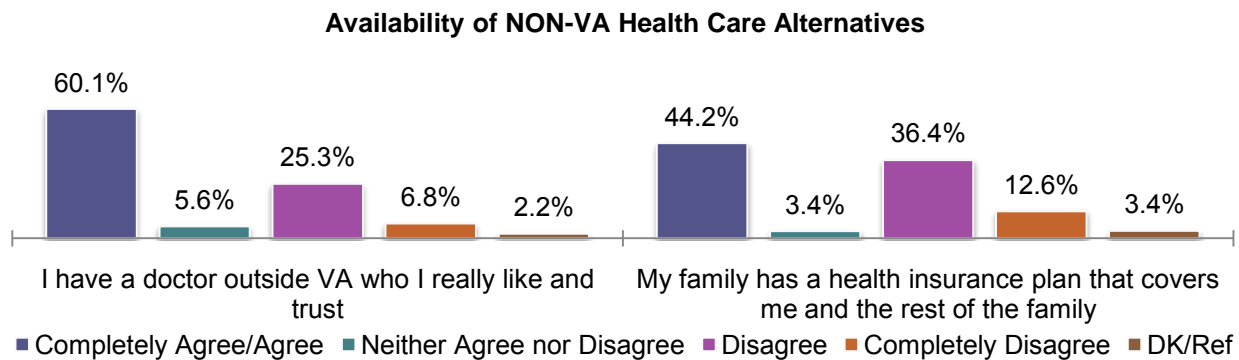
Percent of Enrollees who “Agree” or “Completely Agree” with Knowledge of VA Benefits Statements by Age, Priority, Income, and OEF/OIF Status

Knowledge of VA Benefits Statements	Priority			Age			Income		OEF/OIF	
	P1-P3	P4-P6	P7-P8	<45	45-64	65+	<36K	36K+	Yes	No
I feel I know what is available to me through my VA benefits	69.5%	68.7%	66.7%	56.7%	67.5%	72.8%	72.4%	65.3%	58.8%	69.2%
I understand how my VA health benefits work	70.8%	69.4%	66.5%	58.9%	68.9%	72.3%	73.2%	65.8%	59.3%	69.8%

Perceptions of Availability of Non-VA Health Care Alternatives

Sixty percent of all respondents reported having a doctor outside VA whom they really like and trust, while 44 percent reported having health insurance that covered them and their families.

Figure 4.7



- Non-users were much more likely to report having a doctor outside of VA (83%). However, only 62 percent of non-users indicated that their family had a health insurance plan. Even less of the enrollees (43%) who had not utilized health care services indicated they had a health insurance plan. Forty-nine percent of this group indicated they had a doctor outside of VA. (See Table 4.12 in the Appendix.)
- Seventy percent of dual users indicated they had a doctor outside of VA, but only 45 percent of this group indicated they had a health insurance plan. Among VA users, 23 percent indicated they had a doctor outside of VA and 22 percent indicated they had a health insurance plan.
- Enrollees with OEF/OIF status were less likely (48%) to have a doctor outside VA, but more likely to have an insurance plan.
- As might be expected, enrollees in priority group 4 to 6 were less likely to have insurance (32%).
- Enrollees aged 45 to 64 were dramatically less likely to either have a doctor outside VA or to have an insurance plan.

Table 4.8

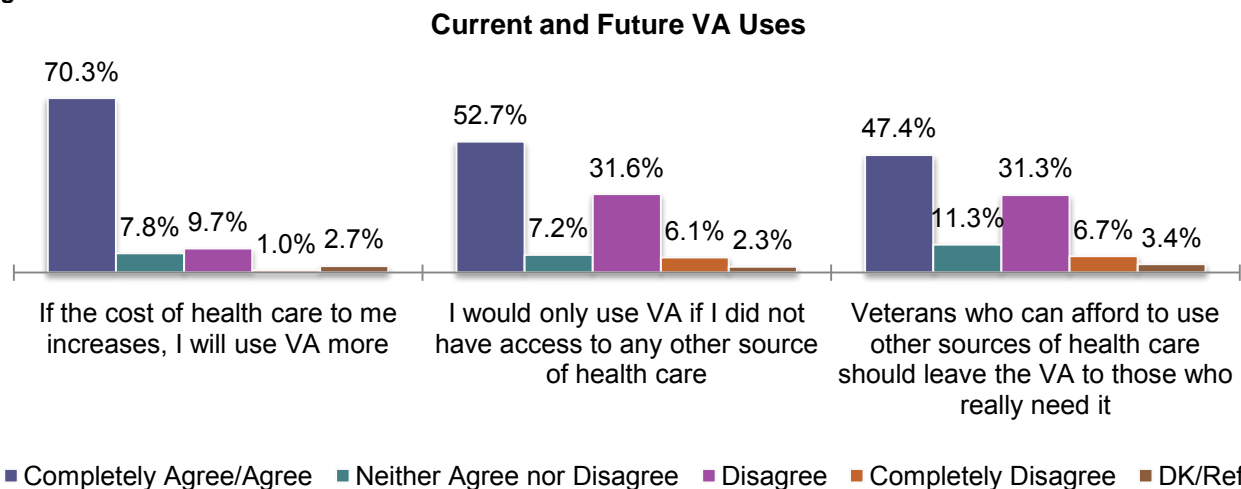
Percent of Enrollees who “Agree” or “Completely Agree” with Availability of Non-VA Health Care Alternative Statements by Age, Priority, Income, and OEF/OIF Status

Availability of Non-VA Alternative Statements	Priority			Age			Income		OEF/OIF	
	P1-P3	P4-P6	P7-P8	<45	45-64	65+	<36K	36K+	Yes	No
I have a doctor outside VA who I really like and trust	58.2%	50.1%	74.8%	45.9%	50.1%	73.5%	51.3%	70.4%	48.0%	61.0%
My family has a health insurance plan that covers me and the rest of the family	49.0%	31.5%	53.8%	48.9%	40.0%	46.6%	31.0%	61.5%	55.0%	43.3%

Planned Current and Future Uses of VA

Two questions attempted to explain how enrollees saw cost and access to other health care as drivers of their use of VA health care. In addition, a third question looked at whether or not VA should only be used by those Veterans who really needed it. The overall results are charted in Figure 4.8 below.

Figure 4.8



- All three statements had at least almost 50 percent concurrence from all enrollees and 70 percent of enrollees concurred that they would use VA more if the cost of their health care increased. VA-users tended to concur less with these statement (38% to 40%) and non-VA users tended to concur more (58% to 64%). The lower percentages represent concurrence with the statement that VA should only be used by those who really need it and the higher percentages with the statement that VA would only be used if there were not access to any other source of health care. (See Table 4.12 in the Appendix.)
- Enrollees under age 45 tended to concur that they would only use VA if their health care costs increased or they had no other source of health care.
- Enrollees in Priority 1 to 3 were less likely to agree that VA should only be used by those who really need it.
- Enrollees in Priority 7 to 8 were slightly more likely to agree that they would use VA only if their cost of health care increases or they did not have access to any other source of health care.
- Enrollees earning less than \$36,000 were much less likely to concur that they would use VA more if the cost of their health care increases. This may be because they are already using VA for most of their services.

Table 4.9
Percent of Enrollees who “Agree” or “Completely Agree” with Current and Future Use Statements
by Age, Priority, Income, and OEF/OIF Status

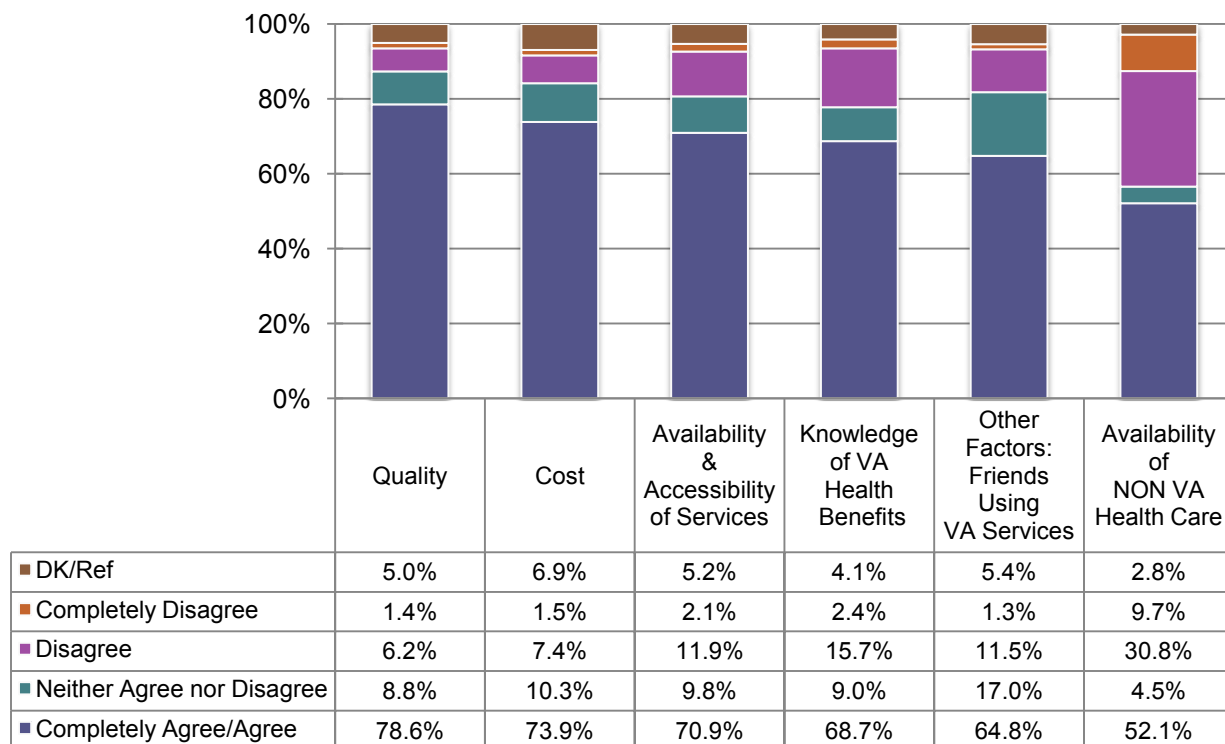
Current Future VA Use Statements	Priority			Age			Income		OEF/OIF	
	P1-P3	P4-P6	P7-P8	<45	45-64	65+	<36K	36K+	Yes	No
If the cost of health care to me increases, I will use VA more	48.6%	44.8%	58.9%	50.1%	44.3%	55.6%	46.1%	56.5%	53.8%	49.9%
I would only use VA if I did not have access to any other source of health care	48.5%	53.1%	57.8%	47.3%	50.5%	56.4%	52.9%	52.9%	48.2%	53.1%
Veterans who can afford to use other sources of health care should leave the VA to those who really need it	42.0%	50.2%	50.8%	40.7%	43.3%	53.1%	49.4%	47.0%	41.2%	47.8%

Averages of the Major Factors

The major factors regarding enrollees’ decision-making process about whether to utilize VA services were averaged across all items to acquire an understanding of priorities in enrollees’ decision making. The highest level of agreement was found for statements related to quality, followed by cost, and then by availability and accessibility of services.

Figure 4.9

Averages of Enrollee's Health Care Decision Making



Reported Use of VA Services to Meet Health Care Needs

In 2010, enrollees were asked a question to determine to what extent that they currently rely upon VA for their health care needs. Most enrollees (73%) reported that they use VA for at least some of their health care needs. Almost 22 percent of enrollees reported that they do not use VA, and 5 percent reported that they have no health care needs.

Table 4.10

Response	Number	Percent
All of my health care needs	2,236,063	28.7%
Most of my health care needs	1,290,298	16.5%
Some of my health care needs	2,167,854	27.8%
None of my health care needs	1,691,945	21.7%
I have no health care needs	353,482	4.5%
DK/Ref	64,997	0.8%
Total	7,804,639	100.0%

Planned Future Use

All survey respondents were asked how they plan to use VA services in the future. As in prior years when this question has been asked, the most common response is to use VA for primary care (45%). And, similar to 2008, a comparable proportion of enrollees reported intention to use VA as a backup to their regular source of care (13%) as intended to use it for a safety net (12%). The proportion of respondents that indicated no plans to use VA services has risen slightly to 14 percent. The percentage that expressed intent to use VA as a safety net has slightly decreased from 13 percent in 2008 to 12 percent in 2010. The proportion of respondents that indicated they would use VA for prescriptions has decreased from 11 percent in 2008 to 8 percent in 2010.

Figure 4.10

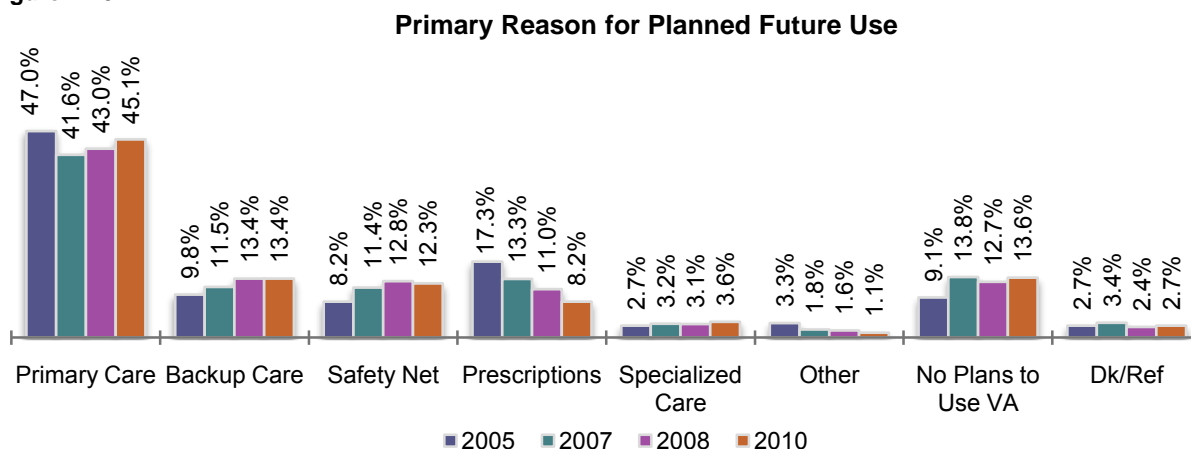


Table 4.11

	2003		2005		2007		2008		2010	
Primary Care	3,301,673	49.0%	3,148,146	47.0%	2,989,191	41.6%	3,156,803	43.0%	3,521,906	45.1%
Backup Care	1,422,489	21.1%	654,786	9.8%	826,064	11.5%	983,625	13.4%	1,048,487	13.4%
Safety Net			549,704	8.2%	820,110	11.4%	941,029	12.8%	956,675	12.3%
Prescriptions	1,075,959	16.0%	1,160,628	17.3%	959,342	13.3%	805,479	11.0%	639,292	8.2%
Specialized Care			183,912	2.7%	226,938	3.2%	229,718	3.1%	283,914	3.6%
Other	86,120	1.3%	218,332	3.3%	132,589	1.8%	117,921	1.6%	84,904	1.1%
No Plans to Use VA	622,759	9.20%	610,136	9.1%	989,005	13.8%	931,406	12.7%	1,059,551	13.6%
DK/Ref	233,676	3.4%	178,506	2.7%	243,712	3.4%	173,551	2.4%	209,910	2.7%

Reviewing planned future use by network reveals some notable variations. For example, while 45 percent of all enrollees nationwide plan to use VA in the future as a primary source of care, over 53 percent of enrollees in VISN 9 and VISN 16 plan to use VA for that purpose. Plans to use VA for prescriptions ranged from a low of 4 percent in VISN 22 to a high of 14 percent in VISN 4. Finally, 9 percent of enrollees in VISN 16 reported no plans to use VA in the future, compared to 23 percent in VISN 3. (See Table 4.13 in the Appendix.)

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Cigarette Smoking Status



According to the Health and Human Services Department, cigarette smoking continues to be the leading preventable cause of death in the United States. Therefore, it is important to understand the smoking habits of our enrollee population.

The following three questions on Cigarette Smoking were included on the 2010 Survey. Based on answers to these questions enrollees were classified into 1 or more of 5 groups: 1) Ever smokers; 2) Current smokers; 3) Former smokers; 4) Never smokers; and 5) Recent quitters.

Have you smoked at least 100 cigarettes in your life?

- Enrollees who responded “no” were classified as “**Never Smokers.**”
- Enrollees who responded “yes” or “don’t know” or who “refused to answer” were classified as “**Ever Smokers**” and were considered the “smoker population.” These “ever smoker” respondents were then asked the following two questions.

Do you now smoke cigarettes every day, some days, or not at all?

- Enrollees who responded either “every day”, “some days”, “don’t know”, or who “refused to answer” were classified as “**Current Smokers.**” If the response to this question was “not at all” then the enrollee was classified as a “**Former Smoker.**”

During the past 12 months have you stopped smoking for more than one day because you were trying to quit smoking?

- Enrollees responding “yes” to this question were classified as “**Recent Quitters.**”

These responses can be evaluated to compare smoking status in several different ways:

- as a percentage of the overall enrollee population by Priority, age, and income groups,
- as a percentage of the enrollee smoking status, (e.g., current smoker, former smoker, or recent quitter),
- as a percentage of the response to the question that determined the ever smoker population, and
- as a percentage of the OEF/OIF population.

Table 5.1 Smoking Status Classification

Percent Enrollees	Number Enrollees	Classification
67.7%	5.3 million	<p>“Ever smokers” based on responses of either “yes”, “don’t know” or “refused to answer”: Have you smoked at least 100 cigarettes in your life?</p> <ul style="list-style-type: none"> – 1.5 million (29%) of the “ever smoker” population can be classified as “Current smokers” – 3.7 million (71%) of the “ever smoker” population are classified as “Former smokers”
32.3%	2.5 million	“ Never smokers ” are enrollees who have never smoked
16.6%	1.3 million	“ Recent quitters ” are enrollees responding to smoking more than 100 cigarettes in their lifetime but responded that they have stopped smoking during the last 12 months

Current smokers (1.5 million) make up 19.7 percent of the entire enrollee population. This is virtually the same as the percentage of enrollees documented as “current smokers” in the 2008 survey and only slightly lower than the latest Center for Disease Control estimates of 46 million (20.6%) current adult smokers in the general population.

- When the enrollee current smoker population (1.5 million) is used as a denominator, current smokers:
 - are more likely to be in Priority 4-6 (47%),
 - are more likely to be between 45-64 years of age (44%),
 - have incomes less than \$36,000 (61%), and
 - are more likely to be non-OEF/OIF Veterans (91%).
- When the “ever smoker” population is used as a denominator (5.2 million) current smokers:
 - are more likely to be in Priority 4-6 (37%),
 - are more likely to be less than 45 years of age (49%), and
 - are more likely to be in the less than \$36,000 (33%), and
 - are more likely to be OEF/OIF Veterans (49%).

Former smokers are 3.7 million (48%) of the entire enrollee population of 7.8 million. These enrollees responded that while they have smoked more than 100 cigarettes in their entire lives, they currently do not smoke cigarettes at all.

- When compared using the “ever smoker” population as a denominator, former smokers:
 - are mostly Priority 7-8 enrollees (82%),
 - are more likely to be in the age group 65 or over (87%),
 - are more likely to be in the \$36,000+ (76%), and
 - are more likely to be Non-OEF/OIF Veterans (72%).

Recent quitters are the portion of the enrollees who responded that although they have smoked more than 100 cigarettes in their lifetime (“ever smokers”), during the last 12 months they stopped smoking for more than one day because they were trying to quit smoking.

- With the enrollee population as a denominator, 17 percent are categorized as recent quitters.
- When the “ever smoker” population is used as the denominator, 25 percent are recent quitters; a one percent decrease from the 2008 percentages.
- When enrollee pop is used 21 percent are more likely to be OEF/OIF Veterans.

When the “ever smoker” population is used as the denominator (5.2 million), recent quitters:

- are more likely to be in Priority Groups 4-6 (29%),
- are more likely to be in the less than 45 age group (46%),
- are more likely to be in the less than \$36,000 income group (27%), and
- are more likely to be OEF/OIF Veterans (44%).

The “recent quitter” population can be compared by those enrollees who reported being current or former smokers. Over half of current smokers (58%) and 11 percent of former smokers reported that they recently tried to quit smoking (within the last 12 months). (See Table 5.12 in the Appendix.)

Results of the 2010 survey indicate essentially no change has occurred since 2008 with respect to reducing the enrollee current smoker population. Results comparing the 2005 through 2010 surveys indicate that the number of current smokers has decreased only slightly.

Current smokers comprise 19.65 percent of the entire enrollee population (2008: 19.69%; 2007: 21.54%; 2005: 22.16%).

Table 5.2

Year	Current Smokers	Enrollees	Percent Enrollee Smokers
2005	1,485,496	6,704,150	22.16%
2007	1,547,757	7,186,950	21.54%
2008	1,445,469	7,339,532	19.69%
2010	1,533,668	7,804,639	19.65%

- Of the entire enrollee population, 68 percent responded that they have “ever smoked” (2008: 70.2%; 2007:70.2%; 2005:71.2%).
- Of those enrollees who were categorized as “ever smokers”, 29 percent are current smokers (2008: 28.1%; 2007: 30.8%; 2005: 31.1%).
- 71 percent are “former smokers” (2008: 71.9%; 2007: 69.2%; 2005: 69.6%).
- Of the enrollee population who has ever smoked, 24.5 percent are recent quitters (2008: 25.5%; 2007:24.4%; 2005: 25.1%).
 - 58 percent of current smokers reported that they tried to quit within the last 12 months.
 - 11 percent of former smokers reported quitting within the last 12 months.
- Of all enrollees surveyed, 32.3 percent responded that they have never smoked (2008: 29.8%; 2007: 30%; 2005: 28%).

Table 5.3 Total Enrollee Smoking Status by Year

	2005	2007	2008	2010
Ever Smokers	4,770,915	5,032,198	5,152,557	5,282,388
% Enrollee Population	71.2%	70.0%	70.2%	67.7%
Never Smoked	1,886,413	2,154,752	2,186,974	2,522,252
% Enrollee Population	28.1%	30.0%	29.8%	32.3%
Current Smokers	1,485,496	1,547,757	1,445,468	1,533,667
% Ever Smoker Population	31.1%	30.8%	28.1%	29.0%
% Enrollee Population	22.2%	21.5%	19.69%	19.65%
Former Smokers	3,319,049	3,484,441	3,707,089	3,748,720
% Ever Smoker Population	69.6%	69.2%	71.9%	71.0%
% Enrollee Population	49.5%	48.5%	50.5%	48.0%
Recent Quitters	1,196,242	1,229,544	1,313,820	1,292,191
% Ever Smoker Population	25.1%	24.4%	25.5%	24.5%
% Enrollee Population	17.8%	17.1%	17.9%	16.6%
Enrollee Population	6,704,150	7,186,950	7,339,531	7,804,639

Further analysis to understand smoking status by service cohort may assist targeted efforts to improve smoking cessation.

Table 5.4 contains a detailed listing of numbers and percentages for responses to the questions on Cigarette Smoking Status. Tables 5.6 through 5.12 in the Appendices provide VISN breakdowns of “ever smokers”, “current smokers”, “former smokers”, “never smokers”, and “recent quitters” by Priority Group, age, and income groups utilizing the ever smoker population as a denominator. Table 5.12 contains VISN breakdowns on enrollees who reported recently trying to quit, displayed by current and former smoker status.

Table 5.4

2010 Enrollee Smoking Status

	Priority Group			Age Groups			Income Groups		OEF/OIF	
	1 - 3	4 - 6	7 - 8	<45	45-64	65+	<\$36k	\$36k+	Yes	No
Ever Smokers	1,850,201	1,953,778	1,478,408	529,583	2,265,324	2,487,480	2,831,570	1,852,080	270,190	5,012,197
% Ever Smoker	35.0%	37.0%	28.0%	10.0%	42.9%	47.1%	53.6%	35.1%	5.1%	94.9%
% Enrollee Population	64.9%	71.1%	67.0%	50.5%	69.8%	70.9%	71.9%	63.0%	48.2%	69.2%
Never Smokers	999,383	794,745	728,124	519,286	981,813	1,021,153	1,108,856	1,087,599	289,895	2,232,357
% Never Smoked	39.6%	31.5%	28.9%	20.6%	38.9%	40.5%	44.0%	43.1%	11.5%	88.5%
% Enrollee Population	35.1%	28.9%	33.0%	49.5%	30.2%	29.1%	28.1%	37.0%	51.8%	30.8%
Current Smokers	555,421	717,149	261,098	260,309	941,688	331,670	935,545	447,104	132,845	1,400,822
% Current Smokers	36.2%	46.8%	17.0%	17.0%	61.4%	21.6%	61.0%	29.2%	8.7%	91.3%
% Ever Smoker	30.0%	36.7%	17.7%	49.2%	41.6%	13.3%	33.0%	24.1%	49.2%	27.9%
% Enrollee Population	19.5%	26.1%	11.8%	24.8%	29.0%	9.5%	23.7%	15.2%	23.7%	19.3%
Former Smokers	1,294,781	1,236,630	1,217,310	269,274	1,323,636	2,155,810	1,896,025	1,404,975	137,345	3,611,375
% Former Smokers	34.5%	33.0%	32.5%	7.2%	35.3%	57.5%	50.6%	37.5%	3.7%	96.3%
% Ever Smoker	70.0%	63.3%	82.3%	50.8%	58.4%	86.7%	67.0%	75.9%	50.8%	72.1%
% Enrollee Population	45.4%	45.0%	55.2%	25.7%	40.8%	61.4%	48.1%	47.8%	24.5%	49.8%
Recent Quitters	479,046	566,493	246,652	241,043	728,415	322,733	772,542	402,783	117,947	1,174,244
% Recent Quitters	37.1%	43.8%	19.1%	18.7%	56.4%	25.0%	59.8%	31.2%	9.1%	90.9%
% Ever Smoker	25.9%	29.0%	16.7%	45.5%	32.2%	13.0%	27.3%	21.7%	43.7%	23.4%
% Enrollee Population	16.8%	20.6%	11.2%	23.0%	22.4%	9.2%	19.6%	13.7%	21.1%	16.2%
Enrollee Population	2,849,585	2,748,523	2,206,531	1,048,869	3,247,137	3,508,633	3,940,426	2,939,679	560,085	7,244,554

VISN Overview (Current Smokers)

The number and percent of current smokers has shown a slight but steady decrease since the 2005 through 2010 surveys. See Table 5.6 in the Appendix for enrollee Current Smokers characteristics displayed by VISN, Priority, age, and income.

Table 5.5

VISN	2008 Percent Smokers	2010 Percent Smokers	2008-2010 Difference
1	16.7%	15.7%	-0.9%
2	20.4%	19.4%	-1.0%
3	12.8%	15.0%	2.2%
4	16.6%	19.1%	2.5%
5	18.4%	16.6%	-1.7%
6	22.1%	21.5%	-0.6%
7	19.7%	20.0%	0.3%
8	18.9%	15.9%	-3.0%
9	24.3%	24.1%	-0.2%
10	24.8%	22.6%	-2.2%
11	20.6%	24.4%	3.8%
12	19.3%	23.0%	3.7%
15	20.4%	20.5%	0.1%
16	20.7%	22.2%	1.5%
17	22.2%	20.6%	-1.6%
18	21.9%	19.1%	-2.8%
19	18.5%	17.1%	-1.4%
20	20.1%	18.1%	-2.0%
21	17.9%	20.0%	2.1%
22	18.4%	17.2%	-1.3%
23	19.1%	19.5%	0.4%
National Average	19.69%	19.65%	-0.04%

- VISNs 11 and 12 showed the largest increase in the percent of current smokers between 2008 and 2010 of 3.8 percent, and 3.7 percent respectively.
- In 2010, data revealed VISNs 9 and 11 have the highest percentage of current smokers, with 24.1 percent and 24.4 percent respectively.
- VISN 3 had the lowest percentage of current smokers, with 15 percent, up 2.2 percent from its 2008 figures. VISNs 1 and 8 were essentially tied for second lowest percentages of 15.7 percent and 15.9 percent respectively.
- VISNs 8 and 18 showed the largest reduction in enrollees with 3.0% and 2.8% respectively who reported they were current smokers.

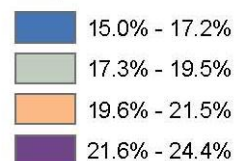
Map 5.1 provides a visual distribution of the enrollee current smoker population by VISN.

Map 5.1

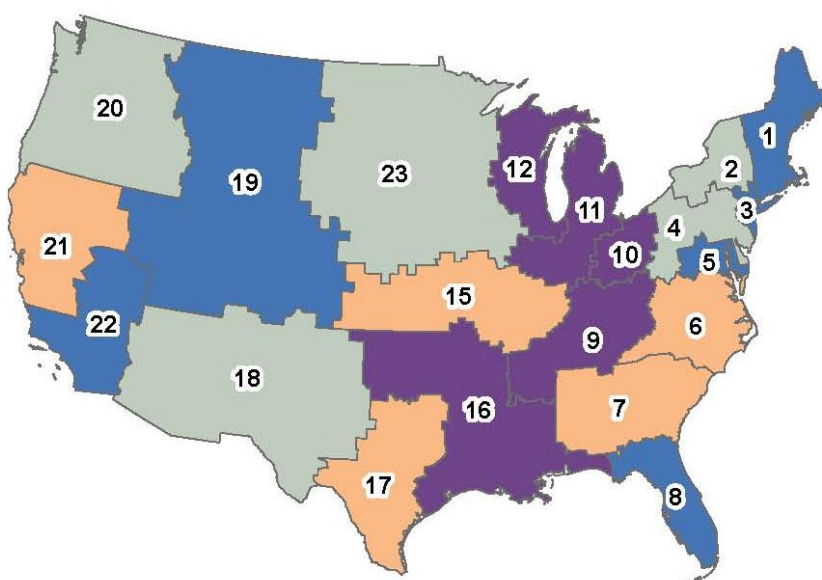


Department of Veterans Affairs
Veterans Health Administration

Legend



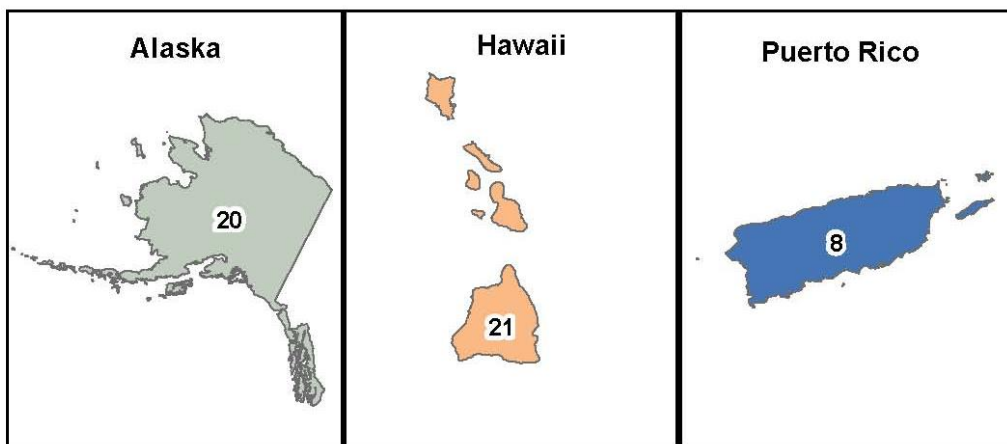
2010 Percent of Enrollees who are Current Smokers



VISN	Current Smokers	VISN Enrollees	Percent Smokers
1	53,171	338,376	15.7%
2	39,656	204,561	19.4%
3	48,440	322,785	15.0%
4	86,272	451,954	19.1%
5	32,464	195,150	16.6%
6	94,392	438,737	21.5%
7	97,292	485,517	20.0%
8	105,080	659,600	15.9%
9	88,802	368,255	24.1%
10	63,916	282,473	22.6%
11	85,637	350,756	24.4%
12	77,359	336,472	23.0%
15	63,070	307,884	20.5%
16	136,859	616,969	22.2%
17	77,483	375,221	20.6%
18	62,666	327,957	19.1%
19	42,431	247,696	17.1%
20	63,718	351,839	18.1%
21	68,441	342,817	20.0%
22	69,661	405,723	17.2%
23	76,858	393,899	19.5%
Nat'l	1,533,668	7,804,639	19.7%

Source: 2010 Survey of Enrollees
Health and Reliance in VA

Map generated by Healthcare Analysis & Information Group (HAIG)
Field office of the Office of the ADUSH for Policy & Planning



CHAPTER 6

VA Reliance

With over half of all Veteran enrollees eligible for Medicare and approximately 80 percent of all Veteran enrollees reporting some type of insurance coverage, clearly not all health care for enrolled Veterans was provided in VA settings.

Definition of Reliance

The 2010 survey asked enrollees two questions on their use of medical services in 2009 from Non-VA sources, as well as from VA. Enrollees were asked to recall non-VA and VA outpatient visits or trips within either the year 2009 or the last 3 months of 2009.



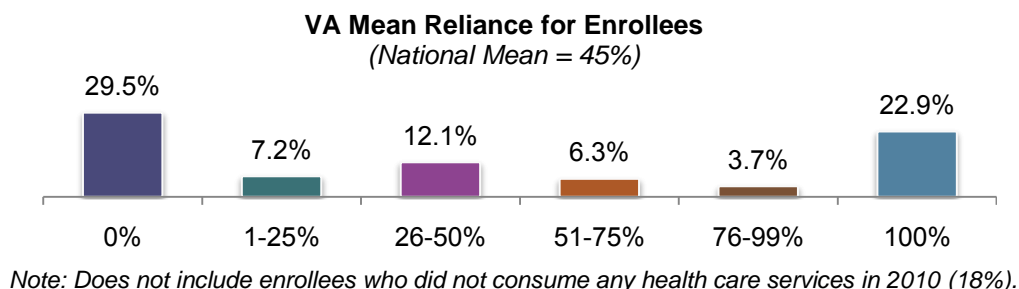
VA reliance is setting-specific (e.g., outpatient) and is defined as the number of visits or trips in a VA setting reported by an enrollee divided by the sum of all visits in both VA and non-VA settings. For example, if an enrollee's outpatient care was provided entirely by VA, then his/her reported outpatient VA reliance is one (1.0), meaning 100 percent of the enrollee's self-reported outpatient care was provided by VA. If an enrollee's outpatient care was provided entirely outside VA, the reported outpatient VA reliance is zero (0.0); meaning VA provided 0 percent of the enrollee's self-reported outpatient care. If an enrollee reported no visits or trips at all, neither VA nor non-VA, then his/her outpatient reliance is undefined. Thus, only enrollees who utilize some outpatient care in either a VA and/or non-VA setting have a defined reliance factor for that setting. Therefore, the data reported in this chapter is reported as percentages (i.e., the percentage of outpatient visits provided by VA within the reference year/months). Note: Outpatient visits exclude dental, mental health, substance abuse, and/or trips to a pharmacy.

Analysis of VA Reliance at the National Level

It is instructive to look at VA reliance at the National Level.

- Reliance on VA care for approximately 18 percent of enrollees (1,421,183) is undefined. They did not consume any health care services either VA or non-VA; they could not recall the numbers of VA, VA paid, or non-VA visits; or they refused to answer the questions. These enrollees are not part of the denominator for the remainder of this chapter.
- Of the enrollees with a defined VA reliance factor, 30 percent had 0 percent reliance, 23 percent had 100 percent reliance, and 6 percent had VA reliance within the range of 51 to 75 percent. (See Figure 6.1)
- Those enrollees with reported outpatient VA reliance greater than 0 demonstrated a substantial reliance on VA services or payments. Nationally, on average, 45 percent of outpatient services consumed by these enrollees in 2009 were provided or paid by VA.

Figure 6.1



Reliance by Non-VA Health Care Insurance Coverage

Nationwide, the average reliance on VA for outpatient care was 45 percent with a median of 38 percent.

- Enrollees with no public or private health insurance coverage had the highest average VA reliance, 77 percent.
- Enrollees with public insurance coverage such as Medicare and Medicaid had lower average VA reliance, 40 percent and 43 percent respectively.
- Reliance was lower when enrollees had private insurance (28%) or Medigap coverage (29%).

Figure 6.2

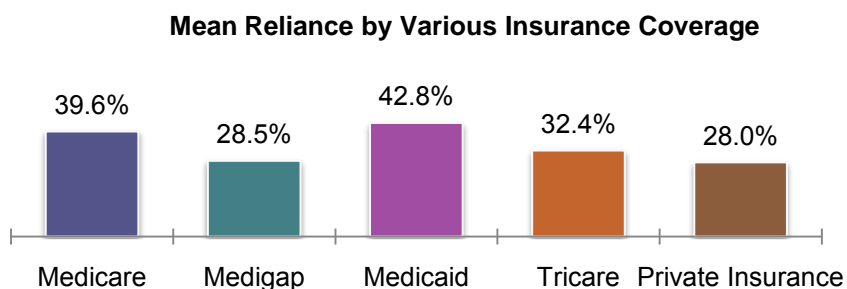
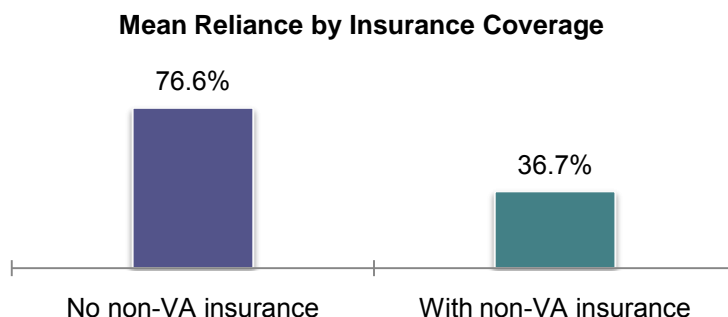


Figure 6.3

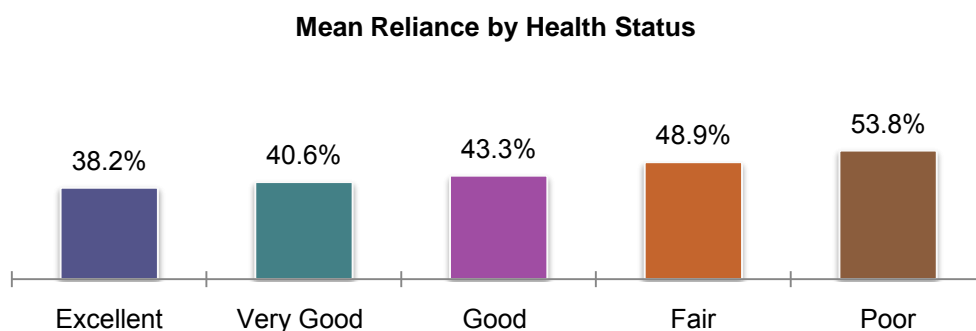


VA Reliance by Health Status

VA reliance was found to be related to health status. Overall, VA reliance increased as health status declined.

- Enrollees with fair and poor health status had higher than average VA reliance. Enrollees with poor health status had 54 percent VA reliance and enrollees with fair health status had 49 percent VA reliance on VA for outpatient services.

Figure 6.4



VA Reliance by Income Group

There appears to be a strong correlation between income and VA reliance.

- Enrollees with incomes less than \$36,000 had over 55 percent reliance on VA for outpatient services. The correlations become even more evident when looking at further breakdown of income levels.
- Enrollees with incomes less than \$16,000 had 62 percent reliance on VA for outpatient services.

Figure 6.5

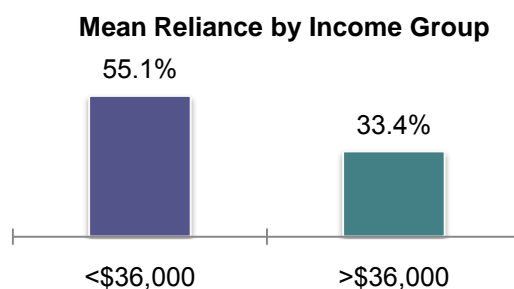
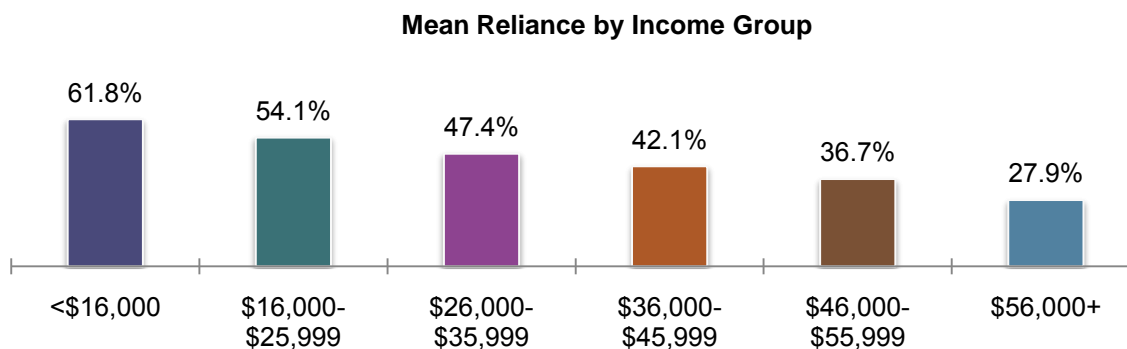


Figure 6.6



VA Reliance by Age Group

In the general population, health care utilization generally increases with age. In this analysis, the outcome was not the total health care utilization, but the percentage of the utilization paid by VA; therefore, a different pattern emerges. Reliance drops considerably in the population aged 65 years or more. This can be related to the eligibility of Medicare Insurance at age 65. From observing Figure 6.7 below, the relationship between VA reliance and age groups are measured for four age bands: below 30, 30 to 49, 50 to 64, and greater than 64.

- Enrollees less than 30 years of age and enrollees from 50 to 64 years of age had higher than average VA reliance (52% and 53% respectively).
- Uninsurance rates and perceived health status vary by age and may partially explain reliance rates. As shown in Table 6.1 below, enrollees less than 30 years of age were more likely to be uninsured (45%) as compared to enrollees between age 30 and 49 (32%), but this same population was more reliant on VA. Although only 25 percent of enrollees under 30 years consider their health status “fair” or “poor”, of those who do, 61 percent are reliant on VA.
- Enrollees between the ages of 50 to 64 were more likely than any other age category to consider their health status “fair” or “poor” (41%) and are the most reliant on VA (53%) of all the age categories.
- Enrollees between ages 30 and 49 had higher non-VA insurance coverage (68%) than the age 50-64 group (65%), but have lower VA reliance. This difference in VA reliance may be explained by enrollees’ perceived health status. Sixty-seven percent of enrollees age 30 to 49 perceived their health status as good or better compared to 59 percent of those aged 50 to 64 who perceived their health status as good or better.
- The lowest VA reliance of 38 percent was for enrollees who were 65 years of age or older.

Figure 6.7

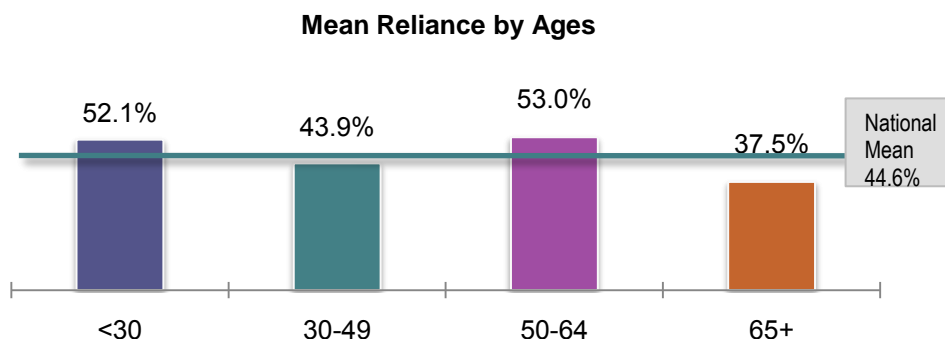


Table 6.1 Mean Reliance for Insurance Coverage and Health Status by Age

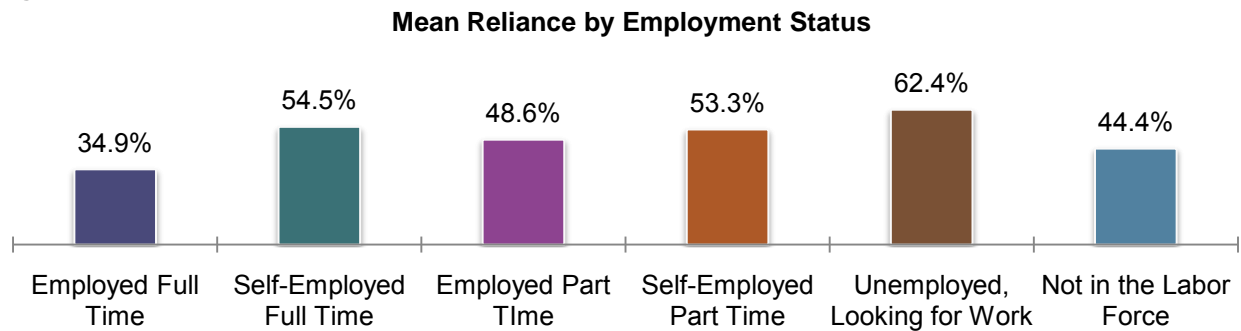
Age Group	Reliance	Insurance Coverage		Health Status	
		Uninsured	Insured	Fair/Poor	Excellent/Very Good/Good
<30	52.1%	45.0%	55.1%	24.8%	75.2%
30-49	43.9%	32.0%	68.0%	32.8%	67.3%
50-64	53.0%	35.0%	65.0%	41.3%	58.7%
65+	37.5%	4.6%	95.5%	30.3%	69.7%
National Mean	44.6%				

VA Reliance and Employment Status

VA reliance was also found to be related to employment status.

- Enrollees employed full-time had the least VA reliance, 35 percent.
- Enrollees not in the labor force had a VA reliance factor of 44 percent which was equivalent to the national average.
- Enrollees with other types of employment status had higher than average VA reliance: part time employment (49%) and self-employed full-time (55%).
- Enrollees who were unemployed had a much higher than average VA reliance (62%).

Figure 6.8



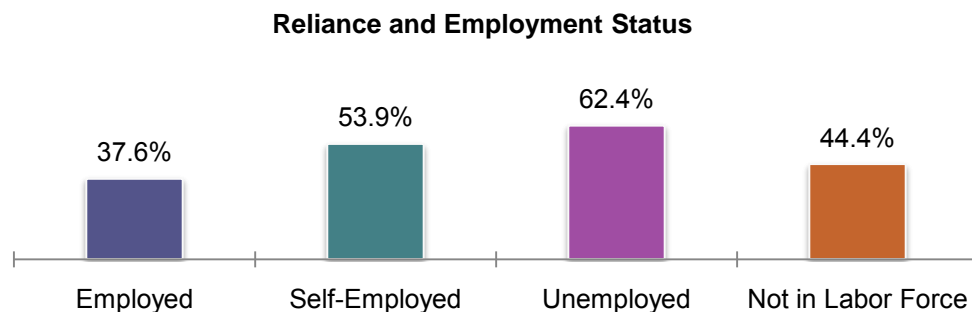
Access to non-VA health insurance coverage is impacted by whether or not enrollees are self-employed. Seventy-nine percent of enrollees who were employed, either full time or part time, reported non-VA health insurance coverage. For enrollees who reported self-employment, the coverage rate dropped to 61 percent. (See Table 6.2) For those enrollees who were unemployed, excluding the enrollees who were not in the labor force, the non-VA health insurance coverage rate dropped to 44 percent. The association between VA reliance and employment status appears, therefore, to be related to access to non-VA healthcare insurance coverage.

Table 6.2 Employment by Insurance Coverage

Employment Status	Uninsured	Insured
Employed	20.9%	79.1%
Self Employed	39.0%	61.0%
Unemployed	56.4%	43.6%
Not in Labor Force	15.0%	85.0%
National Total	21.3%	78.7%

When the relationship between employment status and VA reliance was further explored by grouping employment status into employed, self employed, and unemployed categories, the negative association became stronger and more obvious as shown in Figure 6.9.

Figure 6.9



VA Reliance by Priority Group

VA reliance was varied among Priority Groups.

Priority Group 6 Veterans had the lowest VA Reliance (27%) of all Priority Groups. Priority Group 6 are Veterans who seek care for a disorder associated with exposure to a toxic substance, radiation, or inactive tuberculosis. Health Status was explored as a possible explanation for this difference. The analysis found that 84 percent of Priority Group 6 enrollees perceived their health as good or better, the highest percentage of any other Priority Group. This could be further explained by the fact that many Priority Group 6 Veterans are younger OEF/OIF Veterans.

- Priority Groups 1 (51%) and 4 (54%) had higher than average VA reliance on VA health care.
- Priority Group 1 Veterans are those enrollees with service-connected disabilities rated 50 percent or more and/or Veterans determined by VA to be unemployable due to service-connected conditions.
- Priority Group 4 Veterans are those enrollees receiving aid and attendance or housebound benefits and/or are catastrophically disabled.
- Priority Group 5 Veterans consist of zero percent service-connected Veterans whose gross annual household income and net worth are below the established VA means test thresholds. Most Priority Group 5 Veterans are eligible for Medicaid in their states. This likely accounts for the lower-than-average VA reliance (45%).

Figure 6.10

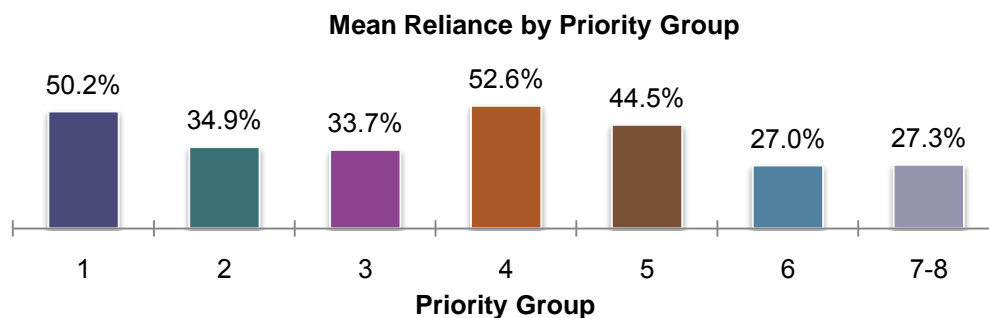


Figure 6.11

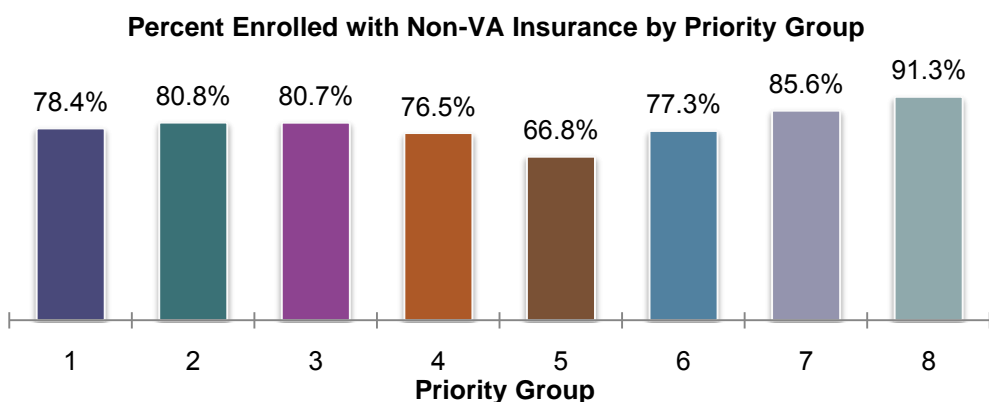


Table 6.3 Percent of Enrollees Health Status by Priority Group

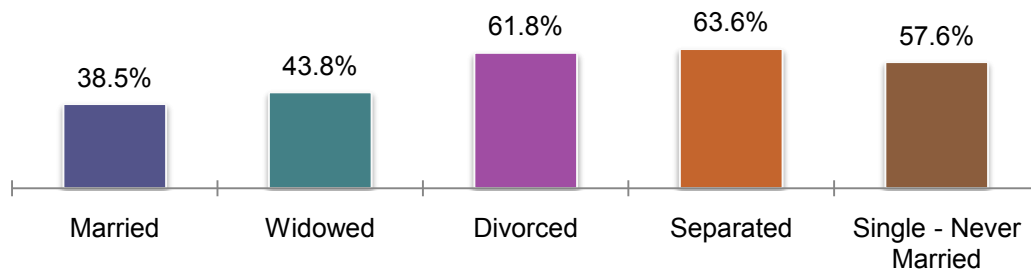
Priority Groups	Excellent/Very Good/Good	Fair/Poor
1	41.6%	57.8%
2	61.9%	37.3%
3	71.1%	28.6%
4	41.7%	57.1%
5	61.6%	37.8%
6	83.3%	16.3%
7	75.4%	24.4%
8	79.3%	20.3%
National Total	65.3%	34.2%

VA Reliance and Marital Status

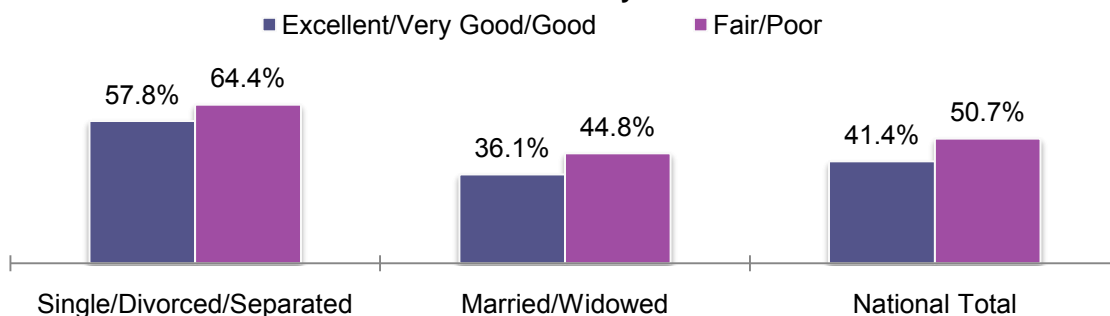
Enrollees who reported being married (39%) or widowed (44%) had lower VA reliance than enrollees who were divorced (62%), separated (64%), or single (58%). This relationship cannot be explained solely by the differences in self-perceived health status. Sixty-seven percent of enrollees who were married or widowed considered themselves with good or better health compared to 62 percent of enrollees who are divorced, separated, or single. The differences in reliance could be better explained by the differences in non-VA insurance coverage, as 87 percent of enrollees who reported being married or widowed had non-VA insurance compared to 58 percent of enrollees who are divorced, separated, or single.

Figure 6.12

Mean Reliance by Marital Status

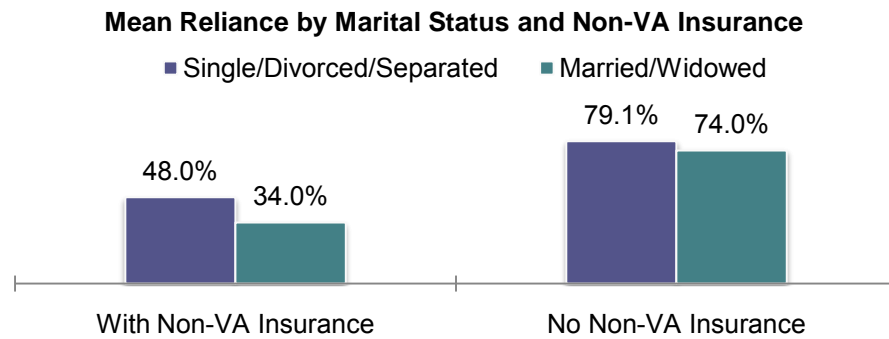
**Figure 6.13**

Marital Status Mean Reliance by Health Status



Note: Does not include Don't know/Refused responses.

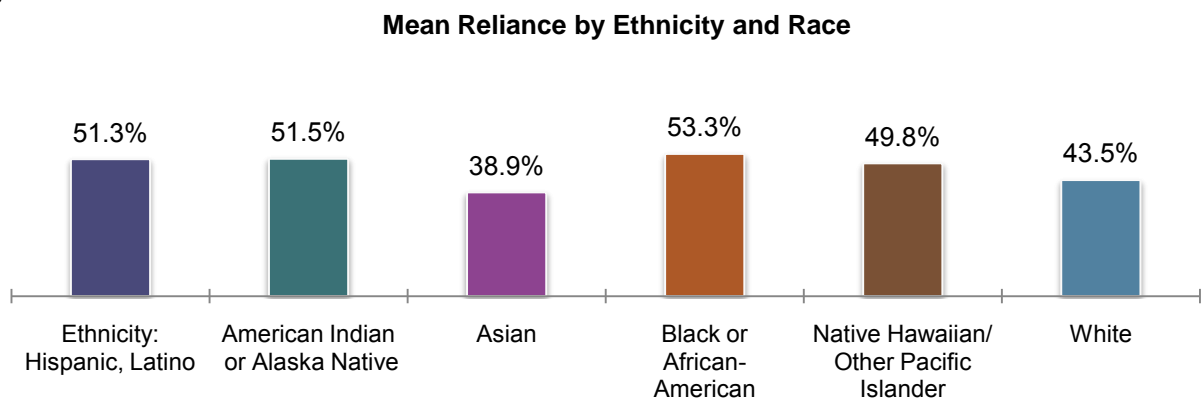
Figure 6.14



VA Reliance by Race and Ethnicity

VA reliance by race and ethnicity tended to be close to 50 percent for most groups with the exception of Asian and White, which were at 39 percent and 44 percent respectively. Further exploration of differences related to income, employment, and non-VA health insurance coverage would be required to understand why these two groups are less reliant.

Figure 6.15

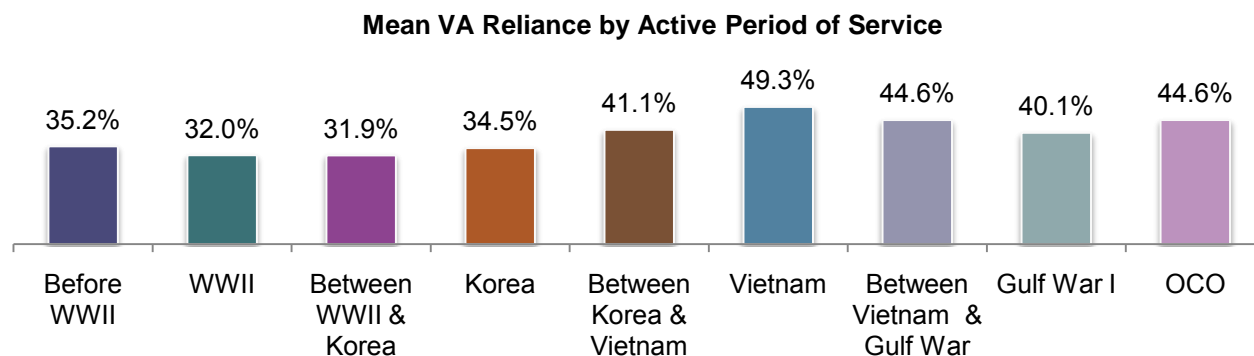


VA Reliance and Active Duty Period of Service

VA Reliance seemed to be related to period of service.

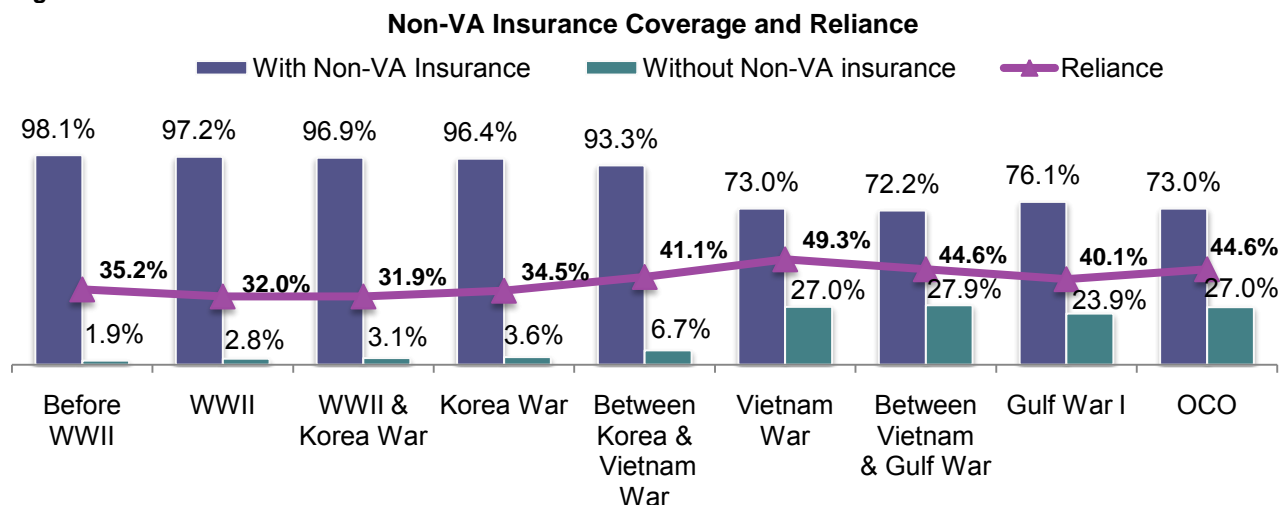
- Enrollees who reported service during Vietnam had the highest VA reliance (49%).
- Enrollees who report service during World War II and between World War II and Korea had the lowest VA reliance (both at 32%), much lower than the national average.

Figure 6.16



To explore the possibility that the war period was related to Medicare coverage, the frequency of enrollees with Medicare coverage from various periods of service and their corresponding VA reliance were compared in Figure 6.17. Enrollees from the Vietnam War had the highest VA reliance of 49 percent. Ninety-five percent of enrollees whose period of service was prior to Vietnam had non-VA insurance coverage, mainly Medicare, and had less VA reliance. This inverse relationship was much more obvious when looking at VA reliance by period of service along with the coverage by any non-VA health insurance.

Figure 6.17



Concluding Remarks

VA reliance was measured by VA-paid or provided visits as a percentage of total visits incurred within the past year or last three months. Factors related to VA reliance were explored in the following areas: age, health status, race, and ethnicity, coverage of non-VA insurance, Priority Group, income, marital status, employment status, and period of service. The findings suggest that the principal drivers of VA reliance were enrollee self-reported health status, non-VA health insurance coverage, and income. The association observed with age, marriage, employment status, period or service, and race may only be secondarily related to VA reliance, as they are proxies for non-VA health insurance coverage. VA reliance also depends on what type of non-VA health insurance coverage enrollees had. The following types of non-VA health insurance coverage were associated with VA reliance rates in descending order: Medicaid, Medicare, TRICARE, Medigap, and private insurance. Patients with Medicaid had the highest VA reliance versus those who had private insurance who had the lowest VA reliance rates.

Please note all tables pertaining to VA Reliance are within this chapter.

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Health Status Measures of the Veteran Enrollee Population



As part of the Survey of Enrollees, VHA solicits information from enrollees regarding their perceived health status and functional limitations. This is accomplished by asking a series of questions related to how enrollees compare their health status to other people their age. In addition, every five years, enrollees are asked questions about their level of difficulty with Activities of Daily Living (ADLs) and Instrumental Activities of Daily Living (IADLs).

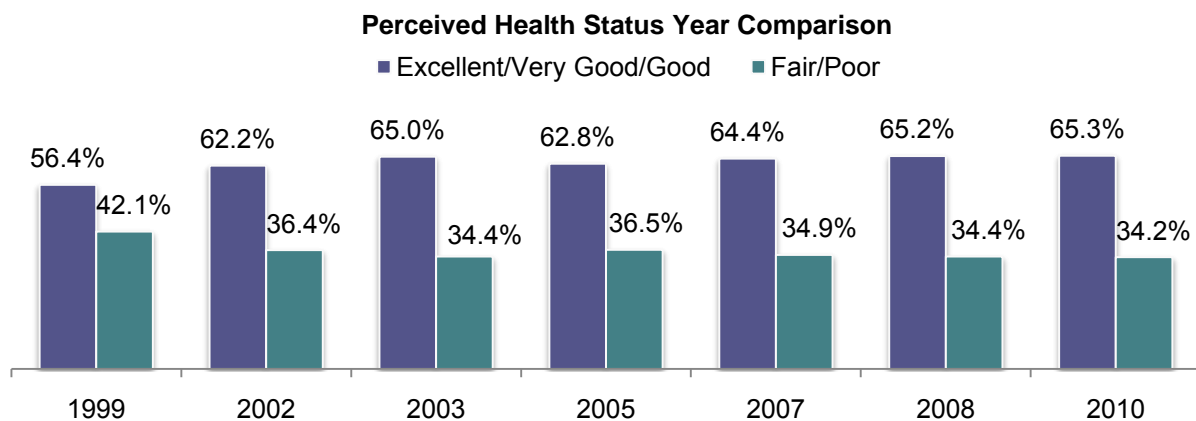
These variables are standard measures in health-related surveys and are used to predict potential health care need. This information, combined with other factors, may be helpful in a variety of strategic analysis areas.

Perceived Health Status

Enrollees were asked to rate their current health status compared to other people their own age. (These questions are asked each year.) The World Health Organization (WHO, 2004) defines health as a complete state of physical, mental, and social well-being. However, medical and clinical measures indicating poor health often do not correlate with perceptions of health status. Although several studies have attempted to determine a correlation between negative health factors and a negative relationship to perceived health status, no one single indicator of health beliefs, practices, or physical health status has yet been identified.

As shown in Table 7.1, most enrollees perceived their health status as “good.” Overall, in 2010, 65 percent of Veteran enrollees reported “excellent, very good, or good” health status, an increase of less than a decimal point from previous years. The percentage of enrollees reporting their health status as fair or poor decreased by less than a decimal point to 34 percent in 2010.

Figure 7.1



Source: 1999, 2002, 2003, 2005, 2007, 2008, and 2010 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Table 7.1 Perceived Health Status by Year

		Excellent	Very Good	Good	Fair	Poor	DK/Ref
1999	3.6 Million Veteran Enrollees	361,019	666,537	1,025,541	925,490	608,656	55,293
		9.9%	18.3%	28.2%	25.4%	16.7%	1.5%
2002	6.2 Million Veteran Enrollees	738,525	1,305,105	1,794,998	1,341,332	910,657	85,075
		12.0%	21.1%	29.1%	21.7%	14.7%	1.4%
2003	6.7 Million Veteran Enrollees	869,815	1,568,206	1,939,220	1,420,035	897,872	47,529
		12.9%	23.3%	28.8%	21.1%	13.3%	0.7%
2005	6.7 Million Veteran Enrollees	795,209	1,484,727	1,932,325	1,464,448	988,666	38,774
		11.9%	22.1%	28.8%	21.8%	14.7%	0.60%
2007	7.1 Million Veteran Enrollees	876,358	1,693,207	2,056,879	1,561,976	946,034	52,497
		12.2%	23.6%	28.6%	21.7%	13.2%	0.70%
2008	7.3 Million Veteran Enrollees	926,170	1,705,344	2,157,966	1,574,133	952,090	23,827
		12.6%	23.2%	29.4%	21.4%	13.0%	0.30%
2010	7.8 Million Veteran Enrollees	1,014,709	1,838,364	2,242,176	1,678,992	991,553	38,845
		13.0%	23.6%	28.7%	21.5%	12.7%	0.50%

Perceived Health Status by Priority Group

- The 2010 survey results of perceived health status by priority group reflects an increase in the percentage of enrollees from all Priority Groups reporting excellent, very good, or good health compared to the 2005 survey results.
- A slight decrease in the percentage of Veteran enrollees reporting fair or poor health status was noted in all Priority Groups as demonstrated in the table below.

Table 7.2 Perceived Health Status by Priority Group by Year

Year	Excellent/Very Good/Good			Fair/Poor		
	1-3	4-6	7-8	1-3	4-6	7-8
2005	1,202,326	1,484,153	1,525,782	923,302	1,055,653	474,159
	56.1%	58.2%	75.9%	43.1%	41.4%	23.6%
2007	1,491,770	1,726,598	1,754,837	1,055,942	1,112,351	527,698
	58.0%	60.4%	76.5%	41.1%	38.9%	23.0%
2008	1,394,200	1,580,244	1,618,540	971,531	929,506	509,431
	58.9%	63.0%	76.1%	41.1%	37.0%	23.9%
2010	1,631,033	1,749,363	1,714,854	1,203,707	982,040	484,797
	57.2%	63.6%	77.7%	42.2%	35.7%	22.0%

Denominator is the national enrollee population by Priority (see Appendix Table 1.1)

Source: 2005, 2007, 2008, and 2010 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Perceived Health Status by Age Group

- Enrollees in all age groups showed a slight increase in health status between 2005 and 2010, with an increase in percentages reporting good to excellent health and a decrease in percentages reporting fair to poor health in 2010. The percentage of enrollees rating their health status as excellent to good

ranged from a high of 72 percent in the less than 45 age group to a low of 59 percent in the 45 - 64 age group.

- It is noteworthy that over the years that the survey has been conducted, that enrollees in the 45 - 64 age group have rated their perceived health status lower than either the less than 45 age group or the 65+ age group; this phenomena may warrant further study.

Table 7.3 Perceived Health Status by Age Group by Year

Year	Excellent/Very Good/Good			Fair/Poor		
	< 45	45 - 64	65+	< 45	45 - 64	65+
2005	621,310	1,588,274	2,002,677	312,689	1,146,859	993,567
	66.4%	57.8%	66.3%	33.4%	41.7%	32.9%
2007	624,233	1,975,947	2,373,025	248,623	1,287,991	1,159,377
	71.4%	60.1%	66.6%	28.4%	39.1%	32.6%
2008	708,219	1,942,309	2,138,953	309,107	1,233,616	983,500
	69.6%	61.2%	68.5%	30.4%	38.8%	31.5%
2010	750,343	1,914,347	2,430,559	294,720	1,318,664	1,057,160
	71.5%	59.0%	69.3%	28.1%	40.6%	30.1%

Denominator is the national enrollee population by age (see Appendix Table 1.1)

Source: 2005, 2007, 2008, & 2010 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Perceived Health Status by Income Group

- Perceived health status in both the \$36,000 plus income and less than \$36,000 income groups reveal an overall increase in the percent of enrollees reporting excellent, very good, or good health and a decrease in the percentage of enrollees reporting fair or poor health in 2010 compared to responses in the 2005 survey.

Table 7.4 Perceived Health Status by Income Group by Year

Year	Excellent/Very Good/Good			Fair/Poor		
	<\$36K	\$36K+	DK/Ref	<\$36K	\$36K+	DK/Ref
2005	2,353,304	1,314,231	544,726	1,653,728	476,384	323,003
	58.5%	73.2%	61.5%	41.1%	26.5%	36.5%
2007	2,412,814	1,836,295	724,096	1,657,962	624,664	413,365
	58.9%	74.4%	62.2%	40.5%	25.3%	35.5%
2008	2,221,800	1,913,911	457,272	1,491,746	677,736	240,986
	57.0%	70.8%	62.1%	40.2%	26.2%	34.5%
2010	2,346,405	2,174,838	574,007	1,580,767	759,078	330,699
	59.5%	74.0%	62.1%	40.1%	25.8%	35.8%

Denominator is the national enrollee population by income (see Appendix Table 1.1)

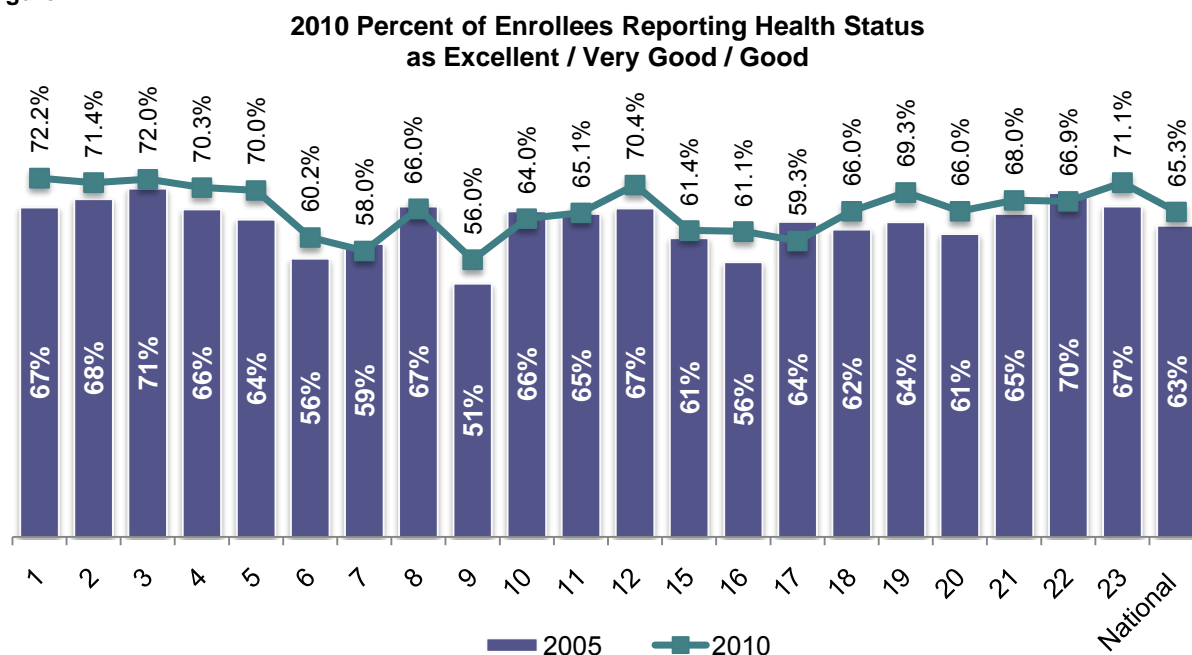
Source: 2005, 2007, 2008, and 2010 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Perceived Health Status VISN Overview

- Between 2005 and 2010, the percentage of enrollees reporting their perceived health status as excellent / very good / good increased in 16 of 21 VISNs. Five VISNs reported a decrease in enrollees reporting their perceived health status as excellent / very good / good.
- VISN 1 had the highest percentage of enrollees reporting their perceived health status as excellent / very good / good (73%) while VISN 16 had the largest increase (6%) in the percent of Veteran enrollees reporting their perceived health status as excellent / very good / good; from 56 percent in 2005 to 62 percent in 2010.
- VISN 9 had the lowest percentage of enrollees reporting their perceived health status as excellent / very good / good (56%) while VISN 17 had the largest decrease in the percent of Veteran enrollees reporting their perceived health status as excellent / very good / good; from 64 percent in 2005 to 60 percent in 2010.

- Although VISN 9 has had the lowest percentage of enrollees reporting their perceived health status as excellent / very good / good, for the past four survey years that the question has been included, they ranked 5th in the amount of increase from 2005 to 2010 (5%) in response to this question.
- The VISN 1 high score of 72 percent of enrollees reporting their perceived health status as excellent / very good / good represents an increase of 2 percent compared to the 2005 score of 71 percent.

Figure 7.2



Functional Limitations

Enrollees were asked a series of questions related to the level of difficulty with Activities of Daily Living (ADLs) and Instrumental Activities of Daily Living (IADLs). The ADL/IADL questions are a screening instrument designed to assess a person's level of independent functioning. ADLs represent the fundamentals of self-care and IADLs represent tasks necessary for independent functioning in a community. The components of both are described below. For each screen there is a time element (expected to last three months or longer) and a personal assistance element (help of another person or special equipment).

Difficulties with ADLs Requiring the Help of Another Person or Special Equipment and Expected to Last for Three Months or Longer:

Eating

- ◆ Reported a problem with eating.

Transferring

- ◆ Reported difficulty getting in or out of bed or a chair.

Dressing

- ◆ Reported difficulty getting dressed.

Bathing

- ◆ Reported difficulty bathing.

Toileting

- ◆ Reported a problem with getting to the bathroom or using the toilet.

Difficulties with IADLs without the Help of Another Person or Special Equipment due to a Disability or a Health Problem:

Preparing Meals

- ◆ Reported a problem with preparing meals.

Laundry

- ◆ Reported difficulty doing laundry.

Light Housework

- ◆ Reported difficulty doing light housework.

Grocery Shopping

- ◆ Reported difficulty shopping for groceries.

Managing Money

- ◆ Reported a problem with managing money.

Taking Medication

- ◆ Reported a problem with taking medicine.

Making Telephone Calls

- ◆ Reported a problem with making telephone calls.

ADL and IADL Scores

Enrollees were assigned a score based on their answers to the above a series of questions regarding their ability to perform everyday activities (ADLs and IADLs) with or without help. The criterion that was used to assign an enrollee to a specific score is described in the table below.

Table 7.5

Score	Description	Number	Percent
-1	Healthy enough to bypass ALL of the ADL and IADL screens	6,534,210	83.7%
0	Not healthy enough to bypass all of the ADL and IADL screens, but does not meet the ADL timing screen and the personal assistance screen for at least one ADL	498,338	6.4%
		7,032,547	90.1%
1	Meets the ADL timing screen and the personal assistance screen for exactly one ADL	351,111	4.5%
2	Meets the ADL timing screen and the personal assistance screens for exactly two ADLs	155,393	2.0%
1 or 2 ADL Screens Triggered		506,504	6.5%
3	Meets the ADL timing screen and the personal assistance screens for exactly three ADLs	103,493	1.3%
4	Meets the ADL timing screen and the personal assistance screens for exactly four ADLs	112,785	1.4%
5	Meets the ADL timing screen and the personal assistance screens for exactly five ADLs	49,310	0.6%
3, 4, or 5 ADL Screens Triggered		265,588	3.4%
Total All Categories		7,804,639	100%

Source: 2010 VHA Survey of Veteran Enrollees' Health and Reliance Upon VA

Totals include Don't Know/Refused

- At the national level, 6,534,210 enrollees (84%) were identified as healthy enough to bypass all of the ADL and IADL screens and another 498,337 (6%) did not meet the time and personal assistance criteria to fulfill one ADL restriction.
- Ten percent of enrollees (772,092) met the ADL timing screen and personal assistance screens for one, two, three, four, or five ADLs.

Functional Limitations by Priority, Age, and Income Group

- A total of 6,534,210 enrollees (84%) were identified as healthy enough to bypass all of the ADL and IADL screens. A score of (-1) was assigned to this group of enrollees.
- The percentage of enrollees with a score of (-1) ranged from a high of 91 percent in Priority Group 7-8 compared to a low of 80 percent in Priority Group 1-3.
- The percentage of enrollees with a score of (-1) ranged from a high of 90 percent in the <45 age group to a low of 83 percent in the 65+ age group.
- In the income group of \$36,000+, 89 percent of enrollees were healthy enough to bypass all the ADL and IADL screens.

Table 7.6 Healthy Enough to Bypass All of the ADL and IADL Screens

Score = -1 (N=6,534,210)							
Priority Group			Age Group			Income Group	
1-3	4-6	7-8	<45	45-64	65+	<\$36K	\$36K+
2,271,876	2,263,404	1,998,930	943,338	2,696,098	2,894,774	3,169,493	2,608,878
79.7%	82.3%	90.6%	89.9%	83.0%	82.5%	80.4%	88.7%

- A total of 498,338 enrollees (6%) were identified as not healthy enough to bypass all of the ADL and IADL screens, but did not meet the ADL timing screen and the personal assistance screen for at least one ADL. A score of (0) was assigned to this group of enrollees.
- Regarding the Priority Groups, group 1-3 had the largest percentage of enrollees with a score of (0) at 8 percent.
- The age group 65+ had the highest percentage of enrollees with an assigned score of (0) at 7 percent.
- The percentage of enrollees with a score of (0) varied from 4 percent in the \$36,000+ income group to 8 percent in the <\$36,000 income group.

Table 7.7 Not Healthy Enough to Bypass all of the ADL and IADL Screens, but Does Not Meet the ADL Timing Screen and the Personal Assistance Screen for at Least One ADL

Score = 0 (N=498,337)							
Priority Group			Age Group			Income Group	
1-3	4-6	7-8	<45	45-64	65+	<\$36K	\$36K+
217,082	175,338	105,917	33,912	204,608	259,817	302,787	125,887
7.6%	6.4%	4.8%	3.2%	6.3%	7.4%	7.7%	4.3%

- A total of 506,504 enrollees (7%) were identified as meeting the ADL timing screen and the personal assistance screens for one or two ADLs. A score of (1 or 2) was assigned to this group of enrollees.
- Priority Group 1-3 had the largest percentage of enrollees with a score of (1 or 2) at 9 percent.
- Age group 45-64 had the largest percentage of enrollees assigned a score of (1 or 2) at 7 percent.
- The percentage of enrollees with a score of (1 or 2) varied from 5 percent in the higher income group to 8 percent in the lower income group.

Table 7.8 ADL Score Of 1 Or 2 Plus Meets Timing And Personal Assistance Screens

Score = 1 or 2 (N=506,504)							
Priority Group			Age Group			Income Group	
1-3	4-6	7-8	<45	45-64	65+	<\$36K	\$36K+
249,052	191,596	65,856	54,391	238,701	213,411	309,874	139,009
8.7%	7.0%	3.0%	5.2%	7.4%	6.1%	7.9%	4.7%

- A total of 265,588 enrollees (3%) were identified as meeting the ADL timing screen and the personal assistance screens for three, four, or five ADLs. A score of (3, 4, or 5) was assigned to this group of enrollees.
- Priority Group 4-6 had the largest percentage of enrollees with a score of (3, 4, or 5) at 4 percent.
- Age group 65+ had the largest percentage of enrollees with a score of (3, 4, or 5) at 4 percent.

- The percentage of enrollees with a score of (3, 4, or 5) varied from 2 percent in the higher income group to 4.0 percent in the lower income group.

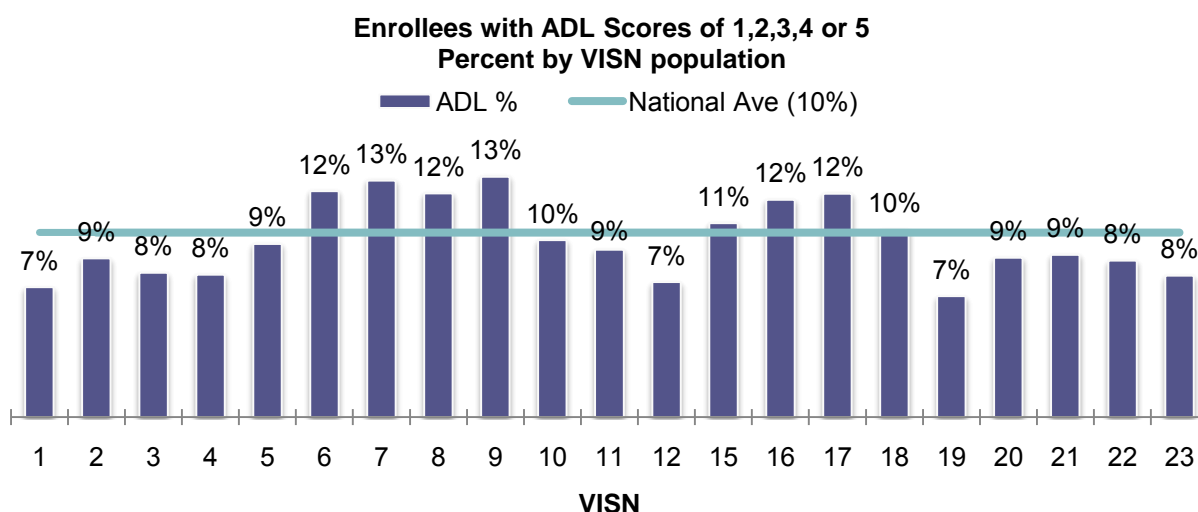
Table 7.9 ADL Score Of 3, 4 Or 5 Plus Meets Timing and Personal Assistance Screens

Score = 3, 4, or 5 (N=265,588)							
Priority Group			Age Group			Income Group	
1-3	4-6	7-8	<45	45-64	65+	<\$36K	\$36K+
111,575	118,184	35,829	17,228	107,729	140,631	158,272	65,905
3.9%	4.3%	1.6%	1.6%	3.3%	4.0%	4.0%	2.2%

ADL VISN Overview

- VISN 7 and 9 had the largest percent (13%) of their enrollees identified as meeting the ADL timing screen and the personal assistance screens for one, two, three, four, or five ADLs. VISN 9 also ranked highest in the percent of enrollees rating their perceived health status as fair / poor. VISN 7 also ranked second in the percentage of enrollees rating their perceived health status as fair or poor.
- VISN 1, 12, and 19 had the lowest percent (7%) of their enrollees identified as meeting the ADL timing screen and the personal assistance screens for one, two, three, four, or five ADLs. VISN 19 and VISN 1 ranked eighth and first respectively in the percentage of enrollees rating their perceived health status as excellent, very good, or good.
- Although VISN 8 ranked 4th of 21 VISNs in the percentage of enrollees identified as meeting the ADL timing screen and the personal assistance screens for one or more ADLs, it ranked 11th (median) in the percentage of enrollees rating their perceived health status as excellent, very good, or good.

Figure 7.3



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APPENDICES

Chapter 1

Table 1.2 2010 Socioeconomic Characteristics

VISN	VISN Total	Priority			Age			Income		
		1 - 3	4 - 6	7 - 8	<45	45-64	65+	<\$36K	\$36K+	DK/Ref
1	338,376	109,966	110,655	117,755	34,999	121,500	181,877	165,928	135,613	36,835
		32.5%	32.7%	34.8%	10.3%	35.9%	53.8%	49.0%	40.1%	10.9%
2	204,560	59,643	74,164	70,754	22,358	86,081	96,121	108,379	73,801	22,380
		29.2%	36.3%	34.6%	10.9%	42.1%	47.0%	53.0%	36.1%	10.9%
3	322,786	79,877	100,281	142,627	34,409	106,329	182,048	129,762	145,575	47,449
		24.8%	31.1%	44.2%	10.7%	32.9%	56.4%	40.2%	45.1%	14.7%
4	451,954	117,139	156,774	178,041	52,258	170,106	229,591	235,763	156,204	59,988
		25.9%	34.7%	39.4%	11.6%	37.6%	50.8%	52.2%	34.6%	13.3%
5	195,151	86,987	61,417	46,746	32,386	85,553	77,212	72,357	93,848	28,945
		44.6%	31.5%	24.0%	16.6%	43.8%	39.6%	37.1%	48.1%	14.8%
6	438,736	180,486	155,001	103,250	54,619	204,120	179,998	220,612	169,286	48,839
		41.1%	35.3%	23.5%	12.5%	46.5%	41.0%	50.3%	38.6%	11.1%
7	485,516	203,437	178,269	103,811	60,800	230,813	193,903	249,140	177,444	58,933
		41.9%	36.7%	21.4%	12.5%	47.5%	39.9%	51.3%	36.6%	12.1%
8	659,600	236,006	205,178	218,416	75,646	252,698	331,256	354,231	228,706	76,663
		35.8%	31.1%	33.1%	11.5%	38.3%	50.2%	53.7%	34.7%	11.6%
9	368,256	132,159	148,230	87,866	51,757	166,358	150,141	207,867	115,808	44,581
		35.9%	40.3%	23.9%	14.1%	45.2%	40.8%	56.5%	31.5%	12.1%
10	282,473	81,483	119,489	81,501	34,911	119,990	127,572	159,661	90,694	32,118
		28.9%	42.3%	28.9%	12.4%	42.5%	45.2%	56.5%	32.1%	11.4%
11	350,755	119,304	134,970	96,482	44,600	162,854	143,301	190,667	117,783	42,306
		34.0%	38.5%	27.5%	12.7%	46.4%	40.9%	54.4%	33.6%	12.1%
12	336,471	100,149	112,870	123,453	51,155	134,556	150,759	166,126	128,041	42,303
		29.8%	33.5%	36.7%	15.2%	40.0%	44.8%	49.4%	38.1%	12.6%
15	307,883	107,704	112,544	87,636	36,347	131,557	139,979	165,011	109,410	33,462
		35.0%	36.6%	28.5%	11.8%	42.7%	45.5%	53.6%	35.5%	10.9%
16	616,970	243,613	228,008	145,348	87,389	268,804	260,776	333,225	213,231	70,513
		39.5%	37.0%	23.6%	14.2%	43.6%	42.3%	54.0%	34.6%	11.4%
17	375,222	174,917	126,535	73,769	58,817	171,185	145,219	180,745	155,551	38,926
		46.6%	33.7%	19.7%	15.7%	45.6%	38.7%	48.2%	41.5%	10.4%
18	327,957	130,809	119,704	77,444	46,325	130,652	150,980	158,958	128,547	40,452
		39.9%	36.5%	23.6%	14.1%	39.8%	46.0%	48.5%	39.2%	12.3%
19	247,696	101,629	85,245	60,822	46,096	102,447	99,153	120,421	98,464	28,812
		41.0%	34.4%	24.6%	19%	41%	40%	48.6%	39.8%	11.6%
20	351,839	153,176	123,553	75,110	59,980	147,988	143,871	174,286	141,569	35,984
		43.5%	35.1%	21.4%	17%	42%	41%	49.5%	40.2%	10.2%
21	342,817	130,509	122,775	89,533	48,707	147,129	146,980	159,554	143,686	39,577
		38.1%	35.8%	26.1%	14%	43%	43%	46.5%	41.9%	11.5%
22	405,723	149,184	153,797	102,742	70,310	158,919	176,494	187,471	165,841	52,411
		36.8%	37.9%	25.3%	17%	39%	44%	46.2%	40.9%	12.9%
23	393,898	151,409	119,064	123,426	45,000	147,498	201,400	200,262	150,578	43,058
		38.4%	30.2%	31.3%	11%	37%	51%	50.8%	38.2%	10.9%
Nat'l	7,804,639	2,849,585	2,748,523	2,206,531	1,048,869	3,247,137	3,508,633	3,940,426	2,939,679	924,534
		36.5%	35.2%	28.3%	13.4%	41.6%	45.0%	50.5%	37.7%	11.8%

Denominator is the enrollee population by VISN

Total by Priority Groups is used for VISN total

Table 1.3

2010 Enrollee Marital Status

VISN	Married	Widowed	Divorced	Separated	Single	DK/Ref
1	221,233	25,389	47,952	6,366	36,725	711
	65.4%	7.5%	14.2%	1.9%	10.9%	0.2%
2	130,336	17,382	26,376	5,216	24,398	851
	63.7%	8.5%	12.9%	2.6%	11.9%	0.4%
3	194,081	38,135	31,710	8,961	49,334	565
	60.1%	11.8%	9.8%	2.8%	15.3%	0.2%
4	299,440	40,286	53,312	5,811	50,870	2,236
	66.3%	8.9%	11.8%	1.3%	11.3%	0.5%
5	118,563	13,258	28,166	8,372	25,796	995
	60.8%	6.8%	14.4%	4.3%	13.2%	0.5%
6	293,661	21,277	69,990	11,134	40,647	2,027
	66.9%	4.9%	16.0%	2.5%	9.3%	0.5%
7	311,174	30,610	79,179	15,374	48,525	654
	64.1%	6.3%	16.3%	3.2%	10.0%	0.1%
8	409,876	51,422	111,178	13,053	73,453	618
	62.1%	7.8%	16.9%	2.0%	11.1%	0.1%
9	241,853	20,470	58,536	9,263	35,308	2,826
	65.7%	5.6%	15.9%	2.5%	9.6%	0.8%
10	181,078	26,558	39,935	4,458	28,859	1,585
	64.1%	9.4%	14.1%	1.6%	10.2%	0.6%
11	224,641	22,230	57,912	5,975	37,828	2,169
	64.0%	6.3%	16.5%	1.7%	10.8%	0.6%
12	202,189	23,536	54,146	6,889	47,464	2,249
	60.1%	7.0%	16.1%	2.1%	14.1%	0.7%
15	214,426	20,637	41,902	5,325	23,956	1,637
	69.7%	6.7%	13.6%	1.7%	7.8%	0.5%
16	408,118	48,968	96,908	11,174	49,937	1,865
	66.2%	7.9%	15.7%	1.8%	8.1%	0.3%
17	245,661	23,061	64,104	13,405	28,009	982
	65.5%	6.2%	17.1%	3.6%	7.5%	0.3%
18	208,490	22,756	53,617	6,173	35,480	1,441
	63.6%	6.9%	16.4%	1.9%	10.8%	0.4%
19	162,197	12,481	41,331	3,351	27,110	1,226
	65.5%	5.0%	16.7%	1.4%	10.9%	0.5%
20	230,995	23,315	57,115	6,269	33,818	328
	65.7%	6.6%	16.2%	1.8%	9.6%	0.1%
21	208,440	22,942	59,473	4,737	44,607	2,617
	60.8%	6.7%	17.4%	1.4%	13.0%	0.8%
22	228,062	28,294	72,469	9,362	66,253	1,284
	56.2%	7.0%	17.9%	2.3%	16.3%	0.3%
23	274,681	24,420	53,307	5,015	35,177	1,299
	69.7%	6.2%	13.5%	1.3%	8.9%	0.3%
Nat'l	5,009,195	557,426	1,198,618	165,683	843,554	30,164
	64.2%	7.1%	15.4%	2.1%	10.8%	0.4%

Denominator is the enrollee population by VISN

Table 1.4

Any Mentioned Active Duty Period of Service

VISN	Before WWII*	WWII	Between WWII & Korea	Korea	Between Korea & Vietnam	Vietnam	Between Vietnam & Gulf War	Gulf War	OCO	Combat Status
1		46,885	25,221	60,104	99,356	124,221	67,606	43,595	40,527	132,659
		13.9%	7.5%	17.8%	29.4%	36.7%	20.0%	12.9%	12.0%	39.2%
2		24,817	14,672	29,338	54,866	78,673	47,468	27,806	21,319	78,302
		12.1%	7.2%	14.3%	26.8%	38.5%	23.2%	13.6%	10.4%	38.3%
3		60,369	23,738	59,744	78,793	101,171	52,207	28,234	35,614	135,430
		18.7%	7.4%	18.5%	24.4%	31.3%	16.2%	8.8%	11.0%	42.0%
4		64,896	38,124	86,016	126,571	168,550	85,818	49,663	52,453	182,300
		14.4%	8.4%	19.0%	28.0%	37.3%	19.0%	11.0%	11.6%	40.3%
5		17,159	13,755	26,905	45,247	73,222	69,650	51,707	41,117	82,074
		8.8%	7.1%	13.8%	23.2%	37.5%	35.7%	26.5%	21.1%	42.1%
6		31,598	27,313	57,100	119,235	192,162	159,584	97,077	62,416	190,936
		7.2%	6.2%	13.0%	27.2%	43.8%	36.4%	22.1%	14.2%	43.5%
7		33,314	26,613	63,715	133,368	215,729	174,084	104,193	73,804	220,413
		6.9%	5.5%	13.1%	27.5%	44.4%	35.9%	21.5%	15.2%	45.4%
8		83,825	54,313	122,725	202,073	246,132	184,154	114,468	88,905	270,839
		12.7%	8.2%	18.6%	30.6%	37.3%	27.9%	17.4%	13.5%	41.1%
9		28,955	20,075	45,394	96,125	151,231	110,916	65,031	45,351	155,563
		7.9%	5.5%	12.3%	26.1%	41.1%	30.1%	17.7%	12.3%	42.2%
10		29,646	19,098	43,407	74,578	111,252	73,456	42,033	31,663	109,836
		10.5%	6.8%	15.4%	26.4%	39.4%	26.0%	14.9%	11.2%	38.9%
11		37,212	14,404	40,897	81,643	147,802	91,077	44,141	30,101	145,283
		10.6%	4.1%	11.7%	23.3%	42.1%	26.0%	12.6%	8.6%	41.4%
12		35,939	17,986	46,583	80,555	113,419	82,029	52,647	44,351	126,362
		10.7%	5.4%	13.8%	23.9%	33.7%	24.4%	15.7%	13.2%	37.6%
15		34,982	19,703	46,611	81,018	120,008	75,800	48,389	37,093	136,222
		11.4%	6.4%	15.1%	26.3%	39.0%	24.6%	15.7%	12.1%	44.2%
16		54,326	38,103	80,820	168,573	264,967	192,099	106,976	82,011	277,142
		8.8%	6.2%	13.1%	27.3%	43.0%	31.1%	17.3%	13.3%	44.9%
17		30,065	21,349	44,680	99,392	169,025	140,647	88,220	61,545	160,262
		8.0%	5.7%	11.9%	26.5%	45.1%	37.5%	23.5%	16.4%	42.7%
18		29,832	22,800	50,932	99,617	141,698	99,623	61,195	37,245	135,237
		9.1%	7.0%	15.5%	30.4%	43.2%	30.4%	18.7%	11.4%	41.2%
19		22,013	15,770	31,372	61,456	98,455	78,729	54,226	43,423	114,792
		8.9%	6.4%	12.7%	24.8%	39.8%	31.8%	21.9%	17.5%	46.3%
20		33,317	26,291	46,500	92,592	149,810	116,914	72,713	51,803	165,685
		9.5%	7.5%	13.2%	26.3%	42.6%	33.2%	20.7%	14.7%	47.1%
21		28,572	21,999	48,802	93,078	156,436	102,367	65,232	47,835	144,705
		8.3%	6.4%	14.2%	27.2%	45.6%	29.9%	19.0%	14.0%	42.2%
22		40,865	32,355	59,422	106,085	156,517	112,999	80,549	75,060	190,655
		10.1%	8.0%	14.7%	26.2%	38.6%	27.9%	19.9%	18.5%	47.0%
23		46,325	33,235	75,436	108,441	138,532	85,916	48,042	52,485	153,834
		11.8%	8.4%	19.2%	27.5%	35.2%	21.8%	12.2%	13.3%	39.1%
Nat'l	98,603	814,910	526,915	1,166,501	2,102,661	3,119,013	2,203,144	1,346,137	1,056,121	3,308,532
	1.3%	10.4%	6.8%	14.9%	26.9%	40.0%	28.2%	17.2%	13.5%	42.4%

Pre-WWII VISN breakouts are not provided due to inconsistencies related to sample size

Denominator is the enrollee population by VISN

Percentages do not total 100 percent because enrollees may have responded with multiple periods of service

~Before World War II (WWII): <1942

~Korea: 1951-1954

~Between Vietnam and Gulf War: 1975-1990

~WWII: 1942-1946

~Between Korea and Vietnam: 1955-1964

~Gulf War: 1991-2001

~Between WWII and Korea: 1947-1950

~Vietnam: 1965-1974

~Overseas Contingency Operation (OCO) >2001

Table 1.5

2010 Enrollee Employment Status

VISN	Employed Full Time	Self-Employed Full Time	Employed Part Time	Self-Employed Part Time	Unemployed	Not in the Labor Force	DK/Ref
1	67,144	7,353	20,384	12,705	21,101	207,878	1,812
	19.8%	2.2%	6.0%	3.8%	6.2%	61.4%	0.5%
2	32,895	4,980	11,087	5,524	12,462	135,725	1,886
	16.1%	2.4%	5.4%	2.7%	6.1%	66.4%	0.9%
3	60,168	6,128	16,829	7,673	22,989	206,937	2,062
	18.6%	1.9%	5.2%	2.4%	7.1%	64.1%	0.6%
4	82,051	8,711	24,835	10,560	21,272	301,152	3,374
	18.2%	1.9%	5.5%	2.3%	4.7%	66.6%	0.8%
5	59,316	4,485	9,129	5,349	12,431	102,332	2,108
	30.4%	2.3%	4.7%	2.7%	6.4%	52.4%	1.1%
6	100,672	11,500	20,033	9,603	39,618	252,371	4,940
	23.0%	2.6%	4.6%	2.2%	9.0%	57.5%	1.1%
7	103,825	15,361	16,835	14,122	37,462	294,891	3,022
	21.4%	3.2%	3.5%	2.9%	7.7%	60.7%	0.6%
8	110,899	14,684	33,507	20,896	58,970	412,407	8,236
	16.8%	2.2%	5.1%	3.2%	8.9%	62.5%	1.3%
9	63,011	8,024	16,846	11,990	27,400	234,156	6,828
	17.1%	2.2%	4.6%	3.3%	7.4%	63.6%	1.9%
10	59,211	7,962	12,919	4,802	20,282	174,772	2,524
	21.0%	2.8%	4.6%	1.7%	7.2%	61.9%	0.9%
11	61,176	8,749	23,113	9,972	29,657	214,356	3,733
	17.4%	2.5%	6.6%	2.8%	8.5%	61.1%	1.1%
12	68,906	11,138	17,645	6,668	25,260	203,833	3,021
	20.5%	3.3%	5.2%	2.0%	7.5%	60.6%	0.9%
15	64,494	7,962	13,598	9,780	22,212	187,803	2,034
	21.0%	2.6%	4.4%	3.2%	7.2%	61.0%	0.7%
16	137,788	25,973	21,132	22,653	54,939	347,676	6,809
	22.3%	4.2%	3.4%	3.7%	8.9%	56.4%	1.1%
17	95,741	13,991	18,189	10,057	30,122	204,861	2,261
	25.5%	3.7%	4.9%	2.7%	8.0%	54.6%	0.6%
18	68,021	8,886	14,803	8,731	29,465	196,014	2,036
	20.7%	2.7%	4.5%	2.7%	9.0%	59.8%	0.6%
19	60,958	11,318	15,478	6,661	20,106	131,342	1,833
	24.6%	4.6%	6.3%	2.7%	8.1%	53.0%	0.7%
20	80,309	7,846	16,881	10,325	35,211	199,365	1,902
	22.8%	2.2%	4.8%	2.9%	10.0%	56.7%	0.5%
21	71,504	7,963	17,975	11,166	36,927	195,047	2,235
	20.9%	2.3%	5.2%	3.3%	10.8%	56.9%	0.7%
22	84,341	14,257	19,663	15,324	42,634	226,628	2,876
	20.8%	3.5%	4.9%	3.8%	10.5%	55.9%	0.7%
23	81,669	18,389	22,944	13,619	20,094	234,212	2,972
	20.7%	4.7%	5.8%	3.5%	5.1%	59.5%	0.8%
Nat'l	1,614,098	225,661	383,825	228,181	620,615	4,663,758	68,501
	20.7%	2.9%	4.9%	2.9%	8.0%	59.8%	0.9%

Denominator is the enrollee population by VISN

Chapter 2

Table 2.11 **Health Insurance Coverage Reported by Enrollees by Priority**

VISN	Medicare*			Medicare Advantage**			Medigap**		
	P1-3	P4-6	P7-8	P1-3	P4-6	P7-8	P1-3	P4-6	P7-8
1	49,248	63,835	88,560	7,500	9,305	16,115	19,942	15,706	53,928
	44.8%	57.7%	75.2%	15.2%	14.6%	18.2%	40.5%	24.6%	60.9%
2	22,932	36,347	47,202	3,998	7,609	13,954	8,487	9,829	22,368
	38.4%	49.0%	66.7%	17.4%	20.9%	29.6%	37.0%	27.0%	47.4%
3	37,427	49,911	100,573	4,508	8,966	16,570	16,077	18,464	55,213
	46.9%	49.8%	70.5%	12.0%	18.0%	16.5%	43.0%	37.0%	54.9%
4	51,713	80,112	127,790	10,009	19,137	37,731	19,506	29,688	59,882
	44.1%	51.1%	71.8%	19.4%	23.9%	29.5%	37.7%	37.1%	46.9%
5	29,102	28,452	29,176	2,864	4,720	3,959	10,047	11,478	16,439
	33.5%	46.3%	62.4%	9.8%	16.6%	13.6%	34.5%	40.3%	56.3%
6	64,109	80,369	69,346	8,440	16,364	17,529	14,292	21,298	33,195
	35.5%	51.9%	67.2%	13.2%	20.4%	25.3%	22.3%	26.5%	47.9%
7	83,734	99,442	68,192	14,208	23,575	16,532	19,983	28,528	31,328
	41.2%	55.8%	65.7%	17.0%	23.7%	24.2%	23.9%	28.7%	45.9%
8	100,749	109,122	154,192	21,985	23,155	38,517	27,908	26,067	79,975
	42.7%	53.2%	70.6%	21.8%	21.2%	25.0%	27.7%	23.9%	51.9%
9	53,040	73,602	59,864	7,400	13,429	14,360	15,534	25,777	27,942
	40.1%	49.7%	68.1%	14.0%	18.2%	24.0%	29.3%	35.0%	46.7%
10	28,003	62,404	53,806	4,697	13,652	15,271	8,227	17,990	24,785
	34.4%	52.2%	66.0%	16.8%	21.9%	28.4%	29.4%	28.8%	46.1%
11	50,149	60,805	65,099	6,464	15,166	14,107	18,930	14,448	36,678
	42.0%	45.1%	67.5%	12.9%	24.9%	21.7%	37.7%	23.8%	56.3%
12	38,105	50,286	82,232	7,579	10,501	17,109	15,233	13,816	50,947
	38.0%	44.6%	66.6%	19.9%	20.9%	20.8%	40.0%	27.5%	62.0%
15	43,879	60,487	58,258	6,870	11,293	11,346	15,453	20,556	33,966
	40.7%	53.7%	66.5%	15.7%	18.7%	19.5%	35.2%	34.0%	58.3%
16	95,923	109,683	92,353	11,714	23,999	20,377	25,516	23,132	45,126
	39.4%	48.1%	63.5%	12.2%	21.9%	22.1%	26.6%	21.1%	48.9%
17	67,069	59,222	46,545	7,425	10,471	7,090	19,548	18,150	24,556
	38.3%	46.8%	63.1%	11.1%	17.7%	15.2%	29.1%	30.6%	52.8%
18	54,668	58,292	54,342	7,567	14,473	16,664	13,860	14,750	22,277
	41.8%	48.7%	70.2%	13.8%	24.8%	30.7%	25.4%	25.3%	41.0%
19	35,546	34,707	40,389	4,871	7,093	9,290	10,497	9,472	18,564
	35.0%	40.7%	66.4%	13.7%	20.4%	23.0%	29.5%	27.3%	46.0%
20	60,363	62,669	45,457	9,319	14,780	11,109	17,708	18,872	21,207
	39.4%	50.7%	60.5%	15.4%	23.6%	24.4%	29.3%	30.1%	46.7%
21	53,440	55,300	57,588	9,846	12,405	15,221	17,195	13,262	26,449
	40.9%	45.0%	64.3%	18.4%	22.4%	26.4%	32.2%	24.0%	45.9%
22	52,657	71,409	65,769	9,523	22,610	23,364	13,106	13,199	20,937
	35.3%	46.4%	64.0%	18.1%	31.7%	35.5%	24.9%	18.5%	31.8%
23	70,176	59,333	100,456	10,198	12,058	22,527	27,060	22,848	59,371
	46.3%	49.8%	81.4%	14.5%	20.3%	22.4%	38.6%	38.5%	59.1%
Nat'l	1,142,032	1,365,791	1,507,190	176,983	294,760	358,741	354,110	387,329	765,132
	40.1%	49.7%	68.3%	15.5%	21.6%	23.8%	31.0%	28.4%	50.8%

Percentages do not total 100 percent because enrollees may have responded with multiple coverage

*Denominator is enrollees by Priority and VISN

**Denominator is enrollees with Medicare by Priority and VISN

Table 2.12

Health Insurance Coverage Reported by Enrollees by Priority

VISN	Medicare Part A			Medicare Part B			Medicare Part D		
	P1-3	P4-6	P7-8	P1-3	P4-6	P7-8	P1-3	P4-6	P7-8
1	32,669	45,939	66,751	30,580	40,339	64,528	13,898	26,767	34,775
	66.3%	72.0%	75.4%	62.1%	63.2%	72.9%	28.2%	41.9%	39.3%
2	15,811	22,531	27,431	13,249	19,555	28,139	6,187	14,420	15,918
	68.9%	62.0%	58.1%	57.8%	53.8%	59.6%	27.0%	39.7%	33.7%
3	26,801	34,797	77,708	26,648	32,257	73,853	13,322	27,657	43,034
	71.6%	69.7%	77.3%	71.2%	64.6%	73.4%	35.6%	55.4%	42.8%
4	34,670	54,221	76,990	29,076	47,318	68,273	16,513	37,097	48,218
	67.0%	67.7%	60.2%	56.2%	59.1%	53.4%	31.9%	46.3%	37.7%
5	23,042	20,230	23,041	21,443	17,200	21,947	7,207	9,134	8,953
	79.2%	71.1%	79.0%	73.7%	60.5%	75.2%	24.8%	32.1%	30.7%
6	42,043	52,104	44,233	41,956	53,044	43,378	19,621	33,623	30,039
	65.6%	64.8%	63.8%	65.4%	66.0%	62.6%	30.6%	41.8%	43.3%
7	59,473	65,523	47,310	56,337	57,163	43,267	23,044	41,318	23,413
	71.0%	65.9%	69.4%	67.3%	57.5%	63.4%	27.5%	41.5%	34.3%
8	65,091	72,834	99,369	62,858	60,165	97,184	34,416	44,646	55,148
	64.6%	66.7%	64.4%	62.4%	55.1%	63.0%	34.2%	40.9%	35.8%
9	35,318	50,105	39,156	33,840	44,069	38,678	14,164	28,288	21,002
	66.6%	68.1%	65.4%	63.8%	59.9%	64.6%	26.7%	38.4%	35.1%
10	19,439	39,294	33,744	17,039	33,605	30,830	7,464	25,953	24,299
	69.4%	63.0%	62.7%	60.8%	53.9%	57.3%	26.7%	41.6%	45.2%
11	38,044	36,505	45,722	30,089	33,192	42,001	11,878	21,655	17,973
	75.9%	60.0%	70.2%	60.0%	54.6%	64.5%	23.7%	35.6%	27.6%
12	25,841	34,130	56,643	22,356	27,320	54,927	9,793	19,322	20,564
	67.8%	67.9%	68.9%	58.7%	54.3%	66.8%	25.7%	38.4%	25.0%
15	28,915	41,136	44,074	26,495	36,611	40,792	11,795	24,527	20,864
	65.9%	68.0%	75.7%	60.4%	60.5%	70.0%	26.9%	40.5%	35.8%
16	66,722	67,375	67,565	65,177	62,894	62,635	24,772	43,975	33,594
	69.6%	61.4%	73.2%	67.9%	57.3%	67.8%	25.8%	40.1%	36.4%
17	49,323	42,499	34,690	47,583	36,899	33,603	19,096	21,260	16,098
	73.5%	71.8%	74.5%	70.9%	62.3%	72.2%	28.5%	35.9%	34.6%
18	40,122	33,627	33,116	36,056	27,043	32,789	17,201	24,979	21,611
	73.4%	57.7%	60.9%	66.0%	46.4%	60.3%	31.5%	42.9%	39.8%
19	24,725	21,961	27,458	22,515	19,377	26,665	10,066	14,597	15,489
	69.6%	63.3%	68.0%	63.3%	55.8%	66.0%	28.3%	42.1%	38.3%
20	43,775	38,273	30,908	40,484	31,932	25,796	15,069	24,428	17,401
	72.5%	61.1%	68.0%	67.1%	51.0%	56.7%	25.0%	39.0%	38.3%
21	33,924	32,312	35,727	30,762	26,096	35,526	17,190	17,564	24,383
	63.5%	58.4%	62.0%	57.6%	47.2%	61.7%	32.2%	31.8%	42.3%
22	35,146	37,804	35,827	32,789	32,478	32,252	20,406	35,146	32,066
	66.7%	52.9%	54.5%	62.3%	45.5%	49.0%	38.8%	49.2%	48.8%
23	49,317	39,201	66,358	47,034	34,700	67,268	20,329	24,757	34,298
	70.3%	66.1%	66.1%	67.0%	58.5%	67.0%	29.0%	41.7%	34.1%
Nat'l	790,212	882,401	1,013,818	734,367	773,258	964,331	333,431	561,114	559,139
	69.2%	64.6%	67.3%	64.3%	56.6%	64.0%	29.2%	41.1%	37.1%

Percentages do not total 100 percent because enrollees may have responded with multiple coverage

Denominator is enrollees with Medicare by Priority and VISN

Table 2.13

Private Health Insurance Coverage Reported by Enrollees by Priority

VISN	Private HMO			Private Non-HMO			Private Total		
	P1-3	P4-6	P7-8	P1-3	P4-6	P7-8	P1-3	P4-6	P7-8
1	22,468	17,708	17,542	21,738	12,998	23,129	44,206	30,706	40,672
	20.4%	16.0%	14.9%	19.8%	11.7%	19.6%	40.2%	27.7%	34.5%
2	14,615	10,796	13,792	10,631	14,745	19,377	25,246	25,542	33,169
	24.5%	14.6%	19.5%	17.8%	19.9%	27.4%	42.3%	34.4%	46.9%
3	20,382	13,640	29,274	15,674	15,806	37,083	36,056	29,446	66,357
	25.5%	13.6%	20.5%	19.6%	15.8%	26.0%	45.1%	29.4%	46.5%
4	23,830	22,352	32,303	21,121	25,773	35,547	44,951	48,125	67,849
	20.3%	14.3%	18.1%	18.0%	16.4%	20.0%	38.4%	30.7%	38.1%
5	19,195	6,331	8,206	17,567	13,111	11,236	36,762	19,442	19,442
	22.1%	10.3%	17.6%	20.2%	21.3%	24.0%	42.3%	31.7%	41.6%
6	29,856	10,654	17,339	26,711	17,536	18,417	56,567	28,190	35,756
	16.5%	6.9%	16.8%	14.8%	11.3%	17.8%	31.3%	18.2%	34.6%
7	28,250	13,140	12,030	29,500	19,164	24,935	57,749	32,305	36,965
	13.9%	7.4%	11.6%	14.5%	10.8%	24.0%	28.4%	18.1%	35.6%
8	27,335	17,397	32,732	35,122	20,574	32,484	62,458	37,970	65,215
	11.6%	8.5%	15.0%	14.9%	10.0%	14.9%	26.5%	18.5%	29.9%
9	20,970	13,409	11,067	18,682	15,707	19,456	39,652	29,116	30,523
	15.9%	9.0%	12.6%	14.1%	10.6%	22.1%	30.0%	19.6%	34.7%
10	14,066	21,261	11,038	16,203	10,592	18,646	30,269	31,853	29,684
	17.3%	17.8%	13.5%	19.9%	8.9%	22.9%	37.1%	26.7%	36.4%
11	27,557	12,254	17,007	27,609	22,654	20,284	55,166	34,908	37,292
	23.1%	9.1%	17.6%	23.1%	16.8%	21.0%	46.2%	25.9%	38.7%
12	22,093	14,730	21,022	20,778	10,669	30,405	42,870	25,399	51,427
	22.1%	13.1%	17.0%	20.7%	9.5%	24.6%	42.8%	22.5%	41.7%
15	20,437	10,426	9,768	16,687	14,523	18,622	37,124	24,948	28,391
	19.0%	9.3%	11.1%	15.5%	12.9%	21.2%	34.5%	22.2%	32.4%
16	42,348	16,882	20,078	35,470	24,468	26,468	77,818	41,350	46,546
	17.4%	7.4%	13.8%	14.6%	10.7%	18.2%	31.9%	18.1%	32.0%
17	23,030	11,138	8,941	26,080	15,421	14,934	49,110	26,560	23,875
	13.2%	8.8%	12.1%	14.9%	12.2%	20.2%	28.1%	21.0%	32.4%
18	20,876	11,902	9,737	17,342	9,228	14,323	38,218	21,130	24,060
	16.0%	9.9%	12.6%	13.3%	7.7%	18.5%	29.2%	17.7%	31.1%
19	16,928	5,872	7,935	18,323	12,965	13,993	35,251	18,837	21,928
	16.7%	6.9%	13.0%	18.0%	15.2%	23.0%	34.7%	22.1%	36.1%
20	26,515	15,130	10,797	28,167	15,079	18,452	54,682	30,209	29,250
	17.3%	12.2%	14.4%	18.4%	12.2%	24.6%	35.7%	24.5%	38.9%
21	27,095	16,877	27,553	17,510	15,313	11,656	44,605	32,190	39,209
	20.8%	13.7%	30.8%	13.4%	12.5%	13.0%	34.2%	26.2%	43.8%
22	27,916	20,680	25,595	16,315	8,389	9,525	44,232	29,069	35,120
	18.7%	13.4%	24.9%	10.9%	5.5%	9.3%	29.6%	18.9%	34.2%
23	16,340	11,435	11,909	40,246	17,558	22,821	56,586	28,992	34,730
	10.8%	9.6%	9.6%	26.6%	14.7%	18.5%	37.4%	24.4%	28.1%
Nat'l	492,101	294,013	355,667	477,475	332,274	441,794	969,576	626,287	797,461
	17.3%	10.7%	16.1%	16.8%	12.1%	20.0%	34.0%	22.8%	36.1%

Percentages do not total 100 percent because enrollees may have responded with multiple coverage

Denominator is enrollees by Priority and VISN

Table 2.14

Health Insurance Coverage Reported by Enrollees by Priority

VISN	Medicaid			TRICARE			No Coverage		
	P1-3	P4-6	P7-8	P1-3	P4-6	P7-8	P1-3	P4-6	P7-8
1	10,237	23,023	14,339	22,045	5,619	9,221	19,270	24,690	8,189
	9.3%	20.8%	12.2%	20.0%	5.1%	7.8%	17.5%	22.3%	7.0%
2	3,098	9,679	7,589	10,582	4,903	5,924	13,794	16,939	6,033
	5.2%	13.1%	10.7%	17.7%	6.6%	8.4%	23.1%	22.8%	8.5%
3	6,889	15,303	14,837	9,715	3,763	6,469	14,992	25,349	10,963
	8.6%	15.3%	10.4%	12.2%	3.8%	4.5%	18.8%	25.3%	7.7%
4	8,051	18,530	20,940	22,240	19,904	15,872	21,453	39,562	14,718
	6.9%	11.8%	11.8%	19.0%	12.7%	8.9%	18.3%	25.2%	8.3%
5	4,827	7,834	5,552	34,162	4,713	7,979	10,875	17,324	4,517
	5.5%	12.8%	11.9%	39.3%	7.7%	17.1%	12.5%	28.2%	9.7%
6	8,663	16,956	6,390	70,024	22,150	12,081	35,911	46,912	11,922
	4.8%	10.9%	6.2%	38.8%	14.3%	11.7%	19.9%	30.3%	11.5%
7	11,185	20,334	10,549	82,977	21,123	18,232	41,071	49,903	12,053
	5.5%	11.4%	10.2%	40.8%	11.8%	17.6%	20.2%	28.0%	11.6%
8	17,605	27,294	18,067	81,990	19,616	16,856	50,166	60,771	33,976
	7.5%	13.3%	8.3%	34.7%	9.6%	7.7%	21.3%	29.6%	15.6%
9	9,278	15,407	6,886	37,210	8,010	8,315	30,449	51,011	10,832
	7.0%	10.4%	7.8%	28.2%	5.4%	9.5%	23.0%	34.4%	12.3%
10	4,905	10,057	9,200	20,308	6,076	5,522	17,837	32,733	9,689
	6.0%	8.4%	11.3%	24.9%	5.1%	6.8%	21.9%	27.4%	11.9%
11	7,949	13,110	6,088	25,469	8,991	7,898	22,948	43,605	7,417
	6.7%	9.7%	6.3%	21.3%	6.7%	8.2%	19.2%	32.3%	7.7%
12	6,064	17,921	13,243	15,876	7,474	10,275	22,676	41,218	9,142
	6.1%	15.9%	10.7%	15.9%	6.6%	8.3%	22.6%	36.5%	7.4%
15	6,104	9,926	4,527	32,334	6,852	6,698	20,049	33,312	9,611
	5.7%	8.8%	5.2%	30.0%	6.1%	7.6%	18.6%	29.6%	11.0%
16	11,363	20,098	9,666	74,932	15,689	18,920	52,332	74,787	18,584
	4.7%	8.8%	6.7%	30.8%	6.9%	13.0%	21.5%	32.8%	12.8%
17	8,438	14,340	4,966	78,771	13,431	11,121	33,140	41,542	9,790
	4.8%	11.3%	6.7%	45.0%	10.6%	15.1%	18.9%	32.8%	13.3%
18	6,096	13,646	5,979	49,339	10,231	8,919	25,849	41,345	10,852
	4.7%	11.4%	7.7%	37.7%	8.5%	11.5%	19.8%	34.5%	14.0%
19	3,465	5,548	3,931	34,064	6,013	8,348	21,793	33,975	6,912
	3.4%	6.5%	6.5%	33.5%	7.1%	13.7%	21.4%	39.9%	11.4%
20	5,418	10,825	3,582	49,386	9,500	6,250	31,140	35,823	11,927
	3.5%	8.8%	4.8%	32.2%	7.7%	8.3%	20.3%	29.0%	15.9%
21	6,133	11,651	4,691	42,214	8,226	8,652	27,704	42,820	9,611
	4.7%	9.5%	5.2%	32.3%	6.7%	9.7%	21.2%	34.9%	10.7%
22	7,656	13,674	7,437	51,091	11,338	9,682	38,394	54,630	17,561
	5.1%	8.9%	7.2%	34.2%	7.4%	9.4%	25.7%	35.5%	17.1%
23	11,412	15,726	16,765	35,490	14,508	10,299	24,405	33,852	8,585
	7.5%	13.2%	13.6%	23.4%	12.2%	8.3%	16.1%	28.4%	7.0%
Nat'l	164,835	310,881	195,222	880,218	228,129	213,534	576,251	842,104	242,888
	5.8%	11.3%	8.8%	30.9%	8.3%	9.7%	20.2%	30.6%	11.0%

Percentages do not total 100 percent because enrollees may have responded with multiple coverage

Denominator is enrollees by Priority and VISN

Table 2.15

Health Insurance Coverage Reported by Enrollees by Age

VISN	Medicare*			Medicare Advantage**			Medigap**		
	<45	45-64	65+	<45	45-64	65+	<45	45-64	65+
1	2,727	26,338	172,578	1,097	2,577	29,246	326	6,179	83,071
	7.8%	21.7%	94.9%	40.2%	9.8%	16.9%	12.0%	23.5%	48.1%
2	696	18,666	87,119	0	2,987	22,574	147	5,423	35,114
	3.1%	21.7%	90.6%	0.0%	16.0%	25.9%	21.2%	29.1%	40.3%
3	2,052	17,580	168,279	308	1,169	28,566	420	4,924	84,410
	6.0%	16.5%	92.4%	15.0%	6.7%	17.0%	20.5%	28.0%	50.2%
4	7,801	34,843	216,972	1,205	8,686	56,985	448	9,791	98,837
	14.9%	20.5%	94.5%	15.5%	24.9%	26.3%	5.7%	28.1%	45.6%
5	1,071	14,101	71,558	62	1,416	10,065	113	2,724	35,128
	3.3%	16.5%	92.7%	5.8%	10.0%	14.1%	10.5%	19.3%	49.1%
6	1,994	43,335	168,495	1,552	5,055	35,725	234	6,785	61,766
	3.7%	21.2%	93.6%	77.8%	11.7%	21.2%	11.7%	15.7%	36.7%
7	3,128	64,916	183,324	1,336	9,278	43,700	0	17,224	62,615
	5.1%	28.1%	94.5%	42.7%	14.3%	23.8%	0.0%	26.5%	34.2%
8	4,754	54,030	305,280	567	13,972	69,119	426	9,673	123,851
	6.3%	21.4%	92.2%	11.9%	25.9%	22.6%	9.0%	17.9%	40.6%
9	3,869	44,142	138,495	419	5,559	29,210	1,794	7,926	59,533
	7.5%	26.5%	92.2%	10.8%	12.6%	21.1%	46.4%	18.0%	43.0%
10	3,408	23,616	117,188	233	4,654	28,734	47	6,200	44,756
	9.8%	19.7%	91.9%	6.8%	19.7%	24.5%	1.4%	26.3%	38.2%
11	1,969	38,400	135,684	154	9,104	26,480	757	8,141	61,159
	4.4%	23.6%	94.7%	7.8%	23.7%	19.5%	38.4%	21.2%	45.1%
12	2,439	26,149	142,035	680	3,328	31,181	154	5,724	74,118
	4.8%	19.4%	94.2%	27.9%	12.7%	22.0%	6.3%	21.9%	52.2%
15	343	32,631	129,649	37	6,189	23,283	47	7,078	62,850
	0.9%	24.8%	92.6%	10.7%	19.0%	18.0%	13.6%	21.7%	48.5%
16	4,217	53,650	240,092	311	15,542	40,238	522	5,551	87,701
	4.8%	20.0%	92.1%	7.4%	29.0%	16.8%	12.4%	10.3%	36.5%
17	1,533	37,136	134,168	0	5,327	19,659	397	9,007	52,850
	2.6%	21.7%	92.4%	0.0%	14.3%	14.7%	25.9%	24.3%	39.4%
18	3,737	26,380	137,185	77	4,539	34,087	269	4,333	46,284
	8.1%	20.2%	90.9%	2.1%	17.2%	24.8%	7.2%	16.4%	33.7%
19	2,754	17,113	90,775	0	1,604	19,649	671	2,913	34,948
	6.0%	16.7%	91.6%	0.0%	9.4%	21.6%	24.4%	17.0%	38.5%
20	2,715	32,088	133,687	177	4,200	30,831	794	6,365	50,629
	4.5%	21.7%	92.9%	6.5%	13.1%	23.1%	29.2%	19.8%	37.9%
21	1,598	31,857	132,874	77	5,514	31,881	0	6,275	50,632
	3.3%	21.7%	90.4%	4.8%	17.3%	24.0%	0.0%	19.7%	38.1%
22	5,544	26,738	157,553	0	3,888	51,609	1,494	3,760	41,987
	7.9%	16.8%	89.3%	0.0%	14.5%	32.8%	27.0%	14.1%	26.6%
23	2,594	34,729	192,642	99	5,169	39,515	330	11,568	97,381
	5.8%	23.5%	95.7%	3.8%	14.9%	20.5%	12.7%	33.3%	50.6%
Nat'l	60,943	698,438	3,255,632	8,391	119,756	702,338	9,390	147,561	1,349,619
	5.8%	21.5%	92.8%	13.8%	17.1%	21.6%	15.4%	21.1%	41.5%

Percentages do not total 100 percent because enrollees may have responded with multiple coverage

*Denominator is enrollees by Age and VISN

**Denominator is enrollees with Medicare by Age and VISN

Table 2.17

Health Insurance Coverage Reported by Enrollees by Age

VISN	Medicare Part A*			Medicare Part B*			Medicare Part D*		
	<45	45-64	65+	<45	45-64	65+	<45	45-64	65+
1	1,433	18,657	125,268	1,433	15,116	118,898	1,317	6,196	67,927
	52.6%	70.8%	72.6%	52.6%	57.4%	68.9%	48.3%	23.5%	39.4%
2	541	12,493	52,740	353	10,500	50,090	208	4,945	31,372
	77.6%	66.9%	60.5%	50.6%	56.3%	57.5%	29.9%	26.5%	36.0%
3	1,094	13,396	124,817	1,668	11,620	119,471	574	5,675	77,765
	53.3%	76.2%	74.2%	81.3%	66.1%	71.0%	28.0%	32.3%	46.2%
4	6,368	22,424	137,089	5,944	17,378	121,345	6,717	9,932	85,180
	81.6%	64.4%	63.2%	76.2%	49.9%	55.9%	86.1%	28.5%	39.3%
5	774	10,360	55,179	796	8,593	51,200	93	4,276	20,925
	72.3%	73.5%	77.1%	74.4%	60.9%	71.6%	8.7%	30.3%	29.2%
6	390	26,748	111,242	390	25,843	112,144	1,607	15,638	66,038
	19.6%	61.7%	66.0%	19.6%	59.6%	66.6%	80.6%	36.1%	39.2%
7	1,698	44,257	126,350	1,595	39,879	115,293	1,222	21,729	64,824
	54.3%	68.2%	68.9%	51.0%	61.4%	62.9%	39.1%	33.5%	35.4%
8	1,675	30,061	205,558	1,701	26,062	192,446	820	18,082	115,307
	35.2%	55.6%	67.3%	35.8%	48.2%	63.0%	17.3%	33.5%	37.8%
9	3,109	29,412	92,059	2,590	25,998	87,998	1,013	11,847	50,594
	80.3%	66.6%	66.5%	67.0%	58.9%	63.5%	26.2%	26.8%	36.5%
10	839	14,878	76,760	829	11,999	68,646	647	8,739	48,331
	24.6%	63.0%	65.5%	24.3%	50.8%	58.6%	19.0%	37.0%	41.2%
11	1,445	24,051	94,774	1,391	18,277	85,615	695	9,501	41,310
	73.4%	62.6%	69.8%	70.6%	47.6%	63.1%	35.3%	24.7%	30.4%
12	1,432	19,396	95,786	994	14,943	88,667	772	9,537	39,369
	58.7%	74.2%	67.4%	40.7%	57.1%	62.4%	31.7%	36.5%	27.7%
15	167	21,779	92,180	223	16,303	87,372	93	9,909	47,183
	48.6%	66.7%	71.1%	65.0%	50.0%	67.4%	27.2%	30.4%	36.4%
16	1,065	30,870	169,727	1,405	24,981	164,320	492	11,530	90,319
	25.3%	57.5%	70.7%	33.3%	46.6%	68.4%	11.7%	21.5%	37.6%
17	290	23,858	102,364	543	22,623	94,919	168	13,775	42,510
	18.9%	64.2%	76.3%	35.4%	60.9%	70.7%	11.0%	37.1%	31.7%
18	3,039	16,660	87,166	2,140	13,565	80,184	1,074	5,532	57,185
	81.3%	63.2%	63.5%	57.3%	51.4%	58.4%	28.7%	21.0%	41.7%
19	1,275	11,616	61,252	1,309	10,554	56,695	732	5,042	34,377
	46.3%	67.9%	67.5%	47.5%	61.7%	62.5%	26.6%	29.5%	37.9%
20	1,857	22,311	88,787	1,340	17,940	78,931	266	9,475	47,157
	68.4%	69.5%	66.4%	49.4%	55.9%	59.0%	9.8%	29.5%	35.3%
21	1,307	17,890	82,767	917	15,329	76,138	121	8,756	50,260
	81.8%	56.2%	62.3%	57.4%	48.1%	57.3%	7.6%	27.5%	37.8%
22	3,762	17,381	87,635	4,206	13,578	79,735	1,109	9,765	76,745
	67.9%	65.0%	55.6%	75.9%	50.8%	50.6%	20.0%	36.5%	48.7%
23	1,919	22,689	130,267	2,084	19,838	127,081	679	11,778	66,927
	74.0%	65.3%	67.6%	80.3%	57.1%	66.0%	26.2%	33.9%	34.7%
Nat'l	35,479	451,187	2,199,765	33,850	380,918	2,057,189	20,421	211,658	1,221,605
	58.2%	64.6%	67.6%	55.5%	54.5%	63.2%	33.5%	30.3%	37.5%

Percentages do not total 100 percent because enrollees may have responded with multiple coverage

*Denominator is enrollees with Medicare by Age and VISN

Table 2.18

Private Health Insurance Coverage Reported by Enrollees by Age

VISN	Private HMO*			Private Non HMO*			Private Total*		
	<45	45-64	65+	<45	45-64	65+	<45	45-64	65+
1	13,420	28,433	15,866	5,404	20,865	31,596	18,824	49,298	47,462
	38.3%	23.4%	8.7%	15.4%	17.2%	17.4%	53.8%	40.6%	26.1%
2	5,554	22,309	11,340	5,368	20,234	19,150	10,922	42,544	30,490
	24.8%	25.9%	11.8%	24.0%	23.5%	19.9%	48.9%	49.4%	31.7%
3	8,027	33,760	21,507	8,735	20,682	39,147	16,763	54,442	60,654
	23.3%	31.8%	11.8%	25.4%	19.5%	21.5%	48.7%	51.2%	33.3%
4	13,396	40,326	24,762	8,026	32,956	41,459	21,422	73,282	66,221
	25.6%	23.7%	10.8%	15.4%	19.4%	18.1%	41.0%	43.1%	28.8%
5	10,528	18,088	5,117	6,832	17,717	17,366	17,359	35,805	22,482
	32.5%	21.1%	6.6%	21.1%	20.7%	22.5%	53.6%	41.9%	29.1%
6	12,249	35,072	10,527	10,860	28,511	23,293	23,109	63,583	33,821
	22.4%	17.2%	5.8%	19.9%	14.0%	12.9%	42.3%	31.1%	18.8%
7	10,956	31,840	10,624	10,353	36,222	27,024	21,309	68,062	37,648
	18.0%	13.8%	5.5%	17.0%	15.7%	13.9%	35.0%	29.5%	19.4%
8	14,242	40,701	22,521	10,656	30,392	47,131	24,898	71,093	69,652
	18.8%	16.1%	6.8%	14.1%	12.0%	14.2%	32.9%	28.1%	21.0%
9	11,908	22,849	10,688	10,658	24,729	18,460	22,566	47,578	29,148
	23.0%	13.7%	7.1%	20.6%	14.9%	12.3%	43.6%	28.6%	19.4%
10	9,206	28,509	8,650	5,083	21,602	18,755	14,289	50,112	27,405
	26.4%	23.8%	6.8%	14.6%	18.0%	14.7%	40.9%	41.8%	21.5%
11	10,824	34,483	11,511	13,184	33,824	23,540	24,008	68,307	35,050
	24.3%	21.2%	8.0%	29.6%	20.8%	16.4%	53.8%	41.9%	24.5%
12	15,831	29,593	12,421	10,512	23,446	27,894	26,343	53,039	40,315
	30.9%	22.0%	8.2%	20.5%	17.4%	18.5%	51.5%	39.4%	26.7%
15	10,012	24,475	6,145	6,538	23,424	19,869	16,550	47,899	26,015
	27.5%	18.6%	4.4%	18.0%	17.8%	14.2%	45.5%	36.4%	18.6%
16	27,118	41,941	10,249	15,563	41,365	29,478	42,681	83,305	39,727
	31.0%	15.6%	3.9%	17.8%	15.4%	11.3%	48.8%	31.0%	15.2%
17	10,336	22,412	10,360	13,199	25,149	18,087	23,535	47,562	28,448
	17.6%	13.1%	7.1%	22.4%	14.7%	12.5%	40.0%	27.8%	19.6%
18	11,015	22,277	9,223	5,308	16,766	18,819	16,322	39,043	28,042
	23.8%	17.1%	6.1%	11.5%	12.8%	12.5%	35.2%	29.9%	18.6%
19	8,932	16,401	5,402	10,860	18,079	16,343	19,792	34,480	21,745
	19.4%	16.0%	5.4%	23.6%	17.6%	16.5%	42.9%	33.7%	21.9%
20	13,853	26,882	11,707	14,484	23,934	23,281	28,337	50,816	34,988
	23.1%	18.2%	8.1%	24.1%	16.2%	16.2%	47.2%	34.3%	24.3%
21	15,997	33,853	21,675	7,357	17,561	19,560	23,354	51,414	41,235
	32.8%	23.0%	14.7%	15.1%	11.9%	13.3%	47.9%	34.9%	28.1%
22	18,692	35,186	20,314	6,932	11,853	15,444	25,624	47,039	35,757
	26.6%	22.1%	11.5%	9.9%	7.5%	8.8%	36.4%	29.6%	20.3%
23	5,851	21,182	12,651	11,980	41,388	27,256	17,832	62,570	39,907
	13.0%	14.4%	6.3%	26.6%	28.1%	13.5%	39.6%	42.4%	19.8%
Nat'l	257,948	610,572	273,260	197,892	530,700	522,951	455,840	1,141,272	796,212
	24.6%	18.8%	7.8%	18.9%	16.3%	14.9%	43.5%	35.1%	22.7%

Percentages do not total 100 percent because enrollees may have responded with multiple coverage

*Denominator is enrollees by Age and VISN

Don't know/Refused responses for Health Maintenance Organization (HMO/NonHMO) not displayed

Table 2.19

Health Insurance Coverage Reported by Enrollees by Age

VISN	Medicaid			TRICARE			No Coverage		
	<45	45-64	65+	<45	45-64	65+	<45	45-64	65+
1	1,747	7,701	38,151	5,626	15,974	15,286	9,717	37,473	4,961
	5.0%	6.3%	21.0%	16.1%	13.1%	8.4%	27.8%	30.8%	2.7%
2	764	5,513	14,089	3,058	10,688	7,663	8,267	23,613	4,886
	3.4%	6.4%	14.7%	13.7%	12.4%	8.0%	37.0%	27.4%	5.1%
3	1,925	7,577	27,528	3,581	8,177	8,189	12,582	33,194	5,528
	5.6%	7.1%	15.1%	10.4%	7.7%	4.5%	36.6%	31.2%	3.0%
4	305	9,585	37,632	13,391	19,691	24,933	16,889	54,461	4,382
	0.6%	5.6%	16.4%	25.6%	11.6%	10.9%	32.3%	32.0%	1.9%
5	781	3,107	14,324	7,087	24,701	15,067	8,266	21,841	2,608
	2.4%	3.6%	18.6%	21.9%	28.9%	19.5%	25.5%	25.5%	3.4%
6	1,634	8,678	21,697	12,088	52,140	40,026	19,485	68,571	6,688
	3.0%	4.3%	12.1%	22.1%	25.5%	22.2%	35.7%	33.6%	3.7%
7	0	14,578	27,490	13,346	65,245	43,741	26,243	70,336	6,447
	0.0%	6.3%	14.2%	22.0%	28.3%	22.6%	43.2%	30.5%	3.3%
8	1,702	14,638	46,625	13,653	56,030	48,778	36,619	92,565	15,729
	2.2%	5.8%	14.1%	18.0%	22.2%	14.7%	48.4%	36.6%	4.7%
9	802	12,322	18,446	8,105	28,543	16,887	19,498	63,589	9,205
	1.6%	7.4%	12.3%	15.7%	17.2%	11.2%	37.7%	38.2%	6.1%
10	1,455	3,627	19,080	3,949	17,464	10,494	13,297	40,337	6,626
	4.2%	3.0%	15.0%	11.3%	14.6%	8.2%	38.1%	33.6%	5.2%
11	418	9,225	17,504	8,066	19,349	14,942	15,463	54,295	4,213
	0.9%	5.7%	12.2%	18.1%	11.9%	10.4%	34.7%	33.3%	2.9%
12	2,122	9,367	25,738	6,862	13,691	13,072	17,636	49,141	6,259
	4.1%	7.0%	17.1%	13.4%	10.2%	8.7%	34.5%	36.5%	4.2%
15	233	6,918	13,406	6,538	23,678	15,668	13,193	41,617	8,164
	0.6%	5.3%	9.6%	18.0%	18.0%	11.2%	36.3%	31.6%	5.8%
16	773	15,327	25,028	16,174	45,974	47,393	29,054	101,096	15,554
	0.9%	5.7%	9.6%	18.5%	17.1%	18.2%	33.2%	37.6%	6.0%
17	847	9,776	17,120	13,372	51,868	38,083	22,367	54,842	7,263
	1.4%	5.7%	11.8%	22.7%	30.3%	26.2%	38.0%	32.0%	5.0%
18	1,193	4,880	19,646	10,697	27,537	30,254	19,108	49,434	9,503
	2.6%	3.7%	13.0%	23.1%	21.1%	20.0%	41.2%	37.8%	6.3%
19	590	1,879	10,475	7,613	23,650	17,161	17,792	39,081	5,808
	1.3%	1.8%	10.6%	16.5%	23.1%	17.3%	38.6%	38.1%	5.9%
20	461	5,170	14,194	9,653	28,936	26,548	21,910	51,137	5,843
	0.8%	3.5%	9.9%	16.1%	19.6%	18.5%	36.5%	34.6%	4.1%
21	939	8,553	12,983	9,449	24,084	25,558	16,886	52,953	10,297
	1.9%	5.8%	8.8%	19.4%	16.4%	17.4%	34.7%	36.0%	7.0%
22	619	6,511	21,636	10,566	32,590	28,955	31,430	66,102	13,053
	0.9%	4.1%	12.3%	15.0%	20.5%	16.4%	44.7%	41.6%	7.4%
23	730	8,768	34,405	11,400	26,933	21,964	15,254	45,008	6,581
	1.6%	5.9%	17.1%	25.3%	18.3%	10.9%	33.9%	30.5%	3.3%
Nat'l	20,039	173,700	477,198	194,273	616,943	510,664	390,956	1,110,687	159,600
	1.9%	5.3%	13.6%	18.5%	19.0%	14.6%	37.3%	34.2%	4.5%

Percentages do not total 100 percent because enrollees may have responded with multiple coverage

Denominator is enrollees by Age and VISN

Table 2.20

Health Insurance Coverage Reported by Enrollees by Income

VISN	Medicare*			Medicare Advantage**			Medigap**		
	<\$36K	\$36K+	DK/Ref	<\$36K	\$36K+	DK/Ref	<\$36K	\$36K+	DK/Ref
1	112,362	63,024	26,256	19,026	10,798	3,097	46,350	33,229	9,998
	67.7%	46.5%	71.3%	16.9%	17.1%	11.8%	41.3%	52.7%	38.1%
2	66,538	28,365	11,579	14,861	6,934	3,766	23,769	12,793	4,121
	61.4%	38.4%	51.7%	22.3%	24.4%	32.5%	35.7%	45.1%	35.6%
3	83,883	74,938	29,090	17,170	8,436	4,438	32,207	40,892	16,655
	64.6%	51.5%	61.3%	20.5%	11.3%	15.3%	38.4%	54.6%	57.3%
4	153,371	69,119	37,126	40,500	18,074	8,302	66,181	27,114	15,780
	65.1%	44.2%	61.9%	26.4%	26.1%	22.4%	43.2%	39.2%	42.5%
5	39,773	31,502	15,455	5,890	2,795	2,857	16,196	14,903	6,865
	55.0%	33.6%	53.4%	14.8%	8.9%	18.5%	40.7%	47.3%	44.4%
6	119,381	69,235	25,208	25,550	12,784	3,999	38,083	23,382	7,319
	54.1%	40.9%	51.6%	21.4%	18.5%	15.9%	31.9%	33.8%	29.0%
7	142,520	75,918	32,930	31,321	15,815	7,179	41,509	27,450	10,880
	57.2%	42.8%	55.9%	22.0%	20.8%	21.8%	29.1%	36.2%	33.0%
8	197,452	115,026	51,586	53,496	20,496	9,666	62,236	50,526	21,188
	55.7%	50.3%	67.3%	27.1%	17.8%	18.7%	31.5%	43.9%	41.1%
9	113,343	50,016	23,147	20,979	10,211	3,998	40,180	20,498	8,574
	54.5%	43.2%	51.9%	18.5%	20.4%	17.3%	35.4%	41.0%	37.0%
10	91,270	34,333	18,609	21,240	8,372	4,008	29,366	14,713	6,923
	57.2%	37.9%	57.9%	23.3%	24.4%	21.5%	32.2%	42.9%	37.2%
11	107,585	45,392	23,076	23,113	8,381	4,244	38,543	22,318	9,196
	56.4%	38.5%	54.5%	21.5%	18.5%	18.4%	35.8%	49.2%	39.9%
12	96,505	52,991	21,127	22,283	8,119	4,786	39,200	30,153	10,644
	58.1%	41.4%	49.9%	23.1%	15.3%	22.7%	40.6%	56.9%	50.4%
15	99,314	44,241	19,069	17,583	8,938	2,987	41,412	20,241	8,322
	60.2%	40.4%	57.0%	17.7%	20.2%	15.7%	41.7%	45.8%	43.6%
16	178,411	77,724	41,824	36,594	12,239	7,257	51,933	29,905	11,936
	53.5%	36.5%	59.3%	20.5%	15.7%	17.4%	29.1%	38.5%	28.5%
17	94,554	57,626	20,656	15,678	6,765	2,543	32,345	23,854	6,055
	52.3%	37.0%	53.1%	16.6%	11.7%	12.3%	34.2%	41.4%	29.3%
18	86,850	53,781	26,671	20,202	11,662	6,839	23,839	17,582	9,465
	54.6%	41.8%	65.9%	23.3%	21.7%	25.6%	27.4%	32.7%	35.5%
19	59,690	34,883	16,070	13,151	5,636	2,465	20,437	12,083	6,013
	49.6%	35.4%	55.8%	22.0%	16.2%	15.3%	34.2%	34.6%	37.4%
20	94,063	56,751	17,676	19,045	11,598	4,564	34,089	16,894	6,804
	54.0%	40.1%	49.1%	20.2%	20.4%	25.8%	36.2%	29.8%	38.5%
21	80,531	61,024	24,773	16,716	13,026	7,730	23,815	23,748	9,344
	50.5%	42.5%	62.6%	20.8%	21.3%	31.2%	29.6%	38.9%	37.7%
22	93,451	69,598	26,785	28,900	20,154	6,443	15,915	21,599	9,727
	49.8%	42.0%	51.1%	30.9%	29.0%	24.1%	17.0%	31.0%	36.3%
23	129,217	70,645	30,103	29,158	9,961	5,665	56,313	37,308	15,658
	64.5%	46.9%	69.9%	22.6%	14.1%	18.8%	43.6%	52.8%	52.0%
Nat'l	2,240,066	1,236,131	538,816	492,456	231,194	106,834	773,920	521,186	211,465
	56.8%	42.0%	58.3%	22.0%	18.7%	19.8%	34.5%	42.2%	39.2%

Percentages do not total 100 percent because enrollees may have responded with multiple coverage

*Denominator is enrollees by VISN and Income

**Denominator is enrollees with Medicare by VISN and Income

Table 2.21

Health Insurance Coverage Reported by Enrollees by Income

VISN	Medicare Part A			Medicare Part B			Medicare Part D		
	<\$36K	\$36K+	DK/Ref	<\$36K	\$36K+	DK/Ref	<\$36K	\$36K+	DK/Ref
1	78,839	46,441	20,079	72,404	43,247	19,796	41,353	24,111	9,975
	70.2%	73.7%	76.5%	64.4%	68.6%	75.4%	36.8%	38.3%	38.0%
2	42,067	17,577	6,130	37,201	17,390	6,352	23,791	9,434	3,301
	63.2%	62.0%	52.9%	55.9%	61.3%	54.9%	35.8%	33.3%	28.5%
3	57,577	60,853	20,877	54,478	59,136	19,143	42,950	28,253	12,810
	68.6%	81.2%	71.8%	64.9%	78.9%	65.8%	51.2%	37.7%	44.0%
4	94,825	46,221	24,835	79,484	43,398	21,785	58,230	30,201	13,397
	61.8%	66.9%	66.9%	51.8%	62.8%	58.7%	38.0%	43.7%	36.1%
5	28,590	26,828	10,895	24,763	26,234	9,593	12,655	8,549	4,089
	71.9%	85.2%	70.5%	62.3%	83.3%	62.1%	31.8%	27.1%	26.5%
6	74,390	48,381	15,609	73,034	46,963	18,381	48,101	26,023	9,158
	62.3%	69.9%	61.9%	61.2%	67.8%	72.9%	40.3%	37.6%	36.3%
7	96,419	53,486	22,400	87,591	46,301	22,875	54,363	23,366	10,047
	67.7%	70.5%	68.0%	61.5%	61.0%	69.5%	38.1%	30.8%	30.5%
8	120,260	81,884	35,149	108,536	75,859	35,813	76,493	36,952	20,765
	60.9%	71.2%	68.1%	55.0%	65.9%	69.4%	38.7%	32.1%	40.3%
9	76,540	34,396	13,643	71,922	31,767	12,899	34,606	20,212	8,636
	67.5%	68.8%	58.9%	63.5%	63.5%	55.7%	30.5%	40.4%	37.3%
10	56,360	24,153	11,964	49,012	20,647	11,815	38,498	10,143	9,076
	61.8%	70.3%	64.3%	53.7%	60.1%	63.5%	42.2%	29.5%	48.8%
11	71,779	32,890	15,602	62,154	28,434	14,695	31,816	11,986	7,704
	66.7%	72.5%	67.6%	57.8%	62.6%	63.7%	29.6%	26.4%	33.4%
12	63,949	38,807	13,858	53,902	38,361	12,341	30,880	12,519	6,280
	66.3%	73.2%	65.6%	55.9%	72.4%	58.4%	32.0%	23.6%	29.7%
15	70,061	30,727	13,337	62,254	28,882	12,762	35,916	16,415	4,855
	70.5%	69.5%	69.9%	62.7%	65.3%	66.9%	36.2%	37.1%	25.5%
16	120,149	56,322	25,191	109,169	56,577	24,960	63,965	28,787	9,589
	67.3%	72.5%	60.2%	61.2%	72.8%	59.7%	35.9%	37.0%	22.9%
17	69,098	43,120	14,293	62,182	41,921	13,982	34,171	16,323	5,960
	73.1%	74.8%	69.2%	65.8%	72.7%	67.7%	36.1%	28.3%	28.9%
18	53,930	37,566	15,369	47,321	34,941	13,626	37,523	18,533	7,735
	62.1%	69.8%	57.6%	54.5%	65.0%	51.1%	43.2%	34.5%	29.0%
19	37,665	24,675	11,803	33,302	24,910	10,345	22,840	11,956	5,355
	63.1%	70.7%	73.4%	55.8%	71.4%	64.4%	38.3%	34.3%	33.3%
20	62,860	38,905	11,191	54,075	35,327	8,810	33,273	18,015	5,611
	66.8%	68.6%	63.3%	57.5%	62.2%	49.8%	35.4%	31.7%	31.7%
21	47,553	41,209	13,202	41,136	37,504	13,744	27,193	21,182	10,762
	59.0%	67.5%	53.3%	51.1%	61.5%	55.5%	33.8%	34.7%	43.4%
22	48,949	42,426	17,402	44,274	39,753	13,491	46,252	31,681	9,685
	52.4%	61.0%	65.0%	47.4%	57.1%	50.4%	49.5%	45.5%	36.2%
23	82,823	53,239	18,813	76,721	54,583	17,699	46,828	20,558	11,997
	64.1%	75.4%	62.5%	59.4%	77.3%	58.8%	36.2%	29.1%	39.9%
Nat'l	1,454,683	880,106	351,642	1,304,916	832,134	334,907	841,698	425,199	186,786
	64.9%	71.2%	65.3%	58.3%	67.3%	62.2%	37.6%	34.4%	34.7%

Percentages do not total 100 percent because enrollees may have responded with multiple coverage

Denominator is enrollees with Medicare by VISN and Income

Table 2.22

Private Health Insurance Coverage Reported by Enrollees by Income

VISN	Private HMO			Private Non HMO			Private Total		
	<\$36K	\$36K+	DK/Ref	<\$36K	\$36K+	DK/Ref	<\$36K	\$36K+	DK/Ref
1	13,829	38,468	5,421	19,853	30,786	7,226	33,682	69,255	12,647
	8.3%	28.4%	14.7%	12.0%	22.7%	19.6%	20.3%	51.1%	34.3%
2	11,312	23,128	4,764	19,054	21,198	4,501	30,367	44,325	9,264
	10.4%	31.3%	21.3%	17.6%	28.7%	20.1%	28.0%	60.1%	41.4%
3	10,293	45,994	7,008	14,926	40,881	12,757	25,219	86,875	19,765
	7.9%	31.6%	14.8%	11.5%	28.1%	26.9%	19.4%	59.7%	41.7%
4	22,572	46,415	9,498	32,313	34,295	15,832	54,885	80,710	25,330
	9.6%	29.7%	15.8%	13.7%	22.0%	26.4%	23.3%	51.7%	42.2%
5	4,241	24,973	4,518	11,343	24,159	6,413	15,584	49,132	10,930
	5.9%	26.6%	15.6%	15.7%	25.7%	22.2%	21.5%	52.4%	37.8%
6	16,897	33,678	7,274	22,094	35,011	5,559	38,991	68,689	12,833
	7.7%	19.9%	14.9%	10.0%	20.7%	11.4%	17.7%	40.6%	26.3%
7	16,128	34,574	2,718	24,372	41,205	8,021	40,500	75,779	10,739
	6.5%	19.5%	4.6%	9.8%	23.2%	13.6%	16.3%	42.7%	18.2%
8	26,700	43,526	7,238	30,959	43,072	14,149	57,659	86,598	21,387
	7.5%	19.0%	9.4%	8.7%	18.8%	18.5%	16.3%	37.9%	27.9%
9	13,671	23,360	8,415	19,380	27,042	7,423	33,051	50,402	15,838
	6.6%	20.2%	18.9%	9.3%	23.4%	16.7%	15.9%	43.5%	35.5%
10	14,057	26,673	5,635	16,369	24,219	4,853	30,426	50,892	10,488
	8.8%	29.4%	17.5%	10.3%	26.7%	15.1%	19.1%	56.1%	32.7%
11	17,373	34,551	4,895	24,378	32,912	13,257	41,750	67,463	18,152
	9.1%	29.3%	11.6%	12.8%	27.9%	31.3%	21.9%	57.3%	42.9%
12	14,507	35,189	8,149	20,256	32,888	8,708	34,763	68,077	16,857
	8.7%	27.5%	19.3%	12.2%	25.7%	20.6%	20.9%	53.2%	39.8%
15	12,760	24,381	3,490	20,625	23,130	6,077	33,385	47,511	9,568
	7.7%	22.3%	10.4%	12.5%	21.1%	18.2%	20.2%	43.4%	28.6%
16	19,181	53,602	6,526	32,137	42,928	11,342	51,318	96,529	17,867
	5.8%	25.1%	9.3%	9.6%	20.1%	16.1%	15.4%	45.3%	25.3%
17	12,406	27,801	2,901	19,394	32,128	4,914	31,800	59,929	7,815
	6.9%	17.9%	7.5%	10.7%	20.7%	12.6%	17.6%	38.5%	20.1%
18	7,815	28,635	6,065	12,762	22,604	5,527	20,576	51,239	11,593
	4.9%	22.3%	15.0%	8.0%	17.6%	13.7%	12.9%	39.9%	28.7%
19	6,556	20,180	3,999	14,103	26,450	4,729	20,659	46,630	8,728
	5.4%	20.5%	13.9%	11.7%	26.9%	16.4%	17.2%	47.4%	30.3%
20	13,460	33,487	5,495	21,198	35,502	4,999	34,658	68,988	10,494
	7.7%	23.7%	15.3%	12.2%	25.1%	13.9%	19.9%	48.7%	29.2%
21	19,137	45,836	6,551	13,789	24,633	6,057	32,925	70,469	12,608
	12.0%	31.9%	16.6%	8.6%	17.1%	15.3%	20.6%	49.0%	31.9%
22	15,385	49,062	9,745	8,264	21,158	4,807	23,649	70,220	14,551
	8.2%	29.6%	18.6%	4.4%	12.8%	9.2%	12.6%	42.3%	27.8%
23	14,492	21,739	3,453	29,548	43,804	7,273	44,040	65,543	10,726
	7.2%	14.4%	8.0%	14.8%	29.1%	16.9%	22.0%	43.5%	24.9%
Nat'l	302,772	715,251	123,758	427,116	660,004	164,423	729,887	1,375,256	288,181
	7.7%	24.3%	13.4%	10.8%	22.5%	17.8%	18.5%	46.8%	31.2%

Percentages do not total 100 percent because enrollees may have responded with multiple coverage

Denominator is enrollees by VISN and Income

Don't Know/Refused responses for Health Maintenance Organization (HMO/Non HMO) not displayed

Table 2.23

Health Insurance Coverage Reported by Enrollees by Income

VISN	Medicaid			TRICARE			No Coverage		
	<\$36K	\$36K+	DK/Ref	<\$36K	\$36K+	DK/Ref	<\$36K	\$36K+	DK/Ref
1	31,231	12,436	3,932	10,332	21,977	4,576	34,906	13,592	3,653
	18.8%	9.2%	10.7%	6.2%	16.2%	12.4%	21.0%	10.0%	9.9%
2	14,713	4,010	1,642	8,078	10,724	2,607	25,079	8,051	3,637
	13.6%	5.4%	7.3%	7.5%	14.5%	11.6%	23.1%	10.9%	16.3%
3	22,786	10,484	3,761	6,056	12,546	1,345	31,210	14,291	5,804
	17.6%	7.2%	7.9%	4.7%	8.6%	2.8%	24.1%	9.8%	12.2%
4	34,076	6,456	6,991	17,685	31,975	8,355	53,610	15,812	6,310
	14.5%	4.1%	11.7%	7.5%	20.5%	13.9%	22.7%	10.1%	10.5%
5	9,775	5,396	3,042	5,353	33,276	8,225	22,010	6,991	3,715
	13.5%	5.7%	10.5%	7.4%	35.5%	28.4%	30.4%	7.4%	12.8%
6	20,609	8,180	3,220	30,690	60,219	13,345	63,380	21,194	10,171
	9.3%	4.8%	6.6%	13.9%	35.6%	27.3%	28.7%	12.5%	20.8%
7	27,981	8,956	5,131	33,812	71,901	16,620	73,802	18,426	10,800
	11.2%	5.0%	8.7%	13.6%	40.5%	28.2%	29.6%	10.4%	18.3%
8	38,845	13,753	10,367	37,071	63,714	17,676	109,660	28,740	6,514
	11.0%	6.0%	13.5%	10.5%	27.9%	23.1%	31.0%	12.6%	8.5%
9	21,832	5,127	4,612	16,104	29,616	7,815	70,697	13,156	8,439
	10.5%	4.4%	10.3%	7.7%	25.6%	17.5%	34.0%	11.4%	18.9%
10	18,366	2,656	3,140	7,940	20,685	3,283	48,638	6,381	5,241
	11.5%	2.9%	9.8%	5.0%	22.8%	10.2%	30.5%	7.0%	16.3%
11	17,925	4,642	4,580	12,697	26,050	3,610	56,843	9,310	7,817
	9.4%	3.9%	10.8%	6.7%	22.1%	8.5%	29.8%	7.9%	18.5%
12	25,471	7,982	3,775	9,888	20,732	3,004	51,615	12,649	8,773
	15.3%	6.2%	8.9%	6.0%	16.2%	7.1%	31.1%	9.9%	20.7%
15	16,310	2,373	1,874	9,330	30,284	6,271	43,737	11,810	7,426
	9.9%	2.2%	5.6%	5.7%	27.7%	18.7%	26.5%	10.8%	22.2%
16	27,828	8,402	4,898	27,566	66,715	15,259	107,073	25,474	13,157
	8.4%	3.9%	6.9%	8.3%	31.3%	21.6%	32.1%	11.9%	18.7%
17	18,201	6,648	2,895	27,193	62,100	14,031	56,052	21,139	7,281
	10.1%	4.3%	7.4%	15.0%	39.9%	36.0%	31.0%	13.6%	18.7%
18	15,328	5,552	4,841	16,013	45,145	7,331	53,975	17,956	6,114
	9.6%	4.3%	12.0%	10.1%	35.1%	18.1%	34.0%	14.0%	15.1%
19	9,086	1,948	1,910	9,928	32,270	6,227	45,948	12,249	4,484
	7.5%	2.0%	6.6%	8.2%	32.8%	21.6%	38.2%	12.4%	15.6%
20	14,070	3,606	2,149	17,230	39,902	8,004	52,691	17,988	8,211
	8.1%	2.5%	6.0%	9.9%	28.2%	22.2%	30.2%	12.7%	22.8%
21	14,192	4,647	3,636	11,170	40,583	7,338	57,301	16,739	6,096
	8.9%	3.2%	9.2%	7.0%	28.2%	18.5%	35.9%	11.6%	15.4%
22	17,855	7,520	3,391	14,144	46,996	10,972	77,625	20,729	12,231
	9.5%	4.5%	6.5%	7.5%	28.3%	20.9%	41.4%	12.5%	23.3%
23	26,872	7,829	9,201	16,577	35,968	7,753	44,173	17,109	5,561
	13.4%	5.2%	21.4%	8.3%	23.9%	18.0%	22.1%	11.4%	12.9%
Nat'l	443,349	138,601	88,987	344,858	803,378	173,645	1,180,023	329,786	151,434
	11.3%	4.7%	9.6%	8.8%	27.3%	18.8%	29.9%	11.2%	16.4%

Percentages do not total 100 percent because enrollees may have responded with multiple coverage

Denominator is enrollees by VISN and Income

Table 2.24

2010 Various Medicare Coverage Reported by Enrollees

VISN	Medicare*	No Medicare**	Medicare Part A and B***	Medicare Part A without B***	Medicare Part B without A***
1	201,642	136,734	124,373	20,986	11,074
	59.6%	40.4%	61.7%	10.4%	5.5%
2	106,481	98,079	53,553	12,221	7,390
	52.1%	47.9%	50.3%	11.5%	6.9%
3	187,911	134,875	124,831	14,475	7,927
	58.2%	41.8%	66.4%	7.7%	4.2%
4	259,616	192,339	135,244	30,638	9,424
	57.4%	42.6%	52.1%	11.8%	3.6%
5	86,730	108,420	56,225	10,088	4,364
	44.4%	55.6%	64.8%	11.6%	5.0%
6	213,824	224,912	120,351	18,029	18,027
	48.7%	51.3%	56.3%	8.4%	8.4%
7	251,368	234,148	146,257	26,048	10,510
	51.8%	48.2%	58.2%	10.4%	4.2%
8	364,064	295,536	202,065	35,229	18,143
	55.2%	44.8%	55.5%	9.7%	5.0%
9	186,506	181,750	103,996	20,584	12,591
	50.6%	49.4%	55.8%	11.0%	6.8%
10	144,213	138,259	74,900	17,576	6,574
	51.1%	48.9%	51.9%	12.2%	4.6%
11	176,053	174,702	95,598	24,673	9,685
	50.2%	49.8%	54.3%	14.0%	5.5%
12	170,623	165,848	96,545	20,069	8,059
	50.7%	49.3%	56.6%	11.8%	4.7%
15	162,624	145,259	96,431	17,694	7,468
	52.8%	47.2%	59.3%	10.9%	4.6%
16	297,959	319,011	169,247	32,415	21,459
	48.3%	51.7%	56.8%	10.9%	7.2%
17	172,837	202,385	109,703	16,808	8,381
	46.1%	53.9%	63.5%	9.7%	4.8%
18	167,303	160,655	88,942	17,923	6,947
	51.0%	49.0%	53.2%	10.7%	4.2%
19	110,642	137,054	62,441	11,702	6,116
	44.7%	55.3%	56.4%	10.6%	5.5%
20	168,490	183,349	90,364	22,592	7,849
	47.9%	52.1%	53.6%	13.4%	4.7%
21	166,329	176,488	81,858	20,105	10,526
	48.5%	51.5%	49.2%	12.1%	6.3%
22	189,835	215,888	87,983	20,795	9,536
	46.8%	53.2%	46.3%	11.0%	5.0%
23	229,965	163,934	132,739	22,137	16,264
	58.4%	41.6%	57.7%	9.6%	7.1%
Nat'l	4,015,013	3,789,626	2,253,645	432,787	218,312
	51.4%	48.6%	56.1%	10.8%	5.4%

*Denominator is the enrollee population by VISN

** Includes "No" and Don't know/Refused" responses to Medicare Question

*** Denominator is the enrollee population with Medicare by VISN

Chapter 3

Table 3.9 **2010 VA Drug Coverage Awareness of VA Drug Coverage**

VISN	Priority			Age			Income		
	P1-3	P4-6	P7-8	<45	45-64	65+	<\$36K	\$36K+	DK/Ref
1	72,330	65,247	70,620	13,871	74,908	119,418	116,761	69,063	22,374
	65.8%	59.0%	60.0%	39.6%	61.7%	65.7%	70.4%	50.9%	60.7%
2	38,465	40,245	30,640	9,988	45,317	54,045	65,819	32,703	10,828
	64.5%	54.3%	43.3%	44.7%	52.6%	56.2%	60.7%	44.3%	48.4%
3	50,574	47,231	51,483	12,025	55,723	81,540	73,834	58,237	17,217
	63.3%	47.1%	36.1%	34.9%	52.4%	44.8%	56.9%	40.0%	36.3%
4	78,493	89,657	99,258	19,500	100,095	147,813	166,082	66,800	34,525
	67.0%	57.2%	55.8%	37.3%	58.8%	64.4%	70.4%	42.8%	57.6%
5	40,995	36,366	21,979	12,120	43,107	44,112	50,531	33,892	14,917
	47.1%	59.2%	47.0%	37.4%	50.4%	57.1%	69.8%	36.1%	51.5%
6	111,898	93,937	55,795	25,030	125,651	110,949	143,914	90,722	26,994
	62.0%	60.6%	54.0%	45.8%	61.6%	61.6%	65.2%	53.6%	55.3%
7	133,852	108,486	54,857	31,556	153,932	111,707	173,948	92,363	30,884
	65.8%	60.9%	52.8%	51.9%	66.7%	57.6%	69.8%	52.1%	52.4%
8	156,069	133,501	139,477	34,535	171,920	222,591	249,953	130,438	48,656
	66.1%	65.1%	63.9%	45.7%	68.0%	67.2%	70.6%	57.0%	63.5%
9	87,192	96,196	51,570	24,769	112,906	97,282	148,705	56,760	29,493
	66.0%	64.9%	58.7%	47.9%	67.9%	64.8%	71.5%	49.0%	66.2%
10	56,842	72,561	49,050	16,261	76,162	86,030	112,162	47,723	18,567
	69.8%	60.7%	60.2%	46.6%	63.5%	67.4%	70.3%	52.6%	57.8%
11	76,167	90,935	57,695	19,168	107,197	98,432	138,855	60,350	25,592
	63.8%	67.4%	59.8%	43.0%	65.8%	68.7%	72.8%	51.2%	60.5%
12	64,431	73,034	69,673	21,883	74,966	110,290	117,488	65,486	24,164
	64.3%	64.7%	56.4%	42.8%	55.7%	73.2%	70.7%	51.1%	57.1%
15	73,979	76,870	55,950	11,881	94,205	100,713	125,248	58,958	22,593
	68.7%	68.3%	63.8%	32.7%	71.6%	71.9%	75.9%	53.9%	67.5%
16	171,344	153,826	88,821	41,593	195,434	176,964	250,877	121,564	41,549
	70.3%	67.5%	61.1%	47.6%	72.7%	67.9%	75.3%	57.0%	58.9%
17	103,421	69,337	37,044	23,644	100,653	85,506	114,134	74,040	21,629
	59.1%	54.8%	50.2%	40.2%	58.8%	58.9%	63.1%	47.6%	55.6%
18	88,883	64,389	43,408	20,458	87,585	88,637	110,393	66,247	20,040
	67.9%	53.8%	56.1%	44.2%	67.0%	58.7%	69.4%	51.5%	49.5%
19	58,914	44,209	32,705	17,622	61,108	57,098	74,154	46,422	15,252
	58.0%	51.9%	53.8%	38.2%	59.6%	57.6%	61.6%	47.1%	52.9%
20	96,750	67,913	40,428	25,731	91,217	88,143	110,447	72,652	21,992
	63.2%	55.0%	53.8%	42.9%	61.6%	61.3%	63.4%	51.3%	61.1%
21	81,687	73,129	44,035	21,184	90,288	87,379	108,777	67,660	22,414
	62.6%	59.6%	49.2%	43.5%	61.4%	59.4%	68.2%	47.1%	56.6%
22	92,581	90,380	47,152	32,784	102,867	94,462	122,479	77,223	30,411
	62.1%	58.8%	45.9%	46.6%	64.7%	53.5%	65.3%	46.6%	58.0%
23	106,904	67,939	73,089	21,593	93,342	132,997	138,859	82,195	26,878
	70.6%	57.1%	59.2%	48.0%	63.3%	66.0%	69.3%	54.6%	62.4%
Nat'l	1,841,773	1,655,387	1,214,727	457,196	2,058,582	2,196,108	2,713,422	1,471,496	526,969
	64.6%	60.2%	55.1%	43.6%	63.4%	62.6%	68.9%	50.1%	57.0%

Denominator is the enrollee population by Priority, Age or Income by VISN

Table 3.10

VISN	Awareness of VA Prescription Coverage (all enrollees)			Private Insurance Drug Benefit (for enrollees covered by private insurance=2,393,324)			Medicare Part D Drug Benefit (for Medicare beneficiaries=4,015,013)		
	Yes	No	DK/Ref	Yes	No	DK/Ref	Yes	No	DK/Ref
1	208,197	118,820	11,359	94,722	17,654	3,208	75,440	110,725	15,478
	61.5%	35.1%	3.4%	82.0%	15.3%	2.8%	37.4%	54.9%	7.7%
2	109,350	85,967	9,243	68,670	13,198	2,089	36,525	63,101	6,855
	53.5%	42.0%	4.5%	81.8%	15.7%	2.5%	34.3%	59.3%	6.4%
3	149,288	159,021	14,476	113,556	15,222	3,081	84,013	91,733	12,165
	46.3%	49.3%	4.5%	86.1%	11.5%	2.3%	44.7%	48.8%	6.5%
4	267,408	168,295	16,252	131,075	25,792	4,058	101,829	138,350	19,436
	59.2%	37.2%	3.6%	81.5%	16.0%	2.5%	39.2%	53.3%	7.5%
5	99,339	83,746	12,065	63,449	10,109	2,089	25,294	55,702	5,735
	50.9%	42.9%	6.2%	83.9%	13.4%	2.8%	29.2%	64.2%	6.6%
6	261,630	157,031	20,075	100,287	17,804	2,422	83,282	120,160	10,381
	59.6%	35.8%	4.6%	83.2%	14.8%	2.0%	39.0%	56.2%	4.9%
7	297,195	163,225	25,097	99,509	24,929	2,582	87,776	150,551	13,042
	61.2%	33.6%	5.2%	78.3%	19.6%	2.0%	34.9%	59.9%	5.2%
8	429,047	209,934	20,620	137,371	23,440	4,833	134,210	201,722	28,132
	65.1%	31.8%	3.1%	82.9%	14.2%	2.9%	36.9%	55.4%	7.7%
9	234,957	121,283	12,015	84,353	12,864	2,075	63,454	109,611	13,441
	63.8%	32.9%	3.3%	85.0%	13.0%	2.1%	34.0%	58.8%	7.2%
10	178,453	92,980	11,040	78,532	11,141	2,133	57,717	77,312	9,184
	63.2%	32.9%	3.9%	85.5%	12.1%	2.3%	40.0%	53.6%	6.4%
11	224,797	109,771	16,188	105,140	19,785	2,440	51,506	116,144	8,404
	64.1%	31.3%	4.6%	82.5%	15.5%	1.9%	29.3%	66.0%	4.8%
12	207,139	114,437	14,895	94,133	20,831	4,733	49,679	110,676	10,268
	61.6%	34.0%	4.4%	78.6%	17.4%	4.0%	29.1%	64.9%	6.0%
15	206,799	91,138	9,946	70,031	17,194	3,239	57,186	93,353	12,085
	67.2%	29.6%	3.2%	77.4%	19.0%	3.6%	35.2%	57.4%	7.4%
16	413,990	179,783	23,196	132,151	28,551	5,012	102,342	172,784	22,833
	67.1%	29.1%	3.8%	79.7%	17.2%	3.0%	34.4%	58.0%	7.7%
17	209,803	143,620	21,799	85,655	9,562	4,328	56,453	105,357	11,026
	55.9%	38.3%	5.8%	86.0%	9.6%	4.3%	32.7%	61.0%	6.4%
18	196,680	113,585	17,692	73,326	8,096	1,985	63,791	91,219	12,293
	60.0%	34.6%	5.4%	87.9%	9.7%	2.4%	38.1%	54.5%	7.4%
19	135,828	97,073	14,795	64,230	9,858	1,929	40,151	64,343	6,148
	54.8%	39.2%	6.0%	84.5%	13.0%	2.5%	36.3%	58.2%	5.6%
20	205,091	128,444	18,304	90,691	18,085	5,365	56,899	101,296	10,295
	58.3%	36.5%	5.2%	79.5%	15.8%	4.7%	33.8%	60.1%	6.1%
21	198,851	125,280	18,686	99,698	13,649	2,656	59,137	92,421	14,771
	58.0%	36.5%	5.5%	85.9%	11.8%	2.3%	35.6%	55.6%	8.9%
22	230,112	148,408	27,203	90,739	14,096	3,586	87,618	89,151	13,066
	56.7%	36.6%	6.7%	83.7%	13.0%	3.3%	46.2%	47.0%	6.9%
23	247,933	133,831	12,135	91,479	25,191	3,639	79,384	134,896	15,685
	62.9%	34.0%	3.1%	76.0%	20.9%	3.0%	34.5%	58.7%	6.8%
Nat'l	4,711,887	2,745,673	347,080	1,968,792	357,050	67,482	1,453,684	2,290,606	270,723
	60.4%	35.2%	4.4%	82.3%	14.9%	2.8%	36.2%	57.1%	6.7%

Table 3.11 Medicare Part D Drug Coverage Reported by Enrollees Survey by Priority, Age and Income

VISN	Priority			Age			Income		
	P1-3	P4-6	P7-8	<45	45-64	65+	<\$36K	\$36K+	DK/Ref
1	13,898	26,767	34,775	1,317	6,196	67,927	41,353	24,111	9,975
	28.2%	41.9%	39.3%	48.3%	23.5%	39.4%	36.8%	38.3%	38.0%
2	6,187	14,420	15,918	208	4,945	31,372	23,791	9,434	3,301
	27.0%	39.7%	33.7%	29.9%	26.5%	36.0%	35.8%	33.3%	28.5%
3	13,322	27,657	43,034	574	5,675	77,765	42,950	28,253	12,810
	35.6%	55.4%	42.8%	28.0%	32.3%	46.2%	51.2%	37.7%	44.0%
4	16,513	37,097	48,218	6,717	9,932	85,180	58,230	30,201	13,397
	31.9%	46.3%	37.7%	86.1%	28.5%	39.3%	38.0%	43.7%	36.1%
5	7,207	9,134	8,953	93	4,276	20,925	12,655	8,549	4,089
	24.8%	32.1%	30.7%	8.7%	30.3%	29.2%	31.8%	27.1%	26.5%
6	19,621	33,623	30,039	1,607	15,638	66,038	48,101	26,023	9,158
	30.6%	41.8%	43.3%	80.6%	36.1%	39.2%	40.3%	37.6%	36.3%
7	23,044	41,318	23,413	1,222	21,729	64,824	54,363	23,366	10,047
	27.5%	41.5%	34.3%	39.1%	33.5%	35.4%	38.1%	30.8%	30.5%
8	34,416	44,646	55,148	820	18,082	115,307	76,493	36,952	20,765
	34.2%	40.9%	35.8%	17.3%	33.5%	37.8%	38.7%	32.1%	40.3%
9	14,164	28,288	21,002	1,013	11,847	50,594	34,606	20,212	8,636
	26.7%	38.4%	35.1%	26.2%	26.8%	36.5%	30.5%	40.4%	37.3%
10	7,464	25,953	24,299	647	8,739	48,331	38,498	10,143	9,076
	26.7%	41.6%	45.2%	19.0%	37.0%	41.2%	42.2%	29.5%	48.8%
11	11,878	21,655	17,973	695	9,501	41,310	31,816	11,986	7,704
	23.7%	35.6%	27.6%	35.3%	24.7%	30.4%	29.6%	26.4%	33.4%
12	9,793	19,322	20,564	772	9,537	39,369	30,880	12,519	6,280
	25.7%	38.4%	25.0%	31.7%	36.5%	27.7%	32.0%	23.6%	29.7%
15	11,795	24,527	20,864	93	9,909	47,183	35,916	16,415	4,855
	26.9%	40.5%	35.8%	27.2%	30.4%	36.4%	36.2%	37.1%	25.5%
16	24,772	43,975	33,594	492	11,530	90,319	63,965	28,787	9,589
	25.8%	40.1%	36.4%	11.7%	21.5%	37.6%	35.9%	37.0%	22.9%
17	19,096	21,260	16,098	168	13,775	42,510	34,171	16,323	5,960
	28.5%	35.9%	34.6%	11.0%	37.1%	31.7%	36.1%	28.3%	28.9%
18	17,201	24,979	21,611	1,074	5,532	57,185	37,523	18,533	7,735
	31.5%	42.9%	39.8%	28.7%	21.0%	41.7%	43.2%	34.5%	29.0%
19	10,066	14,597	15,489	732	5,042	34,377	22,840	11,956	5,355
	28.3%	42.1%	38.3%	26.6%	29.5%	37.9%	38.3%	34.3%	33.3%
20	15,069	24,428	17,401	266	9,475	47,157	33,273	18,015	5,611
	25.0%	39.0%	38.3%	9.8%	29.5%	35.3%	35.4%	31.7%	31.7%
21	17,190	17,564	24,383	121	8,756	50,260	27,193	21,182	10,762
	32.2%	31.8%	42.3%	7.6%	27.5%	37.8%	33.8%	34.7%	43.4%
22	20,406	35,146	32,066	1,109	9,765	76,745	46,252	31,681	9,685
	38.8%	49.2%	48.8%	20.0%	36.5%	48.7%	49.5%	45.5%	36.2%
23	20,329	24,757	34,298	679	11,778	66,927	46,828	20,558	11,997
	29.0%	41.7%	34.1%	26.2%	33.9%	34.7%	36.2%	29.1%	39.9%
Nat'l	333,431	561,114	559,139	20,421	211,658	1,221,605	841,698	425,199	186,786
	29.2%	41.1%	37.1%	33.5%	30.3%	37.5%	37.6%	34.4%	34.7%

Denominator is the enrollee population by Priority, Age or Income by VISN

Table 3.12

2010 Over-the-Counter Medications Reported by Enrollees Surveyed (N=4,965,771)

VISN	Number of over-the-counter medications*				From VA**		
	0	1	2	3+	0	1	2+
1	107,151	73,351	58,736	94,122	187,849	10,455	25,220
	31.7%	21.7%	17.4%	27.8%	83.0%	4.6%	11.1%
2	73,947	48,017	30,982	48,200	107,756	6,884	12,131
	36.1%	23.5%	15.1%	23.6%	84.7%	5.4%	9.5%
3	120,259	64,519	47,214	87,104	171,020	10,126	16,938
	37.3%	20.0%	14.6%	27.0%	86.0%	5.1%	8.5%
4	157,738	97,725	76,555	111,689	241,444	15,620	27,065
	34.9%	21.6%	16.9%	24.7%	84.4%	5.5%	9.5%
5	69,014	42,258	30,369	48,297	101,850	6,127	12,468
	35.4%	21.7%	15.6%	24.7%	84.2%	5.1%	10.3%
6	143,207	95,980	78,039	113,682	238,852	17,555	30,043
	32.6%	21.9%	17.8%	25.9%	83.0%	6.1%	10.4%
7	176,054	108,673	75,316	116,251	255,585	15,415	28,012
	36.3%	22.4%	15.5%	23.9%	85.1%	5.1%	9.3%
8	215,975	134,666	104,087	190,784	353,432	25,883	45,650
	32.7%	20.4%	15.8%	28.9%	82.3%	6.0%	10.6%
9	113,683	89,545	64,009	93,686	202,739	17,934	25,587
	30.9%	24.3%	17.4%	25.4%	82.0%	7.3%	10.3%
10	101,609	64,362	43,785	68,050	142,206	15,922	17,940
	36.0%	22.8%	15.5%	24.1%	80.7%	9.0%	10.2%
11	118,585	79,312	50,728	95,700	184,784	14,201	25,249
	33.8%	22.6%	14.5%	27.3%	81.9%	6.3%	11.2%
12	121,213	72,976	51,894	84,350	170,241	11,545	26,873
	36.0%	21.7%	15.4%	25.1%	81.4%	5.5%	12.8%
15	102,925	74,760	44,036	79,546	166,533	12,104	19,402
	33.4%	24.3%	14.3%	25.8%	84.0%	6.1%	9.8%
16	224,790	127,504	105,998	150,109	315,558	20,469	46,316
	36.4%	20.7%	17.2%	24.3%	82.3%	5.3%	12.1%
17	115,821	86,459	63,756	102,370	213,648	13,034	24,913
	30.9%	23.0%	17.0%	27.3%	84.6%	5.2%	9.9%
18	109,876	72,343	54,158	86,290	179,115	10,741	22,211
	33.5%	22.1%	16.5%	26.3%	84.2%	5.0%	10.4%
19	92,220	54,200	36,239	62,718	129,736	7,854	14,706
	37.2%	21.9%	14.6%	25.3%	84.7%	5.1%	9.6%
20	114,429	81,416	52,174	99,186	193,767	13,974	24,470
	32.5%	23.1%	14.8%	28.2%	83.2%	6.0%	10.5%
21	131,591	76,723	49,520	80,408	165,229	17,059	24,099
	38.4%	22.4%	14.4%	23.5%	80.0%	8.3%	11.7%
22	163,823	90,211	47,884	98,128	191,260	16,857	26,347
	40.4%	22.2%	11.8%	24.2%	81.0%	7.1%	11.2%
23	130,458	91,167	59,074	104,382	203,836	21,782	26,759
	33.1%	23.1%	15.0%	26.5%	80.1%	8.6%	10.5%
Nat'l	2,704,369	1,726,167	1,224,553	2,015,051	4,116,441	301,538	522,399
	34.7%	22.1%	15.7%	25.8%	82.9%	6.1%	10.5%

*Denominator is the enrollee population by VISN

**Denominator population reporting over the counter medications

Table 3.13 **2010 Prescription Medications Reported by Enrollees Surveyed (N=6,575,853)**

VISN	Number of Prescriptions in the Last 30 days*				Number of Prescriptions in the last 30 days from VA**			
	0	1-2	3-4	5+	0	1-2	3-4	5+
1	48,719	58,205	78,137	149,193	105,952	45,907	50,689	82,458
	14.4%	17.2%	23.1%	44.1%	37.1%	16.1%	17.8%	28.9%
2	28,093	43,854	47,513	82,916	75,478	27,976	24,165	45,235
	13.7%	21.4%	23.2%	40.5%	43.3%	16.1%	13.9%	26.0%
3	48,112	62,985	77,313	130,603	144,387	34,538	38,278	52,526
	14.9%	19.5%	24.0%	40.5%	53.3%	12.7%	14.1%	19.4%
4	49,919	88,360	103,984	201,702	154,926	58,077	67,868	112,054
	11.1%	19.6%	23.0%	44.6%	39.3%	14.7%	17.2%	28.4%
5	30,273	42,222	39,471	81,669	75,373	23,739	20,544	42,527
	15.5%	21.6%	20.2%	41.9%	46.1%	14.5%	12.6%	26.0%
6	62,175	80,620	87,805	201,098	140,421	60,314	53,451	114,658
	14.2%	18.4%	20.0%	45.8%	38.0%	16.3%	14.5%	31.0%
7	51,934	90,574	102,337	233,568	158,514	59,236	70,940	135,602
	10.7%	18.7%	21.1%	48.1%	37.2%	13.9%	16.6%	31.8%
8	86,201	114,116	160,443	288,343	183,481	102,922	105,354	169,319
	13.1%	17.3%	24.3%	43.7%	32.6%	18.3%	18.7%	30.1%
9	48,914	63,037	77,633	173,814	101,498	45,131	52,743	114,563
	13.3%	17.1%	21.1%	47.2%	32.3%	14.4%	16.8%	36.4%
10	38,775	49,474	59,362	127,444	77,478	39,605	38,208	80,718
	13.7%	17.5%	21.0%	45.1%	32.8%	16.8%	16.2%	34.2%
11	41,433	63,537	82,353	159,384	93,145	55,841	55,892	99,400
	11.8%	18.1%	23.5%	45.4%	30.5%	18.3%	18.3%	32.6%
12	57,192	65,264	69,556	140,602	88,994	43,686	50,106	92,421
	17.0%	19.4%	20.7%	41.8%	32.3%	15.9%	18.2%	33.6%
15	36,260	54,793	63,390	147,501	78,867	43,084	44,354	98,780
	11.8%	17.8%	20.6%	47.9%	29.7%	16.2%	16.7%	37.2%
16	79,536	104,416	135,024	288,434	146,267	79,586	95,083	206,835
	12.9%	16.9%	21.9%	46.8%	27.7%	15.1%	18.0%	39.2%
17	51,673	67,089	78,977	174,726	130,943	41,447	49,004	98,721
	13.8%	17.9%	21.1%	46.6%	40.8%	12.9%	15.3%	30.8%
18	52,428	72,467	70,501	128,271	101,530	46,705	37,548	84,320
	16.0%	22.1%	21.5%	39.1%	37.4%	17.2%	13.8%	31.1%
19	46,845	53,921	53,205	91,358	79,909	29,837	33,773	54,130
	18.9%	21.8%	21.5%	36.9%	40.3%	15.0%	17.0%	27.3%
20	60,994	72,850	71,320	143,248	111,786	47,196	42,410	85,780
	17.3%	20.7%	20.3%	40.7%	38.9%	16.4%	14.8%	29.8%
21	61,715	70,403	74,356	131,758	113,697	44,370	45,295	72,696
	18.0%	20.5%	21.7%	38.4%	41.1%	16.0%	16.4%	26.3%
22	77,297	86,068	78,055	159,909	126,852	59,012	47,089	89,964
	19.1%	21.2%	19.2%	39.4%	39.1%	18.2%	14.5%	27.8%
23	61,052	85,873	75,879	163,572	102,693	65,548	50,735	105,834
	15.5%	21.8%	19.3%	41.5%	31.6%	20.1%	15.6%	32.5%
Nat'l	1,119,543	1,490,128	1,686,612	3,399,113	2,392,190	1,053,756	1,073,528	2,038,540
	14.3%	19.1%	21.6%	43.6%	36.4%	16.0%	16.3%	31.0%

*Denominator is the enrollee population by VISN

**Denominator population reporting prescriptions in the last 30days

Table 3.14

Out-of-Pocket Expense for All Medication

VISN	Median	25th Percentile	75th Percentile	Weighted Total
1	25	5	60	302,181
2	20	5	50	189,234
3	30	10	70	284,797
4	25	7	60	412,728
5	20	2	50	178,818
6	20	5	60	407,606
7	20	5	60	453,204
8	20	3	50	596,620
9	24	5	50	333,004
10	23	5	50	255,295
11	24	5	50	321,577
12	20	2	50	307,718
15	20	4	53	280,254
16	20	5	50	568,128
17	20	5	50	352,139
18	20	4	50	307,266
19	20	5	50	234,034
20	20	0	50	321,289
21	20	0	50	318,269
22	20	0	50	379,926
23	20	3	50	358,494
Nat'l				7,162,582

Chapter 4

Table 4.12 **Positive Ratings of Perceptions of VA Health Care Services**

	NONE %	NON-VA- ONLY %	VA AND NON-VA %	VA- ONLY %	ALL ENROLLEES %
QUALITY:					
Veterans like me who use VA are satisfied with the health care they receive***	68.9	55.6	82.8	86.8	73.7
VA health care providers treat their patients with respect***	77.5	68.7	92.1	93.6	83.5
COST:					
VA is the most cost-effective health care provider for Veterans like me***	70.1	51.6	82.7	92.1	73.9
VA offers Veterans like me the best value for our health care dollar***	70.2	52.9	82.7	90.7	74.0
AVAILABILITY AND ACCESSIBILITY:					
It is easy to get to my local VA facility***	75.4	66.4	82.2	85.7	77.4
There is a VA provider in my area that offers all of the health care services that Veterans like me need***	67.8	57.9	70.2	78.0	68.0
It is easy for Veterans like me to get around in the VA health care facility***	76.0	66.1	90.8	94.0	82.2
Veterans like me can get in and out of an appointment at VA in a reasonable time***	62.4	47.7	80.1	83.6	68.8
When Veterans like me go to VA for an appointment, they do not wait a long time to see the doctor***	55.8	42.8	77.2	78.9	64.4
Veterans like me like going to VA because can talk to other Veterans***	63.4	51.2	69.4	76.6	64.8
KNOWLEDGE OF VA HEALTH INSURANCE:					
I understand how my VA health benefits work***	62.6	52.0	78.0	82.1	69.1
I feel I know what is available to me through my VA benefits***	62.3	53.5	76.1	80.2	68.4
AVAILABILITY OF NON-VA INSURANCE:					
I have a doctor outside VA who I really like and trust***	48.8	83.4	70.3	23.0	60.1
My family has a health insurance plan that covers me and the rest of my family***	42.5	62.1	44.7	21.8	44.2
CURRENT AND FUTURE USES OF VA:					
If the cost of health care to me increases, I will use VA more ***	50.9	63.7	58.2	22.2	50.2
I would only use VA if I did not have access to any other source of health care ***	59.4	66.3	46.9	40.1	52.7
Veterans who can afford to use other sources of health care should leave the VA to those who really need it ***	52.6	57.7	42.4	38.4	47.4

Note 1: Based on weighted data that controls for non-response bias

Note 2: Statistical significance of the overall difference between four utilization groups, controlling for sampling design

***p<.0001

Table 4.13 **2010 Reasons for Planned Future Use Reported by Enrollees Surveyed Displayed by VISN**

VISN	Primary	Backup	Safety Net	Prescriptions	Specialized Care	Other	No Plans To Use VA	DK/Ref
1	136,566	48,013	43,091	38,999	13,227	3,575	46,923	7,981
	40.4%	14.2%	12.7%	11.5%	3.9%	1.1%	13.9%	2.4%
2	89,395	27,895	25,284	17,767	5,441	2,245	33,128	3,405
	43.7%	13.6%	12.4%	8.7%	2.7%	1.1%	16.2%	1.7%
3	102,031	47,657	47,648	28,422	10,738	3,376	73,896	9,018
	31.6%	14.8%	14.8%	8.8%	3.3%	1.0%	22.9%	2.8%
4	162,873	66,840	54,996	62,672	13,091	3,296	78,519	9,666
	36.0%	14.8%	12.2%	13.9%	2.9%	0.7%	17.4%	2.1%
5	78,578	28,487	25,528	12,795	11,533	2,090	30,354	5,786
	40.3%	14.6%	13.1%	6.6%	5.9%	1.1%	15.6%	3.0%
6	207,627	60,703	52,386	26,513	14,184	3,722	60,877	12,725
	47.3%	13.8%	11.9%	6.0%	3.2%	0.8%	13.9%	2.9%
7	236,547	62,036	48,081	30,477	17,999	5,411	71,093	13,872
	48.7%	12.8%	9.9%	6.3%	3.7%	1.1%	14.6%	2.9%
8	315,430	102,545	74,075	47,669	24,608	7,899	66,748	20,624
	47.8%	15.5%	11.2%	7.2%	3.7%	1.2%	10.1%	3.1%
9	195,763	39,607	33,303	24,502	14,119	5,389	46,494	9,079
	53.2%	10.8%	9.0%	6.7%	3.8%	1.5%	12.6%	2.5%
10	125,437	44,338	29,365	26,253	8,522	3,523	35,727	9,309
	44.4%	15.7%	10.4%	9.3%	3.0%	1.2%	12.6%	3.3%
11	158,647	48,468	43,685	36,783	9,514	4,128	40,044	9,487
	45.2%	13.8%	12.5%	10.5%	2.7%	1.2%	11.4%	2.7%
12	138,276	35,189	64,139	45,145	6,523	3,776	34,623	8,800
	41.1%	10.5%	19.1%	13.4%	1.9%	1.1%	10.3%	2.6%
15	143,603	39,934	33,946	34,406	10,318	3,249	34,795	7,632
	46.6%	13.0%	11.0%	11.2%	3.4%	1.1%	11.3%	2.5%
16	333,983	81,522	70,229	39,393	20,754	3,216	52,788	15,085
	54.1%	13.2%	11.4%	6.4%	3.4%	0.5%	8.6%	2.4%
17	168,976	45,248	41,264	24,184	15,752	4,706	65,885	9,206
	45.0%	12.1%	11.0%	6.4%	4.2%	1.3%	17.6%	2.5%
18	154,277	38,828	49,219	15,205	9,837	2,881	48,809	8,901
	47.0%	11.8%	15.0%	4.6%	3.0%	0.9%	14.9%	2.7%
19	108,433	30,552	38,852	15,538	9,730	2,591	35,470	6,532
	43.8%	12.3%	15.7%	6.3%	3.9%	1.0%	14.3%	2.6%
20	162,191	42,502	44,723	25,789	14,668	4,329	49,404	8,234
	46.1%	12.1%	12.7%	7.3%	4.2%	1.2%	14.0%	2.3%
21	149,635	44,985	48,924	23,186	16,407	4,625	42,683	12,372
	43.6%	13.1%	14.3%	6.8%	4.8%	1.3%	12.5%	3.6%
22	185,603	57,694	49,327	17,064	24,007	4,063	61,681	6,284
	45.7%	14.2%	12.2%	4.2%	5.9%	1.0%	15.2%	1.5%
23	168,036	55,443	38,609	46,530	12,940	6,815	49,612	15,915
	42.7%	14.1%	9.8%	11.8%	3.3%	1.7%	12.6%	4.0%
Nat'l	3,521,906	1,048,487	956,675	639,292	283,914	84,904	1,059,551	209,910
	45.1%	13.4%	12.3%	8.2%	3.6%	1.1%	13.6%	2.7%

Denominator is the Planned Future Use by VISN

Chapter 5

Table 5.6 **2010 Current Smokers Displayed by Priority, Age, and Income**

VISN	Priority			Age			Income		
	1 - 3	4 - 6	7 - 8	<45	45-64	65+	<\$36K	\$36K+	DK/Ref
1	17,322	23,424	12,425	7,769	29,084	16,318	29,334	19,553	4,284
	15.8%	21.2%	10.6%	22.2%	23.9%	9.0%	17.7%	14.4%	11.6%
2	13,529	20,905	5,222	6,134	25,972	7,550	25,555	10,002	4,100
	22.7%	28.2%	7.4%	27.4%	30.2%	7.9%	23.6%	13.6%	18.3%
3	13,054	24,213	11,173	7,863	24,451	16,126	20,117	18,199	10,125
	16.3%	24.1%	7.8%	22.9%	23.0%	8.9%	15.5%	12.5%	21.3%
4	22,780	41,570	21,922	12,578	54,139	19,555	52,128	26,898	7,247
	19.4%	26.5%	12.3%	24.1%	31.8%	8.5%	22.1%	17.2%	12.1%
5	13,407	14,728	4,329	4,392	21,831	6,241	16,658	11,499	4,307
	15.4%	24.0%	9.3%	13.6%	25.5%	8.1%	23.0%	12.3%	14.9%
6	40,715	39,678	13,999	15,227	61,374	17,790	56,596	26,205	11,590
	22.6%	25.6%	13.6%	27.9%	30.1%	9.9%	25.7%	15.5%	23.7%
7	39,276	44,178	13,838	12,672	67,198	17,423	63,372	27,383	6,539
	19.3%	24.8%	13.3%	20.8%	29.1%	9.0%	25.4%	15.4%	11.1%
8	42,463	41,120	21,497	20,152	59,607	25,320	68,010	26,137	10,933
	18.0%	20.0%	9.8%	26.6%	23.6%	7.6%	19.2%	11.4%	14.3%
9	31,824	45,750	11,228	12,773	59,326	16,703	58,226	23,888	6,689
	24.1%	30.9%	12.8%	24.7%	35.7%	11.1%	28.0%	20.6%	15.0%
10	17,856	34,617	11,443	10,444	38,709	14,763	42,279	14,939	6,698
	21.9%	29.0%	14.0%	29.9%	32.3%	11.6%	26.5%	16.5%	20.9%
11	27,402	42,006	16,229	18,513	58,091	9,033	50,661	24,157	10,820
	23.0%	31.1%	16.8%	41.5%	35.7%	6.3%	26.6%	20.5%	25.6%
12	22,235	38,552	16,572	15,221	48,905	13,233	48,677	21,817	6,865
	22.2%	34.2%	13.4%	29.8%	36.3%	8.8%	29.3%	17.0%	16.2%
15	22,664	30,336	10,070	11,612	37,491	13,967	36,894	20,343	5,833
	21.0%	27.0%	11.5%	31.9%	28.5%	10.0%	22.4%	18.6%	17.4%
16	58,608	58,198	20,053	18,222	86,540	32,097	83,746	40,406	12,706
	24.1%	25.5%	13.8%	20.9%	32.2%	12.3%	25.1%	18.9%	18.0%
17	33,339	35,165	8,979	15,572	45,646	16,265	48,208	24,187	5,088
	19.1%	27.8%	12.2%	26.5%	26.7%	11.2%	26.7%	15.5%	13.1%
18	22,014	30,492	10,160	10,253	35,145	17,268	38,970	18,391	5,305
	16.8%	25.5%	13.1%	22.1%	26.9%	11.4%	24.5%	14.3%	13.1%
19	15,125	21,989	5,317	9,980	25,283	7,167	28,043	11,099	3,288
	14.9%	25.8%	8.7%	21.7%	24.7%	7.2%	23.3%	11.3%	11.4%
20	25,425	30,851	7,442	13,797	36,636	13,285	40,349	18,728	4,641
	16.6%	25.0%	9.9%	23.0%	24.8%	9.2%	23.2%	13.2%	12.9%
21	22,277	34,722	11,442	8,948	43,035	16,458	43,811	18,639	5,991
	17.1%	28.3%	12.8%	18.4%	29.2%	11.2%	27.5%	13.0%	15.1%
22	23,483	31,533	14,645	13,547	41,446	14,669	36,277	22,739	10,646
	15.7%	20.5%	14.3%	19.3%	26.1%	8.3%	19.4%	13.7%	20.3%
23	30,622	33,121	13,115	14,641	41,779	20,438	47,635	21,897	7,326
	20.2%	27.8%	10.6%	32.5%	28.3%	10.1%	23.8%	14.5%	17.0%
Nat'l	555,421	717,149	261,098	260,309	941,688	331,670	935,545	447,104	151,018
	19.5%	26.1%	11.8%	24.8%	29.0%	9.5%	23.7%	15.2%	16.3%

Denominator is the enrollee population by Priority, Age or Income by VISN

Table 5.7

2010 Former Smokers Displayed by Priority, Age, and Income

VISN	Priority			Age			Income		
	1 - 3	4 - 6	7 - 8	<45	45-64	65+	<\$36K	\$36K+	DK/Ref
1	53,917	59,644	71,706	9,179	58,190	117,899	87,951	74,189	23,128
	49.0%	53.9%	60.9%	26.2%	47.9%	64.8%	53.0%	54.7%	62.8%
2	26,992	34,177	40,389	5,825	38,142	57,591	52,902	38,620	10,036
	45.3%	46.1%	57.1%	26.1%	44.3%	59.9%	48.8%	52.3%	44.8%
3	38,553	44,568	76,695	8,199	44,556	107,060	65,768	73,003	21,044
	48.3%	44.4%	53.8%	23.8%	41.9%	58.8%	50.7%	50.1%	44.4%
4	56,862	73,462	97,252	18,373	75,895	133,308	116,224	81,474	29,879
	48.5%	46.9%	54.6%	35.2%	44.6%	58.1%	49.3%	52.2%	49.8%
5	29,907	24,652	25,018	5,812	29,140	44,624	31,229	36,794	11,553
	34.4%	40.1%	53.5%	17.9%	34.1%	57.8%	43.2%	39.2%	39.9%
6	74,828	78,725	56,287	11,081	84,556	114,203	103,323	85,130	21,387
	41.5%	50.8%	54.5%	20.3%	41.4%	63.4%	46.8%	50.3%	43.8%
7	87,331	72,358	59,162	11,867	81,240	125,744	112,719	77,686	28,446
	42.9%	40.6%	57.0%	19.5%	35.2%	64.8%	45.2%	43.8%	48.3%
8	111,058	96,383	123,884	16,542	107,211	207,572	179,932	114,475	36,918
	47.1%	47.0%	56.7%	21.9%	42.4%	62.7%	50.8%	50.1%	48.2%
9	55,825	65,086	47,029	13,554	63,093	91,293	99,970	47,637	20,333
	42.2%	43.9%	53.5%	26.2%	37.9%	60.8%	48.1%	41.1%	45.6%
10	35,016	53,671	45,067	10,675	46,723	76,357	77,886	42,153	13,716
	43.0%	44.9%	55.3%	30.6%	38.9%	59.9%	48.8%	46.5%	42.7%
11	58,837	58,744	52,346	9,817	65,443	94,667	94,195	56,192	19,540
	49.3%	43.5%	54.3%	22.0%	40.2%	66.1%	49.4%	47.7%	46.2%
12	47,246	47,624	68,280	15,691	50,265	97,195	74,090	64,893	24,168
	47.2%	42.2%	55.3%	30.7%	37.4%	64.5%	44.6%	50.7%	57.1%
15	49,984	52,546	54,622	8,109	59,582	89,462	89,094	52,576	15,482
	46.4%	46.7%	62.3%	22.3%	45.3%	63.9%	54.0%	48.1%	46.3%
16	107,353	103,324	74,816	26,723	105,071	153,698	151,033	96,933	37,526
	44.1%	45.3%	51.5%	30.6%	39.1%	58.9%	45.3%	45.5%	53.2%
17	74,621	57,574	40,611	11,475	71,165	90,166	87,678	67,390	17,737
	42.7%	45.5%	55.1%	19.5%	41.6%	62.1%	48.5%	43.3%	45.6%
18	64,316	57,173	41,875	13,488	56,590	93,286	78,349	63,824	21,192
	49.2%	47.8%	54.1%	29.1%	43.3%	61.8%	49.3%	49.7%	52.4%
19	42,453	34,088	32,398	12,576	38,715	57,647	52,209	43,252	13,477
	41.8%	40.0%	53.3%	27.3%	37.8%	58.1%	43.4%	43.9%	46.8%
20	75,960	59,856	39,065	19,765	63,354	91,763	85,574	71,774	17,533
	49.6%	48.4%	52.0%	33.0%	42.8%	63.8%	49.1%	50.7%	48.7%
21	64,120	47,812	46,388	11,749	62,054	84,518	72,205	65,966	20,149
	49.1%	38.9%	51.8%	24.1%	42.2%	57.5%	45.3%	45.9%	50.9%
22	64,041	63,137	51,676	14,081	62,291	102,482	82,395	74,464	21,995
	42.9%	41.1%	50.3%	20.0%	39.2%	58.1%	44.0%	44.9%	42.0%
23	75,560	52,025	72,745	14,695	60,362	125,273	101,298	76,549	22,483
	49.9%	43.7%	58.9%	32.7%	40.9%	62.2%	50.6%	50.8%	52.2%
Nat'l	1,294,781	1,236,630	1,217,310	269,274	1,323,636	2,155,810	1,896,025	1,404,975	447,720
	45.4%	45.0%	55.2%	25.7%	40.8%	61.4%	48.1%	47.8%	48.4%

Denominator is the enrollee population by Priority, Age or Income by VISN

Table 5.8

2010 Recent Quitters Displayed by Priority, Age, and Income

VISN	Priority			Age			Income		
	1 - 3	4 - 6	7 - 8	<45	45-64	65+	<\$36K	\$36K+	DK/Ref
1	15,308	20,210	10,688	8,320	22,297	15,590	26,573	15,736	3,898
	13.9%	18.3%	9.1%	23.8%	18.4%	8.6%	16.0%	11.6%	10.6%
2	11,790	19,187	7,651	6,524	22,813	9,291	25,605	9,968	3,055
	19.8%	25.9%	10.8%	29.2%	26.5%	9.7%	23.6%	13.5%	13.7%
3	12,275	25,300	9,135	9,350	18,628	18,733	21,546	16,926	8,238
	15.4%	25.2%	6.4%	27.2%	17.5%	10.3%	16.6%	11.6%	17.4%
4	20,232	36,557	23,095	10,968	47,219	21,697	47,574	26,391	5,920
	17.3%	23.3%	13.0%	21.0%	27.8%	9.5%	20.2%	16.9%	9.9%
5	9,925	11,775	5,376	4,099	15,850	7,127	13,869	10,325	2,882
	11.4%	19.2%	11.5%	12.7%	18.5%	9.2%	19.2%	11.0%	10.0%
6	35,105	41,037	13,296	14,439	54,841	20,158	50,737	28,392	10,308
	19.5%	26.5%	12.9%	26.4%	26.9%	11.2%	23.0%	16.8%	21.1%
7	37,438	35,935	14,837	11,611	56,497	20,102	54,403	26,714	7,094
	18.4%	20.2%	14.3%	19.1%	24.5%	10.4%	21.8%	15.1%	12.0%
8	31,140	34,221	20,677	15,050	52,076	18,913	57,965	20,983	7,090
	13.2%	16.7%	9.5%	19.9%	20.6%	5.7%	16.4%	9.2%	9.2%
9	23,102	32,864	9,207	9,598	39,763	15,813	41,074	19,690	4,410
	17.5%	22.2%	10.5%	18.5%	23.9%	10.5%	19.8%	17.0%	9.9%
10	15,884	25,698	7,893	11,003	25,448	13,024	35,474	12,387	1,614
	19.5%	21.5%	9.7%	31.5%	21.2%	10.2%	22.2%	13.7%	5.0%
11	27,315	38,657	13,497	18,781	46,993	13,695	47,613	24,660	7,196
	22.9%	28.6%	14.0%	42.1%	28.9%	9.6%	25.0%	20.9%	17.0%
12	20,563	28,512	16,655	14,251	35,162	16,318	37,617	20,871	7,243
	20.5%	25.3%	13.5%	27.9%	26.1%	10.8%	22.6%	16.3%	17.1%
15	15,379	20,714	10,985	10,929	24,885	11,264	28,515	14,382	4,181
	14.3%	18.4%	12.5%	30.1%	18.9%	8.0%	17.3%	13.1%	12.5%
16	47,579	36,996	17,643	16,217	66,657	19,345	63,777	29,376	9,066
	19.5%	16.2%	12.1%	18.6%	24.8%	7.4%	19.1%	13.8%	12.9%
17	28,697	22,965	8,558	14,119	32,373	13,727	38,026	20,348	1,846
	16.4%	18.1%	11.6%	24.0%	18.9%	9.5%	21.0%	13.1%	4.7%
18	19,759	25,777	10,279	9,131	28,054	18,630	30,029	19,189	6,597
	15.1%	21.5%	13.3%	19.7%	21.5%	12.3%	18.9%	14.9%	16.3%
19	13,207	13,401	5,502	8,686	17,636	5,789	19,446	9,760	2,906
	13.0%	15.7%	9.0%	18.8%	17.2%	5.8%	16.1%	9.9%	10.1%
20	25,797	23,852	7,805	14,838	26,509	16,106	37,692	16,556	3,206
	16.8%	19.3%	10.4%	24.7%	17.9%	11.2%	21.6%	11.7%	8.9%
21	24,863	21,163	11,036	9,289	32,342	15,431	29,040	21,460	6,563
	19.1%	17.2%	12.3%	19.1%	22.0%	10.5%	18.2%	14.9%	16.6%
22	19,295	31,095	14,021	13,162	34,246	17,003	32,535	20,604	11,271
	12.9%	20.2%	13.6%	18.7%	21.5%	9.6%	17.4%	12.4%	21.5%
23	24,391	20,575	8,815	10,677	28,127	14,977	33,432	18,066	2,284
	16.1%	17.3%	7.1%	23.7%	19.1%	7.4%	16.7%	12.0%	5.3%
Nat'l	479,046	566,493	246,652	241,043	728,415	322,733	772,542	402,783	116,866
	16.8%	20.6%	11.2%	23.0%	22.4%	9.2%	19.6%	13.7%	12.6%

Denominator is the enrollee population by Priority, Age or Income by VISN

Table 5.9

2010 Enrollees Who Never Smoked Displayed by Priority, Age, and Income

VISN	Priority			Age			Income		
	1 - 3	4 - 6	7 - 8	<45	45-64	65+	<\$36K	\$36K+	DK/Ref
1	38,726	27,587	33,624	18,051	34,226	47,659	48,643	41,871	9,424
	35.2%	24.9%	28.6%	51.6%	28.2%	26.2%	29.3%	30.9%	25.6%
2	19,121	19,081	25,143	10,399	21,966	30,980	29,922	25,180	8,244
	32.1%	25.7%	35.5%	46.5%	25.5%	32.2%	27.6%	34.1%	36.8%
3	28,270	31,500	54,760	18,347	37,321	58,862	43,877	54,373	16,280
	35.4%	31.4%	38.4%	53.3%	35.1%	32.3%	33.8%	37.4%	34.3%
4	37,497	41,741	58,867	21,306	40,072	76,728	67,411	47,832	22,862
	32.0%	26.6%	33.1%	40.8%	23.6%	33.4%	28.6%	30.6%	38.1%
5	43,674	22,037	17,400	22,182	34,582	26,346	24,470	45,555	13,086
	50.2%	35.9%	37.2%	68.5%	40.4%	34.1%	33.8%	48.5%	45.2%
6	64,944	36,598	32,963	28,310	58,190	48,005	60,693	57,950	15,862
	36.0%	23.6%	31.9%	51.8%	28.5%	26.7%	27.5%	34.2%	32.5%
7	76,830	61,733	30,811	36,261	82,375	50,737	73,049	72,375	23,949
	37.8%	34.6%	29.7%	59.6%	35.7%	26.2%	29.3%	40.8%	40.6%
8	82,485	67,675	73,035	38,952	85,880	98,364	106,290	88,093	28,813
	35.0%	33.0%	33.4%	51.5%	34.0%	29.7%	30.0%	38.5%	37.6%
9	44,511	37,393	29,609	25,429	43,939	42,145	49,671	44,283	17,559
	33.7%	25.2%	33.7%	49.1%	26.4%	28.1%	23.9%	38.2%	39.4%
10	28,610	31,201	24,990	13,792	34,557	36,452	39,496	33,601	11,704
	35.1%	26.1%	30.7%	39.5%	28.8%	28.6%	24.7%	37.0%	36.4%
11	33,065	34,219	27,907	16,270	39,320	39,601	45,811	37,434	11,946
	27.7%	25.4%	28.9%	36.5%	24.1%	27.6%	24.0%	31.8%	28.2%
12	30,667	26,692	38,601	20,244	35,386	40,331	43,359	41,332	11,270
	30.6%	23.6%	31.3%	39.6%	26.3%	26.8%	26.1%	32.3%	26.6%
15	35,055	29,661	22,944	16,627	34,484	36,550	39,023	36,490	12,147
	32.5%	26.4%	26.2%	45.7%	26.2%	26.1%	23.6%	33.4%	36.3%
16	77,653	66,487	50,479	42,444	77,194	74,981	98,446	75,892	20,281
	31.9%	29.2%	34.7%	48.6%	28.7%	28.8%	29.5%	35.6%	28.8%
17	66,958	33,796	24,180	31,770	54,374	38,788	44,858	63,974	16,101
	38.3%	26.7%	32.8%	54.0%	31.8%	26.7%	24.8%	41.1%	41.4%
18	44,479	32,039	25,408	22,585	38,917	40,425	41,640	46,332	13,955
	34.0%	26.8%	32.8%	48.8%	29.8%	26.8%	26.2%	36.0%	34.5%
19	44,051	29,168	23,108	23,540	38,449	34,339	40,168	44,113	12,047
	43.3%	34.2%	38.0%	51.1%	37.5%	34.6%	33.4%	44.8%	41.8%
20	51,791	32,846	28,604	26,419	47,998	38,823	48,363	51,068	13,810
	33.8%	26.6%	38.1%	44.0%	32.4%	27.0%	27.7%	36.1%	38.4%
21	44,111	40,241	31,704	28,011	42,041	46,004	43,538	59,081	13,437
	33.8%	32.8%	35.4%	57.5%	28.6%	31.3%	27.3%	41.1%	34.0%
22	61,659	59,127	36,420	42,682	55,182	59,343	68,799	68,638	19,770
	41.3%	38.4%	35.4%	60.7%	34.7%	33.6%	36.7%	41.4%	37.7%
23	45,227	33,919	37,565	15,664	45,358	55,689	51,329	52,132	13,249
	29.9%	28.5%	30.4%	34.8%	30.8%	27.7%	25.6%	34.6%	30.8%
Nat'l	999,383	794,745	728,124	519,286	981,813	1,021,153	1,108,856	1,087,599	325,797
	35.1%	28.9%	33.0%	49.5%	30.2%	29.1%	28.1%	37.0%	35.2%

Denominator is the enrollee population by Priority, Age or Income by VISN

Table 5.10

2010 Enrollees Who Ever Smoked Displayed by Priority, Age, and Income

VISN	Priority			Age			Income		
	1 - 3	4 - 6	7 - 8	<45	45-64	65+	<\$36K	\$36K+	DK/Ref
1	71,239	83,069	84,131	16,947	87,274	134,218	117,285	93,742	27,412
	64.8%	75.1%	71.4%	48.4%	71.8%	73.8%	70.7%	69.1%	74.4%
2	40,522	55,082	45,611	11,959	64,115	65,141	78,457	48,621	14,136
	67.9%	74.3%	64.5%	53.5%	74.5%	67.8%	72.4%	65.9%	63.2%
3	51,607	68,781	87,867	16,062	69,008	123,186	85,885	91,202	31,169
	64.6%	68.6%	61.6%	46.7%	64.9%	67.7%	66.2%	62.6%	65.7%
4	79,642	115,033	119,174	30,952	130,034	152,863	168,352	108,371	37,125
	68.0%	73.4%	66.9%	59.2%	76.4%	66.6%	71.4%	69.4%	61.9%
5	43,314	39,380	29,347	10,204	50,971	50,865	47,888	48,293	15,859
	49.8%	64.1%	62.8%	31.5%	59.6%	65.9%	66.2%	51.5%	54.8%
6	115,542	118,403	70,286	26,308	145,929	131,993	159,919	111,335	32,977
	64.0%	76.4%	68.1%	48.2%	71.5%	73.3%	72.5%	65.8%	67.5%
7	126,607	116,536	73,000	24,539	148,437	143,167	176,090	105,068	34,984
	62.2%	65.4%	70.3%	40.4%	64.3%	73.8%	70.7%	59.2%	59.4%
8	153,521	137,503	145,381	36,694	166,818	232,892	247,941	140,613	47,851
	65.0%	67.0%	66.6%	48.5%	66.0%	70.3%	70.0%	61.5%	62.4%
9	87,649	110,837	58,257	26,327	122,419	107,996	158,196	71,524	27,022
	66.3%	74.8%	66.3%	50.9%	73.6%	71.9%	76.1%	61.8%	60.6%
10	52,873	88,288	56,510	21,119	85,432	91,120	120,165	57,092	20,414
	64.9%	73.9%	69.3%	60.5%	71.2%	71.4%	75.3%	63.0%	63.6%
11	86,239	100,750	68,575	28,330	123,534	103,700	144,856	80,349	30,359
	72.3%	74.6%	71.1%	63.5%	75.9%	72.4%	76.0%	68.2%	71.8%
12	69,482	86,177	84,851	30,912	99,170	110,428	122,767	86,710	31,033
	69.4%	76.4%	68.7%	60.4%	73.7%	73.2%	73.9%	67.7%	73.4%
15	72,648	82,882	64,692	19,720	97,073	103,429	125,988	72,920	21,315
	67.5%	73.6%	73.8%	54.3%	73.8%	73.9%	76.4%	66.6%	63.7%
16	165,960	161,521	94,868	44,945	191,610	185,795	234,780	137,339	50,232
	68.1%	70.8%	65.3%	51.4%	71.3%	71.2%	70.5%	64.4%	71.2%
17	107,960	92,739	49,590	27,047	116,811	106,431	135,887	91,577	22,825
	61.7%	73.3%	67.2%	46.0%	68.2%	73.3%	75.2%	58.9%	58.6%
18	86,330	87,665	52,035	23,741	91,735	110,555	117,318	82,215	26,497
	66.0%	73.2%	67.2%	51.2%	70.2%	73.2%	73.8%	64.0%	65.5%
19	57,578	56,077	37,714	22,556	63,998	64,814	80,253	54,351	16,765
	56.7%	65.8%	62.0%	48.9%	62.5%	65.4%	66.6%	55.2%	58.2%
20	101,385	90,707	46,507	33,561	99,990	105,048	125,923	90,501	22,174
	66.2%	73.4%	61.9%	56.0%	67.6%	73.0%	72.3%	63.9%	61.6%
21	86,397	82,534	57,830	20,696	105,089	100,976	116,016	84,605	26,140
	66.2%	67.2%	64.6%	42.5%	71.4%	68.7%	72.7%	58.9%	66.0%
22	87,524	94,670	66,321	27,627	103,737	117,151	118,672	97,203	32,641
	58.7%	61.6%	64.6%	39.3%	65.3%	66.4%	63.3%	58.6%	62.3%
23	106,182	85,145	85,860	29,336	102,140	145,711	148,933	98,446	29,808
	70.1%	71.5%	69.6%	65.2%	69.2%	72.3%	74.4%	65.4%	69.2%
Nat'l	1,850,201	1,953,778	1,478,408	529,583	2,265,324	2,487,480	2,831,570	1,852,080	598,738
	64.9%	71.1%	67.0%	50.5%	69.8%	70.9%	71.9%	63.0%	64.8%

Denominator is the enrollee population by Priority, Age or Income by VISN

Table 5.11 2010 Enrollees Who Reported Recently Trying to Quit, Displayed by 'Current' and 'Former Smokers'

VISN	Enrollee Population	Total Recent Quitters		Total Current Smokers	Percent Enrollee Population	Total Former Smokers	Percent Enrollee Population
		Number	Percent				
1	338,376	46,207	13.7%	53,171	15.7%	185,268	54.8%
2	204,560	38,628	18.9%	39,656	19.4%	101,558	49.6%
3	322,786	46,710	14.5%	48,440	15.0%	159,815	49.5%
4	451,955	79,885	17.7%	86,272	19.1%	227,577	50.4%
5	195,150	27,076	13.9%	32,464	16.6%	79,576	40.8%
6	438,737	89,437	20.4%	94,392	21.5%	209,840	47.8%
7	485,517	88,211	18.2%	97,292	20.0%	218,851	45.1%
8	659,600	86,038	13.0%	105,080	15.9%	331,325	50.2%
9	368,256	65,174	17.7%	88,802	24.1%	167,940	45.6%
10	282,473	49,475	17.5%	63,916	22.6%	133,755	47.4%
11	350,756	79,469	22.7%	85,637	24.4%	169,927	48.4%
12	336,470	65,731	19.5%	77,359	23.0%	163,151	48.5%
15	307,883	47,078	15.3%	63,070	20.5%	157,152	51.0%
16	616,969	102,219	16.6%	136,859	22.2%	285,492	46.3%
17	375,222	60,220	16.0%	77,483	20.6%	172,805	46.1%
18	327,957	55,815	17.0%	62,666	19.1%	163,365	49.8%
19	247,697	32,111	13.0%	42,431	17.1%	108,938	44.0%
20	351,839	57,454	16.3%	63,718	18.1%	174,881	49.7%
21	342,817	57,063	16.6%	68,441	20.0%	158,320	46.2%
22	405,723	64,410	15.9%	69,661	17.2%	178,854	44.1%
23	393,898	53,782	13.7%	76,858	19.5%	200,330	50.9%
Nat'l	7,804,639	1,292,191	16.6%	1,533,668	19.7%	3,748,720	48.0%

Table 5.12 Current and Former Smokers who have recently tried to quit

VISN	Current Smokers Number	Percent 'Current Smoker' Population	Former Smokers Number	Percent 'Former Smoker' Population
1	31,883	60.0%	14,324	7.7%
2	26,617	67.1%	12,011	11.8%
3	28,244	58.3%	18,466	11.6%
4	52,052	60.3%	27,833	12.2%
5	17,916	55.2%	9,160	11.5%
6	59,946	63.5%	29,492	14.1%
7	61,857	63.6%	26,354	12.0%
8	56,490	53.8%	29,549	8.9%
9	47,560	53.6%	17,614	10.5%
10	32,925	51.5%	16,549	12.4%
11	55,700	65.0%	23,769	14.0%
12	47,110	60.9%	18,620	11.4%
15	33,772	53.5%	13,306	8.5%
16	80,583	58.9%	21,637	7.6%
17	47,220	60.9%	13,000	7.5%
18	33,640	53.7%	22,175	13.6%
19	21,835	51.5%	10,276	9.4%
20	37,877	59.4%	19,576	11.2%
21	37,924	55.4%	19,139	12.1%
22	42,401	60.9%	22,010	12.3%
23	35,976	46.8%	17,806	8.9%
Nat'l	889,527	58.0%	402,664	10.7%

Chapter 6

All tables pertaining to VA Reliance are located within Chapter 6.

Chapter 7

Table 7.10 Perceived Health Status Reported By Enrollees Surveyed Displayed By Priority

VISN	Excellent/Very Good/Good			Fair/Poor			DK/Ref		
	1-3	4-6	7-8	1-3	4-6	7-8	1-3	4-6	7-8
1	70,667	78,082	95,406	38,211	32,348	22,271	1,087	225	78
	64.3%	70.6%	81.0%	34.7%	29.2%	18.9%	1.0%	0.2%	0.1%
2	37,285	50,228	58,480	22,037	23,655	12,098	320	280	176
	62.5%	67.7%	82.7%	36.9%	31.9%	17.1%	0.5%	0.4%	0.2%
3	49,321	68,799	113,470	29,906	30,617	28,650	650	865	508
	61.7%	68.6%	79.6%	37.4%	30.5%	20.1%	0.8%	0.9%	0.4%
4	63,387	104,955	149,510	53,102	50,848	28,462	650	971	70
	54.1%	66.9%	84.0%	45.3%	32.4%	16.0%	0.6%	0.6%	0.0%
5	58,201	40,392	37,367	28,246	20,789	9,379	541	236	0
	66.9%	65.8%	79.9%	32.5%	33.8%	20.1%	0.6%	0.4%	0.0%
6	96,698	91,235	76,314	82,771	63,208	26,935	1,018	558	0
	53.6%	58.9%	73.9%	45.9%	40.8%	26.1%	0.6%	0.4%	0.0%
7	110,869	92,104	76,752	91,643	85,489	27,059	925	675	0
	54.5%	51.7%	73.9%	45.0%	48.0%	26.1%	0.5%	0.4%	0.0%
8	129,389	141,145	165,603	105,709	63,377	52,813	908	656	0
	54.8%	68.8%	75.8%	44.8%	30.9%	24.2%	0.4%	0.3%	0.0%
9	62,131	78,399	64,555	69,628	68,910	23,207	401	921	104
	47.0%	52.9%	73.5%	52.7%	46.5%	26.4%	0.3%	0.6%	0.1%
10	45,753	74,029	60,614	35,469	44,387	20,603	261	1,072	284
	56.2%	62.0%	74.4%	43.5%	37.1%	25.3%	0.3%	0.9%	0.3%
11	66,659	87,725	73,855	52,562	46,794	21,159	83	451	1,468
	55.9%	65.0%	76.5%	44.1%	34.7%	21.9%	0.1%	0.3%	1.5%
12	59,386	75,789	101,636	40,053	36,574	20,433	710	507	1,383
	59.3%	67.1%	82.3%	40.0%	32.4%	16.6%	0.7%	0.4%	1.1%
15	55,179	67,253	66,762	52,068	44,008	20,777	456	1,283	96
	51.2%	59.8%	76.2%	48.3%	39.1%	23.7%	0.4%	1.1%	0.1%
16	129,226	143,353	104,195	113,396	82,764	39,709	991	1,892	1,444
	53.0%	62.9%	71.7%	46.5%	36.3%	27.3%	0.4%	0.8%	1.0%
17	97,370	69,498	55,723	77,043	55,478	18,001	504	1,559	45
	55.7%	54.9%	75.5%	44.0%	43.8%	24.4%	0.3%	1.2%	0.1%
18	72,565	82,509	59,666	57,400	36,611	17,777	845	585	0
	55.5%	68.9%	77.0%	43.9%	30.6%	23.0%	0.6%	0.5%	0.0%
19	62,624	59,923	49,024	38,456	24,797	11,798	549	526	0
	61.6%	70.3%	80.6%	37.8%	29.1%	19.4%	0.5%	0.6%	0.0%
20	90,842	80,782	59,429	61,824	42,511	15,636	510	260	45
	59.3%	65.4%	79.1%	40.4%	34.4%	20.8%	0.3%	0.2%	0.1%
21	81,937	80,668	69,122	47,302	41,797	20,299	1,268	310	113
	62.8%	65.7%	77.2%	36.2%	34.0%	22.7%	1.0%	0.3%	0.1%
22	96,304	95,532	79,517	52,078	55,268	22,877	802	2,998	348
	64.6%	62.1%	77.4%	34.9%	35.9%	22.3%	0.5%	1.9%	0.3%
23	95,240	86,964	97,852	54,803	31,810	24,855	1,365	290	719
	62.9%	73.0%	79.3%	36.2%	26.7%	20.1%	0.9%	0.2%	0.6%
Nat'l	1,631,033	1,749,363	1,714,854	1,203,707	982,040	484,797	14,845	17,120	6,880
	57.2%	63.6%	77.7%	42.2%	35.7%	22.0%	0.5%	0.6%	0.3%

Denominator is the VISN enrollee population by priority

Table 7.11

2010 Perceived Health Status Reported By Enrollees Surveyed Displayed By Age

VISN	Excellent/Very Good/Good			Fair/Poor			DK/Ref		
	<45	45-64	65+	<45	45-64	65+	<45	45-64	65+
1	27,464	85,493	131,199	7,436	35,577	49,818	99	430	861
	78.5%	70.4%	72.1%	21.2%	29.3%	27.4%	0.3%	0.4%	0.5%
2	15,597	59,040	71,357	6,714	26,675	24,401	47	367	363
	69.8%	68.6%	74.2%	30.0%	31.0%	25.4%	0.2%	0.4%	0.4%
3	26,906	71,025	133,658	7,349	34,889	46,935	154	415	1,454
	78.2%	66.8%	73.4%	21.4%	32.8%	25.8%	0.4%	0.4%	0.8%
4	36,029	108,185	173,637	16,030	61,529	54,853	199	392	1,101
	68.9%	63.6%	75.6%	30.7%	36.2%	23.9%	0.4%	0.2%	0.5%
5	25,044	55,020	55,896	7,121	30,302	20,991	221	231	325
	77.3%	64.3%	72.4%	22.0%	35.4%	27.2%	0.7%	0.3%	0.4%
6	35,469	114,074	114,704	19,027	89,862	64,024	123	184	1,270
	64.9%	55.9%	63.7%	34.8%	44.0%	35.6%	0.2%	0.1%	0.7%
7	41,392	119,035	119,297	19,092	111,457	73,642	316	321	964
	68.1%	51.6%	61.5%	31.4%	48.3%	38.0%	0.5%	0.1%	0.5%
8	56,794	148,032	231,311	18,852	103,957	99,090	0	709	855
	75.1%	58.6%	69.8%	24.9%	41.1%	29.9%	0.0%	0.3%	0.3%
9	35,120	76,446	93,520	16,637	89,584	55,524	0	328	1,098
	67.9%	46.0%	62.3%	32.1%	53.9%	37.0%	0.0%	0.2%	0.7%
10	24,737	71,363	84,297	10,118	47,383	42,959	56	1,244	316
	70.9%	59.5%	66.1%	29.0%	39.5%	33.7%	0.2%	1.0%	0.2%
11	33,921	93,565	100,753	10,679	68,013	41,822	0	1,276	726
	76.1%	57.5%	70.3%	23.9%	41.8%	29.2%	0.0%	0.8%	0.5%
12	37,069	88,106	111,636	13,855	45,356	37,849	231	1,095	1,274
	72.5%	65.5%	74.0%	27.1%	33.7%	25.1%	0.5%	0.8%	0.8%
15	26,378	73,800	89,017	9,969	56,531	50,353	0	1,226	609
	72.6%	56.1%	63.6%	27.4%	43.0%	36.0%	0.0%	0.9%	0.4%
16	61,732	143,444	171,598	24,523	124,225	87,121	1,134	1,135	2,057
	70.6%	53.4%	65.8%	28.1%	46.2%	33.4%	1.3%	0.4%	0.8%
17	37,670	90,621	94,299	20,948	78,977	50,597	199	1,587	322
	64.0%	52.9%	64.9%	35.6%	46.1%	34.8%	0.3%	0.9%	0.2%
18	32,528	78,085	104,126	13,644	52,304	45,840	154	263	1,014
	70.2%	59.8%	69.0%	29.5%	40.0%	30.4%	0.3%	0.2%	0.7%
19	32,484	66,326	72,761	13,414	35,958	25,678	198	163	714
	70.5%	64.7%	73.4%	29.1%	35.1%	25.9%	0.4%	0.2%	0.7%
20	42,196	88,425	100,432	17,706	59,139	43,126	78	424	313
	70.4%	59.8%	69.8%	29.5%	40.0%	30.0%	0.1%	0.3%	0.2%
21	36,938	89,581	105,208	11,704	56,776	40,918	65	772	855
	75.8%	60.9%	71.6%	24.0%	38.6%	27.8%	0.1%	0.5%	0.6%
22	51,237	94,928	125,189	18,619	63,044	48,559	454	948	2,746
	72.9%	59.7%	70.9%	26.5%	39.7%	27.5%	0.6%	0.6%	1.6%
23	33,638	99,754	146,663	11,284	47,127	53,058	78	617	1,678
	74.8%	67.6%	72.8%	25.1%	32.0%	26.3%	0.2%	0.4%	0.8%
Nat'l	750,343	1,914,347	2,430,559	294,720	1,318,664	1,057,160	3,806	14,126	20,914
	71.5%	59.0%	69.3%	28.1%	40.6%	30.1%	0.4%	0.4%	0.6%

Table 7.12

2010 Perceived Health Status Reported By Enrollees Surveyed Displayed By Income

VISN	Excellent/Very Good/Good			Fair/Poor			DK/Ref		
	<\$36K	\$36K+	DK/Ref	<\$36K	\$36K+	DK/Ref	<\$36K	\$36K+	DK/Ref
1	110,285	108,832	25,039	55,298	26,698	10,835	345	83	961
	66.5%	80.3%	68.0%	33.3%	19.7%	29.4%	0.2%	0.1%	2.6%
2	70,994	59,873	15,127	37,098	13,825	6,867	287	103	386
	65.5%	81.1%	67.6%	34.2%	18.7%	30.7%	0.3%	0.1%	1.7%
3	82,216	114,378	34,995	46,430	30,944	11,799	1,115	253	655
	63.4%	78.6%	73.8%	35.8%	21.3%	24.9%	0.9%	0.2%	1.4%
4	154,704	122,471	40,676	80,707	33,472	18,233	351	261	1,079
	65.6%	78.4%	67.8%	34.2%	21.4%	30.4%	0.1%	0.2%	1.8%
5	44,211	73,249	18,500	28,124	20,560	9,731	22	40	715
	61.1%	78.1%	63.9%	38.9%	21.9%	33.6%	0.0%	0.0%	2.5%
6	117,215	120,299	26,732	102,956	48,407	21,550	440	579	557
	53.1%	71.1%	54.7%	46.7%	28.6%	44.1%	0.2%	0.3%	1.1%
7	126,560	117,757	35,407	121,933	59,504	22,753	646	182	773
	50.8%	66.4%	60.1%	48.9%	33.5%	38.6%	0.3%	0.1%	1.3%
8	223,493	167,460	45,184	130,490	61,160	30,249	248	86	1,231
	63.1%	73.2%	58.9%	36.8%	26.7%	39.5%	0.1%	0.0%	1.6%
9	102,617	76,197	26,271	104,403	39,544	17,798	847	66	512
	49.4%	65.8%	58.9%	50.2%	34.1%	39.9%	0.4%	0.1%	1.1%
10	95,736	66,906	17,756	63,434	23,788	13,237	491	0	1,126
	60.0%	73.8%	55.3%	39.7%	26.2%	41.2%	0.3%	0.0%	3.5%
11	117,978	85,954	24,307	72,213	31,829	16,473	476	0	1,526
	61.9%	73.0%	57.5%	37.9%	27.0%	38.9%	0.2%	0.0%	3.6%
12	109,900	98,236	28,675	56,081	28,620	12,358	145	1,185	1,270
	66.2%	76.7%	67.8%	33.8%	22.4%	29.2%	0.1%	0.9%	3.0%
15	87,700	79,342	22,152	75,955	30,043	10,855	1,356	25	455
	53.1%	72.5%	66.2%	46.0%	27.5%	32.4%	0.8%	0.0%	1.4%
16	187,277	149,878	39,620	144,334	62,516	29,019	1,615	838	1,874
	56.2%	70.3%	56.2%	43.3%	29.3%	41.2%	0.5%	0.4%	2.7%
17	92,039	106,563	23,989	88,099	47,680	14,744	607	1,308	193
	50.9%	68.5%	61.6%	48.7%	30.7%	37.9%	0.3%	0.8%	0.5%
18	94,801	94,031	25,908	63,570	34,362	13,856	588	154	688
	59.6%	73.1%	64.0%	40.0%	26.7%	34.3%	0.4%	0.1%	1.7%
19	77,453	75,563	18,555	42,752	22,719	9,579	216	181	678
	64.3%	76.7%	64.4%	35.5%	23.1%	33.2%	0.2%	0.2%	2.4%
20	106,343	103,020	21,690	67,547	38,470	13,954	395	80	340
	61.0%	72.8%	60.3%	38.8%	27.2%	38.8%	0.2%	0.1%	0.9%
21	96,601	109,904	25,222	62,055	33,782	13,561	898	0	794
	60.5%	76.5%	63.7%	38.9%	23.5%	34.3%	0.6%	0.0%	2.0%
22	111,380	128,785	31,189	74,287	37,020	18,914	1,804	36	2,308
	59.4%	77.7%	59.5%	39.6%	22.3%	36.1%	1.0%	0.0%	4.4%
23	136,902	116,139	27,015	62,998	34,136	14,335	363	303	1,707
	68.4%	77.1%	62.7%	31.5%	22.7%	33.3%	0.2%	0.2%	4.0%
Nat'l	2,346,405	2,174,838	574,007	1,580,767	759,078	330,699	13,254	5,763	19,828
	59.5%	74.0%	62.1%	40.1%	25.8%	35.8%	0.3%	0.2%	2.1%

Table 7.13

2010 Functional Limitations Reported By Enrollees Surveyed Displayed by Priority

VISN	Score=-1			Score=0			Score=1 & 2			Score=3, 4 & 5		
	1-3	4-6	7-8	1-3	4-6	7-8	1-3	4-6	7-8	1-3	4-6	7-8
1	92,156	95,942	108,508	7,357	5,457	5,135	8,477	5,973	2,113	1,976	3,283	1,998
	83.8%	86.7%	92.1%	12.3%	7.4%	7.3%	14.2%	8.1%	3.0%	3.3%	4.4%	2.8%
2	46,372	61,035	65,034	5,105	5,799	3,623	5,992	5,638	1,152	2,174	1,691	945
	77.7%	82.3%	91.9%	6.4%	5.8%	2.5%	7.5%	5.6%	0.8%	2.7%	1.7%	0.7%
3	64,191	86,482	127,657	6,380	5,241	7,616	6,135	5,046	3,733	3,171	3,513	3,621
	80.4%	86.2%	89.5%	5.4%	3.3%	4.3%	5.2%	3.2%	2.1%	2.7%	2.2%	2.0%
4	94,105	130,924	166,282	9,633	10,029	6,125	9,310	9,061	3,298	4,091	6,759	2,336
	80.3%	83.5%	93.4%	11.1%	16.3%	13.1%	10.7%	14.8%	7.1%	4.7%	11.0%	5.0%
5	73,213	50,730	42,211	3,797	5,148	1,748	7,319	3,440	1,873	2,658	2,100	915
	84.2%	82.6%	90.3%	2.1%	3.3%	1.7%	4.1%	2.2%	1.8%	1.5%	1.4%	0.9%
6	138,314	124,448	92,631	14,596	9,554	5,512	19,314	10,326	4,289	8,262	10,672	817
	76.6%	80.3%	89.7%	7.2%	5.4%	5.3%	9.5%	5.8%	4.1%	4.1%	6.0%	0.8%
7	151,518	136,207	94,103	20,130	15,247	6,048	22,673	18,916	2,014	9,116	7,899	1,647
	74.5%	76.4%	90.6%	8.5%	7.4%	2.8%	9.6%	9.2%	0.9%	3.9%	3.8%	0.8%
8	178,968	165,917	193,582	17,480	12,353	11,333	24,479	18,685	9,292	15,079	8,224	4,210
	75.8%	80.9%	88.6%	13.2%	8.3%	12.9%	18.5%	12.6%	10.6%	11.4%	5.5%	4.8%
9	98,859	116,520	78,337	12,098	9,265	5,216	16,163	11,883	2,759	5,040	10,563	1,555
	74.8%	78.6%	89.2%	14.8%	7.8%	6.4%	19.8%	9.9%	3.4%	6.2%	8.8%	1.9%
10	66,445	98,182	71,785	5,251	7,360	6,359	6,404	9,121	2,664	3,383	4,826	694
	81.5%	82.2%	88.1%	4.4%	5.5%	6.6%	5.4%	6.8%	2.8%	2.8%	3.6%	0.7%
11	97,897	110,104	87,660	9,693	9,832	3,754	7,223	9,625	4,089	4,491	5,409	979
	82.1%	81.6%	90.9%	9.7%	8.7%	3.0%	7.2%	8.5%	3.3%	4.5%	4.8%	0.8%
12	82,096	94,991	114,064	9,150	7,515	4,055	5,189	7,263	4,260	3,714	3,100	1,074
	82.0%	84.2%	92.4%	8.5%	6.7%	4.6%	4.8%	6.5%	4.9%	3.4%	2.8%	1.2%
15	82,140	93,223	79,542	10,757	5,921	3,954	10,266	8,718	1,957	4,540	4,682	2,183
	76.3%	82.8%	90.8%	4.4%	2.6%	2.7%	4.2%	3.8%	1.3%	1.9%	2.1%	1.5%
16	189,219	179,000	128,291	16,939	21,130	9,791	25,560	17,487	4,264	11,895	10,392	3,002
	77.7%	78.5%	88.3%	9.7%	16.7%	13.3%	14.6%	13.8%	5.8%	6.8%	8.2%	4.1%
17	146,433	95,988	66,973	9,832	7,700	2,892	12,331	11,376	3,523	6,321	11,471	382
	83.7%	75.9%	90.8%	7.5%	6.4%	3.7%	9.4%	9.5%	4.5%	4.8%	9.6%	0.5%
18	103,083	103,688	69,599	10,429	5,490	2,410	12,001	7,009	4,077	5,297	3,518	1,357
	78.8%	86.6%	89.9%	10.3%	6.4%	4.0%	11.8%	8.2%	6.7%	5.2%	4.1%	2.2%
19	86,934	74,242	56,016	5,791	5,021	3,472	7,152	4,412	966	1,752	1,570	368
	85.5%	87.1%	92.1%	3.8%	4.1%	4.6%	4.7%	3.6%	1.3%	1.1%	1.3%	0.5%
20	124,247	108,409	68,117	11,140	6,453	3,091	12,281	4,514	2,568	5,507	4,176	1,335
	81.1%	87.7%	90.7%	8.5%	5.3%	3.5%	9.4%	3.7%	2.9%	4.2%	3.4%	1.5%
21	106,323	104,118	82,577	10,797	5,078	3,785	8,363	8,154	1,198	5,025	5,425	1,973
	81.5%	84.8%	92.2%	7.2%	3.3%	3.7%	5.6%	5.3%	1.2%	3.4%	3.5%	1.9%
22	123,668	130,423	90,296	11,372	9,113	6,479	10,465	8,483	3,638	3,678	5,779	2,329
	82.9%	84.8%	87.9%	7.5%	7.7%	5.2%	6.9%	7.1%	2.9%	2.4%	4.9%	1.9%
23	125,692	102,832	115,664	9,355	6,634	3,520	11,955	6,467	2,133	4,406	3,131	2,109
	83.0%	86.4%	93.7%	0.3%	0.2%	0.2%	0.4%	0.2%	0.1%	0.2%	0.1%	0.1%
Nat'l	2,271,876	2,263,404	1,998,930	217,082	175,338	105,917	249,052	191,596	65,856	111,575	118,184	35,829
	79.7%	82.3%	90.6%	7.6%	6.4%	4.8%	8.7%	7.0%	3.0%	3.9%	4.3%	1.6%

Denominator is the VISN enrollee population by Priority

Table 7.14

2010 Functional Limitations Reported By Enrollees Surveyed Displayed by Age

VISN	Score=-1			Score=0			Score=1 & 2			Score=3, 4 & 5		
	<45	45-64	65+	<45	45-64	65+	<45	45-64	65+	<45	45-64	65+
1	33,039	108,711	154,857	405	5,129	12,415	1,521	6,989	8,054	34	672	6,551
	94.4%	89.5%	85.1%	1.2%	4.2%	6.8%	4.3%	5.8%	4.4%	0.1%	0.6%	3.6%
2	20,023	73,769	78,649	456	5,272	8,798	1,548	5,356	5,878	330	1,684	2,796
	89.6%	85.7%	81.8%	2.0%	6.1%	9.2%	6.9%	6.2%	6.1%	1.5%	2.0%	2.9%
3	31,700	90,520	156,110	1,229	4,909	13,100	795	6,920	7,200	686	3,980	5,638
	92.1%	85.1%	85.8%	3.6%	4.6%	7.2%	2.3%	6.5%	4.0%	2.0%	3.7%	3.1%
4	47,488	144,054	199,770	1,084	10,734	13,970	2,849	8,999	9,821	837	6,319	6,030
	90.9%	84.7%	87.0%	2.1%	6.3%	6.1%	5.5%	5.3%	4.3%	1.6%	3.7%	2.6%
5	30,056	73,418	62,680	453	4,395	5,845	1,246	5,916	5,470	631	1,825	3,217
	92.8%	85.8%	81.2%	1.4%	5.1%	7.6%	3.8%	6.9%	7.1%	1.9%	2.1%	4.2%
6	46,935	164,953	143,505	1,895	12,651	15,116	4,963	15,292	13,674	825	11,223	7,703
	85.9%	80.8%	79.7%	3.5%	6.2%	8.4%	9.1%	7.5%	7.6%	1.5%	5.5%	4.3%
7	54,641	180,133	147,054	2,474	16,658	22,292	3,393	26,848	13,361	292	7,174	11,196
	89.9%	78.0%	75.8%	4.1%	7.2%	11.5%	5.6%	11.6%	6.9%	0.5%	3.1%	5.8%
8	64,376	201,085	273,006	4,054	16,975	20,136	5,624	22,421	24,411	1,593	12,217	13,703
	85.1%	79.6%	82.4%	5.4%	6.7%	6.1%	7.4%	8.9%	7.4%	2.1%	4.8%	4.1%
9	44,366	133,109	116,239	1,686	12,016	12,876	3,577	15,122	12,106	2,127	6,111	8,920
	85.7%	80.0%	77.4%	3.3%	7.2%	8.6%	6.9%	9.1%	8.1%	4.1%	3.7%	5.9%
10	31,479	103,919	101,014	515	7,723	10,731	1,685	6,324	10,180	1,232	2,024	5,647
	90.2%	86.6%	79.2%	1.5%	6.4%	8.4%	4.8%	5.3%	8.0%	3.5%	1.7%	4.4%
11	38,564	136,952	120,145	2,282	10,956	10,041	3,355	9,294	8,287	399	5,653	4,828
	86.5%	84.1%	83.8%	5.1%	6.7%	7.0%	7.5%	5.7%	5.8%	0.9%	3.5%	3.4%
12	47,175	117,085	126,891	1,797	7,433	11,490	1,198	8,071	7,442	985	1,967	4,936
	92.2%	87.0%	84.2%	3.5%	5.5%	7.6%	2.3%	6.0%	4.9%	1.9%	1.5%	3.3%
15	32,398	108,852	113,655	2,302	8,210	10,120	1,297	9,995	9,648	350	4,500	6,556
	89.1%	82.7%	81.2%	6.3%	6.2%	7.2%	3.6%	7.6%	6.9%	1.0%	3.4%	4.7%
16	77,784	214,442	204,284	3,691	21,830	22,338	4,649	21,636	21,026	1,265	10,895	13,129
	89.0%	79.8%	78.3%	4.2%	8.1%	8.6%	5.3%	8.0%	8.1%	1.4%	4.1%	5.0%
17	52,751	136,834	119,809	1,266	9,124	10,033	2,753	15,136	9,341	2,047	10,092	6,036
	89.7%	79.9%	82.5%	2.2%	5.3%	6.9%	4.7%	8.8%	6.4%	3.5%	5.9%	4.2%
18	43,182	108,119	125,069	1,029	8,309	8,991	1,839	10,419	10,829	275	3,805	6,092
	93.2%	82.8%	82.8%	2.2%	6.4%	6.0%	4.0%	8.0%	7.2%	0.6%	2.9%	4.0%
19	42,337	87,553	87,303	1,557	6,657	6,070	1,957	6,589	3,984	246	1,648	1,796
	91.8%	85.5%	88.0%	3.4%	6.5%	6.1%	4.2%	6.4%	4.0%	0.5%	1.6%	1.8%
20	55,842	126,126	118,806	1,541	8,664	10,479	2,399	9,711	7,253	199	3,487	7,333
	93.1%	85.2%	82.6%	2.6%	5.9%	7.3%	4.0%	6.6%	5.0%	0.3%	2.4%	5.1%
21	46,456	121,474	125,089	284	9,612	9,764	1,359	10,266	6,090	608	5,778	6,037
	95.4%	82.6%	85.1%	0.6%	6.5%	6.6%	2.8%	7.0%	4.1%	1.2%	3.9%	4.1%
22	61,384	135,766	147,237	3,012	10,199	13,753	4,105	8,714	9,766	1,808	4,240	5,738
	87.3%	85.4%	83.4%	4.3%	6.4%	7.8%	5.8%	5.5%	5.5%	2.6%	2.7%	3.3%
23	41,362	129,226	173,601	900	7,152	11,457	2,278	8,685	9,591	460	2,435	6,751
	91.9%	87.6%	86.2%	2.0%	4.8%	5.7%	5.1%	5.9%	4.8%	1.0%	1.7%	3.4%
Nat'l	943,338	2,696,098	2,894,774	33,912	204,608	259,817	54,392	238,701	213,411	17,228	107,729	140,631
	89.9%	83.0%	82.5%	3.2%	6.3%	7.4%	5.2%	7.4%	6.1%	1.6%	3.3%	4.0%

Denominator is the VISN enrollee population by age

Table 7.15

2010 Functional Limitations Reported by Enrollees Surveyed Displayed by Income

VISN	Score = -1			Score = 0			Score = 1 & 2			Score = 3, 4 & 5		
	<\$36K	\$36K+	DK/Ref	<\$36K	\$36K+	DK/Ref	<\$36K	\$36K+	DK/Ref	<\$36K	\$36K+	DK/Ref
1	140,098	125,565	30,943	10,368	3,544	4,037	10,827	4,879	858	4,634	1,626	997
	84.4%	92.6%	84.0%	6.2%	2.6%	11.0%	6.5%	3.6%	2.3%	2.8%	1.2%	2.7%
2	87,953	65,951	18,538	8,179	3,629	2,718	9,072	2,865	845	3,176	1,356	279
	81.2%	89.4%	82.8%	7.5%	4.9%	12.1%	8.4%	3.9%	3.8%	2.9%	1.8%	1.2%
3	102,825	135,539	39,966	12,452	4,239	2,547	8,078	3,572	3,264	6,407	2,225	1,673
	79.2%	93.1%	84.2%	9.6%	2.9%	5.4%	6.2%	2.5%	6.9%	4.9%	1.5%	3.5%
4	199,096	141,634	50,581	15,092	7,024	3,672	15,144	4,148	2,378	6,431	3,398	3,357
	84.4%	90.7%	84.3%	6.4%	4.5%	6.1%	6.4%	2.7%	4.0%	2.7%	2.2%	5.6%
5	59,933	83,802	22,419	3,995	5,064	1,634	5,460	4,353	2,819	2,969	629	2,074
	82.8%	89.3%	77.5%	5.5%	5.4%	5.6%	7.5%	4.6%	9.7%	4.1%	0.7%	7.2%
6	174,241	145,310	35,843	15,148	10,136	4,379	19,929	7,430	6,571	11,294	6,411	2,046
	79.0%	85.8%	73.4%	6.9%	6.0%	9.0%	9.0%	4.4%	13.5%	5.1%	3.8%	4.2%
7	185,506	147,326	48,996	26,991	9,967	4,466	23,970	16,573	3,059	12,673	3,577	2,412
	74.5%	83.0%	83.1%	10.8%	5.6%	7.6%	9.6%	9.3%	5.2%	5.1%	2.0%	4.1%
8	283,328	194,640	60,499	26,709	8,862	5,594	29,572	16,205	6,678	14,622	8,998	3,893
	80.0%	85.1%	78.9%	7.5%	3.9%	7.3%	8.3%	7.1%	8.7%	4.1%	3.9%	5.1%
9	157,466	100,386	35,863	16,554	5,953	4,072	22,665	6,026	2,114	11,183	3,443	2,532
	75.8%	86.7%	80.4%	8.0%	5.1%	9.1%	10.9%	5.2%	4.7%	5.4%	3.0%	5.7%
10	131,828	80,205	24,378	12,413	3,627	2,930	10,690	5,781	1,717	4,729	1,080	3,093
	82.6%	88.4%	75.9%	7.8%	4.0%	9.1%	6.7%	6.4%	5.3%	3.0%	1.2%	9.6%
11	154,304	108,040	33,318	15,761	3,543	3,974	14,376	3,618	2,942	6,226	2,582	2,071
	80.9%	91.7%	78.8%	8.3%	3.0%	9.4%	7.5%	3.1%	7.0%	3.3%	2.2%	4.9%
12	138,925	117,064	35,163	11,704	5,804	3,212	12,166	3,027	1,519	3,331	2,147	2,409
	83.6%	91.4%	83.1%	7.0%	4.5%	7.6%	7.3%	2.4%	3.6%	2.0%	1.7%	5.7%
15	129,769	97,761	27,375	12,799	5,123	2,709	13,617	4,851	2,472	8,825	1,675	906
	78.6%	89.4%	81.8%	7.8%	4.7%	8.1%	8.3%	4.4%	7.4%	5.3%	1.5%	2.7%
16	255,499	186,149	54,862	31,815	10,058	5,986	29,463	12,105	5,743	16,448	4,919	3,922
	76.7%	87.3%	77.8%	9.5%	4.7%	8.5%	8.8%	5.7%	8.1%	4.9%	2.3%	5.6%
17	138,163	137,652	33,579	11,516	6,332	2,576	17,230	8,101	1,899	13,836	3,466	873
	76.4%	88.5%	86.3%	6.4%	4.1%	6.6%	9.5%	5.2%	4.9%	7.7%	2.2%	2.2%
18	130,282	112,695	33,392	9,748	6,080	2,502	13,826	6,503	2,758	5,103	3,269	1,800
	82.0%	87.7%	82.5%	6.1%	4.7%	6.2%	8.7%	5.1%	6.8%	3.2%	2.5%	4.4%
19	102,867	89,314	25,011	8,285	4,353	1,646	7,133	3,713	1,683	2,135	1,083	472
	85.4%	90.7%	86.8%	6.9%	4.4%	5.7%	5.9%	3.8%	5.8%	1.8%	1.1%	1.6%
20	144,695	125,157	30,922	12,959	5,982	1,744	9,630	7,229	2,504	7,001	3,202	815
	83.0%	88.4%	85.9%	7.4%	4.2%	4.8%	5.5%	5.1%	7.0%	4.0%	2.3%	2.3%
21	132,181	127,707	33,131	11,706	4,581	3,373	9,060	6,973	1,682	6,607	4,425	1,391
	82.8%	88.9%	83.7%	7.3%	3.2%	8.5%	5.7%	4.9%	4.2%	4.1%	3.1%	3.5%
22	150,982	147,095	46,310	16,141	8,617	2,207	14,808	6,249	1,529	5,541	3,881	2,365
	80.5%	88.7%	88.4%	8.6%	5.2%	4.2%	7.9%	3.8%	2.9%	3.0%	2.3%	4.5%
23	169,551	139,886	34,751	12,453	3,370	3,686	13,158	4,807	2,589	5,100	2,516	2,032
	84.7%	92.9%	80.7%	6.2%	2.2%	8.6%	6.6%	3.2%	6.0%	2.5%	1.7%	4.7%
Nat'l	3,169,493	2,608,878	755,839	302,787	125,887	69,664	309,874	139,009	57,621	158,272	65,905	41,410
	80.4%	88.7%	81.8%	7.7%	4.3%	7.5%	7.9%	4.7%	6.2%	4.0%	2.2%	4.5%

Denominator is the VISN enrollee population by income

(CATI) SURVEY OF VETERAN ENROLLEES' HEALTH AND RELIANCE UPON VA

2010 Survey of Enrollees Survey Instrument

Intended audience: Priority 1 through 8 Veterans who have applied or are currently enrolled for VA health care services.

Intro. Hello, my name is <interviewer first and last name.> I'm calling on behalf of VA, the Department of Veteran Affairs. May I speak with <insert name>?

- 01 Respondent Available ///Skip to Intro2A///
- 02 Respondent Not Available ///Skip to CB1///
- 03 Respondent Unable to Do Interview. Physical/Mental Health Reason///Skip to Proxy///
- 04 Do Not Know Respondent/Do Not Recognize Name
- 05 Respondent Not At Number ///Skip to BadNum///
- 06 Termination Screen
- 07 Answering Machine
- 08 Hang-up

///Ask if Intro=05///

BadNum Do you have a telephone number where I might be able to reach <insert name>?

- 01 Yes
- 02 No – Make No Number Available
- 03 No – Will Not Release Telephone Number

///Ask if Intro=01///

Intro2A.: We are conducting a survey on behalf of VA about Veterans' use of health care services and needs. You may have recently received a letter from Dr. Petzel, the Under Secretary for Health for the Department of Veteran Affairs, inviting you to participate in this survey. Your name was randomly selected from a list of Veterans who enrolled to use VA health care services. This survey will take 10-30 minutes.

- 01 Yes, Continue //Go to Intro2AA//
- 02 Requested Callback ///Skip to CB1///
- 03 Respondent Hesitates/Need More Information ///Continue to Intro2B///
- 04 Respondent Did Not Receive Letter //Respondent Hesitates/Needs More Information/Continue to Intro2B//
- 05 Respondent Did Not Receive Letter
- 99 Refused

///Ask if Intro2A in (03, 04)///

Intro2b. If necessary more information: This survey is about how many Veterans use VA services and what types of services they do or do not use.

If necessary confidentiality: Your name and answers will be linked. However, VA will protect your identity and answers to the extent allowed under the law. Your answers will in no way affect your benefits. No information that you provide will be released to the general public in a way that can be traced back to you.

Only If Legitimacy Is Questioned Read: This survey has been reviewed and approved by the VHA Office of the Assistant Deputy Under Secretary for Health for Policy and Planning and the Office of Management and Budget. If you have any questions regarding the legitimacy of this survey, you may call the Department of Veterans Affairs in Washington, D.C. at 1-877-222-8387.

- 01 Yes, Continue
- 02 Requested Callback ///Go to CB1///
- 03 Refused

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///Ask if Intro2A=01 Or Intro2B=01///

INTRO2AA. Everything we talk about will be confidential, although this call may be monitored and recorded for quality assurance. Your participation is voluntary – you can choose not to answer any question or end the survey at anytime without an explanation. Your benefits will not change as a result of your answering any questions. If you choose not to participate, or answer a question, your benefits will **also** not be affected. However, your participation is important for this survey's success – we need to talk to Veterans like you. Would now be a good time?

*** Interviewer: If respondent hesitates or need more info – Enter "01" – Yes, continue.

01 Yes, Continue //Go to Section A//

02 Requested Callback

03 Refused

///Ask if Intro=03///

Proxy We are conducting a survey about Veterans' use of health care services and needs. <insert name> may have recently received a letter from Dr. Petzel, the Under Secretary for Health for the Department of Veteran Affairs, inviting <insert name> to participate in this survey. <Insert name> was randomly selected from a list of Veterans who enrolled to use VA health care services. This is an important survey, would you be able to answer questions about <insert name>'s health care, insurance, and health status?

If necessary more information: This survey is about how many Veterans use VA services and what types of services they do or do not use.

If necessary confidentiality: <Insert name>'s name and answers will be linked. However, VA will protect <insert name>'s identity and answers to the extent allowed under the law. Your answers will in no way affect <insert name>'s benefits. No information that you provide will be released to the general public in a way that can be traced back to <insert name>.

Only If legitimacy is questioned read: This survey has been reviewed and approved by the VHA Office of the Assistant Deputy Under Secretary for Health for Policy and Planning and the Office of Management and Budget. If you have any questions regarding the legitimacy of this survey, you may call the Department of Veterans Affairs in Washington, D.C. at 1-877-222-8387.

01 Yes, Continue //Go to Proxy2//

02 No

03 Respondent will not continue without letter

98 Don't Know

99 Refused

01 Yes – Create variable "**Proxy**= 01 If Proxy interview and 00 if not **Proxy**"

02 No – Terminate create disposition no eligible **Proxy**, respondent unable

98 Don't Know – Terminate create disposition no eligible **Proxy**, respondent unable

99 Refused – Terminate **Proxy** refusal

///Ask If Proxy=01///

Proxy2. This survey will take 10-30 minutes. Everything we talk about will be confidential, although this call may be monitored and recorded for quality assurance. Your participation on behalf of <insert name> is voluntary – you can choose not to answer any question or end the survey at anytime without an explanation. <insert name> benefits will not change as a result of your answering any questions. If you choose not to participate, or answer a question, <insert name> benefits will **also** not be affected. However, your participation on behalf of <insert name> is important for this survey's success – we need to talk to Veterans like <insert name>. Would now be a good time?

***Interviewer: if respondent hesitates or need more info – enter "01" – yes. Continue.

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If Necessary Confidentiality: <Insert name>'s name and answers will be linked. However, VA will protect <insert name>'s identity and answers to the extent allowed under the law. Your answers will in no way affect <insert name>'s benefits. No information that you provide will be released to the general public in a way that can be traced back to <insert name>.

01 Yes

02 No ///Go to Cb1///

///Ask If Proxy2=01///

Proxy3. If necessary more information: This survey is about how many Veterans use VA services and what types of services they do or do not use.

If necessary confidentiality: <Insert name>'s name and answers will be linked. However, VA will protect <insert name>'s identity and answers to the extent allowed under the law. Your answers will in no way affect <insert name>'s benefits. No information that you provide will be released to the general public in a way that can be traced back to <insert name>.

Only If legitimacy is questioned read: This survey has been reviewed and approved by the VHA Office of the Assistant Deputy Under Secretary for Health for Policy and Planning and the Office of Management and Budget. If you have any questions regarding the legitimacy of this survey, you may call the Department of Veterans Affairs in Washington, D.C. at 1-877-222-8387.

01 Yes

02 No ///Skip to CB1///

///Ask If Proxy=01///

Reside Does <insert name> still live at this telephone number or somewhere else?

01 Still at Location

02 Different Location

98 Don't Know

99 Refused

///Ask if Reside In (02, 98, 99)

Reside_1 In what state Does <insert name> live?

/Provide List Of State Names, Include PR/

98 Don't Know

99 Refused

///Ask If Proxy=01///

Relation Before we begin, could you tell me how you would describe your relationship to <insert name>? I am going to read you a list. Are you <insert name>'s (Read List)

01 Spouse

02 Significant other

03 Parent

04 Sibling

05 Child

06 Some other relative

07 Friend

08 Caregiver

09 Guardian or Attorney

10 Social Worker or Case Worker

97 Some other relation

98 Don't Know

99 Refused

///Ask if Intro=02 Or Intro2A=02 Or Intro2AA=02 – or -
CB1. When may we call back?

A: Health Insurance Module

///Ask if Intro2AA=01 Or Proxy2=01///

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PreTA Many of the following questions may be simply answered as either yes or no. However, if you are unsure about it, just let me know and I will note that.

/If Proxy=01 Also Ask/ Please remember when answering that we are talking about <insert name>

I would like to first ask about health care benefits:

///Ask if Intro2AA=01 Or Proxy2=01///

PreA1: Are you enrolled in VA health care?

/If Proxy=01/ Is <insert name> enrolled in VA Health care?

- 01 Yes
- 02 No
- 03 I Don't Remember Enrolling
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 Or Proxy2=01///

A1. Are you covered by Medicare?

/If Proxy=01 ask/ Is <insert name> covered by Medicare?

- 01 Yes
- 02 //Skip to A7// No
- 98 //Skip to A7// Don't Know
- 99 //Skip to A7// Refused

///Ask if A1=01///

A2. Did you choose to receive your Medicare coverage through a Medicare Advantage Plan and not through the Original Medicare Plan? Medicare Advantage Plans include Medicare HMOs (Health Maintenance Organizations), Medicare PPOs (Preferred Provider Organizations), Medicare Special Needs Plans, and Medicare Private Fee-for-Service Plans.

/If Proxy=01 ask// Did <insert name> choose to receive Medicare coverage through a Medicare Advantage Plan and not through the Original Medicare Plan? Medicare Advantage Plans include Medicare HMOs (Health Maintenance Organizations), Medicare PPOs (Preferred Provider Organizations), Medicare Special Needs Plans, and Medicare Private Fee-for-Service Plans.

- 01 //Skip to A6// Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if A2 In (02, 98, 99)

A3. Does your Medicare coverage pay for care if you are hospitalized?

/If Proxy=01 ask// Does <insert name>'s Medicare coverage pay for care if hospitalized?

[Interviewer Note: This type of Medicare is also sometimes called "Part A"; if they have it, there is generally no premium because they or a spouse paid for it through payroll taxes while they were working.]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if A2 In (02, 98, 99)

A4. Does your Medicare coverage pay for doctor's office visits?

/If Proxy=01 Ask// Does <insert name>'s Medicare coverage pay for doctor's office visits?

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[Interviewer Note: This type of Medicare is also sometimes called "**Part B**"; if they have it, they generally pay a monthly fee or premium which may be directly deducted from their Social Security check.]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if A2 In (02, 98, 99)

A5. Do you purchase any private health care coverage to supplement Medicare; that is to pay for services Medicare does not pay for?

///If Proxy=01 Ask// Does <insert name> purchase any private health care coverage to supplement Medicare; that is to pay for services Medicare does not pay for?

[Interviewer note do not read: "Yes" - types of private insurance a person can purchase TO supplement Medicare include Medigap or Medicare supplement. Does not include Medicare Advantage or Medicare + Choice.]

[Interviewer note do not read: "No" - a type of insurance that does not count is the department of defense's TRICARE For Life plan for Medicare eligible military retirees.]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if A1=01///

A6. Do you have Medicare prescription drug coverage, "Part D"?

///If Proxy=01 Ask// Does <insert name> have Medicare prescription drug coverage, "Part D"?

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

A7. Are you currently covered by Medicaid for any of your health care?

///If Proxy=01 Ask// Is <insert name> currently covered by Medicaid for any of his or her health care?

[If Necessary: Medicaid is a program that pays for Medical Assistance for certain individuals with low incomes and resources and is provided by your State governments' social services department.]

[Interviewer Note: "Medical Assistance" = "Medicaid" in some States.]

//Recall list from 2005 for State Medicaid Plan name//

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

A8. Are you currently covered by the Department of Defense's TRICARE or TRICARE For Life health care programs?

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///If Proxy=01 Ask// Is <insert name> covered by the Department of Defense's TRICARE or TRICARE For Life health care programs?

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

- A9. Are you currently covered by any other individual or group health plan, that either you, or an employer, or someone else, such as a family member obtains for you?
///If Proxy=01 Ask// Is <insert name> currently covered by any other individual or group health plan that either <insert name>, or an employer, or someone else, such as a family member obtains for <insert name>?

[Interviewer Note Do Not Read: "Yes" - Do count any private retiree health insurance plan.]

[Interviewer Note Do Not Read: "No" - do not count private Medigap, Medicare Supplement, Medicare Advantage, or Medicare + Choice Plans.]

- 01 Yes
- 02 //Skip to A13// No
- 98 //Skip to A13// Don't Know
- 99 //Skip to A13// Refused

///Ask if A9=01///

- A10. Who provides this coverage? If more than one source applies, please indicate the primary source.

[Interviewer: Read List Can Only Select One]

- 01 Current employer, including COBRA coverage
- 02 Former employer
- 03 Individually purchased coverage
- 04 Federal, State, County, or local community health services program
- 05 Family member, such as a spouse, parent, etc.
- 97 Or from somewhere else? (Specify)
- 98 Don't Know
- 99 Refused

///Ask if A10=97/ //

- A10_O. Who provides this coverage?

- 01 //Text Response//
- 98 Don't Know
- 99 Refused

///Ask if A10_O=01///

- A10_V [Interviewer: Can you specify response be coded using the list below?]

If Yes, select now.

- 01 Current employer, including COBRA coverage
- 02 Former employer
- 03 Individually purchased coverage
- 04 Federal, State, County, or local community health services program
- 05 Family member, such as a spouse, parent, etc.
- 96 No, Unique Response

///Ask if A9=01///

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- A11. Does this coverage include prescription drug coverage?
- 01 Yes
 - 02 No
 - 98 Don't Know
 - 99 Refused

///Ask if A9=01///

- A12. Is this coverage provided through an HMO or other managed care organization?

[If Necessary: An HMO or Health Maintenance Organization or other managed care coverage requires you to use certain doctors, hospitals, and other providers. If you use health care services or providers who are not in the plan, you pay more, or all of the cost for that health care.]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

- A13. Do you currently have a prescription drug benefit from VA?

///If Proxy=01 Ask// Does <insert name> currently have a have prescription drug benefit from VA?

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

- A14A. How many different over-the-counter medications did you use in the last 30 days?

///If Proxy=01 Ask// How many different over-the-counter medications did <insert name> use in the last 30 days?

[If Necessary: Your best guess is fine.]

- _____ [0 – 50]
- 98 Don't Know
 - 99 Refused

///Ask if A14a Not In (0, 98, 99) ///

- A14B. Of these over-the-counter medications, how many did you obtain from VA?

///If Proxy=01 Ask// Of these over-the-counter medications, how many did <insert name> obtain from VA?

[Interviewer Note: these medications come from some VA facility or through the mail from VA. Does not refer to medications where a respondent is reimbursed for the out of pocket costs.]

[If Necessary: Your best guess is fine.]

- _____ [0 – 50]
- 98 Don't Know
 - 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

- A15A. How many different prescription medications did you use in the last 30 days?

///If Proxy=01 Ask// How many different prescription medications did <insert name> use in the last 30 days?

[If Necessary: Your best guess is fine.]

- _____ [0 – 50]
- 98 Don't Know
 - 99 Refused

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///Ask if A15a Not In (0, 98, 99)///

A15B. Of these prescription medications, how many did you obtain from VA?

///If Proxy=01 Ask// Of these prescription medications, how many did <insert name> obtain from VA?

[Interviewer Note: these medications come from some VA facility or through the mail from VA. Does not refer to medications where a respondent is reimbursed for the out-of-pocket costs.]

[If Necessary: Your best guess is fine.]

_____ [0 – 50]

98 Don't Know

99 Refused

///Ask if Intro2AA=01 or Proxy2=01///

PA16. On average, how much do you spend out-of-pocket for all your over-the-counter and prescription medications on a monthly basis, not including any health insurance premiums you may pay?

///If Proxy=01 Ask// On average, how much does <insert name> spend out-of-pocket for all <insert name>'s over-the-counter and prescription medications on a monthly basis, not including any health insurance premiums <insert name> may pay? [If Necessary: Your best guess is fine.]

01 Gave Response

98 Don't Know

99 Refused

///Ask if Pa16=01///

A16. On average, how much do you spend out-of-pocket for all your over-the-counter and prescription medications on a monthly basis, not including any health insurance premiums you may pay?

///If Proxy=01 Ask// On average, how much does <insert name> spend out-of-pocket for all <insert name>'s over-the-counter and prescription medications on a monthly basis, not including any health insurance premiums <insert name> may pay?

[If Necessary: Your best guess is fine.]

ENTER NUMBER [0 – 9999]

Section B: Reliance on VA

///Ask if Intro2AA=01 OR Proxy2=01///

PreB1. Next, I will be asking you about use of medical health services in 2009 from both Non-VA sources, as well as from VA. First, my questions are about Non-VA provided Health Care Services.

/If Proxy=01/ Next, I will be asking you about <insert name>'s use of medical or mental health services in 2009 from both Non-VA sources, as well as from VA. First, my questions are about Non-VA provided Health Care Services.

///Ask if Split=1, Else Skip to B11B///

B11A. In 2009, how many outpatient visits or trips, did you make to any Non-VA doctor's office, hospital, or outpatient clinic? Please do not count dental, mental health, substance abuse visits, or any visits paid for by VA?

/If Proxy=01/ In 2009, how many outpatient visits or trips, did <insert name> make to any Non-VA doctor's office, hospital, or outpatient clinic? Please do not count dental, mental health, substance abuse visits, or any visits paid for by VA?

[Interviewer Note: paid for includes any part/portion of.]

[If Necessary: Your best guess is fine.]

01 Enter Number _____ [Range=0- 366]

998 Don't Know

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999 Refused

///Ask if Split=2, Else Skip to B22///

B11B. From October through December 2009, how many outpatient visits or trips, did you make to any Non-VA doctor's office, hospital, or outpatient clinic? Please do not count dental, mental health, substance abuse visits, or any visits paid for by VA?

/If Proxy=01/ From October through December 2009, how many outpatient visits or trips, did <insert name> make to any Non-VA doctor's office, hospital, or outpatient clinic? Please do not count dental, mental health, substance abuse visits, or any visits paid for by VA? [If Necessary: Your best guess is fine.]

[Interviewer Note: Paid for includes any part/portion of.]

01 Enter Number _____ [Range=0- 366]
998 Don't Know
999 Refused

PreB22 Now, the next few questions are in regards to any VA provided Health care.

///Ask if Split=1, Else Skip to B22b///

B22A. In 2009, how many outpatient visits or trips did you make that were paid for by VA? That would include the number of times you went to a VA doctor, hospital, or clinic for **medical** care or received medical care somewhere else that was paid for by VA. Do not count dental or mental health visits or trips to a pharmacy. [If necessary: Your best guess is fine.]

/If Proxy=01/ In 2009, how many outpatient visits or trips did <insert name> make that were paid for by VA? That would include the number of times <insert name> went to a VA doctor, hospital or clinic for medical care or received medical care somewhere else that was paid for by VA. Do not count dental or mental health visits or trips to a pharmacy.

[Interviewer Note: Paid for includes any part/portion of.]

01 Enter Number _____ [Range=0-366]
998 Don't Know
999 Refused

///Ask if Split=2, Else Skip to B25///

B22B. From October through December 2009, how many outpatient visits or trips did you make that were paid for by VA? That would include the number of times you went to a VA doctor, hospital or clinic for **medical** care or received medical care somewhere else that was paid for by VA. Do not count dental or mental health visits or trips to a pharmacy. [If Necessary: Your best guess is fine.]

/If Proxy=01/ From October through December 2009, how many outpatient visits or trips did <insert name> make that were paid for by VA? That would include the number of times <insert name> went to a VA doctor, hospital or clinic for medical care or received medical care somewhere else that was paid for by VA. Do not count dental or mental health visits or trips to a pharmacy.

[Interviewer Note: Paid for includes any part/portion of.]

01 Enter Number _____ [Range=0-366]
998 Don't Know
999 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

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B25. I am going to read you a list of possible ways you could use VA for your health care in the future. Please listen to them all, and then tell me the one that best describes the primary way you plan to use VA health care in the future. Do you plan to use VA as...

/If Proxy=01/ I am going to read you a list of possible ways <insert name> could use VA for health care in the future. Please listen to them all, and then tell me the one that best describes the primary way <insert name> plans to use VA health care in the future. Does <insert name> plan to use VA as...

[Interviewer Note: Please read entire list. Choose only one. If respondent will not pick one, enter into "other" both responses.]

- 01 Your primary source of health care;
/If Proxy=01/ A primary source of health care
- 02 Backup to non-VA care for some minor services
/If Proxy=01/ As backup to non-VA care for some minor services
- 03 A "safety net" to use only if needed
- 04 For prescriptions;
- 05 For specialized care
- 06 Some other way;
- 07 Or do you have No plans to use VA for health care
/If Proxy=01/ Or does <insert name> have no plans to use VA for health care?
- 98 Don't Know
- 99 Refused

///Ask if B25=06///

B25_O. Could you please tell me how you primarily plan to use VA for health care in the future?

/If Proxy=01/ Could you please tell me how <insert name> primarily plans to use VA for health care in the future?

///Ask if B25_O=01///

B25_V. [Interviewer: Can your specified response be coded using the list below?]

If yes, select now.

- 01 Your primary source of health care;
/If Proxy=01/ A primary source of health care
- 02 Backup to non-VA care for some minor services
/If Proxy=01/ As backup to non-VA care for some minor services
- 03 A "safety net" to use only if needed
- 04 For prescriptions;
- 05 For specialized care
- 96 No, Unique Response

///Ask if Intro2AA=01 OR Proxy2=01///

C1. Please tell me how you would complete the following statement....
I use VA services to meet....

///If Proxy=01/// Please tell me how <insert name> would complete the following statement.

[Interviewer Please Read List]

- 01 All of my health care needs
- 02 Most of my health care needs
- 03 Some of my health care needs
- 04 None of my health care needs
- 05 I have no healthcare needs
- 98 Don't Know

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99 Refused

Section C: Activities of Daily Living/Incidental Activities of Daily Living (ADL/IADL)

///Ask if Intro2AA=01 OR Proxy2=01///

PreC42 I would now like to ask about your ability to do everyday activities without help. By help, I mean either the help of another person, including people who live with you, or the help of special equipment.

/If Proxy=01/ I would now like to ask about <insert name>'s ability to do everyday activities without help. By help, I mean either the help of another person, including people who live with <insert name>, or the help of special equipment.

///Ask if Intro2AA=01 OR Proxy2=01///

C42a Do you have any problem eating without the help of another person or special equipment?

/If Proxy=01/Does <insert name> have any problem eating without the help of another person or special equipment?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

- 01 Yes
- 02 No
- 03 Can't Do/ Don't Do
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

C42b. Do you have any problem getting in or out of bed without help?

/Proxy=01/ Does <insert name> have any problem getting in or out of bed without help?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

- 01 Yes
- 02 No
- 03 Can't Do/ Don't Do
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

C42c Do you have any problem getting in or out of chairs without help?

/Proxy=01/ Does <insert name> have any problem getting in or out of chairs without help?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

- 01 Yes
- 02 No
- 03 Can't Do/ Don't Do
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

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C42d Do you have any problem walking around inside without help?

/Proxy=01/ Does <insert name> have any problem walking around inside without help?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

- 01 Yes
- 02 No
- 03 Can't Do/ Don't Do
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

C42e Do you have any problem going outside without help of another person or special equipment?

/Proxy=01/ Does <insert name> have any problem going outside without help of another person or special equipment?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

- 01 Yes
- 02 No
- 03 Can't Do/ Don't Do
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

C42f Do you have any problem dressing without help?

/Proxy=01/ Does <insert name> have any problem dressing without help?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

- 01 Yes
- 02 No
- 03 Can't Do/ Don't Do
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

C42g Do you have any problem bathing without help?

/Proxy=01/ Does <insert name> have any problem bathing without help?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

- 01 Yes
- 02 No
- 03 Can't Do/ Don't Do
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

C42h Do you have any problem getting to the bathroom or using the toilet?

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/Proxy=01/ Does <insert name> have any problem getting to the bathroom or using the toilet?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

- 01 Yes
- 02 No
- 03 Can't Do/ Don't Do
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

C42i Do you have any problem controlling bowel movements or urination or ever have any accidents?

/Proxy=01/ Does <insert name> have any problem controlling bowel movements or urination or ever have any accidents?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

- 01 Yes
- 02 No
- 03 Can't Do/ Don't Do
- 98 Don't Know
- 99 Refused

///Create Variable ADL. For Each "Yes" In C42a-C42i Add 1, All Other Responses (02, 03, 98, 99) Make 0, Sum for a variable 0-9///

///If ADL=0 Go to Prec45, Else Continue///

///Ask if ADL>=1// /

C43a. You said that you have a problem with one activity. Have you had this problem for three months or longer?

/If ADL>1 AND PROXY=00 ASK/ You said that you have a problem with some activities. Have you had any of these problems for three months or longer?

/If ADL=1 AND PROXY=01 ASK/ You said that <insert name> has a problem with one activity. Has <insert name> had this problem for three months or longer?

/If ADL>1 AND PROXY=01 ASK/ You said that <insert name> has a problem with some activities. Has <insert name> had any of these problems for three months or longer?

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if C43a IN 02, 98, 99)///

C43b/If ADL=1 AND PROXY=00 ASK/ Do you EXPECT this problem will last for the next three months or longer?

/If ADL>1 AND PROXY=00 ASK/ Do you EXPECT any of these problems will last for the next three months or longer?

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/If ADL=1 AND PROXY=01 ASK/ Do you EXPECT that <insert name>'s problem will last for the next three months or longer?

/If ADL>1 AND PROXY=01 ASK/ Do you EXPECT that any of <insert name>'s problems will last for the next three months or longer?

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if C43b IN (02, 98, 99)///

C43c/If ADL=1 and Proxy=00 ask/ Altogether, from beginning to end, will this problem have lasted three months or longer?

/If ADL>1 and Proxy=00 ask/ Altogether, from beginning to end, will any of these problems have lasted three months or longer?

/If ADL=1 and Proxy=01 ask/ Altogether, from beginning to end, will <insert name>'s problem have lasted three months or longer?

/If ADL>1 and Proxy=01 ask/ Altogether, from beginning to end, will any of <insert name>'s problems have lasted three months or longer?

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if ADL=1///

PReC44. We are interested in knowing about the severity of this problem.

///Ask if ADL>1/// We are interested in knowing about the severity of these problems.

///Ask if C42a=01///

C44a Earlier you said that you had a problem eating without help. Is it true that you are unable to eat without either stand-by assistance or hands-on assistance from another person?

/If Proxy=01/ Earlier you said that <insert name> had a problem eating without help. Is it true that <insert name> is unable to eat without either stand-by assistance or hands-on assistance from another person?

[If Necessary: Stand-by assistance means within arm's reach.]

[If Necessary: Hands on assistance means physical assistance.]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if C42b=01///

C44b Earlier you said that you had a problem getting in or out of bed without help. Is it true that you are unable to get in or out of bed without either stand-by assistance or hands-on assistance from another person?

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/If Proxy=01/ Earlier you said that <insert name> had a problem getting in or out of bed without help. Is it true that <insert name> is unable to get in or out of bed without either stand-by assistance or hands-on assistance from another person?

[If Necessary: Stand-by assistance means within arm's reach.]

[If Necessary: Hands on assistance means physical assistance.]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if C42c=01///

C44c Earlier you said that you had a problem getting in or out of chairs without help. Is it true that you are unable to get in or out of chairs without either stand-by assistance or hands-on assistance from another person?

/If Proxy=01/ Earlier you said that <insert name> had a problem getting in or out of chairs without help. Is it true that <insert name> is unable to get in or out of chairs without either stand-by assistance or hands-on assistance from another person?

[If Necessary: Stand-by assistance means within arm's reach.]

[If Necessary: Hands on assistance means physical assistance.]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if C42d=01///

C44d Earlier you said that you had a problem walking around inside without help. Is it true that you are unable to walk around inside without either stand-by assistance or hands-on assistance from another person?

/If Proxy=01/ Earlier you said that <insert name> had a problem walking around inside without help. Is it true that <insert name> is unable to walk around inside without either stand-by assistance or hands-on assistance from another person?

[If Necessary: Stand-by assistance means within arm's reach.]

[If Necessary: Hands on assistance means physical assistance.]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if C42e=01///

C44e Earlier you said that you had a problem going outside without help. Is it true that you are unable to go outside without either stand-by assistance or hands-on assistance from another person?

/If Proxy=01/ Earlier you said that <insert name> had a problem going outside without help. Is it true that <insert name> is unable to go outside without either stand-by assistance or hands-on assistance from another person?

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[If Necessary: Stand-by assistance means within arm's reach.]

[If Necessary: Hands on assistance means physical assistance.]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if C42f=01///

C44f Earlier you said that you had a problem dressing without help. Is it true that you are unable to dress without either stand-by assistance or hands-on assistance from another person?

/If Proxy=01/ Earlier you said that <insert name> had a problem dressing without help. Is it true that <insert name> is unable to dress without either stand-by assistance or hands-on assistance from another person?

[If Necessary: Stand-by assistance means within arm's reach.]

[If Necessary: Hands on assistance means physical assistance.]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if C42g=01///

C44g Earlier you said that you had a problem bathing without help. Is it true that you are unable to bathe without either stand-by assistance or hands-on assistance from another person?

/If Proxy=01/ Earlier you said that <insert name> had a problem bathing without help. Is it true that <insert name> is unable to bathe without either stand-by assistance or hands-on assistance from another person?

[If Necessary: Stand-by assistance means within arm's reach.]

[If Necessary: Hands on assistance means physical assistance.]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if C42h=01///

C44h Earlier you said that you had a problem getting to the bathroom or using the toilet. Is it true that you are unable to get to the bathroom or use the toilet without either stand-by assistance or hands-on assistance from another person?

/If Proxy=01/ Earlier you said that <insert name> had a problem getting to the bathroom or using the toilet. Is it true that <insert name> is unable to get to the bathroom or use the toilet without either stand-by assistance or hands-on assistance from another person?

[If Necessary: Stand-by assistance means within arm's reach.]

[If Necessary: Hands on assistance means physical assistance.]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if C42i=01///

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C44i Earlier you said that you had a problem controlling bowel movements or urination. Is it true that you are unable to control bowel movements or urinate, or to perform associated personal hygiene, without either stand-by assistance or hands-on assistance from another person?

/If Proxy=01/ Earlier you said that <insert name> had a problem controlling bowel movements or urination. Is it true that <insert name> is unable to control bowel movements or urinate, or to perform associated personal hygiene, without either stand-by assistance or hands-on assistance from another person?

[If Necessary: Stand-by assistance means within arm's reach.]

[If Necessary: Hands on assistance means physical assistance.]

[If Necessary: Associated personal hygiene means washing oneself, disposing of soiled items, changing clothing, and caring for a catheter or colostomy bag.]

01 Yes

02 No

98 Don't Know

99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

PREC45 I would like to ask you about your ability to do some other every day activities without help.

Please remember by help, I mean either help of another person, including people who live with you, or the help of special equipment.

/If Proxy=01/ *I would like to ask you about <insert name>'s ability to do some other every day activities without help. Please remember by help, I mean either help of another person, including people who live with <insert name> or the help of special equipment.*

///Ask if Intro2AA=01 OR Proxy2=01///

C45a Are you able to prepare meals without help?

/If Proxy=01/ Is <insert name> able to prepare meals without help?

[Interviewer Note: If a person does not do, but is able to do, mark as yes.]

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

01 (Skip to C45b) YES

02 No

98 (Skip to C45b) Don't Know

99 (Skip to C45b) Refused

///Ask if C45a=02///

C45a_1 Does a disability or a health problem keep you from preparing meals without help?

/If Proxy=01/ Does a disability or a health problem keep <insert name> from preparing meals without help?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

01 Yes

02 No

98 Don't Know

99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

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C45b Are you able to do laundry without help?

/If Proxy=01/ Is <insert name> able to do laundry without help?

[INTERVIEWER NOTE: IF A PERSON DOES NOT DO, BUT IS ABLE to DO, MARK AS YES.]

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

- 01 (Skip to C45c) Yes
- 02 No
- 98 (Skip to C45c) Don't Know
- 99 (Skip to C45c) Refused

///Ask if C45b=02///

C45b_1 Does a disability or a health problem keep you from doing laundry without help?

/If Proxy=01/ Does a disability or a health problem keep <insert name> from doing laundry without help?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

C45c Are you able to do light housework, such as washing dishes without help?

/If Proxy=01/ Is <insert name> able to do light housework, such as washing dishes without help?

[Interviewer Note: If a person does not do, but is able to do, mark as yes.]

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

- 01 (Skip to C45d) Yes
- 02 No
- 98 (Skip to C45d) Don't Know
- 99 (Skip to C45d) Refused

///Ask if C45c=02///

C45c_1 Does a disability or a health problem keep you from doing light housework without help?

/If Proxy=01/ Does a disability or a health problem keep <insert name> from doing light housework without help?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

C45d Are you able to shop for groceries without help?

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/If Proxy=01/ Is <insert name> able to shop for groceries without help?

[Interviewer Note: if a person does not do, but is able to do, mark as "Yes"]

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

01 (Skip to C45e) Yes

02 No

98 (Skip to C45e) Don't Know

99 (Skip to C45e) Refused

///Ask if C45d=02///

C45d_1 Does a disability or a health problem keep you from shopping for groceries without help?

/If Proxy=01/ Does a disability or a health problem keep <insert name> from shopping for groceries without help?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

01 Yes

02 No

98 Don't Know

99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

C45e Are you able to manage money such as keeping track of bills and handling cash without help?

/If Proxy=01/ Is <insert name> able to manage money such as keeping track of bills and handling cash without help?

[Interviewer Note: If a person does not do, but is able to do, mark as yes.]

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

01 (Skip to C45f) Yes

02 No

98 (Skip to C45f) Don't Know

99 (Skip to C45f) Refused

///Ask if C45e=02///

C45e_1 Does a disability or a health problem keep you from managing money without help?

/If Proxy=01/ Does a disability or a health problem keep <insert name> from managing money without help?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

01 Yes

02 No

98 Don't Know

99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

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C45f Are you able to take medicine without help?

/If Proxy=01/ Is <insert name> able to take medicine without help?

[Interviewer Note: If a person does not do, but is able to do, mark as yes.]

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

01 (Skip to C45g) Yes

02 No

98 (Skip to C45g) Don't Know

99 (Skip to C45g) Refused

///Ask if C45f=02///

C45f_1 Does a disability or a health problem keep you from taking medicine without help?

/If Proxy=01/ Does a disability or a health problem keep <insert name> from taking medicine without help?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

01 Yes

02 No

98 Don't Know

99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

C45g Are you able to make telephone calls without help?

/If Proxy=01/ Is <insert name> able to make telephone calls without help?

[Interviewer Note: If a person does not do, but is able to do, mark as "Yes"]

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

01 (Skip to C61) Yes

02 No

98 (Skip to C61) Don't Know

99 (Skip to C61) Refused

///Ask if C45g=02///

C45g_1 Does a disability or a health problem keep you from making telephone calls without help?

/If Proxy=01/ Does a disability or a health problem keep <insert name> from making telephone calls without help?

[Interviewer If Necessary: By without help, I mean you need neither the help of another person nor the help of special equipment.]

01 Yes

02 No

98 Don't Know

99 Refused

Section D: Key Drivers ///Ask All Respondents///

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///Ask if Intro2AA=01 OR Proxy2=01///

PreD5 I am now going to read you a list of statements and I would like you to tell me for each statement if you completely agree, agree, neither agree nor disagree, disagree, or completely disagree.

/If Proxy=01/ I'm going to read you a list of statements and I would like you to tell me for each statement if <insert name> completely agrees, agrees, neither agrees nor disagrees, disagrees, or completely disagrees.

///ASK D12B:D12G IF INTRO2AA=01 OR PROXY2=01///

Quality //ROTATE//

D12b **Veterans like me who use VA are satisfied with the health care they receive.**

D12g **VA health care providers treat their patients with respect.**

Would you... (Read List)?

- 01 Completely Agree
- 02 Agree
- 03 Neither agree nor disagree
- 04 Disagree
- 05 Completely Disagree
- 98 Don't Know
- 99 Refused

//End Rotate//

///Ask D11a:D11c If Intro2AA=01 Or Proxy2=01///

Cost //Rotate//

D11a **VA is the most cost-effective health care provider for Veterans like me.**

D11c **VA offers Veterans like me the best value for our health care dollar.**

Would you... (Read List)?

- 01 Completely Agree
- 02 Agree
- 03 Neither agree nor disagree
- 04 Disagree
- 05 Completely Disagree
- 98 Don't Know
- 99 Refused

//End Rotate//

///Ask D13b:D13c If Intro2AA=01 Or Proxy2=01///

Availability And Accessibility Of Services //Rotate//

D13b **Veterans like me can get in and out of an appointment at VA in a reasonable time.**

D13c **When Veterans like me go to VA for an appointment, they do not wait a long time to see the doctor.**

Would you... (Read List)?

- 01 Completely Agree

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- 02 Agree
- 03 Neither agree nor disagree
- 04 Disagree
- 05 Completely Disagree
- 98 Don't Know
- 99 Refused

//End Rotate//

///Ask D13e:D13f If Intro2AA=01 Or Proxy2=01///

Convenience of Location //ROTATE//

D13e **There is a VA provider in my area that offers all of the health care services that Veterans like me need.**

D14a **It is easy for Veterans like me to get around in the VA health care facility.**

D15f **It is easy to get to my local VA facility.**

Would you... (Read List)?

- 01 Completely Agree
- 02 Agree
- 03 Neither agree nor disagree
- 04 Disagree
- 05 Completely Disagree
- 98 Don't Know
- 99 Refused

//End Rotate//

///Ask D10c If Intro2AA=01 Or Proxy2=01///

Other Factors: Friends Using VA Services //Rotate//

D10c **Veterans like me like going to VA because you can talk to other Veterans.**

Would you... (Read List)?

- 01 Completely Agree
- 02 Agree
- 03 Neither agree nor disagree
- 04 Disagree
- 05 Completely Disagree
- 98 Don't Know
- 99 Refused

//End Rotate//

///Ask D14c:D14d If Intro2AA=01 Or Proxy2=01///

Knowledge of VA Health Benefits //Rotate//

D14c **I feel I know what is available to me through my VA benefits.**

D14d **I understand how my VA health benefits work.**

Would you... (Read List)?

- 01 Completely Agree
- 02 Agree
- 03 Neither agree nor disagree

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04	Disagree
05	Completely Disagree
98	Don't Know
99	Refused

///Ask D16d:D16e If Intro2AA=01 Or Proxy2=01///
Availability of NON-VA Health Care Alternatives //Rotate//

D16d **I have a doctor outside VA who I really like and trust.**
D16e **My family has a health insurance plan that covers me and the rest of the family.**

Would you... (Read List)?

01	Completely Agree
02	Agree
03	Neither agree nor disagree
04	Disagree
05	Completely Disagree
98	Don't Know
99	Refused

//End Rotate//

///Ask D16c And D16f If Intro2AA=01 Or Proxy2=01///
Other Issues //Rotate//

D16c **I would only use VA if I did not have access to any other source of health care.**
D16f **Veterans who can afford to use other sources of health care should leave the VA to those who really need it.**

///Ask if C1 NE 01///
D16b **If the cost of health care to me increases, I will use VA more.**
Would you... (Read List)?

01	Completely Agree
02	Agree
03	Neither agree nor disagree
04	Disagree
05	Completely Disagree
98	Don't Know
99	Refused

//END ROTATE//

Section E: Demographics

///Ask if Intro2AA=01 OR Proxy2=01///
PREE1. Now, I'd like to ask you about your current health.
/If Proxy=01/ Now, I'd like to ask you about <insert name>'s current health.

///Ask if Intro2AA=01 OR Proxy2=01///
E1. Compared to other people your age, would you say your health is:

/If Proxy=01/ Compared to other people <insert name>'s age, would you say <insert name>'s health is:

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[Interviewer Please Read List]

- 01 Excellent
- 02 Very Good
- 03 Good
- 04 Fair, Or
- 05 Poor
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

PreE2. The next few questions are about cigarette smoking.

///Ask if Intro2AA=01 OR Proxy2=01///

E2. Have you smoked at least 100 cigarettes in your entire life?

/If Proxy=01/ Has <insert name> smoked at least 100 cigarettes in <insert name>'s entire life?

- 01 Yes
- 02 (Skip to PreE5) No
- 98 Don't Know
- 99 Refused

///Ask if E2 in (01, 98, 99)///

E3. Do you now smoke cigarettes every day, some days, or not at all?

/If Proxy=01/ Does <insert name> now smoke cigarettes every day, some days, or not at all?

- 01 Every day
- 02 Some days
- 03 Not at all
- 98 Don't Know
- 99 Refused

///Ask if E2 in (01, 98, 99)///

E4. During the past 12 months, have you stopped smoking for more than one day because you were trying to quit smoking?

/If Proxy=01/ During the past 12 months, has <insert name> stopped smoking for more than one day because <insert name> was trying to quit smoking?

[Interviewer: If the respondent mentions: "I quit smoking more than a year ago"/"over 12 months ago"/"longer than a year ago", etc. code response as "no"]

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

PreE5 We are almost finished. The last questions are for demographic purposes only.

///Ask if Intro2AA=01 OR Proxy2=01///

E5. Which of the following best describes your current marital status?

/If Proxy=01/ Which of the following best describes <insert name>'s current marital status?

[Interviewer Read List.]

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- 01 Married
- 02 Widowed
- 03 Divorced
- 04 Separated
- 05 Single – Never Married
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

E6.

///If E5 in (01, 04)/// Not including yourself, how many dependents, such as your spouse or dependent children do you currently have?

/If E5 NE 01 or 04 ASK/ Not including yourself, how many dependents, do you currently have?

/If Proxy=01and E5=01 or 04 Ask/ Not including <insert name>, how many dependents, such as a spouse or dependent children Does <insert name> currently have?

/If Proxy=01 and E5 NE 01 or 04 Ask/ Not including <insert name>, how many dependents, Does <insert name> currently have?

[Interviewer Note: “Dependent” is anyone who relies on the respondent for at least half of that person’s financial support.]

- 01 Enter Number _____ [Range=0-97]
- 98 Don't Know
- 99 Refused

Period of Service

///Ask if Intro2AA=01 OR Proxy2=01///

PreE6A. In the following, we would like to obtain some information on your active duty military history.

Most Veterans have served only one continuous tour of duty, with no breaks in service. A onetime discharge from the military after continuous service is one term of service. However, some Veterans have experienced breaks in service and thus have served multiple terms of service.

/If Proxy=01/ In the following, we would like to obtain some information on <insert name>'s active duty military history. Most Veterans have served only one continuous tour of duty, with no breaks in service. A onetime discharge from the military after continuous service is one term of service. However, some Veterans have experienced breaks in service and thus have served multiple terms of service.

///Ask if Intro2AA=01 OR Proxy2=01///

E6A. How many terms of active duty military service have you served? Please do not include Reserve or National Guard training or drill periods unless “activated” at the time.

/If Proxy=01/ How many terms of active duty military service has <insert name> served? Please do not include Reserve or National Guard training or drill periods unless “activated” at the time.

[Interviewer Note: We are only recording the first six periods.]

- Enter Number [1-6]
- 98 (Skip to E8) Don't Know
- 99 (Skip to E8) Refused

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///Ask if E6A not in (98, 99)///

E6AT. /If E6A >1/I would like to ask you the year you started and ended each of these terms of active duty military service. Starting with your first...

/If E6A=1/ I would like to ask you the year you started and ended this term of active duty military service.

/If Proxy=01/I would like to ask you the year <insert name> started and ended each of these terms of active duty military service. Starting with <INSERT NAME's> first...

/If Proxy=01 and E6=1/I would like to ask you the year <insert name> started and ended this term of active duty military service.

/Start Loop Equal to E6a/

///Ask if E6A not in (98, 99)///

E6B_1. What year did your <first> term of active duty military service start?

/IF E6A=1/ What year did your term of active duty military service start?

/If Proxy=01/ What year did <insert name>'s <first> term of active duty military service start?

/If Proxy=01 and E6A=1/ What year did <insert name>'s term of active duty military service start?

01 Enter Year _____ [Range: >=1918]
9998 Don't Know
9999 Refused

///Ask if E6A not in (98, 99)///

E6C_1. What year did your <first> term of active duty military service end?

/IF E6A=1/ What year did your term of active duty military service end?

/If Proxy=01/ What year did <insert name>'s <first> term of active duty military service end?

/If Proxy=01 and E6A=1/ What year did <insert name>'s term of active duty military service end?

01 Enter Year _____ [Range: >=1918]
9998 Don't Know
9999 Refused

COMBAT STATUS

///Ask if E6A not in (98, 99)///

E7_1. During this term of military service were you ever in or exposed to combat?

/If Proxy=01/ During this term of military service was <insert name> ever in or exposed to combat?

01 Yes
02 No
98 Don't Know
99 Refused

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/End Loop/

EMPLOYMENT STATUS

///Ask if Intro2AA=01 OR Proxy2=01///

E8. How would you best characterize your employment status? I am going to read you a list. Please listen to all of the choices and then tell me which best describes you. Are you ...

[Interviewer note: if respondent is on vacation or leave, please ask how the respondent would normally describe his/her employment status.]

- 01 Employed fulltime
- 02 Self-employed fulltime
- 03 Employed part-time
- 04 Self employed part-time
- 05 Unemployed, looking for work, or laid off
- 06 Currently not employed – either retired, a homemaker, student, etc.
- 98 Don't Know
- 99 Refused

ETHNICITY AND RACE

///Ask if Intro2AA=01 OR Proxy2=01///

E9. Would you describe yourself as Hispanic, or Latino?

/If Proxy=01/ Would you describe <insert name> as Hispanic, or Latino?

- 01 Yes
- 02 No
- 98 Don't Know
- 99 Refused

///Ask if Intro2AA=01 OR Proxy2=01///

E10. I am going to read you a list, please tell me which of the following describes your race. You can choose more than one. Are you ...

/If Proxy=01/ I am going to read you a list, please tell me which of the following describes <insert name>'s race? You can choose more than one.

[Interviewer Note: Please Read List.]

/MUL=5/

- 01 American Indian or Alaska Native
- 02 Asian
- 03 Black or African-American
- 04 Native Hawaiian or Other Pacific Islander
- 05 White
- 98 Don't Know
- 99 Refused

HOUSEHOLD INCOME

///Ask if Intro2AA=01 OR Proxy2=01///

PE11. Could you please tell me what your total annual household income was from all sources in 2009.

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/If Proxy=01/ Could you please tell me what was <insert name>'s total annual household income was from all sources in 2009.

[If Necessary: I would like to remind you that everything we discuss is confidential, and that your answer to this question will not affect your benefits.]

[If Necessary: Your best guess or estimate is fine.]

- 01 Gave Response (Annually) ///Go to E11Y///
- 02 Gave Response (Monthly) ///Go to E11M///
- 98 Don't Know
- 99 Refused

///Ask if PE11=01///

E11Y. Could you please tell me what your total annual household income was from all sources in 2009.

/If Proxy=01/ Could you please tell me what was <insert name>'s total annual household income was from all sources in 2009.

[If Necessary: I would like to remind you that everything we discuss is confidential, and that your answer to this question will not affect your benefits.]

[If Necessary: Your best guess or estimate is fine.]

_____ [range=\$1 - \$999,999] ///Skip to E11c.///

///Ask if PE11=02///

E11M. Could you please tell me what your total annual household income was from all sources in 2009.

/If Proxy=01/ Could you please tell me what was <insert name>'s total annual household income was from all sources in 2009.

[If Necessary: I would like to remind you that everything we discuss is confidential, and that your answer to this question will not affect your benefits.]

[If Necessary: Your best guess or estimate is fine.]

_____ [Range=1-83,333] ///Skip to E11c.///

///Ask if PE11 in (98,9 9)///

E11a. This information is critical for VA for planning purposes. Could you please tell me which of the following best describes your **2009** total annual household income from all sources. Would you say it is...

/If Proxy=01/ This information is critical for VA for planning purposes. Could you please tell me which of the following best describes <insert name>'s **2009** total annual household income from all sources. Would you say it is...

(Read List [Round Up "999], then follow-up as indicated.)

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	a.		b. Is it....	
	Less than \$16,000	1→	Under \$11,000, or	1
			\$11,000 - \$15,999?	2
	\$16,000 - \$25,999,	2→	\$16,000 – \$20,999	3
			\$21,000 - \$25,999?	4
	\$26,000 - \$35,999,	3→	\$26,000 – \$30,999	5
			\$31,000 - \$35,999?	6
	\$36,000 - \$45,999,	4→	\$36,000 – \$40,999	7
			\$41,000 - \$45,999?	8
	\$46,000 - \$55,999, OR	5→	\$46,000 – \$50,999	9
			\$51,000 - \$55,999?	10
	\$56,000 or over?	6	AUTO CODE \$56,000+	11
OR	Don't Know	7	Don't Know	12
(Do Not Read)	Refused to Answer	8	Refused to Answer	13

///Ask if Intro2AA=01 OR Proxy2=01///

E11c. Can you please tell me which state you are in?

//National list of two letter abbreviations and PR for Puerto Rico//

/If Proxy=01/ Can you please tell me which state <insert name> is in?

- 95 Other
- 98 Don't Know
- 99 Refused

///Programmer: End Timer///

Thanks. That's all I have. Thank you for your participation. The information you have provided will help VA to better serve all Veterans in the future. Thank you and goodbye.

VA Enrollment Priority Groups Fact Sheet

Enrollment Priority 1

- Veterans with service-connected disabilities rated 50 percent or more disabling

Enrollment Priority 2

- Veterans with service-connected disabilities rated 30 percent or 40 percent disabling

Enrollment Priority 3

- Veterans who are former POWs
- Veterans awarded the Purple Heart
- Veterans whose discharge was for a disability that was incurred or aggravated in the line of duty
- Veterans with service-connected disabilities rated 10 percent or 20 percent disabling
- Veterans awarded special eligibility classification under Title 38, U.S.C., Section 1151, "benefits for individuals disabled by treatment or vocational rehabilitation"

Enrollment Priority 4

- Veterans who are receiving aid and attendance or housebound benefits
- Veterans who have been determined by VA to be catastrophically disabled

Enrollment Priority 5

- Non-service-connected Veterans and non-compensable service-connected Veterans rated 0 percent disabled whose annual income and net worth are below the established VA Means Test thresholds
- Veterans receiving VA pension benefits
- Veterans eligible for Medicaid benefits

Enrollment Priority 6

- World War I Veterans
- Mexican Border War Veterans
- Veterans solely seeking care for disorders associated with:
 - exposure to herbicides while serving in Vietnam; or
 - exposure to ionizing radiation during atmospheric testing or during the occupation of Hiroshima and Nagasaki; or

- for disorders associated with service in the Gulf War;
- for any illness associated with service in combat in a war after the Gulf War or during a period of hostility after November 11, 1998; or
- Compensable 0 percent service-connected Veterans

Enrollment Priority 7

- Veterans who agree to pay specified copayments with income and/or net worth above the VA Means Test threshold and income below the HUD geographic index
- Sub-priority a: Non-compensable 0 percent service-connected Veterans who were enrolled in the VA Health Care System on a specified date and who have remained enrolled since that date
- Sub-priority c: Non-service-connected Veterans who were enrolled in the VA Health Care System on a specified date and who have remained enrolled since that date
- Sub-priority e: Non-compensable 0 percent service-connected Veterans not included in Sub-priority a above
- Sub-priority g: Non-service-connected Veterans not included in Sub-priority c above

Enrollment Priority 8

- Veterans with income and/or net worth above the VA Means Test threshold and the HUD geographic index who agree to pay specified copayments
- Sub-priority a: Non-compensable 0 percent service connected Veterans enrolled as of January 16, 2003 and who have remained enrolled since that
- Sub-priority c: Non-service connected Veterans enrolled as of January 16, 2003 and who have remained enrolled since that date
- Sub-priority e: Non-compensable 0 percent service connected Veterans applying for enrollment after January 16, 2003
- Sub-priority g: Non-service connected Veterans applying for enrollment after January 16, 2003

Additional Information:

VHA DIRECTIVE 2003- (Date) B-2

The term service-connected means, with respect to a condition or disability, that VA has determined that the condition or disability was incurred in or aggravated by military service. Some Veterans may have to agree to pay copayments to be placed in certain priority groups.